# Forsyth County Sheriff's Office

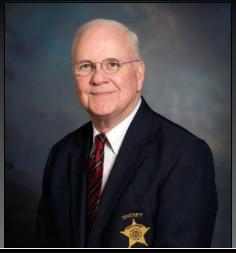


### 2013 Annual Report



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Sheriff William T. Schatzman was first elected Sheriff in 2002 and is serving in his third elected term. He exemplifies the spirit of "law enforcement," not because of his 24-year career in the FBI but from what he learned from his family. His father was a veteran of law enforcement and a public servant who retired as a Major with the Connecticut State Police. The spirit of service to the community was instilled in the Sheriff from the beginning and it has remained with him.

The Sheriff's law enforcement career began in 1970 when FBI Director J. Edgar Hoover hired him as a Special Agent. During his service with the FBI, the Sheriff investigated violations of federal law and foreign espionage matters. As a senior agent and manager, he trained and supervised other special agents in all aspects of FBI work. He was the FBI Police Training Coordinator for North Carolina directing the training provided by the FBI to local law enforcement.

Sheriff Schatzman received numerous personal awards and commendations from FBI Director Hoover and the other FBI Directors for whom he worked. He received recognition for solving bank robberies, supervising undercover drug operations directed at organized crime, breaking white collar crime cases and organizing and directing task force cases using local law enforcement.

Sheriff Schatzman retired from the FBI in 1994 and founded Schatzman and Associates, LLC, to assist corporate clients with physical security and risk management. Schatzman and Associates also provided investigative support to law firms engaged in both civil and criminal litigation.

Sheriff Schatzman is very active in the community and throughout North Carolina. He serves on several boards and committees and has received numerous awards and recognition for his service. The Sheriff is a member of the National Sheriffs' Association (NSA) and North Carolina Sheriffs' Association (NCSA). He is a member of the NCSA Legislative Committee that helps secure state and federal legislation to protect the best interest of North Carolina citizens. He is also the NCSA representative on the North Carolina State Emergency Response Committee, North Carolina Law Enforcement Information Sharing and Analysis Center Committee and the FBI Criminal Justice Information Services (CJIS) Southern Working Group Board.

Sheriff Schatzman graduated from Quinnipiac University where he received his Bachelor of Science in Business. He served three years in the United States Marine Corps.

# Vision & Mission Statement





#### **Our Vision:**

To enhance quality of life and sense of community in Forsyth County by providing effective criminal justice services that are guided by integrity and compassion and supported by the trust of those we protect.

#### **Our Mission:**

To ensure the security of life and property, prevent crime and disorder, and enforce the laws of North Carolina and the United States.

#### **Our Strategy:**

To identify and deploy best practice methods, incorporating them into our policies and procedures, while engaging in continuing education in Sheriff's Office responsibilities.

FORSYTH COUNTY SHERIFF'S OFFICE

### History

In 1738 the Office of the Sheriff, as it is known today, was created in the Colony of North Carolina by the Governor. Although the Sheriffs were initially appointed to the position, the Office of the Sheriff became an elected position in 1829. Although the duties of the Sheriff vary from jurisdiction to jurisdiction, the Sheriff's Office is generally active in all three branches of criminal justice: law enforcement, courts, and corrections. Thomas Jefferson wrote in his *The Value of Constitutions*, "The Office of Sheriff is the most important of all the executive offices of the county." There is no non-religious office (with the exception of king) in the English speaking world that is older than the Sheriff's Office. The Office of Sheriff in North Carolina is constitutionally mandated. It is an elected law enforcement office. The Office of the Sheriff is the primary law enforcement agency for the unincorporated areas of North Carolina's counties. The Sheriff, as the County's chief law enforcement officer, has jurisdiction anywhere in the county, including municipalities, where the Sheriff's Office provides assistance and support to local law enforcement agencies.

Forsyth County began as a Moravian settlement in 1753 when Bishop August Gottlieb Spangenberg acquired a hundred-thousand acre tract of land from Lord Granville, one of the lord proprietors of North Carolina. The Moravians called their land Wachovia after the Austrian estate of Count Nicholas Lewis von Zinzendorf, an early protector of the Moravian Church. Forsyth County is located in the Piedmont area of central North Carolina

In 1849, the North Carolina Legislature created the new county of Forsyth out of part of Stokes County. In 1851, the town of Winston was named as the county seat. The North Carolina General Assembly honored Colonel Benjamin Forsyth by naming the new county for him. Col. Forsyth was a respected landowner in Stokes County and a distinguished military commander who was mortally wounded during the War of 1812.

The 2010 National Census established a population of 350,670 for Forsyth County. Ethnic demographics indicate approximately 58.7% of the population is Caucasian, 25.5% African-American, 11.9% Latino, 1.8% Asian, and 2.1% identified as "Other." The predominant industries and employers within the county are food, tobacco, apparel, furniture manufacturing, textiles, wholesale/retail, medical, and service related businesses. However, in recent years the textile, furniture and apparel industries have been particularly reduced due to the movement of manufacturing operations to Latin America and China. As a result, Forsyth County authorities are engaged in efforts to attract new and diversified businesses to the area.

The Forsyth County Sheriff's Office, established in 1849, has enjoyed a long line of colorful and distinguished Sheriffs. In recent history, notable Sheriffs such as Ernie Shore served from 1936 to 1970. He was a former major league baseball player and remained in office longer than any other Forsyth County Sheriff. Manly Lancaster served from 1970-1984 and was a highly decorated World War II Glider Pilot. Preston Oldham was appointed Sheriff in 1984 and served until 1990. He was a dedicated officer who was instrumental in starting the first narcotics unit for the agency. Ron Barker was Sheriff from 1990-2002. He was a graduate of Wake Forest University and a former teacher who served 28 years in the agency, the last 12 as Sheriff.

The current Sheriff, William T. Schatzman, was first elected in 2002. He is a former FBI Agent who was assigned to the Forsyth County region before his tenure as Sheriff. Sheriff Schatzman championed initial Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation for the Forsyth County Sheriff's Office. Initial accreditation was achieved in 2010, and the agency was awarded reaccreditation in 2013. Sheriff Schatzman has guided the agency in implementing modern law enforcement technologies and techniques, comprehensive professional training and incorporated the first professional promotional system into the agency.

# Former Sheriffs of Forsyth County



Isaac Church 1849-1850



Will Flynt 1850-1854



Mathis Masten



John Gideon Hill 1874-1878



Augustus Fogle 1878-1884



John Boyer 1884-1888



M. E. Teague 1888-1892



R. M. McArthur 1892-1896



Eugene T. Kapp 1896-1902



F.P. Alspaugh 1902-1906



J. E. Ziglar 1906-1910



George W. Flynt 1910-1922



J. B. McCreary 1922-1930



Transou Scott 1930-1935



Guy L. Scott 1935-1936



Ernie G. Shore 1936-1970



Manly Lancaster 1970-1984



Preston Oldham 1984-1990



Ron Barker 1990-2002

# Forsyth County Public Safety Center





The Forsyth County Sheriff's Office (FCSO) began moving to the new Forsyth County Public Safety Center (FCPSC) on September 20, 2013. Staff members embarked on the four-day move with enthusiasm, working shifts and providing security detail to ensure the successful completion of office relocation. On Tuesday, September 23, 2013 the FCSO opened for business at 301 North Church Street.

During Sheriff Schatzman's first term of office, he immediately recognized the need for a larger space to house daily operations and to increase the efficiency of the FCSO. He was instrumental in the approval process to purchase the building for \$3.5 million in 2009. The purchase and renovation of the building was a cost effective alternative to new construction, saving taxpayer dollars and increasing responsible spending.

Serving as the computer operations center for Wachovia Bank headquarters (Winston Tower), original construction of the building was completed by D. L. Phillips in 1972. The original name given to the building was Winston Tower Church, but it later became known as the Phillips Building. After Wachovia vacated the building, it remained vacant for over ten years.

Estimating the entire process at \$36.1 million, purchase and renovation capital project costs were provided by Forsyth County. Asbestos removal was the first step in renovation followed by complete interior demolition and reconstruction. The building was given a new roof, windows and air/heating system to make it more energy efficient. Generators were also installed to provide power during emergency situations.

The state-of-the-art and modern FCPSC is comprised of six floors, of which the FCSO occupies two floors, three levels of parking and a third floor reserved for future expansion. Three unfinished floors will be available for future tenants. The FCSO increased work space from 50,000 square feet to 102,000 square feet. In addition to added work space, the FCPSC includes 360 parking spaces, conference rooms for each Division, workout facility, computer lab, defensive tactics room, shooting simulator, classrooms and an Emergency Operations Center (EOC).

Classroom space and the computer lab have allowed the FCSO to hold training internally as opposed to borrowing space. The EOC is the most electronically advanced area of the FCPSC. It is designed to be the headquarters and communication center for first responders in the event of a natural or manmade disaster within Forsyth County. Audio/Video capabilities, computer equipment, radios and multiple lines of communication are some of the amenities available to law enforcement and first responder agencies in the EOC. This allows for an enhanced collaborative safety initiative between agencies and to the citizens of Forsyth County.

Public access is located on the first floor entrance on North Church Street to the FCPSC. In the public areas, citizens have the ability to apply for firearm permits, request incident reports and public records, research sex offender listings, access fingerprinting services and receive civil processes. A public computer is available to apply for handgun permits, and credit/debit cards are now an accepted form of payment. Online pistol permit applications will become available in 2014.



### Always Remembered



Sergeant James Milton Johnson EOW: November 11, 2004

While attempting to subdue a neighbor who had started shooting people in the neighborhood, Reserve Sergeant Johnson was shot and killed. During the same incident, another deputy was wounded and two civilians were killed by the gunman.



