Food Establishment Inspection Report Score: 90 Establishment Name: FIRST WATCH Establishment ID: 3034012599 Location Address: 1602 S. STRATFORD RD Date: 12/11/2019 Status Code: A City: WINSTON SALEM State: NC Time In:  $\underline{1} \ \underline{1} : \underline{\emptyset} \ \underline{\emptyset} \overset{\otimes}{\bigcirc} \ \underline{am}$  Time Out:  $\underline{\emptyset} \ \underline{1} : \underline{4} \ \underline{5} \overset{\bigcirc}{\otimes} \ \underline{am}$  pm County: 34 Forsyth Zip: 27103 Total Time: 2 hrs 45 minutes FIRST WATCH RESTAURANTS, INC Permittee: Category #: IV Telephone: (336) 773-8440 FDA Establishment Type: Wastewater System: 

✓ Municipal/Community 

✓ On-Site System No. of Risk Factor/Intervention Violations: 5 No. of Repeat Risk Factor/Intervention Violations: 3 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 🛛 🗀 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🛛 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ 🗵 1 0.5 0 X Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 1 0.5 0 31 🛛 🗆 4 🛛 210 - -Proper eating, tasting, drinking, or tobacco use 32 🔀 1 0.5 0 🗆 🗆 □ □ □ Plant food properly cooked for hot holding 5 П 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 🗆 🗆 33 🛛 🔲 🖂 Approved thawing methods used Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 - -Thermometers provided & accurate 6 □ 🖂 42880 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-3 1.5 0 approved alternate procedure properly followed 35 🖾 🗀 Food properly labeled: original container 210 - -8 X 210 - -Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 **Approved Source** .2653, .2655 Insects & rodents not present; no unauthorized 36 🗵 🗆 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 37 🗆 🗷 preparation, storage & display 10 Food received at proper temperature 38 🗆 🗷 Personal cleanliness 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🛛 🗀 Wiping cloths: properly used & stored 1 0.5 0 Required records available: shellstock tags, 12 🗆 21000 parasite destruction 1 0.5 0 40 🛛 🗀 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils 13 Food separated & protected 3 1.5 0 1 0.5 🗶 🗌 🗌 41 □ X In-use utensils: properly stored 14 🗆 X Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 42 🗆 🗷 Proper disposition of returned, previously served 15 🖂 🗀 210 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🛛 🗆 1 0.5 0 Potentially Hazardous Food Tlme/Temperature 16 ☐ ☐ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly 17 🗆 **Utensils and Equipment** .2653, .2654, .2663 3 1.5 0 Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷  $\boxtimes$ 3 1.5 0 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🛛 🗀 🗀 3 1.5 0 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 X Proper cold holding temperatures 47 🗆 🗷 Non-food contact surfaces clean 21 🗆  $\square$ ☐ Proper date marking & disposition 3 **X** 0 **X** X **Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure |22| 🗆 | 🗆 | 🖼 | 🗆 2 1 0 49 2110 - | -Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗷 🗆 🗆 1 0.5 0 ... 50 🗷 🗆 21000 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities maintained 52 🗆 🗷 **X** 0.5 0  $\square$  **X** Chemical .2653, .2657 25 | | | | | | 53 🗆 🗷 Food additives: approved & properly used 1 0.5 0 П Physical facilities installed, maintained & clean



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Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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1 0.5 0

54

Meets ventilation & lighting requirements; designated areas used

**Total Deductions:** 

21 🗶 🗙

210 - -

Comment Addendum to Food Establishment Inspection Report FIRST WATCH **Establishment Name:** Establishment ID: 3034012599 Location Address: 1602 S. STRATFORD RD Date: 12/11/2019 X Inspection Re-Inspection City:\_WINSTON SALEM State: NC Status Code: A Comment Addendum Attached? Zip: 27103 County: 34 Forsyth Category #: IV Water sample taken? Yes No Email 1: winstonsalem@firstwatch.com Wastewater System: 

