<u> </u>	JU	u	E	<u>.SI</u>	<u>ablishment inspection</u>	Rep	<u> </u>	<u> </u>						50	ore: <u>c</u>	94.3	ວ_	_	
Establishment Name: DUKE'S RESTAURANT									Establishment ID: 3034010115										
ocation Address: 4875 COUNTRY CLUB RD									☑ Inspection ☐ Re-Inspection										
City: WINSTON-SALEM State: NO								С		Date: <u>Ø 2 / 19 / 2 Ø 2 Ø</u> Status Code: A									
Zip: 27104 County: 34 Forsyth									Time In: 1 Ø : 26 ⊗ am Time Out: Ø 5 : 2 Ø ⊗ pm										
Permittee: DUKE'S RESTAURANT, INC.									Total Time: 6 hrs 54 minutes										
	Telephone: (336) 768-3108										Category #: IV								
											F	DΑ	Es	stablishment Type: Full-Service Restaurant					
	Wastewater System: ⊠Municipal/Community □On-Site Sys									No. of Risk Factor/Intervention Violations: 10									
Water Supply: \[\] Municipal/Community																			
Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices														_					
Risk factors: Contributing factors that increase the chance of developing foodborne illness.									(Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals,									
Public Health Interventions: Control measures to prevent foodborne illness or injury.							lopil i	n lvn	H	and physical objects into foods. IN OUT N/A N/O Compliance Status OUT CDI R V									
IN OUT N/A N/O Compliance Status						OUT CDI R VR									OUT	CDI	R	/K	
1		$\overline{}$			PIC Present; Demonstration-Certification by accredited program and perform duties	2 🗶	X		28			X		Pasteurized eggs used where required	1 0.5 0			$\bar{}$	
E	nplo	yee	e He	alth	.2652				\vdash	×				Water and ice from approved source	210			$\overline{}$	
2		\mathbf{X}			Management, employees knowledge; responsibilities & reporting	3 X 0			30			X		Variance obtained for specialized processing	1 0.5 0			<u>=</u>	
3	X	Proper use of reporting, restriction & exclusion				3 1.5 0			Food Temper				atui	methods re Control .2653, .2654					
G	$\overline{}$	d Hygienic Practices .2652, .2653									×			Proper cooling methods used; adequate equipment for temperature control					
4	-	X			Proper eating, tasting, drinking, or tobacco use	2 🗶 0	X		32			П	\mathbf{x}	Plant food properly cooked for hot holding	1 0.5 0	-		$\overline{}$	
5	X				No discharge from eyes, nose or mouth	1 0.5 0			33					Approved thawing methods used	1 0.5 0	+		=	
Т	$\overline{}$	\neg	g Co	onta	mination by Hands .2652, .2653, .2655, .2656				\vdash	×			<u> </u>	Thermometers provided & accurate	1 0.5 0	=		_	
+	-	X			Hands clean & properly washed No bare hand contact with RTE foods or pre-	4 🗙 0	\vdash			ood		ntific	atio	·					
-	-	X		Ш	approved alternate procedure properly followed	3 🗙 0				X				Food properly labeled: original container	210				
	X				Handwashing sinks supplied & accessible	210			Pr	reve	ntio	n of	Fo	od Contamination .2652, .2653, .2654, .2656, .265	7				
\neg	-	vec	l So	urce					36	×				Insects & rodents not present; no unauthorized animals	210				
