Food Establishment Inspection Report Score: 85 Establishment Name: BEST WESTERN PLUS INN RESTAURANT Establishment ID: 3034011665 Location Address: 3050 UNIVERSITY PARKWAY Date: 06 / 15 / 2019 Status Code: A City: WINSTON SALEM State: NC Time In:  $\emptyset$  9 :  $35 \overset{\otimes}{\bigcirc}$  am pm Time Out: Ø 1 : 2 Ø ⊗ pm County: 34 Forsyth Zip: 27105 Total Time: 3 hrs 45 minutes HUMANTOSH, LLC Permittee: Category #: II Telephone: (336) 723-2911 FDA Establishment Type: Full-Service Restaurant Wastewater System: 

✓ Municipal/Community 

✓ On-Site System No. of Risk Factor/Intervention Violations: 6 No. of Repeat Risk Factor/Intervention Violations: 1 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 | 🗆 | 🖾 | 🗆 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🛛 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ 🗵 1 0.5 0 X Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 31 🛛 🗆 1 0.5 0 4 🛛 210 - -Proper eating, tasting, drinking, or tobacco use 32 □ 1 0.5 0 🗆 🗆 □ □ X Plant food properly cooked for hot holding 5 П 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 🗆 🗆 33 🛛 🔲 🖂 Approved thawing methods used Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 - -Thermometers provided & accurate 420 ---6 X Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-X 3 1.5 0 approved alternate procedure properly followed 35 🗵 🗆 Food properly labeled: original container 210 - -8 X Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 .2653, .2655 Approved Source Insects & rodents not present; no unauthorized 36 □ 🗷 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 37 🗆 🔀 preparation, storage & display 10 Food received at proper temperature 38 🗵 🗆 Personal cleanliness 1 0.5 0 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🛛 🗀 Wiping cloths: properly used & stored 1 0.5 0 Required records available: shellstock tags, 12 🗆 21000 parasite destruction 40 🛛 🗀 Washing fruits & vegetables 1 0.5 0 🗆 🗆 **Protection from Contamination** .2653, .2654 Proper Use of Utensils ☐ ☐ ☐ Food separated & protected 3 1.5 0 41 🖾 🗀 1 0.5 0 In-use utensils: properly stored 14 🔀 3 1.5 0 Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 1 0.5 0 42 🛛 🗆 Proper disposition of returned, previously served 15 🖾 🗀 210 - reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🗆 🔀 Potentially Hazardous Food Tlme/Temperature 16 ☐ ☐ ☐ ☐ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly 17 🗆 **Utensils and Equipment** .2653, .2654, .2663 3 1.5 0 Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 3 1.5 0 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🗆 Proper hot holding temperatures 46 🗆 🗷 X 3**×**0× Proper cold holding temperatures 47 🛛 🗆 1 0.5 0 Non-food contact surfaces clean 21 🗆  $\square$ ☐ Proper date marking & disposition 3 **X** 0 **X Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure |22| 🗆 | 🗆 | 🖼 | 🗆 2 1 0 49 🔯 21000 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🗷 1 0.5 0 ... 50 🗷 🗆 21000 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities 52 🛛 🗆 1 0.5 0 Chemical .2653, .2657 maintained



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Food additives: approved & properly used

Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658



Physical facilities installed, maintained & clean Meets ventilation & lighting requirements; designated areas used

**Total Deductions:** 

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1 0.5 0

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Comment Addendum to Food Establishment Inspection Report BEST WESTERN PLUS INN RESTAURANT Establishment Name: Establishment ID: 3034011665 Location Address: 3050 UNIVERSITY PARKWAY Date: 06/15/2019 X Inspection Re-Inspection City:\_WINSTON SALEM State: NC Status Code: A Comment Addendum Attached? Zip: 27105 County: 34 Forsyth Water sample taken? Yes X No Category #: II Wastewater System: 

■ Municipal/Community 

On-Site System Email 1: fitzroygrizzle@gmail.com Water Supply: Municipal/Community □ On-Site System Permittee: HUMANTOSH, LLC Email 2: Telephone: (336) 723-2911 Email 3: Temperature Observations Cold Holding Temperature is now 41 Degrees or less Temp Item Location Temp Item Location Location Temp Item hot water utensil sink 131 potatoes customer self service 180 grits hot holding 118 sausage walk in cooler 34 hot holding cabinet 105 walk in cooler 36 gravy tomatoes customer self service ham walk in cooler 45 canteloup 62 walk in cooler 44 126 chicken potatoes cooling-start 45 cooling-10 mins later turkey walk in cooler potatoes 113 customer self service 170 3 comp sink 200 quat gravy customer self service 137 chlorine dishmachine eggs Observations and Corrective Actions Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code. 1 2-102.12 Certified Food Protection Manager - C- There is no certified food protection manager present today. A certified food protection manager that has passed an ANSI accredited exam shall be present during all hours of the foodservice operation and present during the inspection. 8 6-301.12 Hand Drying Provision - PF- Paper towels were not provided at 2 handsinks in the kitchen area. Paper towels shall be provided at all handsinks at all times. CDI- towels placed at sinks.//5-205.11 Using a Handwashing Sink-Operation and Maintenance - PF-REPEAT- A cloth towel was stored in the handsink at the bar. Handsinks shall be accessible at all times and shall not be used for purposes other than handwashing. CDI- towel removed.//5-202.12 Handwashing Sinks, Installation - PF- Hot water at handsinks in the restrooms designated for employee use do not have hot water supplied. Hot water measured 74F today. A handwashing sink shall be equipped to provide water at a temperature of at least 100F through a mixing valve or combination faucet. VR-Verification required for compliance by 6/25/19. Contact Angle Pinyan at 703-2618 or pinyanat@forsyth.cc 3-501.16 (A)(1) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding - P- Grits at 19 customer self service area measured 118F and gravy in hot holding cabinet measured 105F. Hot foods shall be maintained at 135F or above at all times. CDI- both were discarded.