Captain Jack ("Red") Conrad Renigar EOW: May 30, 1975

Captain Renigar was a reserve officer attempting to apprehend a suspect who had shot and killed Deputy Wayne Gaither of the Davie County Sheriff's Office when he was shot and killed. The suspect had been cornered in a small convenience store and was exchanging shots with the deputies. Captain Renigar was shot by the suspect as he stood up from his covered position to warn a couple that had pulled into the parking lot of the store not knowing what was occurring.



Deputy Sheriff Ernest Wilson Walters EOW: February 23, 1966

While serving a civil process, Deputy Walters asked the suspect to secure her dog to prevent it from getting out of the house. The woman retrieved a shotgun and fatally shot Deputy Walters.



Deputy Sheriff T. N. Westmoreland EOW: April 26, 1950

Deputy Westmoreland was stabbed to death while making an arrest.



Deputy Sheriff Linder Newsome EOW: February 23, 1929

While in pursuit of a vehicle occupied by thieves, Deputy Newsome's patrol car crashed.

Deputy Carlos Wilson Holder EOW: April 14, 1923

Deputy Sheriff Carlos Holder was shot and killed while questioning a group of seven young men about money that had been stolen from a woman's purse.

### Staff Members of the Year



Lieutenant D. Carter was selected as the 2013 Sworn Staff Member of the Year due to his exemplary dedication and efforts towards the completion of the Forsyth County Public Safety Center (FCPSC). His behind-the-scenes planning, attending building meetings, presentations and testing of installed components within the building were driving forces to successful completion of construction. Lieutenant Carter was also involved with coordinating and escorting building tours for over 600 staff members and retirees. He went above and beyond his tasked duties by efficiently managing his staff and required duties while taking on this enormous project and its attached responsibilities. Lieutenant Carter worked many long days and altered his schedule to accommodate vendors, installations and inspections for the FCPSC. Without Lieutenant Carter's dedication, commitment and efforts, the transition to the FCPSC would not have been successful.

Corporal Angela Alston-Boyd was selected as the 2013 Detention Staff Member of the Year due to her dedication and attention to detail. In July of 2013, Corporal Alston-Boyd was assigned as Classification Case Manager for 8 South. This area houses Disciplinary, Protective Custody, and Special Management Inmates. While conducting her duties, Corporal Alston-Boyd reviewed correspondence between an inmate and his two brothers. All three inmates were in custody for crimes that include First Degree Murder, Assault with a Deadly Weapon, and Assault with a Deadly Weapon Inflicting Serious Injury. Two of the three inmates were members of a nationally recognized hate group or gang. Corporal Alston-Boyd discovered that one of the brothers was instructing his siblings to "go to war" with officers and contract medical staff and instructed them to do so to the point of inciting a riot. This inmate had a history of being verbally aggressive and having threatening interchanges with staff. With Corporal Alston-Boyd's attention to detail, she quickly diffused a possible riot situation and prevented injury to detention officers, medical staff and other inmates.





Steve Ragan was selected as the 2013 Civilian Staff Member of the Year due to his dedication and willingness to go the extra mile. In the latter part of 2013, the Sheriff's Office experienced staff shortages in Fiscal Management. Steve Ragan volunteered to take on added responsibilities. Not only has Mr. Ragan managed daily activities, trained new personnel and ensured budgetary needs were met, he also became responsible for the grant process and its required reporting structure. He has worked many long nights and postponed scheduled time off to ensure the needs of the Sheriff's Office were met. Steve Ragan's position requires him to work with staff from every division of the Sheriff's Office on financial matters that are often critical and time sensitive. He takes on responsibilities not only with professionalism, but also with a positive attitude and a willingness to explain budgetary issues. Mr. Ragan's willingness to go the extra mile is appreciated by all who work at the Forsyth County Sheriff's Office.

Steve Deak was selected as the Sheriff's Citizen Patrol Volunteer of the year for 2013. Mr. Deak has volunteered with the agency since 2011 and has become a valued member of the extended Sheriff's Office family. In 2013, Mr. Deak volunteered over 1500 hours to assist with various agency functions. Having a passion for firearms training, Mr. Deak assists at the Winston-Salem/Forsyth County Joint Firearms Training Center three to four times a week. He assists with hanging targets, collecting spent shell casings, conducting inventory and cleaning equipment. Enjoying carpentry, Mr. Deak built portable barricades for officers to use during realistic firearms related training scenarios. In addition to regularly assisting the Training Section, Mr. Deak assisted with fall festivals, spring flings, the Winston-Salem Air Show, Octoberfest, the Wine Festival and the Dixie Classic Fair. Mr. Deak's generosity of volunteering his time benefits the citizens of Forsyth County by allowing the Sheriff's Office to provide additional services without additional costs to taxpayers.



# Forsyth County Officials



J. Dudley Watts, Jr. County Manager



Damon L. Sanders-Pratt Deputy County Manager



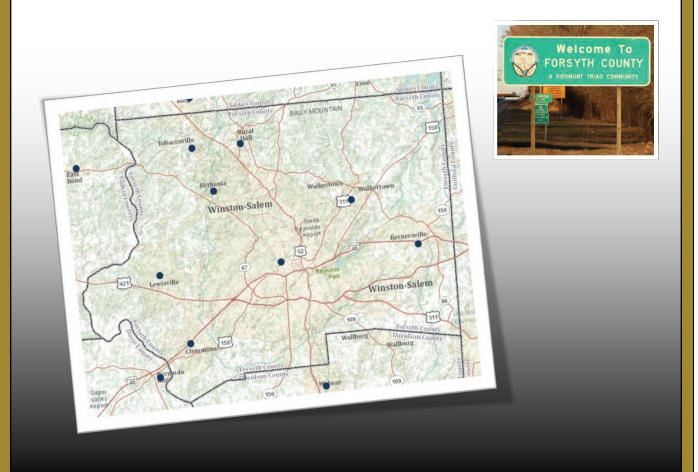
A. Edward Jones Deputy County Manager (Retired July 31, 2013)



Board of Commissioners
Everette Witherspoon, District A; Gloria D.
Whisenhunt, District B; Bill Whiteheart, Elected At
Large; Mark Baker, District B; Richard V. Linville,
District B; David R. Plyler, District B; and
Walter Marshall, District A

# Forsyth County Demographics

- Forsyth County was formally established 164 years ago and encompasses 412.96 square miles.
- The County is divided into 14 townships and has 10 cities and towns with Winston-Salem as the county seat.
- Forsyth County is the 4th most populated county in North Carolina.
- The 2010 Census established a population of 350,670 for Forsyth County.
- Forsyth County is bordered on the north by Surry and Stokes County, on the east by Guilford County, on the south by Davidson County, and on the west by Davie and Yadkin County.



# Command Staff



Sheriff William T. Schatzman



Chief Deputy Brad Stanley



Major Elizabeth Pritchard Enforcement Bureau



Major Robert Slater Detention Bureau



Captain Scott Miller Professional Standards & Inspections



Glenn Davis Chaplain



Shannon Hutchins Human Resources Manager





Chief Deputy Stanley began his law enforcement career in 1992 with the Forsyth County Sheriff's Office. He has been assigned to various areas within the agency to include Courtroom, Patrol, Criminal Investigations, Professional Standards/Internal Affairs, Records, Civil & Support Services, and Administration.

As Chief Deputy, he oversees all aspects of the Sheriff's Office to include the Enforcement Bureau, Detention Bureau and Administration. As second in command, Chief Stanley assists Sheriff Schatzman in planning, administering and coordinating the activities of the Sheriff's Office. In addition to his other assigned duties, Chief Stanley serves as the Public Information Officer for the Sheriff's Office.

Chief Stanley received his Advanced Law Enforcement Certificate in 2002, has a Bachelor of Science degree in Criminal Justice from Gardner-Webb University, is a 2006 graduate of the FBI National Academy, and holds a General Instructor Certificate.

Chief Stanley was recognized in 1998 as the Forsyth County Sheriff's Office "Officer of the Year" and by the North Carolina Jaycees as "One of Five Outstanding Public Servants."





Major Elizabeth C. Pritchard Enforcement Bureau Commander



Major Pritchard has been a sworn officer since 1986, first working as a Public Safety Officer at Forsyth Technical Community College. Major Pritchard began working with the Forsyth County Sheriff's Office in 1987. She has worked in the Detention Center, Communications, Patrol Section, Criminal Investigations, Narcotics Investigations, Community Services, Professional Standards/Internal Affairs, and Administration.

Major Pritchard was promoted to Major of the Enforcement Bureau in 2011. Her duties and responsibilities include oversight of the Field Services Division, Investigative Services Division, Judicial Services Division, and Administrative Services Division. Her additional assignments include General Instructor of various topics and Specialized Firearms Instructor. She is also a Crisis Negotiator.

Major Pritchard earned an Associate in Applied Science degree in Law Enforcement Technology and has been awarded the Advanced Law Enforcement Certificate and the Advanced Service Award. She is a member of the North Carolina Internal Affairs Association, National Internal Affairs Investigators Association and International Crisis Negotiators Association.



