

CONSOLIDATED HUMAN SERVICES BOARD



Board Members

Dr. B. Keith Cash, OD
Ms. Pamela Corbett, MA
Mr. John Davenport, Jr., PE
Dr. Palmer Edwards, MD
Dr. Calvert Jeffers, DVM
Ms. Amanda Kistler, RN
Dr. Charles Massler, DDS, M.Ed.
Ms. Heather Parker
Dr. Linda L. Petrou, PhD.
Ms. Sharon A. Rimm, LCSW
Dr. Peter Robie, MD
Dr. Ricky Sides, DC
Ms. Claudette Weston
Ms. Gloria D. Whisenhunt, County Commissioner

Chair

J. Phil Seats, R.Ph., MBA

Vice Chair

Fleming El-Amin, County Commissioner

CONSOLIDATED HUMAN SERVICES BOARD MINUTES March 6, 2019

MEMBERS PRESENT

Mr. J. Phil Seats
Dr. Keith Cash
Ms. Pamela Corbett
Mr. John Davenport
Dr. Palmer Edwards
Dr. Calvert Jeffers
Ms. Heather Parker
Dr. Linda L. Petrou
Ms. Sharon A. Rimm
Dr. Peter Robie
Dr. Ricky Sides

MEMBERS ABSENT

Mr. Fleming El-Amin
Ms. Amanda Kistler
Dr. Charles Massler
Ms. Claudette Weston
Ms. Gloria Whisenhunt

GUESTS PRESENT

Mr. Adam Pendlebury, Budget Office
Ms. Shontell Robinson, Human Resources
Ms. Phyllis Russell, Budget Office

Call to Order:

On Wednesday, March 6, 2019, the Forsyth County Consolidated Human Services Board held its regularly scheduled monthly meeting in Meeting Room 2 at the Forsyth County Department of Public Health (FCDPH). Mr. J. Phil Seats called the meeting to order at 5:30pm and welcomed everyone to the March meeting.

Moment of Silence:

A moment of silence was observed by all.

PH/DSS STAFF PRESENT

Ms. Ronda Tatum
Mr. Victor R. Isler
Mr. Joshua R. Swift
Mr. Jason Beasley
Ms. Lorrie Christie
Ms. Glenda Dancy
Ms. Tanya Donnell
Ms. Mayte Grundseth
Ms. Geri Harris
Ms. Sarah Isom
Mr. Tony Lo Giudice
Dr. Lovette Miller
Dr. Lindsay Novacek
Ms. Amanda Pone
Ms. Denise Price
Ms. Ann Roberts
Ms. Marie Stephens
Ms. Mia Stockton
Mr. John Thacker
Ms. Elizabeth White

Consideration of Minutes:

The minutes of the February 6, 2019 Consolidated Human Services Board (CHSB) were reviewed. Dr. Linda Petrou made a motion to approve and Ms. Pamela Corbett seconded. The minutes were approved unanimously.

Deputy County Manager's Comments: Ms. Ronda Tatum gave the following updates (see complete/detailed handout on file in the Administrative Binder):

➤ **Statewide Updates:**

- General Assembly is in high gear.
- *Medicaid Coverage Gap* - could affect a lot of people. Dr. Peter Robie commented that Senator Phil Berger is totally against the Medicaid Coverage Gap and wondered if the Board should write a letter in regards to this. Carolina Cares is something Senator Berger is working on. Further conversation surrounding this issue pursued between Board members when Mr. Seats asked the question - Are there initiatives to bring down the cost of healthcare? Dr. Petrou thought that a lot has to do with transparency while Dr. Robie felt the main issue was about the charges we get and Dr. Palmer Edwards commented he is not sure who is right.
- *Bills that could impact Human Services include:* HB 5 & SB 3 (Close the Medicaid Coverage Gap - expand Medicaid; HB 75 (School Mental Health Screening - study being lead by Debra Conrad; HB 102 (Enhance Permanency Innovation Initiative); HB 103 (Small Dairy Sustainability Act - allows retail sale of raw milk for human consumption); HB 156 (Disapprove certain On-Site Wastewater Rules).

