Food Establishment Inspection Report Score: 96 Establishment Name: STARBUCKS COFFEE SHOP #8540 Establishment ID: 3034011510 Location Address: 2015 FRONTIS PLAZA BLVD City: WINSTON SALEM Date: 01/12/2018 Status Code: A State: NC Time In:  $10 : 10^{\otimes \text{ am}}$ Time Out: 12: 00 mm County: 34 Forsyth Zip: 27103 Total Time: 1 hr 50 minutes STARBUCKS COFFEE COMPANY Permittee: Category #: II Telephone: (336) 765-2716 FDA Establishment Type: No. of Risk Factor/Intervention Violations: 2 No. of Repeat Risk Factor/Intervention Violations: 1 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O CDI R VR Compliance Status Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 🛛 🗀 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🛭 🗀 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🗵 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ 🔀 1 0.5 0  $\times$ П Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 **Good Hygienic Practices** .2652, .2653 Proper cooling methods used: adequate 1 0.5 0 31 🛛 🗆 equipment for temperature control 4 🛛 210 - -Proper eating, tasting, drinking, or tobacco use 32 1 0.5 0 🗆 🗆  $|\Box|\Box|X$  Plant food properly cooked for hot holding 5 П 1 0.5 0 | | | | No discharge from eyes, nose or mouth 1 0.5 0 33 🔀 🖂 🖂 🖂 Approved thawing methods used Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗷 🗆 1 0.5 0 - -Thermometers provided & accurate 6 | □ | 🔀 42 🗙 🗙 🗆 🗆 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-3 1.5 0 approved alternate procedure properly followed 35 🛛 🗀 Food properly labeled: original container 210 - -8 🗵 210 - -Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 .2653, .2655 Approved Source Insects & rodents not present; no unauthorized 36 🗵 🗆 210 - -21000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 210 - -37 🗵 🗆 preparation, storage & display 10 🗆 Food received at proper temperature 38 🗆 🗷 Personal cleanliness 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🗆 🗷 Wiping cloths: properly used & stored Required records available: shellstock tags, 12 🗆 21000 40 🗆 🗆 🗷 Washing fruits & vegetables 1 0.5 0 ... **Protection from Contamination** .2653, .2654 Proper Use of Utensils 3 1.5 0 13 Food separated & protected 41 🗖 🗆 1 0.5 0 In-use utensils: properly stored 14 🔀 3150 - -Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 1 0.5 0 🗆 🗆 42 🛛 🗆 Proper disposition of returned, previously served 15 🖾 🗀 210000 reconditioned, & unsafe food Single-use & single-service articles: properly 43 🛛 🗆 1 0.5 0 ... Potentially Hazardous Food Tlme/Temperature stored & used 16 □ □ □ □ X Proper cooking time & temperatures 3 1.5 0 44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 17 🗆 3 1.5 0 | | | | Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 3 1.5 0  $\times$ Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🗆  $|\mathbf{x}|$ 3 1.5 0 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 20 🗆 X Proper cold holding temperatures 47 🛛 🗀 Non-food contact surfaces clean 1 0.5 0 21 🛛 🗀 Proper date marking & disposition 3 1.5 0 **Physical Facilities** .2654. .2655. .2656 Time as a public health control: procedures & 48 🔀 🖂 🖂 210 - -Hot & cold water available; adequate pressure 210 49 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🔀 1 0.5 0 - -50 🗷 🗆 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 🗆 🗆 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities 52 🗆 🗷 1 0.5 🗶 🗆 🗆 Chemical .2653, .2657 maintained 25 🔀 🖂 🗀 53 🗆 🗷 Food additives: approved & properly used 1 0.5 0 П Physical facilities installed, maintained & clean



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Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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1 0.5 0 ...

