

CONSOLIDATED HUMAN SERVICES BOARD

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Mr. J. Phil Seats, R.Ph., MBA

Vice Chair

Mr. Fleming El-Amin, County Commissioner



Board Members

Dr. B. Keith Cash, OD
Ms. Pamela Corbett, MA
Mr. John Davenport, Jr., PE
Dr. Palmer Edwards, MD
Dr. Calvert Jeffers, Jr., DVM
Dr. Charles Massler, DDS
Ms. Heather Parker
Dr. Linda L. Petrou, PhD
Ms. Sharon A. Rimm, LCSW
Dr. Peter Robie, MD
Dr. Ricky Sides, DC
Ms. Claudette Weston
Ms. Gloria Whisenhunt, Commissioner

CONSOLIDATED HUMAN SERVICES BOARD MINUTES September 4, 2019

Board Members Present

Dr. Keith Cash, Ms. Pamela Corbett, Mr. John Davenport, Dr. Palmer Edwards, Mr. Fleming El-Amin, Dr. Linda Petrou, Ms. Sharon Rimm, Dr. Peter Robie, Mr. J. Phil Seats, Dr. Ricky Sides, Ms. Claudette Weston

Board Members Absent

Dr. Calvert Jeffers, Dr. Charles Massler, Ms. Heather Parker, Ms. Gloria Whisenhunt

PH/DSS Staff Present

Ms. Ronda Tatum, Mr. Victor Isler, Mr. Joshua Swift, Ms. Lorrie Christie, Ms. Glenda Dancy, Ms. Tanya Donnell, Mr. Tony Lo Giudice, Ms. Denise Price, Ms. Cameron Smith, Ms. Marie Stephens, Ms. Mia Stockton, Ms. Jennifer Tubbs, Ms. Elizabeth White

Guests Present

Ms. Shontell Robinson-Human Resources

Call to Order

On Wednesday, September 4, 2019, the Forsyth County Consolidated Human Services Board held its regularly scheduled monthly meeting in the Board Room at the Forsyth County Public Health Department. The meeting was called to order by Board Chair, Mr. J. Phil Seats at 5:30 p.m.

Moment of Silence

A moment silence was observed by all.

Consideration of Board Minutes for August 7, 2019

The minutes from the August 7, 2019 Consolidated Human Services Board Meeting were reviewed. Dr. Linda Petrou made a motion to approve; seconded by Mr. Fleming El Amin. The minutes were approved unanimously.

Deputy County Manager's Comments – Ms. Ronda Tatum
(Complete- detailed handouts on file in the Administrative Binder)

Medicaid Transformation

Medicaid managed care has been moved back to Feb. 1, 2020 for the entire State. The majority of the funding is tied up in budget which has not been finalized. One of the significant issues across the State is provider choice, particularly providers such as the Downtown Health Plaza since the physicians are in a rotation.

Fluoride Mouth Rinse Program

The fluoride mouth rinse was discontinued for 2019-2020. The supplier has discontinued the rinse, there is no other provider at this time. Six elementary schools in Forsyth Co. will be affected, approximately 193 statewide.

UNC Gillings School of Public Health Webcast

The webcast will be held on September 13th from 2-4 p.m. It is a Minority Health Project. The webcast will be on National Health Equity Research. The theme is Structural Racism. There is no registration fee. (see handout for more information)

Local Updates

The Family Justice Center Strategic Planning Process

The presentation was held on August 27th and 28th. The steering committee will meet next Wednesday.

Site Visit Mt. Zion Senior Life Enrichment center

The visit will be held on September 19th from 10-11 a.m. DSS has a contract with them to provide senior day services. If you would like to attend, send an email to Ms. Tatum.

Global Peer Support Celebration

The annual celebration will be held at Goodwill Industries on October 17th from 9 a.m.-4 p.m. Ms. Pamela Goodine who is a Peer Support Specialist will be involved.

Stepping Up Program

Received a \$1000 grant from the WS Foundation which came from the Shaun Stewart fund. Betty Stewart who is the donor advised that the funds go to this particular program.

MH/SA/DD Allocations Subcommittee (Mental Health/Substance Abuse/Developmental Disabilities)

The committee had one meeting, will be meeting again on September 12th at 10 a.m. Discussion was on how to strategically use the funds.

Board Agenda Process

If there are items that you would like added to the agenda, please send an email to Mr. Seats and copy Ms. Tatum. Mr. Seats shared that if you have other items/issues please feel free to call or email him also.

Announcements

Ms. Tatum announced her retirement which will be effective December 31, 2019.