Person in Charge (Print & Sign): Matt

First Last

Regulatory Authority (Print & Sign): Angie

Last Pinyan

REHS ID: 1690 - Pinyan, Angie

First

Verification Required Date: Ø 6 / 25 / 2019

Marie 2 Pingin Pats

REHS Contact Phone Number: (336)703-2618

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program DHHS is an equal opportunity employer.



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#### **Observations and Corrective Actions**



- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P- Cut melons (watermelon and cantaloupe) at customer self service area measured 62-68F. Foods in the walk in cooler at the back of the kitchen measured 44-45F. Foods included: pasta salad, pre-cooked sausage, hamburger and chicken, deli turkey and ham. Cold foods shall be held at 41F or below at all times. CDI- all foods discarded (Foods in walk in cooler discarded based on no date marking).
- 3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking PF- Many foods in the back walk in cooler were not properly date marked. Foods included: ham, pre-cooked sausage, beef and chicken, deli turkey and ham, pasta salad. Refrigerated, RTE, PHF's shall be properly marked with dates that foods are opened or prepared. These foods may be held for up to 7 days when held at 41F or below. The prep/open date counts as Day 1. Foods not properly date marked shall be discarded. CDI- all were discarded.
- 7-201.11 Separation-Storage P- A bottle of glass cleaner was stored with and over single service items and clean utensils.

  Another bottle of glass cleaner was stored over the vegetable prep sink. Toxic substances shall be stored so food and food contact surfaces are not easily contaminated. CDI-both were moved to an approved area.
- 36 6-501.111 Controlling Pests PF- There are fruit flies or gnats present in the kitchen and bar areas. The premises shall be maintained free of insects, rodents and other pests. The presence of pests shall be controlled by routinely inspecting incoming shipments and premises for evidence of pests and also by using methods such as trapping devices ot other means of pest control and eliminating harborage conditions. CDI- Pest records are available for review. Continue to work with pest control operator to eliminate pests.
- 3-306.11 Food Display-Preventing Contamination by Consumers P- Foods at the customer self service area are not protected with sneeze guards (eggs, gravy, bacon, potatos, grits, and cut melons). Hot holding containers have lids but are not self closing. Fruit was just placed on an open tray. Food on display shall be protected from contamination by the use of packaging or sneeze guards. VR- Verification required by 6/25/19 for compliance. Contact Angie Pinyan at 703-2618 or pinyanat@forsyth.cc when complete.//3-305.11 Food Storage-Preventing Contamination from the Premises C- The ice bin at the bar does not have a cover. Many boxes of foods in both walk in coolers and freezer are stored on Pepsi crates, less than 6 inches above the floor. Food shall be protected from contamination by storing food where it is not exposed to splash, dust or other contamination and at least 6 inches above the floor.
- 43 4-903.11 (A) and (C) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C -REPEAT- Boxes of single service cups & bowls are stored on floor in the dry storage room. All single service shall be stored at least 6 inches above the floor. &
- 45 4-205.10 Food Equipment, Certification and Classification C- REPEAT-Lots of Pepsi crates are being used for storage in the walk in coolers and freezer. There is a Black and Decker toaster oven next to the handwash sink in wait station area. Except for toasters (not toaster ovens), mixers, microwave ovens, water heaters, and hoods, food equipment shall be used in accordance with the manufacturer's intended use and certified or classified for sanitation by an ANSI-accredited certification program.//4-501.11 Good Repair and Proper Adjustment-Equipment C- There is ice build up on the door frame of the walk in freezer. The small glass door cooler at customer self service area has ice accumulation in the back. The latch on the hot holding cabinet is broken. The walk in cooler in the back is operating at 41.5F. Equipment shall be maintained in good repair. \*Have the walk in cooler serviced to be able to maintain foods at 41F or below. Use other cooler until repaired.





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- 4-302.14 Sanitizing Solutions, Testing Devices PF- Chlorine test strips were not available during the inspection to check the strength of the sanitizer at the dishmachine. A test kit that accurately measures the concentration of sanitizing solutions shall be provided. VR-Verification required for compliance by 6/25/19. Contact Angie Pinyan at 703-2618 or pinyanat@forsyth.cc when complete.
- 6-201.11 Floors, Walls and Ceilings-Cleanability C- REPEAT- Ceiling tiles are missing in the kitchen. Many are missing over food prep areas. Ceilings shall be designed, constructed and installed so they are smooth and easily cleanable.//6-501.12 Cleaning, Frequency and Restrictions C- Floors need cleaning in dry storage room under racks, at dishmachine, under reach in coolers and clean utensil storage racks. Floors shall be maintained clean.//6-201.13 Floor and Wall Junctures, Coved, and Enclosed or Sealed C-Floor-wall junctures in the bar and dining/customer self service food area are not coved. Floor and wall junctures shall be coved.
- 6-303.11 Intensity-Lighting C- REPEAT- Lighting is low in the following area (measured in foot-candles): Customer self service areas (11-13), prep sinks (22-25), women's restroom (2-10) and men's restroom (9-15). Customer self service areas and restrooms shall have light intensity of at least 20 ft-candles. Any areas working with food shall provide at least 50 ft-candles of light.//6-202.11 Light Bulbs, Protective Shielding C- The light fixtures over the ice machine are missing their shields or covers. Lights shall be shielded or have shatterproof bulbs installed.





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### **Observations and Corrective Actions**





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