Food Establishment Inspection Report Score: 90 Establishment Name: CHARS #2 Establishment ID: 3034010065 Location Address: 636 WAUGHTOWN ST. Date: 10 / 16 / 2019 Status Code: A City: WINSTON-SALEM State: NC Time In: 01:00 0 0 am pm Time Out: <u>Ø 4</u> : <u>Ø Ø ⊗ pm</u> 34 Forsyth Zip: 27107 County: . Total Time: 3 hrs 0 minutes CHAR'S INC. Permittee: Category #: III Telephone: (336) 784-5418 FDA Establishment Type: Full-Service Restaurant Wastewater System:

✓ Municipal/Community

☐ On-Site System No. of Risk Factor/Intervention Violations: 2 No. of Repeat Risk Factor/Intervention Violations: 1 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 | 🗆 | 🖾 | 🗆 \square 28 □ □ □ 🖂 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🗵 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ ⊠ 1 0.5 0 X Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 1 0.5 0 31 🛛 🗆 4 🛛 Proper eating, tasting, drinking, or tobacco use 32 🔀 1 0.5 0 🗆 🗆 5 П 1 0.5 0 No discharge from eyes, nose or mouth Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 - -Thermometers provided & accurate 420 ---6 | X | 🗆 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-X 3 1.5 0 approved alternate procedure properly followed 35 🖾 🗀 Food properly labeled: original container 210 - -8 🗵 210 - -Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 **Approved Source** .2653, .2655 Insects & rodents not present; no unauthorized 36 🗵 🗆 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 37 □ 🖂 preparation, storage & display 10 Food received at proper temperature 38 🗷 🗆 Personal cleanliness 1 0.5 0 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🛛 🗀 Wiping cloths: properly used & stored 1 0.5 0 Required records available: shellstock tags, 12 🗆 210 - parasite destruction 1 0.5 0 40 🛛 🗀 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils |13| 🔲 X Food separated & protected 41 🗖 🗖 In-use utensils: properly stored 14 🔀 3 1.5 0 Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 1 0.5 0 42 🛛 🗆 Proper disposition of returned, previously served 15 🖾 🗀 210 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🔀 🗀 1 0.5 0 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 |17| 🛛 | 🗆 | 🗆 3 1.5 0 Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 Proper cooling time & temperatures 3 1.5 0 constructed, & used Warewashing facilities: installed, maintained, & used; test strips |19| 🛛 | 🗆 | 🗆 | 3 1.5 0 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 3 1.5 0 Proper cold holding temperatures 47 🗆 🗷 Non-food contact surfaces clean 21 🖂 ☐ Proper date marking & disposition 3 1.5 0 **Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure 210 49 🔀 21000 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🗷 1 0.5 0 ... 50 🗷 🗆 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities maintained 52 🛛 🗆 1 0.5 0 Chemical .2653, .2657 25 | | | | | | 53 🗆 🗷 Food additives: approved & properly used 1 0.5 0 П Physical facilities installed, maintained & clean



Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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Meets ventilation & lighting requirements; designated areas used

Total Deductions:

210 - -

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|-------------------------------------|-----------------------|--|--|-----------------|---|------------------|---------------|--------------------|-------------|-------|
| Establ | ishmer | nt Name: CHARS # | ‡2 | | | Establishr | nent ID | : 3034010065 | - | |
| Location Address: 636 WAUGHTOWN ST. | | | | , NC | ☑Inspection ☐Re-Inspection Date: 10/16/2019 | | | | | |
| - | | | | | ite: <u>NC</u> | Comment Ad | | | Status Code | |
| | nty: <u>34</u> | | | Zip: 27107 | | Water sample | e taken? | Yes No | Category #: | |
| | ewater 5 r Supply: | ystem: ☑ Municipal/C ☑ Municipal/C | ommunity \square Oommunity \square O | | | Email 1: | | | | |
| | | CHAR'S INC. | | | | Email 2: | | | | |
| Tele | phone: | (336) 784-5418 | | | | Email 3: | | | | |
| | | | | Tempe | rature Ob | servation | s | | | |
| | | | Cold Hole | ding Temp | oerature i | is now 41 | Degr | ees or less | | |
| Item hot wat | ter | Location utensil sink | | Item lettuce | Location make unit | | Temp 41 | | Location | Temp |
| Cl sani | tizer | sanitizer bucket | 200 | turkey | make unit | | 41 | | | |
| hot dog | gs | hot holding | 153 | ham | make unit | | 40 | | | |
| chili | | hot holding | 147 | steak | final | | 174 | | | |
| hambu | rgers | hot holding | 150 | slaw | walk in cool | er | 41 | | | |
| chix wii | ngs | heat to hold | 168 | lettuce | walk in cool | er | 40 | | | |
| fries | | hot holding | 170 | hot dogs | walk in cool | er | 40 | | | |
| tomato | es | make unit | 40 | | | | | | | |
| | \ <i>t</i> : | olations cited in this re | | bservation | | | | | | |
| • | establis | 2 Certified Food Pr hment. A certified p vice and during the | protection ma | | | | | | | |
| (| corn do | 1 Packaged and U gs in the small mak om shelf of the unit | ke unit. Raw a | | | | | | | |
| | part of t | 3 Thawing - C- Chi he cooking process the cold water tem | s. You may a | lso thaw unde | | | | | | |
| Lock Text | | | Ein | ot. | l a | 20 <i>t</i> | | | , e di | |
| Person | in Char | ge (Print & Sign): | First Bryant | | George | ast | β | mont | KDei | ne |
| Regula | tory Aut | hority (Print & Sign) | First Angie : | st | La Pinyan | ast | | mant Ingles | Paryon | CHANS |
| | | REHS ID | : 1690 - Pir | nyan, Angie | | | | ition Required Dat | v | |

REHS Contact Phone Number: (336) 703 - 2618

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program DHHS is an equal opportunity employer.

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| Establishment Name: CHARS #2 | Establishment ID: 3034010065 |
|------------------------------|------------------------------|
| | |

| Observations and Corrective | Actions |
|-----------------------------|---------|
|-----------------------------|---------|

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



| 37 | 3-307.11 Miscellaneous Sources of Contamination - C- An employee scooped ice with a single service cup instead of the scoop |
|----|---|
| | with a handle. Ice shall be dispensed using a scoop with a handle to prevent contamination of ice. |

- 3-304.12 In-Use Utensils, Between-Use Storage C- Ice scoop handle was stored in contact with the ice. Store food scoops with the handles stored above the food to prevent possible contamination.
- 4-501.11 Good Repair and Proper Adjustment-Equipment C- REPEAT- The hood is rusted with chipping paint. The dry storage shelving unit and brackets of shelf above the bun grill are rusted. The shelf above the bun grill has exposed wood. Equipment shall be maintained in good repair.//
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C- REPEAT- Gaskets of all coolers and hood need additional cleaning (food debris and grease build up). Clean the shelves at the front counter, fronts and sides of equipment. Nonfood contact surfaces shall be maintained clean.
- 6-501.16 Drying Mops C- Repeat-Mops are hung on the wall adjacent to the canwash. They drain into the floor. Install mop hanger to allow mops to dry with head down inside the can wash.//6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods C- REPEAT- Floor tiles & baseboards are cracked in the establishment. The threshold of the walk in cooler is rusted. The floor behind the shake machine is rough. Physical facilities shall be maintained in good repair &easily cleanable.//6-501.12 Cleaning, Frequency and Restrictions C- Repeat-Black residue on the baseboards and corners inside the establishment. Floors shall be cleaned as often as necessary to keep them clean.//6-201.13 Floor and Wall Junctures, Coved, and Enclosed or Sealed C- There is no cove base along the walls in the restrooms. Floor and wall junctures shall be coved.
- 6-202.11 Light Bulbs, Protective Shielding C- The lens cover is missing from the light fixture just outside the walk in cooler exposing bulbs. Bulbs shall be protected by the use of approved lens covers or shatterproof bulbs.





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