Food Establishment Inspection Report Score: 84.5													_									
Establishment Name: TGI FRIDAY #1543											Establishment ID: 3034011264											
Location Address: 3320 SILAS CREEK PKWY									☐ Inspection ☐ Re-Inspection													
City: WINSTON SALEM State: NC									Date: Ø 9 / 1 2 / 2 Ø 1 6 Status Code: A													
	-				County: 34 Forsyth	Ott	att	· -					Т	- in	ne I	$: In: \underbrace{\emptyset \ 1} : \underbrace{1 \ 8 \overset{\bigcirc}{\otimes} \ \text{pm}}_{\text{pm}}  \text{Time Out: } \underbrace{\emptyset \ 6} : \underbrace{4 \ \emptyset \overset{\bigcirc}{\otimes} \ \text{pm}}_{\text{pm}}$						
Zip: 27103 County: 34 Forsyth  Permittee: UNITED RESTAURANT GROUP LLP									Total Time: 5 hrs 22 minutes													
				-									- C	Ca	teg	gory #: IV						
Telephone: (336) 765-5595										FDA Establishment Type: Full-Service Restaurant												
W	ast	ew	ate	er S	System: 🛛 Municipal/Community [	(	Dn-	-Sit	e s	Sys	te	m				of Risk Factor/Intervention Violations: 6	-					
W	ate	r S	up	ply	<b>/:</b> ⊠Municipal/Community □On-	Site	e S	Sup	pl	y						of Repeat Risk Factor/Intervention Violations: 3						
_	-00	dha	rn	- III	ness Disk Fasters and Dublic Health Int		0 D	tion	_								-					
Foodborne Illness Risk Factors and Public Health Interventions  Risk factors: Contributing factors that increase the chance of developing foodborne illness.								Good Retail Practices  Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals,														
F	Public	He	alth I	Inter	ventions: Control measures to prevent foodborne illness of	r injur	ry.									and physical objects into foods.						
		IN OUT N/A N/O Compliance Status			OUT CDI R VR							_		/A N	•	R						
	upe		on		.2652 PIC Present; Demonstration-Certification by		15		TE			Ť	Foc		_	d Water .2653, .2655, .2658	_					
1			Ш	. 111.	accredited program and perform duties	2	I				28	1	L		X	Pasteurized eggs used where required 1 05 0	_					
	mpl	oyee	е не	aith	.2652 Management, employees knowledge;		1 5 1		T		29	×		]		Water and ice from approved source 2 1 0 -	_					
2					responsibilities & reporting	3	_	XX			30			]   [2	☒	Variance obtained for specialized processing methods	_					
3	×				Proper use of reporting, restriction & exclusion	3 1	1.5				F	ood	Te	mp	erat	ature Control .2653, .2654						
			jien	ic Pr	ractices .2652, .2653		1 6			J	31	×		]		Proper cooling methods used; adequate equipment for temperature control	_					
4	×				Proper eating, tasting, drinking, or tobacco use		7	기ㄴ			32	X		][	][	☐ Plant food properly cooked for hot holding ☐ ☐ ☐ ☐ ☐ ☐	-					
5	X				No discharge from eyes, nose or mouth	Щ	0.5	0			33	X		][	<u> </u>	Approved thawing methods used	-					
		$\overline{}$	g Co	onta	mination by Hands .2652, .2653, .2655, .2656		<b>2</b>		T		34	П	×	1		Thermometers provided & accurate	=					
6		X	_		Hands clean & properly washed  No bare hand contact with RTE foods or pre-	+	+	+	+	+			_		ificat	ation .2653	Ī					
7	X		Ц	Ш	approved alternate procedure properly followed	3 1	1.5 (	_	+-	1		X	Ī	][		Food properly labeled: original container	_					
8		X			Handwashing sinks supplied & accessible	2	X				$\vdash$		enti	ion	of F	Food Contamination .2652, .2653, .2654, .2656, .2657	Ī					
	ppro	ovec	l So	urce						1_	36	X		][		Insects & rodents not present; no unauthorized animals	-					
9	X	Ц			Food obtained from approved source	2	1 (			Щ	37		×	1		Contamination prevented during food	-					
10	×				Food received at proper temperature	2	1 (	ם כ			38	-	×	+		preparation, storage & display  Personal cleanliness  1 05 🗷 🗆 🗆	-					
11	X				Food in good condition, safe & unadulterated	2	1				39	-	×	+		Wiping cloths: properly used & stored 1 1 5 1	-					
12				X	Required records available: shellstock tags, parasite destruction	2	1				$\vdash$	-		<u> </u>	+		=					
			_	om C	contamination .2653, .2654		Ţ				40		<u>                                     </u>	1  r		Washing fruits & vegetables	-					
13		X			Food separated & protected	3	X					rope	er u	$\overline{}$	OFL	Utensils .2653, .2654  In-use utensils: properly stored 1 □ 🗷 🗆 □						
14		X			Food-contact surfaces: cleaned & sanitized	X	1.5				$\vdash$	+	1	_	+	literally and instant Oliveran and Arteral	=					
15	X				Proper disposition of returned, previously served, reconditioned, & unsafe food	2	1 (	0			$\vdash$	×	┞	4		dried & handled	_					
F	oter	ntiall	у На	azaro	dous Food Time/Temperature .2653						43	X		1		Single-use & single-service articles: properly stored & used	_					
16	X				Proper cooking time & temperatures	3 1	1.5				44	X		]		Gloves used properly	-					
17	X				Proper reheating procedures for hot holding	3 1	1.5				U	Itens	sils	an	d Ec	Equipment .2653, .2654, .2663						
18	X				Proper cooling time & temperatures	3 1	1.5				45		×	3		Equipment, food & non-food contact surfaces approved, cleanable, properly designed, constructed. & used	_					
19	X				Proper hot holding temperatures	3 1	1.5				46		×	1		Warewashing facilities: installed, maintained, &	=					
20		×		П	Proper cold holding temperatures	3 1	1.5	( X	X		47	-	×	+		used; test strips  Non-food contact surfaces clean  ■■□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□	-					
21	$\mathbf{x}$				Proper date marking & disposition	H	1.5 (	+-			_		_		cilit	lities .2654, .2655, .2656						
			_		Time as a public health control: procedures &							×	$\overline{}$	$\overline{}$		Hot & cold water available; adequate pressure	_					
22	one:	LIM0	<b>Χ</b>	luica Iuica	records		1 (	ᆀᆫ			49	-	×	1	+	Plumbing installed; proper backflow devices 2 🗷 0	- 7					
23	ons		I AC	1V15(	Consumer advisory provided for raw or	11	0.5				_	$\vdash$	-	1	+		_					
		v Su	ISCE	ptih	undercooked foods le Populations .2653	النا	ے ا	-1-	.1	ار.		×	-	4	+	Sewage & waste water properly disposed  2 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	-					
24			X		Pasteurized foods used; prohibited foods not offered	3	1.5				51		×	<b>1</b>   [	1	& cleaned	_					
	hem				.2653, .2657						52	X		]		Garbage & refuse properly disposed; facilities maintained	-					
25	П	П	X		Food additives: approved & properly used	1	0.5			П	53		×	аT		Physical facilities installed, maintained & clean	_					



Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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**X** 0.5 0  $\square$  **X** 

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**Total Deductions:** 

Meets ventilation & lighting requirements; designated areas used

Establishme	ent Name: TGI FRIDA	AY #1543		Est	Establishment ID: 3034011264											
	Address: 3320 SILAS STON SALEM	CREEK PKW			Inspection		Date: 09/12/2016  Status Code: A									
Wastewater Water Suppl Permittee:	System: 🛛 Municipal/Co	mmunity 🗌 0	On-Site System On-Site System	Em	Category #: Note that It is a second control of the											
			Tempe	rature Obser	rvations											
ltem servsafe	Location Matthew Finley					Гетр 1	Item shrimp	Location thawing	Temp 33							
ambient	beer cooler	34	slaw	cooling drawers	44	4	ribs	walk in cooler	45							
ambient	bar cooler	36	chicken	cooling drawers	s 45		rice	walk in cooler	42							
hamburger	final cook	cooling drawers	40	)												
mashed	reheat	173	ground beef	reach in	40	)										
french fries	hot hold	136	raw chicken	cooling drawers	4	1			-							
hot water	in use utensils	167	quat sanitizer	wet wiping cloth	bucket 30	00										
shrimp roll	final cook	180	hot water	three comp sink	14	40										
2-103.11 foodborne diseases diagnosis	/iolations cited in this re (M) Person in Charg e illness, but was able and symptoms leading c CDI: Manager retri laminated for posting	port must be e-Duties - Pe to retrieveng to foodboreved policy	corrected within the PF: 0 pts. Mana information from illness as and policy state.	ager did not have om employee mo a reminder to er tes symptoms ar	low, or as si e knowledg odules we mployees t nd disease	ge of states and the states are s	n sections 8-405.1 5 symptoms and Recommend managements restricted during ding to foodborr	I diseases leading to nanager posting five illness symptoms a	ınd							

2-301.14 When to Wash - P: One employee washed hands, then recontaminated hands by turning off faucet handles without using paper towel. One employee left bar to take orders and tend to customers and returned to bar without washing hands. One employee scratched face and did not wash hands. Hands shall be washed when contaminated. CDI: All rewashed hands and manager educated about washing hands when changing tasks.

8 6-301.12 Hand Drying Provision - PF: . No paper towels present at bar handwashing sink. An approved drying method, like paper towels, shall be available for use at each handwashing sink. CDI: Towels refilled.