\dashv	X				Food obtained from approved source	2 1 0			37		X			Contamination prevented during food preparation, storage & display	2 🗶 0				
\rightarrow	-			X	Food received at proper temperature	210			38		X			Personal cleanliness	X 0.5 0		×	$\overline{}$	
\dashv	X	Щ			Food in good condition, safe & unadulterated Required records available: shellstock tags,	210			39		X			Wiping cloths: properly used & stored	1 0.5			\equiv	
12			X		parasite destruction	210			40	×	П	\Box		Washing fruits & vegetables	1 0.5 0	-		Ξ	
13	$\overline{}$	XIOI	ion from Contamination .2653, .2654							r Us	se of	Ut	ensils .2653, .2654						
+	-	_		Ш	Food separated & protected				41	X				In-use utensils: properly stored	1 0.5 0			\exists	
14	-	X			Food-contact surfaces: cleaned & sanitized Proper disposition of returned, previously served,	3 1.5 🗶			42		X			Utensils, equipment & linens: properly stored, dried & handled	1 🗙 0				
15 D		Heit	νЦз	272r/	reconditioned, & unsafe food dous Food TIme/Temperature .2653	210			43	×				Single-use & single-service articles: properly stored & used	1 0.5 0			$\overline{}$	
16	$\overline{}$	X			Proper cooking time & temperatures	3 1.5	X	ПП	\vdash	Н	П			Gloves used properly	1 0.5 0			$\bar{\exists}$	
+	 X			П	Proper reheating procedures for hot holding	3 1.5 0			\blacksquare	\Box		nd l	Equ	ipment .2653, .2654, .2663					
18	-	X			Proper cooling time & temperatures		X		45		×			Equipment, food & non-food contact surfaces approved, cleanable, properly designed,	2 🗶 0			_	
-	×		_						Н					constructed, & used Warewashing facilities: installed, maintained, &		\perp		_	
\rightarrow	-				Proper hot holding temperatures	3 1.5 0			46		×			used; test strips		\vdash		_	
\dashv	X				Proper cold holding temperatures	3 1.5 0			47		×			Non-food contact surfaces clean	1 🗙 0				
21	×				Proper date marking & disposition Time as a public health control: procedures &	3 1.5 0		44		hysi 🔀		-acı	litie	Hot & cold water available; adequate pressure	210				
22			X		records	210			Н		×					-			
\neg	onsi 🔀	ıme	r Ac	dviso	Consumer advisory provided for raw or				49	\vdash				Plumbing installed; proper backflow devices	2 🗙 0	\vdash		_	
		∟ ⁄ ,Sι	ISCE	ptib	undercooked foods ' le Populations .2653	1 0.5 0		ال	\vdash	X				Sewage & waste water properly disposed Toilet facilities: properly constructed, supplied	210	=		ᆜ	
24			X	,,,,,,	Pasteurized foods used; prohibited foods not offered	3 1.5 0			51	×		Ш		& cleaned	1 0.5 0			ᆜ	
С	hem	ical			.2653, .2657				52		×			Garbage & refuse properly disposed; facilities maintained	1 0.5			\Box	
25			X		Food additives: approved & properly used	1 0.5 0			53		×			Physical facilities installed, maintained & clean	X 0.5 0		X		
26		X			Toxic substances properly identified stored, & used	2 🗶 0			54		×			Meets ventilation & lighting requirements; designated areas used	1 0.5			$\overline{\Box}$	
C	onfo	rma		wit	h Approved Procedures .2653, .2654, .2658									Total Deductions:	15.5				
27			X		Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan	210								Total Deductions:	. 5.5				