■ Municipal/Community □ On-Site System Water Supply: Municipal/Community □ On-Site System Permittee: FIRST WATCH RESTAURANTS, INC Email 2: Telephone: (336) 773-8440 Email 3: Temperature Observations Cold Holding Temperature is now 41 Degrees or less Location Temp Item Location Temp Item Location Item Temp servsafe A. Forrester 10/22/24 00 italian ssg. left make unit 46 tomatoes right make unit 37 hot water 3-compartment sink 132 feta cheese left make unit 44 ham right make unit 200 front steam wells 165 41 quat sani 3-comp sink (ppm) beans turkey right make unit Cl2 sani dish machine (ppm) 100 broccoli soup front steam wells 157 quinoa grill make unit 40 44 161 40 ham left make unit grits front steam wells corn grill make unit cooled 10 mins later 147 ham 32 sausage back steam wells chicken reach-in cooler 40 left make unit 44 back steam wells 161 chicken walk-in cooler 38 sausage gravy sausage cooled 10 mins later 32 hollandaise back steam wells 155 feta walk-in cooler 39 Observations and Corrective Actions Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code. 6 2-301.12 Cleaning Procedure - P / 2-301.14 When to Wash - P - Employee contacted faucet handles of handwashing sink after washing hands. Employees shall wash their hands when they become contaminated and may use a clean barrier such as a paper towel to prevent recontamination of the hands from surfaces such as faucet handles. CDI: Educated employee and employee rewashed hands correctly. 0 pts. 14 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils - P - REPEAT - Vast majority of dishes and utensils in establishment soiled. This includes turmeric residue on internal juicer components, meat slicer blade, and numerous egg cups, scoops, and plates. Food contact surfaces of equipment and utensils shall be clean to sight and touch. VR: Verification required. Implement proper process for cleaning dishes by 12/21/19. 20 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding - P -REPEAT - In the make unit across from the stove, ham (44F), sausage (44F), italian sausage (46F), and feta cheese (44F) measured greater than 41F. Potentially hazardous foods in cold holding shall be maintained at a temperature of 41F or less. CDI: PIC placed items in freezer to cool. The ham and sausage reached 32F in approximately 10 minutes. Lock Text

Person in Charge (Print & Sign):

Charles

Collins

First

Last

Collins

First

Last

Regulatory Authority (Print & Sign):

Frazier REHSI

REHS ID: 2737 - Frazier, Michael

Verification Required Date: 12/21/2019

REHS Contact Phone Number: (336)703-3382

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program DHHS is an equal opportunity employer.



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Observations	and Ca	rrootivo	A ations
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3-501.18 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Disposition - P - REPEAT - Chicken sausage bore a date mark indicating a preparation date of 12/1. Foods requiring date marking shall be discarded after the 7 days allotted by 3-501.17 have been exceeded. CDI: PIC voluntarily discarded sausage.

- 7-201.11 Separation-Storage P Open boxes of food-contact steam table liners stored under spray bottles of degreaser, and packages of grill cleaner. Poisonous or toxic materials shall be stored so they cannot contaminate food, equipment, utensils, linens, and single-service and single-use articles. CDI: PIC moved liners to upper shelves. 0 pts.
- 37 3-307.11 Miscellaneous Sources of Contamination C Ice bin of drink machine being maintained open. Food shall be protected from miscellaneous sources of contamination. 0 pts.
- 2-402.11 Effectiveness-Hair Restraints C REPEAT Several employees with facial hair preparing food without beard guards. FOOD EMPLOYEES shall wear hair restraints such as hats, hair coverings or nets, beard restraints, and clothing that covers body hair, that are designed and worn to effectively keep their hair from contacting exposed FOOD; clean EQUIPMENT, UTENSILS, and LINENS; and unwrapped SINGLE-SERVICE and SINGLE-USE ARTICLES.
- 3-304.12 In-Use Utensils, Between-Use Storage C Tongs stored hanging from handle of oven, and cook contacted the tongs with apron several times while moving around kitchen. In-use utensils shall be stored in a clean, dry place, in food with handles out, in 135F or greater water or in running water which quickly moves food particles to the drain. 0 pts.
- 4-901.11 Equipment and Utensils, Air-Drying Required C REPEAT Some wet stacking of plates and metal holding pans in rear utensil storage area. After cleaning and sanitizing, equipment and utensils shall be air-dried or used after adequate draining.
- 45 4-501.11 Good Repair and Proper Adjustment-Equipment C Caulk missing between rear prep sink and prep table. Equipment shall be maintained in good repair. 0 pts.





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#### **Observations and Corrective Actions**

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- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C Excessive buildup of debris on top of warewashing machine. Accumulation of debris in crack between rear prep table and prep sink. Non-food contact surfaces and utensils shall be clean to sight and touch.
- 52 5-501.115 Maintaining Refuse Areas and Enclosures C REPEAT Buildup of refuse including leaves, cardboard, and food debris insdie dumpster enclosure. A storage area and enclosure for REFUSE, recyclables, or returnables shall be maintained free of unnecessary items, and clean. // 5-501.113 Covering Receptacles C REPEAT Sliding doors open on side of both dumpsters. Outdoor receptacles for waste shall be kept covered with tight-fitting lids or doors.
- 6-501.12 Cleaning, Frequency and Restrictions C REPEAT Additional cleaning needed in walk-in freezer. Physical facilities shall be maintained clean. // 6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods C REPEAT Handwashing sink beside left make unit needs to be recaulked to splash guard. Physical facilities shall be maintained in good repair.



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