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Meets ventilation & lighting requirements;

Total Deductions:

designated areas used

210 - -

Comment Addendum to Food Establishment Inspection Report Establishment Name: STARBUCKS COFFEE SHOP #8540 Establishment ID: 3034011510 Location Address: 2015 FRONTIS PLAZA BLVD Date: 01/12/2018 X Inspection ☐ Re-Inspection City: WINSTON SALEM State: NC Comment Addendum Attached? Status Code: A Zip: 27103 County: 34 Forsyth Category #: II Wastewater System: 

■ Municipal/Community 

On-Site System Email 1: s08540@retail.starbucks.com Water Supply: Municipal/Community □ On-Site System Permittee: STARBUCKS COFFEE COMPANY Email 2: Telephone: (336) 765-2716 Email 3: Temperature Observations 2019 Cold Holding will change to 41 degrees Effective January 1. Item Location Temp Item Location Location Temp Item Temp PREP/RIC 51 ANSI FP E. HENSHAW 12/4/18 MILK **EGG SAND** RIC **LEMONADE BEV RIC** 42 1/2 AND 1/2 RIC 41 MILK **BACK RIC** 45 **EGG SAND BACK RIC** 45 SANI **DISH MACHINE-HW** 167 3 COMP OAC 150 Observations and Corrective Actions Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code. 6 2-301.12 Cleaning Procedure - P-Observed barista handle money and then don gloves to prep beverage without handwashing. Food employees shall wash their hands anytime that they become contaminated and prior to donning gloves. CDI-Staff educated, hands washed and gloves donned. // 0 points 20 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding -P-Repeat-Measured gallon of milk on prep surface at 51F. Barista states that milk was removed from reach-in cooler and placed on prep table during rush. Potentially hazardous foods shall be maintained at 45F or below. 38 2-303.11 Prohibition-Jewelry - C-Repeat-Observed food employee engaging in food prep with bracelet. Except for a plain ring such as a wedding band, while preparing food, food employees may not wear jewelry including medical information jewelry on their arms and hands.//2-302.11 Maintenance-Fingernails - PF-Observed food employee engaging in food prep without wearing intact gloves. Unless wearing intact gloves in good repair, a food employee may not wear fingernail polish or artificial fingernails when working with exposed food. CDI-Staff educated, hands washed and gloves donned. Lock Text First Last

**ELIZABETH HENSHAW** Person in Charge (Print & Sign): First Last Regulatory Authority (Print & Sign): JENNIFER **BROWN** 

REHS ID: 2536 - Brown, Jennifer

REHS Contact Phone Number: (336)703-3131

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program DHHS is an equal opportunity employer.





Required Date: Ø 1 /

Establishment Name: STARBUCKS COFFEE SHOP #8540 Establishment ID: 3034011510

### **Observations and Corrective Actions**

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code



- 39 3-304.14 Wiping Cloths, Use Limitation C-Measured 0 ppm QAC sanitizer in wiping cloth buckets. Wiping cloths in use for wiping counters and other equipment shall be submerged in a sanitizing solution of manufacturers specifications (150-400 ppm QAC). CDI-Sanitizer remade to the correct strength.
- 4-501.11 Good Repair and Proper Adjustment-Equipment C-Repeat-Repair/replace gasket to front line reach-in cooler that is not secure, and not allowing unit to close. Flaking non-food storage cabinets on front line. Equipment shall be maintained in good repair.//0 POINTS
- 5-205.15 (B) System maintained in good repair C-Only men's toilet not in operation during inspection due to being clogged. Plumbing system shall be maintained in good repair. Plumber has been contacted by facility for repair.//5-202.14 Backflow Prevention Device, Design Standard P-Atmospheric backflow prevention device is not approved for use on canwash with chemical tower (no documentation for air gap) as well as splitter valve with stop cock. A backflow or backsiphonage prevention device installed on a water supply system shall meet American Society of Sanitary Engineering (A.S.S.E.) standards for construction, installation, maintenance, inspection, and testing for that specific application and type of device. A backflow prevention device rated for constant pressure shall be installed on the faucet. VERIFICATION REQUIRED. JENNIFER BROWN AT 336-703-3131 OR BROWNJK@FORSYTH.CC
- 52 5-501.111 Area, Enclosures and Receptacles, Good Repair C-Outdoor receptacle is missing top lid. Storage areas, enclosures, and receptacles for REFUSE, recyclables, and returnables shall be maintained in good repair. Replace unit
- 6-501.12 Cleaning, Frequency and Restrictions C-Repeat-Floor under mats by 3 compartment sink, beside dish machine and under 3 compartment sink are soiled. Physical facilities shall be maintained clean.





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