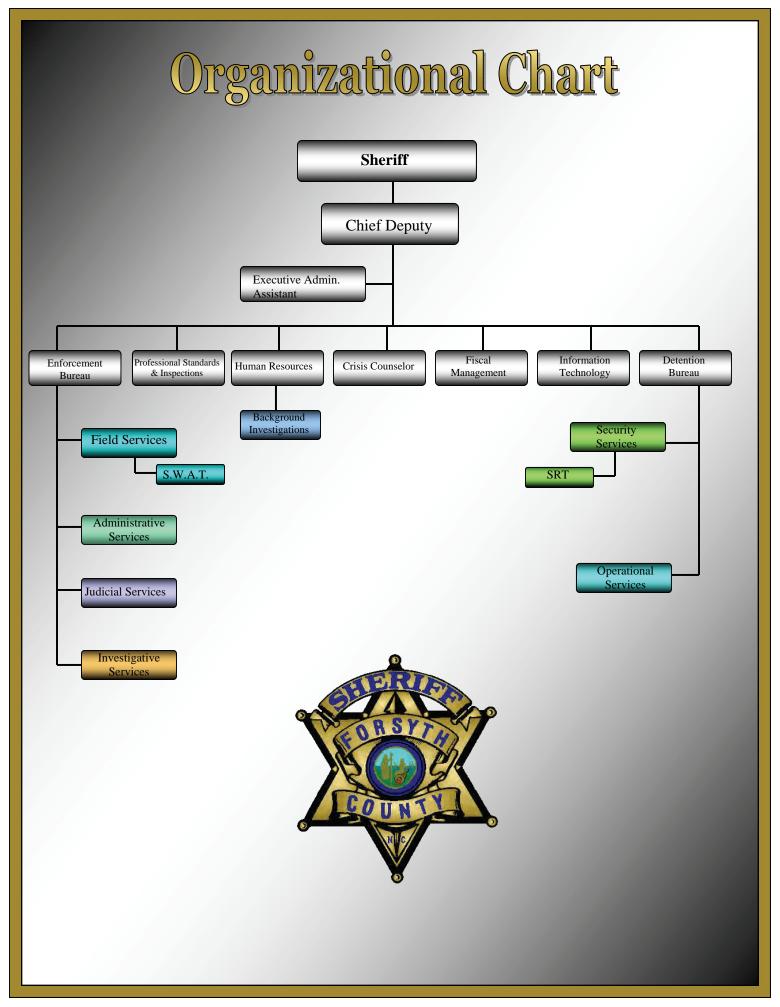


Major Robert Slater Detention Bureau Commander



Major Robert E. Slater began his career with the Forsyth County Sheriff's Office in 1995 and has worked exclusively within the Detention Bureau. He has worked in all divisions of the Law Enforcement Detention Center (LEDC) during his tenure and was promoted to Major in 2013 where he oversees every aspect of the LEDC. His responsibilities include ensuring the daily welfare of over 700 inmates on an average day, the supervision of over 250 staff members, and a budget of \$23,814,182. Major Slater is responsible for the entire facility and its continuing compliance with all state and federal detention mandates.

In 2008, Major Slater successfully completed the Jail Administrators' course at Rowan -Cabarrus Community College. He is a current board member of the North Carolina Jail Administrators' Association and a member of the American Jail Association. Major Slater has also been awarded the Advanced Detention Officer Certificate from the North Carolina Sheriffs' Education and Training Standards Commission.







Chaplain Glenn Davis FCSO Chaplain/Victim Services



Chaplain Davis has served in the Sheriff's Office since 1988. He is an ordained minister and graduate of Southeastern Theological Seminary. Additionally, he has completed four advanced units of Clinical Pastoral Education (CPE) for professional chaplains, including a hospital-based CPE Residency, a post-graduate training program at Wake Forest University Baptist Medical Center's School of Pastoral Care, as well as online doctoral studies on the clergy's role in providing Critical Incident Stress Management (CISM) to emergency responders.

His current duties and responsibilities include being on-call to provide local and regional crisis intervention and support services to survivor-victims of crime and other traumatic incidents. In addition to death notifications, grief counseling, hospital visitation, and referrals, Chaplain Davis provides pastoral care services to the growing extended family of Sheriff's Office staff and retirees as they are impacted by various stressors. He also provides CISM support and consultation to other agencies (law enforcement, fire, EMS) in the aftermath of line-of-duty trauma and has trained volunteer Clergy Response Teams, mental health staff, other care-givers and community groups on topics of community crisis response, critical incident stress, victimology, suicide, and traumatic grief.

Chaplain Davis has served on the local Wellness Resources Team and the Advisory Board for Vigils for Healing, a non-profit group assisting homicide survivors. He is a member of the International Conference of Police Chaplains (ICPC) and received the Chaplain of the Year Award from the National Sheriffs' Association in 2009. Chaplain Davis has served as a trainer and crisis responder with the National Organization for Victim Assistance (NOVA) and the International Critical Incident Stress Foundation (ICISF).

Since 1993 Chaplain Davis has served as a Specialized Physical Fitness Instructor and has used this experience to further enhance the Sheriff Office's Wellness Program which uses physical fitness testing, data collection, and evidence-based, in-service wellness education to foster better individual and organization health to benefit the Sheriff's Office as well as the community it serves. He also helped establish the Wellness Committee to help promote fitness for duty as a high priority for the Sheriff's Office.

### Human Resources



Shannon Hutchins HR Manager

Forsyth County Sheriff's Office Human Resources (FCSO HR) is a versatile work group comprised of Background Investigators, Human Resources Technicians, and a Manager. FCSO HR is responsible for the recruitment, testing, selection and employment process for civilian and North Carolina Sheriffs' Education and Training Standards Commission certified applicants. Background Investigators ensure that all candidates for hire meet the standard requirements established by the North Carolina Sheriffs' Education and Training Standards Commission and the more stringent requirements of the Forsyth County Sheriff's Office. In addition to applicant processing, FCSO HR is responsible for all personnel related matters for more than 500 employees, volunteers and reservists. FCSO HR works closely with Forsyth County Human Resources concerning employee leave needs, benefit inquiries and payroll submissions.

FCSO HR coordinates the annual promotional testing process for the agency and coordinates our special team testing and selection process. To recognize those employees who have been promoted or received achievement awards, the FCSO HR biannually hosts a promotional/awards recognition ceremony to recognize their accomplishments.

#### **Recruitment Team**

FCSO Human Resources attends various recruitment events throughout the year in conjunction with recruitment team volunteers. The recruitment team consists of employees throughout the Sheriff's Office who provide potential applicants with the necessary information on law enforcement related employment opportunities. This team attends community functions such as job fairs, trade shows, and other events, and meets with students at surrounding community colleges to provide employment information.





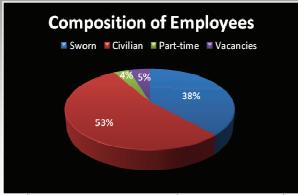




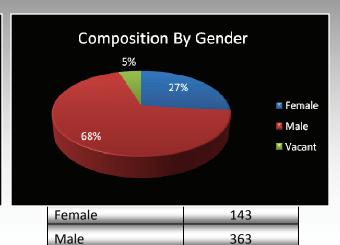


### **Employee Demographics**

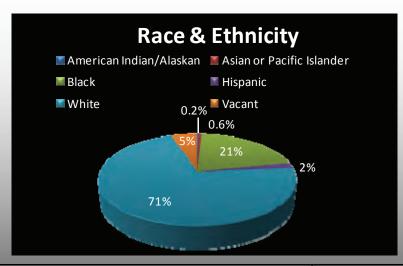
The Forsyth County Sheriff's Office is an organization of 532 positions as allocated by the Forsyth County Board of Commissioners. There are 487 full-time positions and 19 part-time positions. Of these positions, 305 are civilian and 227 are sworn. Females account for 143 of the employees, while 363 are male employees. As of December 31, 2013, there were 26 vacancies.



Sworn	203
Civilian	284
Part-time	19
Vacancies	26



26



Vacant

American Indian/Alaskan	0.2%
Asian or Pacific Islander	0.6%
Black	21%
Hispanic	2%
White	71%
Vacant	5%

### Information Technology (IT)

Information Technology (IT) provides technical services and support to all divisions of the Sheriff's Office. The IT section is responsible for facility security systems, computer servers, computer-aid dispatch, in car camera, GPS tracking, e-mail, mobile devices and document imaging. During the recent move to the Forsyth County Public Safety center the IT section made certain that all technology capabilities were functional prior to and during the move. Personnel assigned to this area teamed up with Forsyth County Management Information Services (MIS) to make this transition a success.





### Fiscal Management



Fiscal Management is responsible for the entire Sheriff's Office budget process. These responsibilities include grant reporting, contracts, purchasing, reimbursements and account management. Being that taxpayer dollars are being utilized to provide for the daily operations of the agency, it is the imperative responsibility of Fiscal Management to ensure that all documentation of expenditures are properly reported.

The Adopted Budget for FY 2012-2013, which began July 1, 2012 and ended June 30, 2013, was \$41,040,054. The Sheriff's Office budget was 66.4 % of the Total Public Safety Budget of \$61,789,173 and 10.4% of the Total County Adopted Budget of \$394,110,326.

<b>Budget Allocation By Function</b>			
Detention			
(Includes Detention, Community Court Services, and Transportation)	\$23,814,182		
TOTAL DETENTION	\$23,814,182		
Enforcement			
(Includes Civil Processing, Patrol, Court Security, and Investigative Services)	\$12,322,675		
Administrative Costs	\$4,903,197		
TOTAL ENFORCEM	\$17,225,872		
Total Sheriff's Office Budge	\$41,040,054		

# Professional Standards & Inspections



Captain Scott A. Miller is the Professional Standards and Inspections Division Commander. He oversees the Training Section, the Internal Affairs Section, ensures that the agency maintains compliance of the Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation requirements and is the agency liaison with the North Carolina Sheriffs' Education and Training Standards Commission.