27 🗆 🗆 🔀



					stablishment Inspection Report						
Estab	lishme	nt Name: DUKE'S RES	TAURAN	Т	Establishment ID: 3034010115						
Loc	ation A	ddress: 4875 COUNTRY TON-SALEM	Y CLUB R	D Sta	☐ Inspection ☐ Re-Inspection Date: 02/19/2020						
-		Forsyth		Sta Zip: ²⁷¹⁰⁴	Comment Addendum Attached? Status Code: A Water sample taken? Yes No Category #: IV						
	-	System: 🛛 Municipal/Comm	nunity 🗍 (
Wate	er Supply	/: Municipal/Comm	nunity 🗌	=	Email 1:						
		DUKE'S RESTAURANT	, INC.		Email 2:						
Tele	ephone	:_(336) 768-3108			Email 3:						
				Tempe	rature O	bservatio	ns				
				lding Temp		is now 4	_			_	
Item tomatoes		Location walk in cooler	Temp 41	Item chicken	Location final cook		Temp 165	Item lettuce	Location make unit	Temp 41	
food safety		Jimmy Strates 10-20-21	00	collards	hot hold		150	tomato	make unit	41	
gravy		cooling at 11:17	79	mashed	hot hold		135	chicken	reach in	41	
gravy		coo.ing at 10:45	104	dish machine	final rinse		172				
sausage		upright	41	cheese	delivery		40	1			
pork c	hop	final cook	181	slaw	walk in coc	oler	40				
hambu	ırger	final cook	172	slaw	display		42				
spagh	etti	reheat	196	steak	hot hold		145				
	\	iolations cited in this repor		Observation					05 11 of the food code		
1	2-103.7 the FO except clean E	11 (A)-(L)Person-In-Cha OD ESTABLISHMENT that brief visits and tou EQUIPMENT, UTENSIL ontamination. CDI: Chi	arge-Dut operations rs may bus S, and L	ies - PF: 0 pts. on are not allow oe authorized b INENS; and u	. Two childr ved in the F by the PERS nwrapped S	en brought i OOD prepai SON IN CHA	nto kitch ation, Fo	en by employ OOD storage steps are take	yee. PERSONS u e, or WAREWASHI en to ensure that e	nnecessary to NG areas, exposed FOOD	
2	Person each. illnesse informe disease departr	11 (A), (B), (C), & (E) R in Charge-Duties - PF The two employees we es were located and collect ed of their responsibility es that are transmissible ment. CDI: Information	: 2 emplo re not avuld name to repor e throug given to	oyees only had ware of where e some of the s t to the person h food. Manag manager and	I knowledge to find the in symptoms. n in charge ement shall reviewed w	e of 2 sympton formation. In The person information In also be awaith manager	oms lead Person in in charg about th are of wh about e	ling to foodbo n charge cou e shall ensur eir health and nen information mployee hea	orne illness and on ld state where the re that food employ d activities as they on shall be reporte alth.	e disease symptoms and ees are relate to ed to the health	
Lock Text	kitchen areas v	Bottle of water on prewhere contamination of ges shall consist of a m	ep surfact food and	ce in kitchen. C d clean equipm	pen drink onent cannot	on shelving in result. Bev	n canwa erage co	sh room. Em Intainers use	ployees shall eat a d for drinking emp	and drink in loyee	

First Last

Spiro Person in Charge (Print & Sign):

Strates

First

Last

Regulatory Authority (Print & Sign): Michelle

Bell REHS

REHS ID: 2464 - Bell, Michelle

Verification Required Date: Ø 2 / 28 / 20 20

REHS Contact Phone Number: (336)703 - 3134

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section

DHHS is an equal opportunity employer.