➤ **Local Updates:**

- *Winter Worksession with Board of Commissioners - February 21st* (Mr. Victor Isler spurred interest and comments from Board members with his presentation on the intersection of DSS with Social Mobility).
- *1st Quarterly Summit - March 29th* (Summit with related functions that Ms. Tatum is overseeing - working with Cardinal, Senior Services, Community and Economic Development, MapForsyth and EAP).
- *Combined Human Services onboarding video* - has been completed. Thanked Human Resources for the use of some of their resources. The video is a way to introduce new employees to the Consolidated Services and what it is about.

Department of Social Services (DSS) Director's Comments: Mr. Victor Isler reported the following (see complete/detailed handouts on file in the Administrative Binder).

➤ **Federal and Statewide Updates:**

- *Medicaid Transformation & Local DSS Impact* - identified health plans - interface for citizens in the county through an enrollment broker - will be meeting with DSS through Maximus as we transition to the prepaid health plan.
- *General Assembly Evaluation of CPS Intake* - strong conversation from the State - universal process - there are no cons associated with the process.
- *MOU County Performance Data* - have dashboard performance measures; having some challenges we are trying to figure out - will keep everyone posted. We are scrubbing/cleaning our data.

➤ **Community Partnerships and Collaborations:**

- *In-home Aid Services and Community Collaboration Best Practices* - going into homes to see that people have some support - mandated services. Age Friendly Forsyth - partnership with community (costs DSS \$22.00 - when contracted out, costs \$15.00 - \$16.00).

- *Cansler and Cardinal Regional DSS Foster Care Collaborative* - discussions about how to move forward; will be presenting in Raleigh next week; looking into reshaping foster care.

Agency Operations and Processes:

- *ESSA Transportation Contract with WSFCS* - working with the school system - contract is in process of being finalized (50/50 cost sharing).
- *Child Welfare and NCFAST 90 Day Readiness Plan and Next Steps* - will be rolling into NCFAST in May; the State will come train our Social Workers; there will be a lot of uploading - working with MIS.
- *FCDSS New Employee Orientation (NEO)* - we are streamlining how we train new employees and the Executive Leadership Team is looking at on-boarding with staff.
- *Cumulative Monthly Spending Coefficient* - is 105% (100%) - the goal is to get this down; the State funds to offset rate increase has stayed the same at \$16 million.
- *Energy Applications* - took almost 3,000 applications during the winter season.
- *CPS screen in report timeliness* - met the 95% goal in January - we are on track.
- *Special Assistance Disability (SAD) Medicaid application timeliness* - 64% in January - have not met goal of 85%. Dr. Robie asked if there is a program in place for when a child ages out. Mr. Isler responded yes, they can sign a Voluntary Placement Agreement to stay in the program up to age 21 (there are some rules that apply - have to be in a vocational program, college or employed).

Department of Public Health (PH) Director's Comments: Before starting, Mr. Swift introduced and announced that Ms. Rita Cook had just retired after 45 years of service. She started April 1974. Ms. Cook was presented with a plaque last week at her retirement gathering. Ms. Cook said that her time with the county had been rewarding and she had worked with some exciting people.

Mr. Swift gave the following updates (see complete/detailed handout on file in the Administrative Binder):

➤ **Statewide Updates:**

- *Attended monthly Local Health Director's meeting* - currently serve as Chair of the Health Promotion and Disease Prevention Committee.
- *HB 156* - there are concerns that will undo onsite septic rule revisions that have been through a multi-year review process.
- *HB 268* - would undo all septic rules - two bill sponsors, one from Halifax County; one from Anson and Union Counties.
- *Small Dairy Sustainability Act HB 103* - raw milk bill has been filed in the NC General Assembly - there is concern - will stay tuned on this.
- *Division of Health Benefits* - payments moving to a quarterly basis in addition to annual Medicaid Cost Settlement services.

➤ **Local Updates:**

- *Food and Lodging Inspection* - went out with Mr. Joseph Chrobak on a 3 hour downtown restaurant inspection.
- *Health of our Region Presentation* - met with representatives from Wake Forest Baptist Medical Center and Novant to discuss improving the health of our region event on April 9th.
- *Baby Love Plus Daddy and Me Event* - attended this event along with Mr. Tony Lo Giudice, whose division held on February 23rd.
- *Analyzing WIC and comparing to Forsyth County demographics* - looking at what is causing decline in WIC - trying to figure out/analyze.