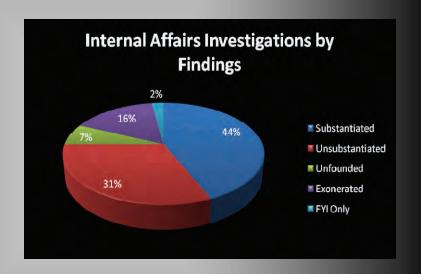
**Substantiated:** The allegation is supported by sufficient evidence.

**Unfounded:** The allegation is false, not factual.

**Exonerated:** The incident occurred but was lawful, reasonable and justified.

**Unsubstantiated:** There is insufficient evidence to prove or disprove the allegation.

**FYI**: Retained for information purposes due to lack of specific information provided.



#### **Internal Affairs Section**

The Internal Affairs (IA) Section conducts administrative investigations involving staff members assigned to all bureaus within the agency and reports findings directly to the Sheriff, Chief Deputy and Bureau Commanders. The section ensures fairness during each review and takes personnel misconduct seriously. The Internal Affairs Section is also responsible for reviewing all vehicle pursuits, fleet vehicle accidents and use-of-force incidents involving agency staff members to ensure compliance with applicable policies and statutory requirements. The IA function not only involves administering disciplinary action to staff members not adhering to agency directives, but also identifying issues where additional training is warranted and identifying the need for policy revisions. The Internal Affairs Section received and investigated ninety-five complaints and/or concerns in 2013.



### Training



Training is considered the foundation of professional law enforcement and must be conducted in accordance with the highest professional standards. Law enforcement is a constantly evolving profession due to legal changes and technology advancements. The Training Section is responsible for developing, administering and coordinating training programs for all staff members assigned to the Enforcement, Detention and Administrative Bureaus. Although many of the training courses are mandated by the North Carolina Sheriffs' Education and Training Standards Commission, the agency takes a proactive approach to provide training in other areas of need as determined by the agency Training Committee.

The Forsyth County Sheriff's Office is one of only a handful of Sheriff's Offices in the state that has received accreditation from the North Carolina Sheriffs' Education and Training Standards Commission to conduct its own Detention Officer Certification Course (DOCC) for newly employed detention officers. Conducting our own DOCC has allowed the agency to incorporate specific components into the mandated curriculum based on the actual Law Enforcement Detention Center facility layout and safety requirements.

The newly occupied Forsyth County Public Safety Center has allowed for more enhanced training due to the availability of state-of-the-art classrooms, a computer lab classroom, a firearms simulator room, a padded physical tactics training room, and advanced audio and video technology capabilities.

The Winston-Salem/Forsyth County Joint Firearms Training Center, first occupied in 2012, continues to prove to be beneficial to officers by allowing for additional hands-on firearms related training in the indoor firing range facility. Unlike in years past where officers only qualified with their weapons once a year, this facility has allowed officers to work more frequently with firearms instructors in order to better master their marksmanship and combat techniques.

The Training Section also coordinates Basic Law Enforcement Training (BLET) sponsorships and internships, which provide support for potential law enforcement candidates.



## Accreditation

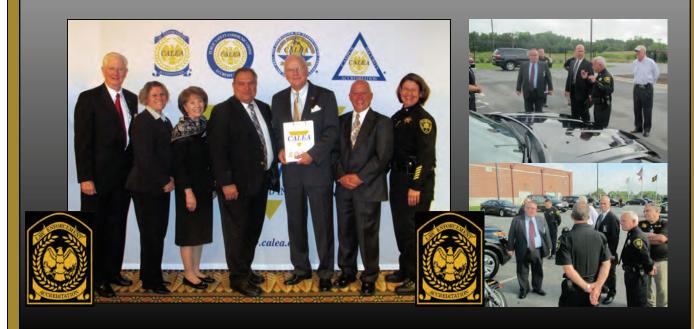
The Forsyth County Sheriff's Office (FCSO) successfully passed the Commission on Accreditation for Law Enforcement Agencies (CALEA) on-site assessment and received its first reaccreditation award on November 16, 2013. This assessment of the FCSO is part of the process required to continue accreditation by CALEA. The CALEA assessors review agency files to determine compliance with all 480 applicable standards. During the assessment the assessors observed agency daily activities, inspected agency law enforcement equipment, and conducted extensive and detailed interviews with staff at all levels of the organization.

In addition, the assessors conducted telephone interviews with elected county and municipal officials, other local law enforcement agencies and judicial representatives. Many citizens and other interested parties called to express their support and satisfaction with the services provided by the FCSO to the citizens of Forsyth County.

The assessor comments centered on the obvious pride and professionalism of our law enforcement officers. It was evident to the assessors that we have devoted much effort to training our law enforcement officers and support personnel, developed high quality written directives for staff guidance, implemented a professional promotion system, and provided our personnel with technological improvements that contribute to our fighting crime capabilities while enhancing officer safety. The assessors also commented very positively about our excellent Sheriff's Citizens Patrol program and the tremendous savings to the taxpayers by utilizing citizen volunteers to assist in accomplishing essential non-law enforcement administrative duties. Our Chaplaincy Program was also applauded for our community outreach activities, providing pastoral care and counseling to agency staff, citizens and victims of crime.

The FCSO will continue to work diligently to ensure the best practices and highest professional standards are always incorporated into our daily law enforcement operations. Our goal is to continue to provide the best law enforcement services possible to all of the citizens of Forsyth County.

The FCSO is one of only five sheriff's offices currently accredited in North Carolina.



# Patrol & Community Policing

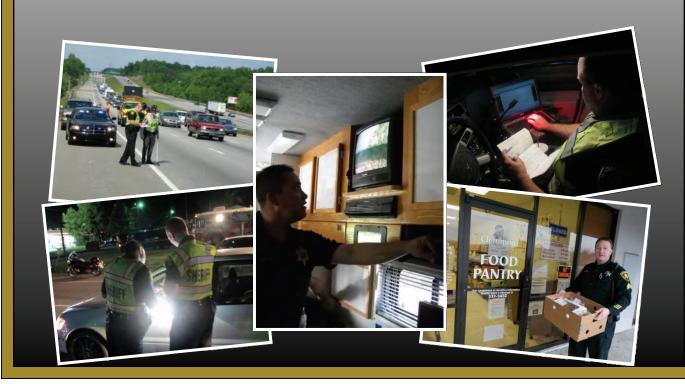


Captain Todd Smith is the Field Services Division Commander where his responsibilities include Patrol, Community Policing, Crime Prevention, Sheriff's Citizen Patrol, Reserve Officer Program, Special Weapons and Tactics Team (SWAT), K-9 Team and the FCSO Explorer Post 975.

The Patrol Section and Community Policing Section provide 24-hour a day response to calls for service in Forsyth County. Officers assigned to these sections are the most visible officers within the Forsyth County Sheriff's Office. Officers are assigned throughout the county enforcement area, which is divided into four patrol zones. Additional community policing officers, funded by revenue from the municipalities of Clemmons, Lewisville and Rural Hall, provide supplemental services to those incorporated areas.

The Patrol Section and Community Policing Section are responsible for answering calls for service, providing security checks, traffic enforcement, serving criminal processes, and providing other law enforcement functions as needed. Officers assigned to Patrol and Community Policing work a 12.21 hour shift 14 days a month and rotate between day and night every two weeks.

Reserve officers provide an additional supplemental resource to the Patrol Section. Meeting all of the equivalent mandated training requirements of employed officers, reserve officers assist with enforcement responsibilities without compensation. These officers assist not only with providing manpower during regular patrol rotations, but are also available in the event of sudden catastrophic incidents requiring additional officers.



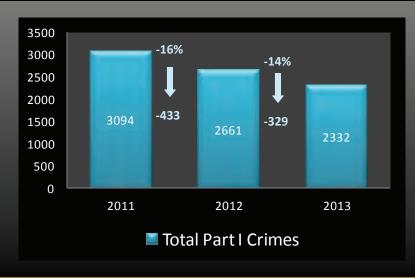
# Part I Crime

The FBI Uniform Crime Report/Incident Based Reporting provides information on the fluctuations in crime levels. Seven offenses serve as an index for gauging the overall volume and rate of crime. These offenses, known jointly as Index Crime, are Murder, Forcible Rape, Robbery, Aggravated Assault, Burglary, Larceny over \$50.00, and Motor Vehicle Theft.

The Violent Crime Category consists of crimes against persons. These offenses are Murder, Rape, Robbery, and Aggravated Assault.

The Property Crime category consists of crimes involving property. These offenses include Burglary, Larceny, and Motor Vehicle Theft.

Forsyth County Sheriff's Office Yearly Crime Stats				
Part I Crimes				2011-2013
	2011	2012	2013	Change
Murder/Homicide	3	2	3	0.0%
Manslaughter	0	1	0	0.0%
Rape	20	13	13	-35.0%
Robbery	24	27	45	87.5%
Aggravated Assault	235	219	204	-13.2%
Burglary	917	689	640	-30.2%
Larceny	1782	1618	1327	-25.5%
MVT	113	92	100	-11.5%
Total Violent	282	262	265	-6.0%
Total Property	2812	2399	2067	-26.5%
Index Total	3094	2661	2332	-24.6%



# Part II Crime

Part II crimes consist of all other crimes other than the seven Part 1 offenses. Part II crimes typically are comprised of non-serious felonies and misdemeanors.