Director of Social Services Comments – Mr. Victor Isler

(Complete- detailed handouts on file in the Administrative Binder)

House Bill 918

The bill is related to foster parents being able to petition the court to terminate parental rights within 9 months if the child is placed in their home. There are major concerns with the process. The federal guidelines are 12 months to permanence and this would supersede those guidelines. This morally will go against how we do business. The largest concern is that in this state we promote 12 months to permanence by giving the parent due diligence. Also, the law supports this for children ages 0-3 years of age. (See handout from Directors Association)

Privacy and Security Compliance Review

The State has not made this request; however, they are pushing cyber security. DSS will have a site visit in the next 12 to 18 months around HIPPA compliance regarding our use of technology and documents. Our MIS department is working diligently to make sure we are operating safely.

Community Partnerships & Collaborations

FNS Employment & Training Update

To date, 163 referrals, 20 enrolled, 6 who were enrolled through a program at Providence Kitchen graduated. The other partners are Forsyth Technical Community College and Goodwill Industries. This is voluntary and citizens are responding. Performance Data and Metrics will be developed within the first quarter of this year. Monthly reimbursements are received for every participant.

Partnership Meeting with Highland Avenue Primary Care Practice

Mr. Isler has been working with Michelle James and Mia Stockton to create a process so their uninsured and Medicaid recipients who are dealing with persistent mental illness issues will receive mental health and primary care.

Agency Operations & Processes

Emergency Preparedness

The agency is preparing to engage in shelter operations for this hurricane season. It is unlikely that we will assist in hosting a Mega Shelter this year. Wake Forest University has stated that their venue will not be available for utilization.

Ms. Weston asked if Wake Forest stated the reason their venue will not be available and Mr. Isler responded that it is based on events that they have scheduled. Mr. Seats asked where the shelters will be located and Mr. Isler responded that locations have not been determined; however, the Department of Health and Human Services is in the process of reaching out to other Emergency Operations Programs across various counties to see what the interest is. The question was asked if the State will pay for it and Mr. Isler responded that reimbursements are received for our emergency preparedness efforts which takes some time. Ms. Weston asked if we have

talked to the City of WS about using the Annex or Education buildings and Mr. Isler responded both were considered but we were told that they had scheduled events planned.

Other Business and Announcements

Dr. Robie shared that he had a wonderful experience when calling the Department of Social Services' hotline when seeking assistance for a family who was in dire need. He shared that DSS was able to secure the family a safe place for the night and that he had a wonderful experience. He also commended Mr. Isler for running a first-class operation.

Mr. Isler introduced Cameron Smith who is our MSW Administrative Intern from the University of Alabama. She will attend board meetings as needed to observe.

Dr. Petrou shared that she attended a meeting last week where she saw several former colleagues and met several new people who all raved about how Mr. Isler knows people and makes connections so well and how he has gone out into the community and made connections and friends everywhere he goes. Dr. Petrou shared that this made her very happy and just reconfirmed what she thought. She also shared that he is doing a great job.

Director of Public Health Comments – Mr. Joshua Swift

(Complete- detailed handouts on file in the Administrative Binder)

Public Health Updates

WIC (Women, Infants, & Children)

Customers increased from 7,400 to over 7,600; received a short-term \$18,000 grant from the State to do outreach in the community for August and September. The team acted swiftly to promote the program. State allocation is based on October participation.

Clinics 1-3

During July, had 1,596 clinic visits. The goal is to see 17,316 in this fiscal year.

Title X Changes

From a federal level, every pregnancy requires a referral. If someone requests to terminate a pregnancy, they are assigned a provider.

Walk-A-Mile to Save Our Babies

The 10th Anniversary event will be held on September 19th at 11 a.m. at Goler A.M.E. Zion Church. In 1997, the infant mortality rate was 14.9, now it is 9.7 deaths per 1000 live births. In African Americans it is 19.3 and 4.5 for Caucasians.

Ann Wolfe Grant from NCPHA (North Carolina Public Health Association)

Received \$8,000 to be used to purchase pack and play yards and baby boxes.

Strategic Planning

Will be conducted by Dr. Steve Orton with UNC Institute of Public Health on 9/6/19 and 9/20/19. Mr. Swift and the four assistant health directors along with other staff from various levels of the agency will participate.

Statewide Updates

Medicaid Transformation

Mr. Swift will attend the annual meeting at the NC Institute of Medicine in Raleigh. They will focus on Medicaid transformation. Thank you to Marie for assisting with coordinating the Medicaid transformation prepaid health plan review meetings and conference calls.

Department of Public Health Audit

Invited DPH to audit pharmacy and provide consultation for new staff.

Vaping Disease

There are two cases of lung illness among youth in Forsyth County.

Hurricane Update

Two nurses have been sent to Durham County to assist with hurricane relief.