5 Food Entablishment Inspection Popular 1/2013 __ Food Establishment Inspection Report, 3/2013



Establishment Name: DUKE'S RESTAURANT Establishment ID: 3034010115

Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 2-301.15 Where to Wash PF: Employee washed hands using sprayer at pre-rinse at dishmachine. Hands shall be washed only at handwashing facilities. CDI: Employee educated and hands rewashed.//2-301.12 Cleaning Procedure P, 2-301.14 When to Wash P: Employee in dish area handled phone, wiped face then touched clean dishes after washing hands in presoak area to dishmachine./ Employee washed hands, then turned off faucets without using a barrier after washing./ Employee was loading soiled dishes into dishmachine, then unloaded clean muffin pan from dishmachine without first washing hands. Hands shall be washed when contaminated using proper cleaning procedure (first wetting hands with lukewarm water, applying soap, lathering for 10 to 15 seconds, rinsing, then using a barrier to turn off faucets to avoid recontaminating hands). CDI: All employees educated and hands rewashed.
- 3-301.11 Preventing Contamination from Hands P,PF: Manager contacted corn muffins with barehands when refilling muffins in drawer. Food employees may not contact ready to eat foods with their bare hands. Verification required for different procedures for refilling muffins and biscuits to Michelle Bell by 2-28-20. Manager educated.
- 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation P: Case of eggs over pickles, mayo and cabbage in walk in cooler. Unwashed avocado over ready to eat sauces. Unwashed carrots and celery over cucumber salad. Pancake batter with raw eggs over buttermilk. Unwashed strawberries over cobbler. Raw meatloaf above raw pork chops. Uncooked sausage above hashbrowns and chicken tenders above spinach in walk in freezer. Food shall be protected from cross contamination by separating types of raw animal foods from each other in order of final cook temperature and separating unwashed produce from ready to eat foods. CDI: All foods rearranged.
- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils P: 0 pts. A few dishes lightly soiled. Food contact surfaces of equipment and utensils shall be maintained clean. CDI: All sent to be rewashed.//4-602.11 Equipment Food-Contact Surfaces and Utensils-Frequency P: Manager stated that tongs, spatulas and cutting boards that come in direct contact with food are washed once per night. Food contact surfaces shall be washed, rinsed and sanitized at least every 4 hours. CDI: Manager educated.
- 3-401.11 Raw Animal Foods-Cooking P,PF: 0 pts. Cheeseburger on kids' menu states that it can be ordered undercooked. Hamburgers may not be served undercooked on a kid's menu. CDI: Signs posted stating hamburgers are only offered fully cooked.
- 3-501.14 Cooling P: 0 pts. Meat sauce in walk in cooler 104F at 11:22am and 99F at 12:08pm for a rate of .108 F per minute. When cooling from 135F to 70F, cooling shall be accomplished within 2 hours. In order to achieve this, food must be cooling at a rate of at least 0.54F/min. CDI: Meat sauce was reheated to 196F.
- 7-207.11 Restriction and Storage-Medicines P,PF: Several bottles of medication sitting on prep table. Some medication sitting on shelving above prep table. Medications shall be stored where they cannot contaminate food or clean equipment. CDI: Medications moved.//7-102.11 Common Name-Working Containers PF: Unlabeled chemical present at dishtable. Working containers used to store chemicals shall be labeled. CDI: Chemical labeled.//7-201.11 Separation-Storage P: Hand sanitizer stored above clean dishes at dish area. Chemicals shall be stored to prevent contamination of clean utensils. CDI: Hand sanitizer moved.