Forsyth County Sheriff's Office Yearly Crime Stats				
Part II Crimes				2011-2013
	2011	2012	2013	Change
Family Offenses	21	17	22	4.8%
Sexual Offenses	121	105	104	-14.0%
Simple Assault	1863	1520	1394	-25.2%
DIS Conduct	543	226	190	-65.0%
Prostitution	1	1	2	100.0%
Vandalism	812	691	600	-26.1%
Drugs	324	312	278	-14.2%
DWI	181	116	165	-8.8%
Liquor Law	82	40	76	-7.3%
Embezzlement	9	13	13	44.4%
Forgery	40	60	44	10.0%
Fraud	229	195	185	-19.2%
All other offenses	1083	873	773	-28.6%
Miscellaneous	215	202	235	9.3%
Stolen Property	18	25	24	33.3%
Traffic	235	162	202	-14.0%
Weapons Violations	141	93	77	-45.4%
Total Part II	5918	4651	4384	-25.9%
Total Part I	3094	2661	2332	-24.6%
Total Part I & II	9012	7312	6716	-25.5%
Total Non-Reportable	5496	5408	5191	-5.5%
Total FCSO Offenses	14508	12720	11907	-17.9%



2013

#### Forsyth County Sheriff's Office

C R I M E

**Violent Crime** 

One homicide every 122 days

One rape every 28 days

One robbery every 8 days

One aggravated assault every 2 days

ONE VIOLENT CRIME EVERY DAY

**Property Crime** 

One burglary every 14 hours

One larceny every 7 hours

One motor vehicle theft every 4 days

ONE PROPERTY CRIME EVERY 4 HOURS

L O

One Part I crime every 4 hours

One Part II crime every 2 hours

One Crime Incident every 1 hour

One Call for Service every 4 minutes

K

NOTE: Part I crime includes homicide, rape, robbery, aggravated assault, burglary, larceny and motor vehicle theft.

Part II crime includes remaining criminal acts not listed in Part I. Crime Incident includes ALL criminal acts (Part I & Part II).

### K-9 Unit

The Forsyth County Sheriff's Office maintains a K-9 Unit to assist officers with their daily law enforcement responsibilities. Due to their exceptional sensory abilities, canines provide an added investigative necessity for law enforcement responses. All of the Sheriff's Office canines hold certification through the nationally accredited North American Police Working Dog Association (NAPWDA). Forsyth County Sheriff's Office canines are dual purpose dogs trained in narcotics, apprehensions, article searches, tracking, and area searches. Each K-9 team, consisting of a canine and

















Kilo

12-31-12



Rita

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Hero 09-22-13



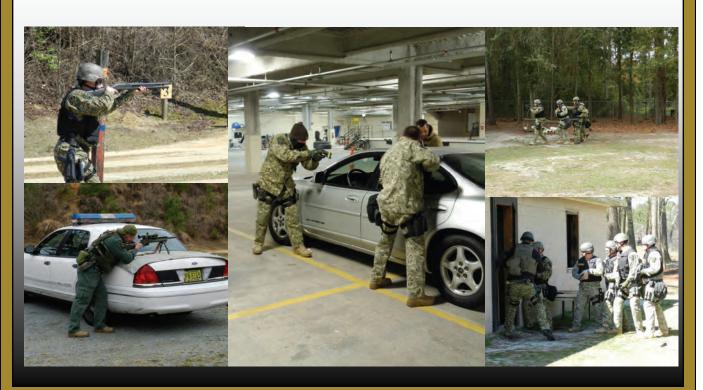
## Special Weapons and Tactics



The Special Weapons and Tactics (SWAT) Team supports the Forsyth County Sheriff's Office and other local law enforcement agencies with tactical response to certain high risk and critical incidents.

The SWAT Team provides a law enforcement option for emergency and specialized situations that require highly trained officers and specialty equipment. Officers are not just assigned to this team; they have to successfully pass the qualifications that are required. All members are assigned duties that could include sniper situations, hostage response, barricaded suspects, and high risk arrest and warrant services.

The SWAT Team is comprised of a Team Commander, two Team Leaders and Team Operators. The SWAT Team is supported by several Tactical Medics from Forsyth Medical Center, Wake Forest Baptist Medical Center and the Forsyth County Emergency Medical Services. The Tactical Medics assist with field care of team members and assessments of injured suspects during SWAT operations.



## Sheriff's Citizens Patrol





The mission of the Forsyth County Sheriff's Office is to develop a strong partnership with the community it serves. One of the ways this is accomplished is through the Sheriff's Citizens Patrol. This program, established by Sheriff Schatzman in 2005, introduces community members to local law enforcement, gives them an opportunity to learn how it operates and allows them to participate in civilian capacity law enforcement functions.

Participants must pass a background check and attend a 10-week training program to educate them about the various aspects of law enforcement, such as patrol operations, court security, community policing, and other Sheriff's Office responsibilities.

Currently there are 30 dedicated volunteers in the Sheriff's Citizens Patrol program. They perform many critical assignments such as fingerprinting citizens, directing traffic at special events, performing security checks in neighborhoods, organizing accreditation documentation, and processing data. In doing so they have saved substantial taxpayer resources in this time of reduced means for county government entities.

In 2013, the FCSO Sheriff's Citizens Patrol volunteers contributed 9,663 hours of volunteer time to the agency and the citizens of Forsyth County. The IRS guideline for the fair valuation of volunteer time is \$22.14 per hour. The 2013 total value of all the hours our volunteers contributed equates to a total of \$213,940 of real and measureable value to this agency and the citizens of Forsyth County.







### **Explorer Program**

The Law Enforcement Explorer program provides young adults interested in law enforcement comprehensive unit training, competition, service and practical experiences. Character development, physical fitness, good citizenship and patriotism are integral components of the program. Through involvement in the program, Explorers develop an awareness of the purpose, mission and objectives of law enforcement. The Forsyth County Sheriff's Office has a cadre of dedicated law enforcement professionals that administer this program at the direction of Sheriff William T. Schatzman. Eligible applicants must have completed the 8th grade and be between the ages of 14 and 20 years old. This year the Explorers participated in recruiting for the Explorer program at the Winston-Salem Air Show, the polar plunge for Special Olympics, and several Explorers attended the one-week North Carolina Academy for Law Enforcement Explorers (N.C.A.L.E.E.) at the North Carolina Justice Academy in Salemburg. The Explorers also attended camping programs and Post competitions, such as Camp Grimes, where they competed with surrounding posts in North and South Carolina.



### DWI Task Force



Created in November 2010, the Forsyth County DWI Task Force is a six-person multiagency law enforcement coalition of public safety agencies banding together to fight impaired driving. It is a grant funded program through the North Carolina Governor's Highway Safety Program. Participants include four officers from the Winston-Salem Police Department, one Forsyth County Sheriff's Office Deputy and one Kernersville Police Department Officer. The purpose of the Task Force is to conduct enhanced DWI patrols to saturate specific roadways within the county where impaired driving is likely. Forsyth County is one of the top 10 counties in North Carolina for alcohol related crashes. Since year one of the DWI Task Force grant, the team has participated and reported in every campaign related to the Governor's Highway Safety Program.

#### **DWI TASK FORCE TOTALS**

	Charge	Nov 2010-Sept 2011	Oct 2011-Sept2012	Oct 2012-Sept 2013
	DWI	718	729	555
AND AND AND	Open Container	80	95	90
	Seat B <mark>elt</mark>	25	60	205
	Speeding	79	277	471
	DWLR	275	267	286
A STATE OF THE STA	Uninsured Drivers	35	39	28
	Reckless Driving	30	30	35
	Other Traffic	784	654	705
	Misd. Drugs	63	76	81
	Felony Drugs	10	8	7
	Vehicles Seized	81	71	44
	Value of Vehicles Seized	\$449,200	\$310,410	\$222,800
	-Guns Seized	6	3	6
	Marijuana Seized	357 grams	217.58 grams	244.17 grams
	Cocaine Seized Other Drugs	7.4 grams	2.32 grams	.58 grams
	Value	\$2,006	\$471	\$1,314
	Currency Seized	\$2,354		\$410

### Crime Prevention Unit

Crime Prevention Programs are established to keep the community engaged, involved and knowledgeable about crime related matters and safety issues. The Crime Prevention Unit participates in multiple community events throughout the calendar year, such as the Winston-Salem Air Show, the Dixie Classic Fair, school events, church events and more. The Forsyth County Sheriff's Office sponsors many crime prevention programs for the citizens of Forsyth County. A few of the programs offered are listed below.

#### **Adult Safety Programs**

#### I.D. Theft

Presentations designed to provide information concerning what steps adults can take to protect themselves from having their identity stolen, how to report the crime if it occurs and how to further prevent identity and account compromise.

#### Scam, Fraud and Telemarketing

Classes and information sessions are offered that pertain to mail, internet, and telephone fraud. All ages can benefit from these sessions. Participants are made aware of the different frauds occurring within the community and how to avoid becoming a victim.

#### **Community Watch**

Community Watch programs provide training and organizational workshops for neighborhoods and organizations wishing to establish a community watch group. This training informs citizens how to help themselves by identifying and reporting suspicious activities that may occur within their communities. The program encourages citizens to join together and to become aware of activities around them in their daily lives.

#### **Teen and Youth Safety Programs**

#### **Fatal Vision**

Fatal Vision sessions are conducted for local church groups and high schools to demonstrate the effects of driving while impaired. These sessions provide an interactive and fun educational experience to assist with reducing alcohol and drug related driving fatalities.

#### **Drug and Gang Awareness**

Presentations are offered to educate teens and children about the dangers of drugs and the effects they could have on their lives. Gang Awareness programs focus on the negative impact of gangs and how one should respond if asked to join.





### Investigative Services



Captain Millard C. Shepherd is the Investigative Services Division Commander. His duties and responsibilities include the Criminal Investigations Section, Narcotics Unit, Crime Scene Unit, Sex Offender Registration Unit, and School Resource Officers.