- *Patient flow analysis and wait time survey* - looking at ways to make the clinic wait times and patient flow more efficient.

➤ **Child Fatality** - presenting to the Commissioners tomorrow.

There were 62 child deaths in 2017.

- 37 Extreme immaturity/prematurity/congenital abnormalities
- 16 Illness
- 3 Suicide
- 2 Accident
- 3 Unsafe sleep/co-sleeping
- 1 Homicide

10 of the 62 child death cases were submitted for a Full Team review. We are trying to look at different things that we can do.

Public Comment:

None

Standing Committees:

- **CHS Board Strategic Plan Update** - Mr. Seats announced that Dr. Charles Massler could not be with us tonight to do an update.
- **Legislative Committee Update** - Dr. Petrou stated that she and Ms. Gloria Whisenhunt have not been able to meet yet but she presented the following comments:
 - Dr. Robie brought up about rules on vaccinations and added he would like to see this tightened up on.
 - CPS Requirements - big difference between CPS and Adult Protective Services - mainly due to Ryan's Law. Mr. Isler asked Ms. Anne White to elaborate on Adult Protective Services. Ms. White said there is a lot of support in Raleigh - it is getting some attention. There is more funding, the numbers are increasing, nothing has changed with the laws since 1970 - there is a little bit of gray area in interpretations.
 - School Mental Health Screening - this came out after the school shooting in Florida last year - we probably should support this.
 - Assistance with Opioid crisis - there is no support for people afterwards - should focus on this and find out what is going on in Raleigh.

Old Business:

None

New Business:

- **Opioid Task Force** - Mr. Lo Giudice gave the following update (see detailed handout on file in the Administrative Binder):
 - Kicked off in 2017 and meets quarterly.
 - Next meeting is April 17th.
 - 60 representing agencies are a part of the task force and it is well attended.
 - They will be forming subcommittees.
 - Mr. Lo Giudice will send out an invite to Board members, before the next meeting.

Dr. Petrou commented that Ms. Tara Tucker does a great job. She suggested an invite should be sent out to the dental community as well.

➤ **Jail Monitoring Update** - Dr. Lindsay Novacek gave the following update (see detailed handout on file in the Administrative Binder).

- Attended a site visit to the jail with Dr. Robie, Major Slater and Mr. Lo Giudice.
- Reviewed the Jail Medical Plan in collaboration with Mr. Ken Lyons, Dr. Candice McNeil and Mr. Swift.
- Continuing to review the current medical contract with Wellpath Quality Improvement (QI) program - tweaking the QI procedures.
- Attending the National Commission on Correctional Healthcare spring Conference in April.
- Program is still in formative stages. Working with Wellpath and Sheriff's Department employees to revise the program for monitoring.
- Facilitated four medical services review team monthly meetings.
- Key Clinical Indicator summaries are reviewed and sent to the business manager as needed.
- Have received continued support from Shelby County, TN.

Dr. Robie complimented Ms. Novacek on the work they do down at the jail - they do a lot of good work.

FY 2019-2020 Budget Request - Ms. Tatum went over the budget requests for both PH and DSS, highlighting the FY 2019 Adopted figures, the FY2020 Total Requests and noting the changes in dollars and percents. See detailed handout on file in the Administrative Binder, showing breakdowns.

Ms. Tatum then gave the total for Human Services (DSS and PH). She noted that the drivers were primarily personnel expenses (this includes employee health insurance, new position requests for both DSS and PH, several construction related expenses for DSS and increase in medical supplies and projected revenue decreases for PH).

Mr. Seats asked if it was realistic to expect we will get what we are asking for and Ms. Tatum responded, no! To fund all of the requests for Human Services would require over a penny in new taxes and with debt service and the City's bond tax increase, there will have to be negotiations between Budget and the departments prior to budgets being submitted to the Commissioners. The next step is a meeting between each department and the County Manager. The County Manager will submit a budget to the Commissioners for adoption or changes.

Other Business or Announcements:

None

Adjourn:

Mr. Seats asked for a motion to adjourn. Dr. Keith Cash made a motion and Mr. Seats seconded. The meeting adjourned at 7:02pm.

RT/lgc

Next Meeting: April 3, 2018 - 5:30pm