Establishment Name: DUKE'S RESTAURANT Establishment ID: 3034010115

Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code



- 3-501.15 Cooling Methods PF: Meat sauce cooling in thick portion and did not meet cooling parameter. Cooling shall be accomplished by portioning foods into smaller portions, using ice, and other effective means. CDI: Sauce was reheated, then placed into a shallow pan for cooling.
- 3-304.13 Linens and Napkins, Use Limitations C: Clean towels in contact with corn muffins and biscuits at steam table area. LINENS and napkins may not be used in contact with FOOD unless they are used to line a container for the service of FOODS and the LINENS and napkins are replaced each time the container is refilled for a new CONSUMER.//3-305.11 Food Storage-Preventing Contamination from the Premises C: Multiple foods uncovered in walk in cooler. Ice bin left open multiple times in wait station. Boxes of drink mix on floor in dry storage room. Foods shall be protected from contamination by the premises.//3-307.11 Miscellaneous Sources of Contamination C: Personal box of sausage stored above food for pay in walk in freezer. Employee items shall be stored to prevent contamination of food for pay.
- 2-402.11 Effectiveness-Hair Restraints C: REPEAT: Two managers preparing foods without wearing a hair restraint. Multiple wait staff preparing toast without wearing hair restraints. Effective hair restraints shall be worn while working with food.//2-303.11 Prohibition-Jewelry C: Food employees wearing watches while preparing food. Food employees shall only wear a solid band ring while preparing food.
- 3-304.14 Wiping Cloths, Use Limitation C: 0 pts. Wet wiping cloths being stored in soiled bucket of cleaning liquid. Manager thought liquid was a sanitizer but label does not indicate that liquid is to be used as a sanitizer. Discontinue use of this product as a sanitizer. Wet wiping cloths shall be maintained submerged in an effective sanitizing solution and maintained solution clean.
- 4-901.11 Equipment and Utensils, Air-Drying Required C: Ramekins and some metal containers stacked wet. Equipment and utensils shall be completely air dried after washing, rinsing, and sanitizing prior to stacking.//4-903.11 (A), (B) and (D) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C: Ice wand sitting on freezer shelving with no protective outside covering after being cleaned and sanitized. Utensils shall be stored in a clean protected location, free from contamination.//Ice scoop rinsed in pre-rinse soiled sink at dish area then returned to beverage station area. Utensils shall be protected from splash contamination. CDI: Scoop and bucket of utensils sent through dishmachine for proper cleaning.
- 4-501.11 Good Repair and Proper Adjustment-Equipment C: The following equipment is in need of repair: beverage grate in wait station, data plate in milk cooler states "for storage of non-hazardous packaged products", repair walk in freezer to prevent ice accumulation around door, improper repair on handle to right oven, rust underneath flour prep table, rust in left oven front panel and handle is loose, shelving recoating needed for pots storage shelving, mixer chipping paint, chemical shelving rusted, underside of soiled dish drainboard rusting and leg rusted through, chemical shelf rusted, rust underneath clean drainboard at dishmachine, add repair to cover large opening at base of walk in cooler door (as deemed appropriate by manufacturer), add pvc pipe wrap to outside of condensate line for condenser in walk in cooler, damage to outside of cooler door. Equipment shall be maintained in good repair.
- 4-301.12 Manual Warewashing, Sink Compartment Requirements PF: Establishment has obtained a variance for their two compartment sink, but is not maintaining logs and did not have variance on file. Establishment shall be following procedures as outlined in letter of approval as written by variance committee. CDI: Procedures, approval and log printed. Manager educated.//
 - 4-204.113 Warewashing Machine, Data Plate Operation Specifications C: Dishmachine missing data plate. Replace.





Establishment Name: DUKE'S RESTAURANT Establishment ID: 3034010115

Observations and Corrective Actions

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- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C: Equipment cleaning needed throughout on sides of equipment at cookline, underneath grill, on shelving in all storage areas (from dust and residue), etc. Nonfood contact surfaces of equipment shall be maintained clean to sight and touch.
- 49 5-203.14 Backflow Prevention Device, When Required P: Cold faucet to canwash missing backflow preventer. A backflow prevention device shall be installed on every potable water supply line in the facility. Install atmospheric backflow preventer. Verification is required on 2-28-20 to Michelle Bell at 336-703-3134.
- 52 5-501.115 Maintaining Refuse Areas and Enclosures C: 0 pts. Grease spilled on pavement underneath grease receptacle. Maintain waste area clean.
- 6-201.11 Floors, Walls and Ceilings-Cleanability C: REPEAT: Ceiling tiles damaged in women's restroom and dry storage room. Repairs made to water heaters have left openings in dry storage room to walls and ceilings; tiles are cracked in floor. Grout is eroding in canwash and paint is chipping away from perimeter. Rusted door frame by chemical room. Seal pipe penetrations into ceiling throughout. Floors, walls, and ceilings shall be in good repair and easily cleanable.//6-201.13 Floor and Wall Junctures, Coved, and Enclosed or Sealed C: Coved base is missing from several areas of the restaurant including restrooms, waitress area, dry storage rooms. Install.
- 6-303.11 Intensity-Lighting C: 0 pts. Lighting low in the following areas (in ftcd): slicer prep line 27-54, oven cook line 25-56, grill cookline 39-64, serving line hot hold 38-66, waitress station 20-40, walk in cooler 4-6, walk in freezer 1-4, women's toilets 9/10. Increase lighting to meet 10 ftcd in walk in cooler and freezer, 20 ftcd at plumbing fixtures in restrooms and 50 ftcd at food prep areas.





Establishment Name: DUKE'S RESTAURANT Establishment ID: 3034010115

Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