The dedicated men and women assigned to the Criminal Investigation Section (CIS) are responsible for conducting investigations for all categories of major crimes against persons and property, apprehending suspects, and preparing cases for prosecution. CIS major crimes investigated include, but are not limited to, homicide, armed robbery, rape, theft, property crime, arson and financial crime.

The CIS, in order to maximize investigative efforts, works closely with other law enforcement and community agencies on a local, state and federal level. The section has a close working relationship with the Forsyth County District Attorney's Office and participates in the Chronic Offender Program where chronic and violent offenders are screened twice a month by law enforcement agencies at the local, state and federal levels and by the District Attorney's Office and the United States Attorney's Office in an effort to hold offenders accountable for their effects on the community. This screening process allowed the CIS to prosecute numerous armed robberies, including three bank robberies, at the federal level where offenders receive more substantial punishment for their crimes.

Moving into the Forsyth County Public Safety Center has enhanced relationships and communications with outside agencies as we can now provide working space for agents of state and federal law enforcement agencies to work alongside our investigators during complex cases.

The CIS also has an investigator who, in addition to his regular duties, serves as the Field Liaison Officer (FLO) for the North Carolina Information Sharing and Analysis Center (ISAAC). This entails the sharing of criminal intelligence and potential threats from around North Carolina with other law enforcement agencies. This information allows for greater officer safety, awareness of criminal activity occurring in the area and the gathering of information that has led to the solving of cases and arrests of wanted individuals.





## School Resource Officers



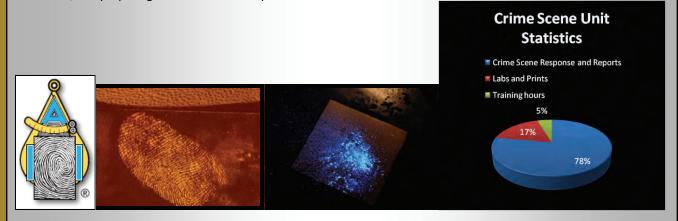
The Forsyth County Sheriff's Office School Resource Officer (SRO) program was established in 1974, making it the longest continuing SRO program in North Carolina. The SRO program has proven to be extremely successful in reducing criminal incidents in our schools. Currently, the SRO program consists of one Sergeant, one K-9 Corporal, one roving officer, three high school SROs and three middle school SROs. These School Resources Officers also serve all thirteen Forsyth County elementary schools located outside the municipalities of Winston-Salem and Kernersville. The SRO program has two nighttime SRO officers who respond to all school alarm activations between the hours of 6

p.m. and 5:30 a.m., seven days a week, within all areas of Forsyth County and the incorporated municipalities.

Typical incidents that School Resource Officers handle on a regular basis are weapons on school campus, simple affray, assaults, drug violations, child abuse, trespassing, gang activity, involuntary and voluntary mental commitments, and sex offenses. They also discuss and counsel students and parents on law enforcement related matters. School Resource Officers coordinate security for all sporting events and special programs at their assigned schools.

## Crime Scene Unit

The Forsyth County Sheriff's Office Crime Scene Unit is one of the most uniquely trained units of the Sheriff's Office. The Crime Scene Unit specializes in crime scene investigation, latent print examination, serial number restoration, Integrated Ballistics Identification System (IBIS) test fires and National Integrated Ballistic Identification Network (NIBIN) entries, and footwear examination. The Crime Scene Unit is currently preparing for accreditation with Forensic Quality Services through the American National Standards Institute-American Society for Quality (ANSI-ASQ). All Crime Scene Investigators are certified or currently working towards certification by the International Association for Identification (IAI) in crime scene. The Crime Scene Unit has distinguished itself by being one of five agencies in the State of North Carolina which has a staff member with dual IAI Certification as a Certified Latent Print Examiner and Certified Senior Crime Scene Analyst. There are fewer than 100 agencies internationally that hold this dual certification. Some of the types of incidents where the Crime Scene Unit provides assistance include house breaking & entering, store breaking & entering, burglary, armed robbery, arson, homicide, suicide, child fatality and infant death, accidental death, motor vehicle fatality, aggravated assault, shootings, rape, sexual assault and search warrant executions. Following the response to any type of incident, Crime Scene Unit officers work many hours in the laboratory packaging and processing evidence, downloading and categorizing photographs, comparing latent print evidence, and preparing documentation for prosecution.



## Narcotics Unit

The Narcotics Unit's primary objective is to reduce or eliminate possession, manufacture, distribution and use of illegal drugs. This objective is accomplished by conducting interviews, obtaining intelligence, utilizing confidential source information, and carrying out undercover operations that lead to the arrest and successful prosecution of those offenders involved in illicit drug activities.

The Narcotics Unit, due to its relatively small size, concentrates on investigations that provide the most beneficial impact on the drug problems in Forsyth County. This is accomplished by working closely with other local, state and federal law enforcement agencies. Cooperation with other agencies is vital due to the fact that offenders often operate in multiple jurisdictions, other states, and foreign countries. During 2013, the Narcotics Unit played a large role in a major multi-jurisdictional, multi-agency investigation involving the trafficking of heroin that was being brought into Forsyth County from Detroit, Michigan. This investigation led to multiple arrests, seizures of property and currency, and the seizure of approximately one pound of heroin. Investigators assigned to the Narcotics Unit work closely with Sheriff's Office Criminal Investigation Section Investigators due to the frequent association of drug and property crimes. This unit not only seeks prosecution of narcotic offenders, but also seizes large sums of money and property that often are converted for use by the Sheriff's Office, which results in a savings to taxpayers.



# Sex Offender Registry Unit

As a statutorily mandated function of the Sheriff's Office, the Sex Offender Registry Unit (SORU) is responsible for ensuring compliance with Article 27A of the North Carolina General Statutes. Specifically, this is the registration of persons convicted of a sex offense or certain offenses against minors and the enforcement of applicable statutes. The unit also serves as a liaison between the public and law enforcement concerning relevant laws or inquiries about registered offenders.

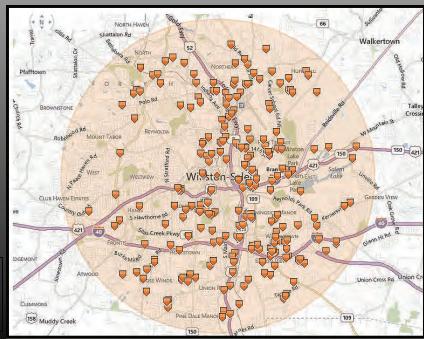
The unit is staffed by a Corporal, one full-time Investigator, two Administrative Assistants and two part-time Deputies who are responsible for ensuring compliance for nearly 500 registered offenders in Forsyth County.

As mandated by statute, "general offenders" must report in person to the Sheriff's Office every six months, and those persons classified as aggravated offenders, recidivists, and sexually violent predators every three months. The SORU staff ensures that information provided by registered offenders concerning place of residence, place of employment, school status, registered vehicles, and online identifiers are current and submitted to the State Bureau of Investigation for posting. The staff also makes certain that the current online photograph depicts an actual likeness to the offender's appearance.

Although not mandated by statute, the SORU conducts random checks on registered offenders in Forsyth County to ensure compliance with the requirements of the registry. The Forsyth County Sheriff's Office has implemented one of the most proactive programs in North Carolina in an effort to ensure registry compliance.

As offenders update their information, the unit submits that information to "The North Carolina Sex Offender & Public Protection Registration Programs" website which is available to the public at <a href="http://sexoffender.ncdoj.gov/">http://sexoffender.ncdoj.gov/</a>. This site is maintained by the North Carolina Department of Justice and the State Bureau of Investigation. Information can also be obtained via the Sheriff's Office website

at <www.fcso.us>.



This illustration is an example of the information available from the North Carolina Department of Justice website where address queries of registered offenders can be conducted.

## Judicial Services



Captain Mark L. Elliott is the Judicial Services Division Commander where he oversees the operations of the Courts and Civil Process Section.

Pursuant to the Constitution of North Carolina and North Carolina General Statutes, the Office of the Sheriff is empowered to maintain security of the Courts and to serve and enforce all Civil Orders issued by the Courts within the county. This encompasses the entire County of Forsyth, including Winston-Salem and Kernersville.

The Civil Process Section consists of four units, Process Service, Evictions, Executions, and Domestic Violence.

#### **Process Service Unit**

Deputies assigned to the Process Service Unit serve a wide variety of court processes to include, Summonses, Subpoenas, Notices of Hearings, Orders to Show Cause, Orders for Arrest, and Child Custody Orders. In 2013, the Process Service Unit received 37,302 processes (with 1,433 being civil Orders for Arrest for non-support).

#### **Evictions Unit**

Deputies assigned to the Evictions Unit primarily serve Magistrate Summonses for Summary Ejectment and Writs of Possession of Real Property. These processes are Court Orders notifying and ordering a tenant/homeowner that they are being evicted from their residence due to failure to pay their rent/mortgage. In 2013, the Evictions Unit received 17,021 of these processes (4,644 Writs of Possession and 12,377 Magistrate Summonses for Summary Ejectment).

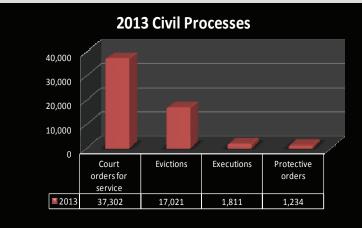
## **Executions Unit**

Deputies assigned to the Executions Unit primarily serve orders of the Court that involve the seizure of assets to satisfy a monetary judgment. This includes the seizure of personal property as well as real property. Orders include Attachments, Garnishments, Claim and Delivery, and Tax Warrants. Property seized is then sold at public auction by the Sheriff. In 2013, the Executions Unit received 1,811 processes and collected \$456,561 towards satisfying judgments, \$14,388 in commission fees, and \$4,730 in storage fees.