Employee Engagement Plans

Had an ice cream social in July. On the employee's anniversary month, host a voluntary meet up to have coffee and doughnuts to show appreciation. Also doing kudos cards for internal recognition. Five bullet Friday, emails to update staff on what is happening at Public Health.

Dr. Robie asked if there was any information on mosquitos and Mr. Swift responded that the mosquito pools have been reviewed to find no West Nile viruses. Another position has been added to this area which will assist in responding closer to real time.

Internal Health Services, Personal Health and Clinical Services, Community Health Services, and Preventive Health and Education Services *(Complete- detailed handouts on file in the Administrative Binder)*

Public Comment

None

Standing Items

Legislative Committee Update - Dr. Linda Petrou

Not a lot of activity, bills that have passed are being vetoed, they are busting the budget apart and passing it piece by piece.

Ms. Corbett asked if there are any new initiatives that will be put off because of the budget and Ms. Tatum and Mr. Isler responded the Social Services and Cardinal Innovations four-county pilot to redesign foster care definition will be held up. Ms. Tatum also responded that funds are allocated for four counties with Forsyth County being one of them are being held up which are allotted to expand the Jail Diversion Program which would get citizens into treatment and out of jail.

Dr. Robie shared that the State's Health plan is back to where it started one year ago. He attended a meeting at the State Treasurer's office where they now have a retired hospital CEO on board and that they will follow through with what the House Bill requested.

Dr. Petrou asked if the Opioid deaths in the State are down and Ms. Tatum responded that from the District Attorney's office they have seen an increase in Meth, Crack Cocaine and Marijuana. Mr. Isler responded that Forsyth County is in the latter part of the trend. The surge in Forsyth County happened about a year and a half ago which is why the number of cases are higher.

Old Business

CHS Board Strategic Plan Update – Vision, Mission & Goals Discussion & Action

(The full report is included in your packet and will be on file in the administrative binder.)

The committee began working in January of 2019 with a retreat. The 3 goals are to integrate agencies, ID/align priorities, and facilitate partnerships across the county and with Raleigh.

During June through August, Dr. Massler, Ms. Parker, Mr. Isler, Mr. Swift, Ms. Tatum, Mr. Seats, and Ms. Corbett met to further discuss the vision, mission, and priorities. (A summary of the meeting is included in your packet.)

Vision: (destination) three statements were presented at the August meeting. Ms. Weston suggested combining all three: "Will be the driving force to improve conditions of Forsyth County with healthy people leading healthy lives being safe and self-sufficient."

Mission: (the path) Ms. Weston suggested, "Elevate human condition with the collaborative work of DSS and DPH throughout the community as one." Ms. Corbett suggested, "Human Services Board will support the integration of the Departments of Social Services and Public Health as they partner across and outside of Forsyth County to nurture healthy people living healthy lives."

The committee identified the following tentative priorities: healthcare, food, housing, safety, jobs/income, and aging. They have also requested more input from the board members and voting on the items was suggested.

Mr. Seats shared that the real purpose for tonight is for the committee to bring the work that has been done to the entire board and that there is no need to vote at this time. Mr. Seats suggested that the board needs to discuss what has been given and define the directions and priorities that we will take as a CHS Board.

Mr. Seats shared that the CHS Board Strategic Plan will not be as detailed as the DSS and PH plans but will be a living document that will force the CHS Board to think about whether they are headed in the right direction.

Ms. Corbett suggested to keep it simple in order to be clear about the overall goal and connect as much as possible across the county.

Mr. Seats proposed that each board member make a statement for Ms. Corbett to take back to the committee. Some statements were shared and some will be emailed.

Shared Statements:

Mr. Seats would like to leverage resources around the county with all other agencies in the county and the idea of self-sufficiency.

Mr. Fleming shared that we have a lot of talent around this board in terms of knowledge around social work and health work so let's tap into what we have in more detail.

Mr. John Davenport shared that we need to focus on what we have control over. We need to think about what our lane is and how we should focus our energy on it with the resources and the tools given to us by the government.

Dr. Petrou shared that we need to have some goals and focus on one or two issues in order to have an impact in the next several years.

New Business

Recommendations to Fill Board Capacities

Mr. Seats announced the results of the recommendations will be submitted to the County Commissioners. Recommendations are as follows: The At-Large position, Ms. Weston and Mr. John Blalock and the Consumer position, Ms. Heather Parker. The nurse's position will be advertised again from October 22nd through November 22nd; voting will be held at the December 4th CHS Board meeting.

Other Business or Announcements

Adjournment

Mr. El Amin made a motion to adjourn, seconded by all. The meeting was adjourned at 7:08 p.m.

RT/tmd

Next Meeting: October 2, 2019-5:30 p.m.