Food Establishment Inspection Report Score: 86 Establishment Name: WENDY'S 6225 Establishment ID: 3034012324 Location Address: 6400 SESSIONS CT Date: 10 / 15 / 2018 Status Code: A City: CLEMMONS State: NC Time In: \emptyset 9 : $15^{\otimes \text{ am}}_{\text{pm}}$ Time Out: Ø 1 : 2 Ø ⊗ pm County: 34 Forsyth Zip: 27012 Total Time: 4 hrs 5 minutes NPC QUALITY BURGERS INC. Permittee: Category #: II Telephone: (336) 766-8417 FDA Establishment Type: Fast Food Restaurant Wastewater System: ⊠Municipal/Community ☐ On-Site System No. of Risk Factor/Intervention Violations: 9 No. of Repeat Risk Factor/Intervention Violations: 1 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 | 🗆 | 🖾 | 🗆 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🗵 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ ⊠ 1 0.5 0 X Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 31 🗆 🗖 4 🛛 210 - -Proper eating, tasting, drinking, or tobacco use 1 0.5 0 🗆 🗆 5 П 1 0.5 0 No discharge from eyes, nose or mouth Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 - -Thermometers provided & accurate 42022 6 □ 🗵 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-X 7 | approved alternate procedure properly followed 35 🔀 🗀 Food properly labeled: original container 210 - -8 🗆 X Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 **Approved Source** .2653, .2655 Insects & rodents not present; no unauthorized 36 🗵 🗆 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 210 -37 🗵 🗆 preparation, storage & display 10 Food received at proper temperature 38 🗆 🗷 Personal cleanliness 10.5 🗶 🗆 🗆 🗆 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🗆 🗷 Wiping cloths: properly used & stored 1 0.5 🗶 🗆 🗆 Required records available: shellstock tags, 12 🗆 21000 parasite destruction 1 0.5 0 40 🛛 🗀 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils 3150 - -13 Food separated & protected 41 🖾 🗀 1 0.5 0 In-use utensils: properly stored 14 🗆 X Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 105 🗙 🗆 🗆 42 🗆 🔀 Proper disposition of returned, previously served 15 🖂 🗀 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🗆 🔀 1 0.5 🗶 🗌 🗌 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 44 🗆 🗷 1 0.5 🗶 🗌 🗌 Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 17| 🗆
 | □ | □ | Proper reheating procedures for hot holding
 Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 ☐ Proper cooling time & temperatures 3 1.5 0 constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🛛 🗀 🗀 3 1.5 0 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 X 3 1.5 🗶 🗶 🗆 Proper cold holding temperatures |47|⊠|□ Non-food contact surfaces clean 1 0.5 0 21 🗆 \square ☐ Proper date marking & disposition 3 **X** 0 **X Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure |22| 🗆 | 🗆 | 🔀 2 1 0 49 21000 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🗷 1 0.5 0 ... 50 🗷 🗆 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities maintained 52 🛛 🗆 1 0.5 0 Chemical .2653, .2657 25 | | | | | | 53 🗆 🗷 Food additives: approved & properly used 1 0.5 0 Physical facilities installed, maintained & clean



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Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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Meets ventilation & lighting requirements; designated areas used

Total Deductions:

210 - -

Comment Addendum to Food Establishment Inspection Report **WENDY'S 6225 Establishment Name:** Establishment ID: 3034012324 Location Address: 6400 SESSIONS CT Date: 10/15/2018 X Inspection Re-Inspection City:_CLEMMONS State: NC Status Code: A Comment Addendum Attached? Zip: 27012 County: 34 Forsyth Category #: II Water sample taken? Yes No Email 1: store6225@npcinternational.com Wastewater System:

■ Municipal/Community □ On-Site System Water Supply: Municipal/Community □ On-Site System Permittee: NPC QUALITY BURGERS INC. Email 2: Telephone: (336) 766-8417 Email 3: Temperature Observations 2019 Cold Holding will change to 41 degrees Effective January 1, Location Temp Item Location Temp Item Location Temp Item J. Gaddy 6/10/2021 00 204 Servsafe chic tender final cook hot water 3-compartment sink 141 lettuce cooling @ 0955 60 100 lettuce cooling @ 1040 51 quat sani 3-comp sink (ppm) lettuce make unit 44 chili drivethru steam well 110 52 chili 120 feta make unit register steam well 51 chik tender 150 blue chez make unit hot holding lettuce make unit reach-in 39 ambient raw meat cooler 32 beef patty final cook 185 Observations and Corrective Actions Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code. 1 2-103.11 (A)-(L)Person-In-Charge-Duties - PF - PIC stated that food is delivered in early morning hours prior to any employee arrival, and that no record is kept of the temperatures of received food. The morning of inspection, a bag of frosty mix had been delivered damaged and was repackaged in the establishment for later use, not under food employee supervision. The person in charge shall ensure that eMEPLOYEES are visibly observing FOODS as they are received to determine that they are from APPROVED sources, delivered at the required temperatures, protected from contamination, unADULTERATED, and accurately presented, by routinely monitoring the EMPLOYEES' observations and periodically evaluating FOODS upon their receipt, VR: Verification required, contact Michael Frazier at fraziemb@forsyth.cc or 336-703-3382 when a plan is in place to establish accountability for food deliveries. 2-301.14 When to Wash - P - REPEAT - An employee was observed turning off the handwashing sink faucet with bare hands after 6 washing. Another employee preparing hamburger patties was observed placing raw hamburger meat on the grill, and subsequently removing cooked patties from the grill without washing hands between tasks. Another employee was preparing salads in the walk-in cooler to maintain salad temperature during prep, where she was unable to wash hands after using them to open walk-in cooler door. Food employees shall wash hands when switching between working with raw food and working with ready-to-eat food, and after engaging in other activities that contaminate the hands. CDI: PIC educated both employees on proper handwashing procedure. 7 3-301.11 Preventing Contamination from Hands - P,PF - Upon entering establishment an employee was observed cutting tomatoes with bare hands. FOOD EMPLOYEES may not contact exposed, READY-TO-EAT FOOD with their bare hands and shall use suitable UTENSILS such as deli tissue, spatulas, tongs, SINGLE-USE gloves, or dispensing EQUIPMENT. CDI: Tomatoes were discarded. Lock Text First Last Jamel Gaddy

Person in Charge (Print & Sign):

First

Last

Regulatory Authority (Print & Sign): Michael Frazier

Richard Ward

REHS ID: 1634 - Ward, Richard

Verification Required Date: 10/25/2018

REHS Contact Phone Number: (336)703-3159

DHHS is an equal opportunity employer.



Nathan Ward REHS

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program

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- 5-205.11 Using a Handwashing Sink-Operation and Maintenance PF Upon entering establishment, a screwdriver was being stored in the wash basin of the rear handwashing sink. A HANDWASHING SINK may not be used for purposes other than handwashing. CDI: Screwdriver removed from handwashing sink. 0 pts.
- 4-501.114 Manual and Mechanical Warewashing Equipment, Chemical Sanitization-Temperature, pH, Concentration and Hardness P The quaternary ammonium sanitizer dispensed from the 3-compartment sink failed to register more than 100 PPM via test strips. Manufacturers directions specified to use at 200 PPM. A quaternary ammonium compound solution shall Have a concentration as specified under § 7-204.11 and as indicated by the manufacturer's use directions included in the labeling. CDI: Ecolab representative repaired dispenser system, and it subsequently registered at 200 PPM.
- 3-403.11 Reheating for Hot Holding P Chili being reheated after being cooled the night before inspection was denoted to have begun reheating process at 07:30 at the hot well at the cash registers, and 07:18 at the hot well beside the drive thru window. At 09:30, the cash register chili was measured at 120F and the drive thru chili was measured at 110F. Potentially hazardous food that is cooked, cooled, and reheated for hot holding shall be reheated so that all parts of the FOOD reach a temperature of at least 165F for 15 seconds. Reheating for hot holding shall be completed within 2 hours. CDI: Chili from both hot wells discarded.
- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P Feta cheese (52F) and blue cheese (51F) in the make unit across from the fryer line were measured greater than 45F. Maintain potentially hazardous foods in cold holing less than 45F. CDI: Both cheeses discarded. 0 pts.
- 3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking PF In the upright salad cooler, several salads prepared the day before inspection were lacking date marks. In the right make unit reach-in, several salads from an unknown prep date were lacking date marks. Ready-to-eat, potentially hazardous foods held more than 24 hours in a food establishment shall bear a date mark to indicate the day by which the food is to be consumed, sold, or discarded. CDI: Salads prepared day prior were date marked, and salads from unknown date were discarded.
- 7-102.11 Common Name-Working Containers PF REPEAT 2 sanitizer buckets were not labeled with the common name of the chemical. Chemicals in working containers shall be labeled with the common name of the chemical. CDI: Label applied.
- 3-501.15 Cooling Methods PF Lettuce was being cooled in the walk-in cooler in thick portions, in plastic containers, and with plastic lids and plastic wrap as a covering. Cooling shall be accomplished by placing food in shallow pans, separating food into smaller or thinner portions, using containers that maximize heat transfer through container walls, and loosely covering containers if protected from overhead contamination. CDI: Lids were slightly displaced from containers to facilitate heat transfer. 0 pts.