#### **Domestic Violence Unit**

Deputies assigned to the Domestic Violence Unit primarily serve orders related to the protection of persons who have or had a personal relationship with each other in which one of the parties is alleging that they or their children are in immediate danger from the other. Commonly referred to as 50B Orders, these Orders typically order the accused party to leave the residence and stay away from the other party until a full Court hearing can be scheduled within 10 days of service. During 2013, the Domestic Violence Unit received 1,121 Protective Orders, 197 no contact orders, seized 53 weapons and arrested 55 persons.





## **Court Security**

The primary responsibility of the Court Security Section is to oversee the safety and security of everyone that crosses the threshold of the Forsyth County Hall of Justice and the Kernersville Court facility. A total of 695,573 people entered the Hall of Justice in 2013. Deputies are responsible for maintaining order during court and providing security for the judicial staff and clerks while court is in session. In the event an evacuation situation should occur, the Court Security Section is responsible for evacuating everyone from the building, including the inmates.

Along with the safety and security of everyone in the building, the Court Security Section is responsible for transporting inmates to court from the Law Enforcement Detention Center. Deputies assigned to this section work closely with Custody Release personnel at the Detention Center to ensure that all appropriate documentation is completed and accompanies the inmates to court.

In 2013, The Court Security Section transported 8,080 inmates to and from court for appearances, and 1,161 defendants were taken into custody from court and transported to the Detention Center for processing. When inmates are in the Hall of Justice or Kernersville Court, it is the Court Security Section's responsibility for their health and wellbeing, to include providing food and medical care. There were 2,188 lunches served to inmates transported for court appearances during the year.

The Court Security Section also has an officer who works directly with juveniles during juvenile court. The Court Security Section officers transported 203 juveniles to and from court in 2013.

MONTH	PUBLIC	EMPLOYEE	TOTAL
JANUARY	44,889	11,016	55,905
FEBRUARY	43,438	11,404	54,842
MARCH	47,884	11,902	59,786
APRIL	48,341	13,377	61,718
MAY	46,113	14,099	60,212
JUNE	45,510	11,498	57,008
JULY	48,481	15,820	64,301
AUGUST	46,275	11,262	57,537
SEPTEMBER	45,592	11,068	56,660
OCTOBER	48,649	11,928	60,577
NOVEMBER	43,850	10,538	54,388

41,055

550,077

11,584

145,496

**DECEMBER** 

**TOTALS** 

Monthly Public and Employee Count 2013





52,639

695,573

## Administrative Services



Captain Priscilla Trentham is the Administrative Services Division Commander where her oversight includes Communications, Fleet/Procurement, Records/Process Intake, Pistol Permits, Fingerprinting and Lobby Reception. The Administrative Services Division plays a vital role in all aspects of Sheriff's Office functions.

The Records Unit and Process Intake Unit provide diversified public services as well as support services to the various divisions within the Forsyth County Sheriff's Office. The Records Unit consists of six full-time staff members, and the Process Intake Unit consists of three full-time and two part-time staff members. The two units share a civilian supervisor who is responsible for maintaining the integrity of the Records Management System and ensuring that all records are processed according to state reporting requirements.

#### **Records Unit**

The Records Unit is responsible for collecting, processing, and maintaining all Incident Reports, Supplemental Reports, Traffic Accident Reports, Arrest Reports, Citations, Traffic Stop Reports, and Warning Tickets. Handwritten documents received by the Records Unit are manually keyed into the Records Management System, which is then accessible to divisional personnel for research and statistical purposes. The Records Unit assists the public by locating reports, researching past incidents and directing them to other agencies as needed. Submitting monthly validations required by the Division of Criminal Information, a process that confirms that each entry of Missing Person, Stolen Vehicle, Boat Security, License Tag, and Stolen or Missing Guns are still valid and/or need to remain in the national database, is also the responsibility of the Records Unit. Working in collaboration with the Process Intake Unit, the Records Unit assists with the data entry of protective orders, subpoenas and other legal processes. Records Unit staff are responsible for making subpoena service attempts with defendants, victims and witnesses by telephone. Incident reports may be requested by contacting the Records Unit at 336-917-7005 or by visiting the FCSO website via Police to Citizens at <a href="http://p2c.fcso.us/">http://p2c.fcso.us/</a>.

2013 Records Unit Activity		
Incident Reports	10,781	
Supplemental Reports	6,076	
Traffic Accident Reports	329	
Arrest Reports	3,323	
Citations	4,103	
Traffic Stop Reports	7,149	
Warning Tickets	2,456	



#### **Process Intake Unit**

The Process Intake Unit is responsible for accurately receiving, processing and assigning all civil and criminal processes to the appropriate officers for service. The purpose of civil processes is to provide a defendant notice that a legal action or a proceeding is going to commence. Some civil processes, such as Protection Orders and Emergency Custody Orders, are time-sensitive documents and must be processed immediately. Criminal processes, such as Warrants for Arrest and Criminal Summonses, are issued to compel a person to answer for an alleged crime. Most criminal processes are housed electronically in the North Carolina Automated Warrant Repository (NCAWARE), and the Process Intake Unit is responsible for accepting those processes with addresses in Forsyth County.

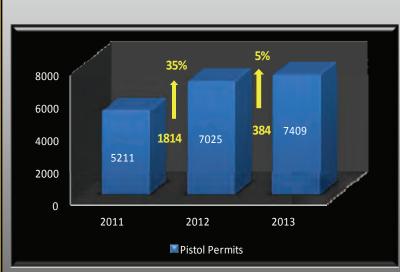


2013 Process Intake Unit Activity		
Civil Processes Received	56,580	
Criminal Processes Received	3,723	

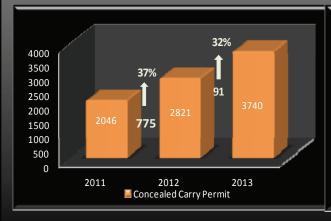
# Weapon Permits & Fingerprinting

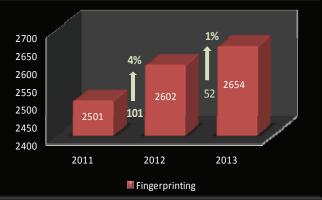
The Forsyth County Sheriff's Office issues Pistol Purchase Permits and Concealed Weapon Carry Permits pursuant to applicable North Carolina General Statutes. The Sheriff's Office has seen a continuing increase in the number of applicants for these permits compared with previous years. Technology advancements at the Forsyth County Public Safety Center have allowed for the acceptance of debit cards and credit cards for permit fees. Applicants can also now apply for a permit utilizing the kiosk located at the Sheriff's Office or by applying online from the Sheriff's Office website. Applicants must appear in person with a photo ID to pick up permits.

Fingerprinting is conducted as a courtesy by the Sheriff's Office. Due to increased mandates of many professions requiring fingerprint checks prior to employment, the Sheriff's Office has experienced increased requests for this service over the past several years. The Sheriff's Office utilizes Sheriff's Citizens Patrol volunteers to supplement deputies to ensure citizens requesting fingerprinting receive the services that they need.









# Communications

The Communications Section is generally the first point of contact for citizens when law enforcement services are needed, whether they are emergency or non-emergency situations. Personnel assigned to this section, referred to as telecommunicators, must be able to communicate with callers and obtain as much detailed information as possible in order to provide the most effective law enforcement response. Computer Aided Dispatch (CAD) allows telecommunicators to view the locations of officers via GPS mapping to ensure the closest units are sent to emergency situations. CAD allows for detailed mapping of locations and allows telecommunicators and officers to be able to communicate via computer. Although all patrol vehicles have Mobile Data Terminals (MDTs) that allow officers to check driver's licenses, registrations and active warrant statuses, telecommunicators are the relay point for dissemination from officers to other agencies. The Communication Section is also responsible for conducting queries for officers not having an MDT readily available and entering wanted or missing persons into the national database.

The Communications Section in the newly occupied Forsyth County Public Safety Center (FCPSC) has some of the most modern computer and communications technology available. Having exceptional equipment and capabilities is essential in the law enforcement profession since the Communications Section is the "lifeline" for citizens and officers when assistance is needed.

The Communications Section consists of a manager, four shift supervisors, four lead operators, twelve full-time telecommunicators and six part-time telecommunicators.



# Forsyth County Law Enforcement Detention Center

The Forsyth County Sheriff's Office Law Enforcement Detention Center is an adult maximum security 400,000 square feet detention facility housing male and female sentenced misdemeanant and pretrial inmates. The facility is an eleven story high rise structure containing 735 modular steel cells (276 double bunked and 464 single cells) to accommodate 1016 inmates.

Regardless of the reason for someone being held in the Sheriff's custody, certain services must be provided. In many ways the jail is its own city. The following is a list of some of the services provided to inmates at the Detention Center.

- Food Services
- Healthcare Services
- Laundry Services
- Mail Services
- Commissary Services
- Educational Services
- Religious Services
- Transportation Services

In addition, the facility includes offices for magistrates, and the Winston-Salem Police Department Warrant Squad and Inmate Processing. All necessary steps to incarcerate a subject may be accomplished at the Detention Center, including alcohol breath testing, arrest warrant issuance and complete subject identification.

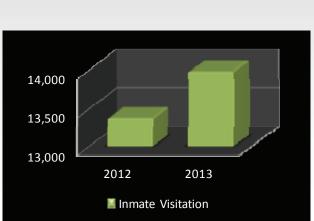
# Inmate Visitation

The Forsyth County Law Enforcement Detention Center (FCLEDC) encourages and provides a means for inmates to maintain contact with their families, friends, legal representatives, clergy and others in a manner which promotes a safe and secure environment for visitors, inmates and staff. In 2013, there were 13,982 public visitors.

## **Public Visitation Hours**

9:00 - 11:30 am 12:30 - 3:00 pm 5:30 - 7:30 pm

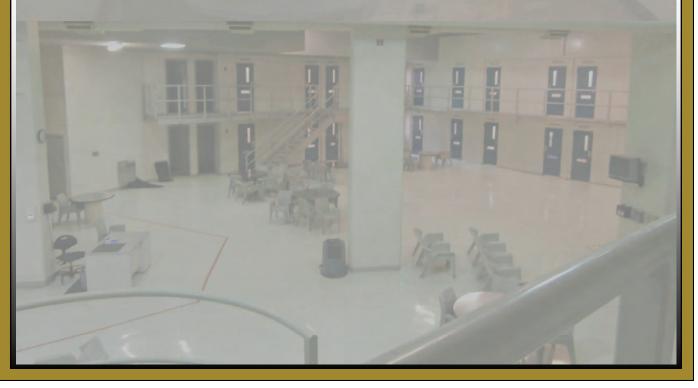




# Inmate Population

## **2013 INMATE POPULATION SUMMARY**

MONTH	INTAKE	RELEASES	LENGTH OF STAY	DA	AVERA	
	Intakes	Releases	LOS	Female	Male	Total
January	1,015	965	19	69	571	640
February	1,042	1,014	19	71	593	664
March	1,121	1,092	18	64	608	672
April	1,105	1,122	18	76	594	670
May	1,255	1,202	17	84	631	715
June	1,004	1,009	22	72	661	733
July	1,167	1,150	20	83	667	750
August	1,228	1,203	19	86	664	750
September	1,012	1,055	22	90	647	737
October	1,065	1,021	22	89	674	763
November	994	1,024	24	75	691	766
December	926	938	24	77	666	743
SUMMARY	12,934	12,795	245	936	7,667	8,603
AVERAGE	1,078	1,066	20	78	639	717

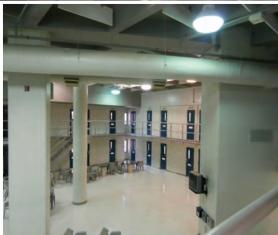


# Detention Security Services



Captain Robert Settles is currently assigned as the Detention Security Services Division Commander. His duties and responsibilities include Detention Security Teams, Special Response Team (SRT), Classification, Special Housing Unit, Locks and Keys, Gang Intelligence Program, Public Lobby and inmate discipline hearings.

The Security Services Division is responsible for the continuous operation of the facility and security of inmates. Security of the Law Enforcement Detention Center (LEDC) and those inmates housed within its confines is a paramount concern. It is imperative that order within the LEDC is maintained at all times to ensure the safety of inmates and the staff members. In an effort to maintain control and order, inmates are housed based on their current charges, past experiences within the facility and their evaluation during the intake and classification process. The most "at risk" inmates are assigned to the Special Needs and Housing Management Unit where there are additional efforts afforded to maintain order, security and protection of the inmates.









# Special Response Team (SRT)

The Forsyth County Law Enforcement Detention Center (FCLEDC) maintains a Special Response Team (SRT) to respond to emergencies or high-risk situations within the confines of the facility. The SRT consists of selected officers who are highly trained in controlling emergency situations within the detention setting while taking the safety and security of staff, inmates and others into consideration. SRT members receive intense training on how to properly react and respond to emergency situations and on how to restore order. The following are types of emergency situations where the SRT may be utilized:

- Riots
- Hostage/Barricade Situations
- Escapes
- Bomb Threats
- Cell Extractions
- Suicide Attempts
- High Security Searches
- Mass Arrest
- Institutional Shakedowns
- Emergency Evacuation and Relocation





# Security Threat Group Unit

The Forsyth County Sheriff's Office Law Enforcement Detention Center maintains an established Security Threat Group Unit (STGU) as a means to identify, interview and track inmates who are members of, or associated with, a security threat group or gang. It has become a reality that gangs and threat groups exist in North Carolina and are growing in population. The Forsyth County Sheriff's Office has taken a proactive stance to gather intelligence in order to minimize the potential negative impact to the citizens it serves. Information and data collected concerning these groups is disseminated to local, state and federal law enforcement agencies to assist with continuing criminal investigations.





The chart below reflects the number of **identified** gang members housed in the facility and does not reflect the unknown members which have not yet been identified. In comparing data from 2012, there has been a <u>19.96%</u> increase in the number of identified gang members incarcerated in the Forsyth County Detention Center in 2013.





January	55.75
February	57.50
March	50.00
April	51.40
May	56.30
June	64.00
July	66.20
August	68.00
September	63.20
October	67.75
November	69.00
December	66.40







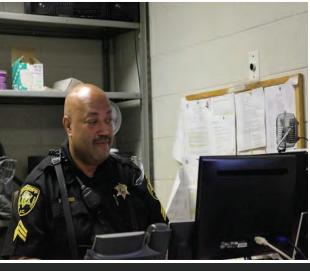
# Detention Operational Services

The Detention Bureau Operational Services Division is tasked with the administrative functions of the Detention Center. Responsibilities include records management, inmate intake, inmate final release, custody release, inmate property management, pre-trial release, warehouse management, laundry services and contract services. In addition to the administrative requirements, the Operational Services Division is responsible for the Transportation Section and Electronic House Arrest Program.











# Transportation Section

The Transportation Section is responsible for the transport of inmates to off-site medical appointments, jails, and state confinement facilities throughout the State of North Carolina. The Transportation Section is also tasked with transporting mental health respondents to and from various private and state treatment facilities across the state. In addition, the sworn officers of the Transportation Section serve criminal and civil processes to inmates within the confines of the Forsyth County Detention Center, as well as to mental health respondents across Forsyth County.

The Transportation Section is staffed by two supervisors, five transportation deputies, and two Electronic House Arrest (EHA) deputies. The EHA deputies are tasked with monitoring defendants who have been ordered released from custody by the courts, but are required to be monitored via GPS technology.

In 2013, the Transportation Section transported 1,171 inmates, 777 mental health respondents, and served 5,141 processes. The EHA deputies made 4,195 on view verification checks of defendants on the EHA monitoring program.



# Community Court Services

Through a collaborative partnership with child support and the Pre-Trial Release Program, Community Court Services (CCS) provide a continuum of supportive career development services based on an individualized comprehensive assessment of clients' strengths, skills and needs. Services are provided through partnerships that help clients move towards independence, maintain pride and dignity and realize their potential. The services assist with increasing clients' quality of life and empowering them to become productive and contributing citizens to the community while meeting child support obligations and requirements.

CCS was designed to enhance both child support and the pre-trial release programs. The CCS accepts offenders, male and female, referred by child support court who are in need of employment, education, life skills classes, vocational and/or intense monitoring. The target population includes, but is not limited to, individuals with criminal backgrounds. The CCS works with the pre-trial release program by providing an enhanced monitoring element to select inmates released into the pre-trial release program.

While attending the CCS programs, offenders are closely monitored by interacting in a structured environment that provides access to health, vocational and educational training. CCS partners with Forsyth Technical Community College and the North Carolina Cooperative Extension Service to provide career development and training such as job readiness, introduction to computers, money management, budgeting and parenting matters. Participants must account for their job search efforts through the use of in-person reporting requirements. Participants are required to report daily and complete extensive job search efforts. Individuals found in violation of the rules are terminated from the program and are in direct violation of a court order. CCS provides service to nearly 300 child support clients in Forsyth County.





# Innate Workforce



In an effort to assist with the needs of the facility, the Forsyth County Law Enforcement Detention Center (FCLEDC) screens and classifies inmates for various tasks and designated work assignments. Inmates are assigned to worker status commensurate with security considerations and the needs of the facility. The inmate workforce is used in the day-to-day operations of the facility. Some of the areas that inmate workers are utilized include the kitchen, laundry, library, housing units, warehouse, commissary and maintenance. On an average each day, the facility has approximately 135 assigned inmate workers. Not only do inmate workers have an opportunity to be exposed to and learn different skills that could assist them with employment opportunities once released, their contribution to completing essential functions necessary for the daily operation of the Detention Center provides a saving to the agency that would otherwise have to rely on compensated personnel. In 2013, 1,655 inmates applied for worker status.

Although the Detention Center has a food service contract that is staffed by nine full-time personnel assigned to different shifts to supervise and manage the kitchen, it is also staffed with inmate workers as a workforce. There are three shifts to run the operations of the kitchen 24 hours a day, seven days a week. Each shift consists of approximately 20-25 male inmate workers who have duties varying from dishwasher, pot scrubber, baker, line cook, diet man, serving line and clean-up crew.

Average number of inmate meals served a day	1,985
Average number of inmate meals served a week	13,895
Average number of inmates served a year	819,755

Laundry services are provided for all inmates confined to the Detention Center. Inmate workers, supervised by a Laundry Attendant or Detention Officer, assist with the laundering, folding, inventory, and storage of all jumpsuits, linens and personal inmate laundry bags.

Personal Laundry	342 bags a week	17,784 annually
Jumpsuits	1,830 weekly	95,160 annually
Sheets	1,600 weekly	83,200 annually
Towels	800 weekly	41,600 annually
Wash Cloths	800 weekly	41,600 annually
Blankets	200 weekly	10,400 annually

Inmate worker duties in other areas include assisting with warehouse storage and distribution, housing unit cleaning and sanitation, painting, and assisting commissary staff.