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- 33 3-501.13 Thawing C When preparing chili, the frozen package of chili mix was placed in the sanitizer basin of the 3-compartment sink filled with hot water. Potentially hazardous food shall be thawed under refrigeration, as part of the cooking process, or completely submerged under running water at a temperature of 70F or less. 0 pts.
- 2-402.11 Effectiveness-Hair Restraints C 2 employees did not have hair restraints at the beginning of the inspection, and one employee was wearing a hat that did not sufficiently cover the long hair on the back of the head. FOOD EMPLOYEES shall wear hair restraints such as hats, hair coverings or nets, beard restraints, and clothing that covers body hair, that are designed and worn to effectively keep their hair from contacting exposed FOOD; clean EQUIPMENT, UTENSILS, and LINENS; and unwrapped SINGLE-SERVICE and SINGLE-USE ARTICLES. 0 pts.
- 39 3-304.14 Wiping Cloths, Use Limitation C Wiping cloths were being stored in sanitizer obtained from faulty 3-compartment sink sanitizer dispenser, which failed to measure greater than 100 PPM via test strip. Cloths in-use shall be maintained dry and held between uses in a chemical sanitizer at an approved concentration. 0 pts.
- 42 4-901.11 Equipment and Utensils, Air-Drying Required C 3 stacks of metal holding pans were found having been stacked wet on clean utensil rack above the 3-compartment sink. Equipment and utensils shall be air dried or used after adequate draining after cleaning and sanitizing. 0 pts.
- 43 4-903.11 (A) and (C) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C 3 stacks of cups were being stored with the rim of the cups exposed to open air, both at the cash registers and at the drive-thru window. cleaned EQUIPMENT and UTENSILS, laundered LINENS, and SINGLE-SERVICE and SINGLE-USE ARTICLES shall be stored where they are not exposed to splash, dust, or other contamination. 0 pts.
- 3-304.15 (B)-(D) Gloves, Use Limitations C An employee was dumping hamburger patties out of the container they had been previously microwaved in while wearing cloth oven mitts, which were contacting the patties as they fell past the mitts. Cloth gloves may not be used in direct contact with food. 0 pts.
- 45 4-501.11 Good Repair and Proper Adjustment-Equipment C REPEAT The following items are in need of repair/maintenance; torn PVC pipe wrap around the drain line of the walk-in freezer, broken door handles on walk-in cooler and bun freezer, Ice buildup on the door to walk-in freezer, severe ice buildup due to condensation leak in bun freezer, drink dispenser at drive-thru dispenses beverage when door to ice bin is open. Equipment shall be maintained in good repair.





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- 6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods C REPEAT Several tiles are damaged around mop sink. Grout is worn between floor tiles in many areas. Physical facilities shall be maintained in good repair. // 6-501.12 Cleaning, Frequency and Restrictions C REPEAT Floor cleaning is needed under dry storage shelves, as well as under equipment at the drive-thru line. Physical facilities shall be maintained clean.
- 6-305.11 Designation-Dressing Areas and Lockers C An employee cell phone was observed being stored on the shelving at the microwave, along with bread being stored on the shelving. Lockers or other suitable facilities shall be provided for the orderly storage of EMPLOYEES' clothing and other possessions. 0 pts.





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