Person in Charge (Print & Sign): Matt

First

First

Last

First

Regulatory Authority (Print & Sign): Michelle

First

Bell REHS

Michelle

Michelle

REHS ID: 2464 - Bell, Michelle Verification Required Date: Ø 9 / 22 / 2016

REHS Contact Phone Number: ( 3 3 6 ) 7 Ø 3 - 3 1 4 1





Establishment Name: TGI FRIDAY #1543 Establishment ID: 3034011264

### **Observations and Corrective Actions**

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation P: In walk in freezer, opened bag of raw turkey patties stored over fruit. Unwashed mushrooms and limes stored above washed peppers and prewashed, packaged lettuce. Unwashed lettuce above prepared vegetables in vegetable walk in cooler. Tongs for handling raw chicken being stored with tongs for handling raw shrimp (in contact with each other). Food shall be protected from cross contamination. CDI: Patties moved and vegetables re-arranged. Tongs sent to be washed and new station set-up.
- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils P: Approximately 95% of utensils examined soiled. Equipment and utensils shall be clean to sight and touch. CDI: All sent to be re-washed during inspection at either three comp sink or dishmachine.//4-501.114 Manual and Mechanical Warewashing Equipment, Chemical Sanitization-Temperature, pH, Concentration and Hardness P: Quat sanitizer in bar registering at 100 ppm. Quat sanitizer shall range from 150-400 ppm or as stated by manufacturers' guidelines for effective sanitization. CDI: Ecolab representative on site during inspection adjusted dispenser to produce adequate concentration until battery could be replaced.//4-501.112 Mechanical Warewashing Equipment, Hot Water Sanitization Temperatures PF: Machine temps were 151.7F/159F/151F/158F/166F/153F. Dishmachine not reaching proper sanitization plate temperature of 161F during final rinse cycle. CDI: Ecolab adjusted pressure
- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P: 0 pts. Garlic parmesan butter sitting at room temp. 70F. Potentially hazardous foods shall be maintained at 45F and below. CDI: Butter discarded.
- 4-502.11 (B) Good Repair and Calibration PF: One thermometer out of calibration (reading 25F in ice water bath). Thermometers shall be maintained accurate for checking food temps. CDI: Thermometer calibrated.
- 3-305.11 Food Storage-Preventing Contamination from the Premises C: REPEAT: Marinade in walk in cooler, pickles in vegetable walk in cooler, cranberries, croutons, and nuts on cookline, lemons at beverage station, and rice on top pan of speed rack in walk in cooler uncovered. Food shall be protected from contamination from premises during storage. Maintain foods covered.
- 2-402.11 Effectiveness-Hair Restraints C: Wait staff and manager helping stock clean dishes and wrap silverware not wearing hair restraints. Effective hair restraints shall be worn to prevent contamination of food and cleaned equipment.
- 39 3-304.14 Wiping Cloths, Use Limitation C: 0 pts. One wet wiping cloth bucket with 100 ppm quat sanitizer. Quat sanitizer shall be maintained in effective range of 150-400 ppm. CDI: Bucket refilled.





Establishment Name: TGI FRIDAY #1543 Establishment ID: 3034011264

#### **Observations and Corrective Actions**

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 3-304.12 In-Use Utensils, Between-Use Storage C: Handles of scoops in slaw and breadcrumbs laying on ingredient. During pauses in FOOD preparation or dispensing, FOOD preparation and dispensing UTENSILS shall be stored: (B) In FOOD that is not POTENTIALLY HAZARDOUS (TIME/TEMPERATURE CONTROL FOR SAFETY FOOD) with their handles above the top of the FOOD within containers or
  - EQUIPMENT that can be closed, such as bins of sugar, flour, or cinnamon; (C) On a clean portion of the FOOD preparation table or cooking EQUIPMENT only if the in-use UTENSIL and the FOOD-CONTACT surface of the FOOD preparation table or cooking EQUIPMENT are cleaned and SANITIZED at a frequency specified under §§ 4-602.11 and 4-702.11;(D) In running water of sufficient velocity to flush particulates to the drain, if used with moist FOOD such as ice cream or mashed potatoes;(E) In a clean,
- 4-501.11 Good Repair and Proper Adjustment-Equipment C: REPEAT: Shelving is rusting on legs and casters in walk in coolers (including beer and freezer). Ice machine is rusting on inside panels and outside panel above ice door and some caulk is drooping on inside of machine. Re-wrap condensate lines in walk in cooler and freezer where repaired. Seal gap in diamond plate on door of vegetable walk in cooler. Some plates chipped and plastic chargers cracked. Some tongs cracking plastic handles. Pilot light on 4 burners of stove broken. Panel missing from open area to right of cooling drawers at saute unit. Top drawer to Delfield two drawer freezer is coming loose from face and bottom drawer handle is cracked. Left fryer handle is broken. Fryer basket broken. Equipment shall be maintained in good repair.
- 46 4-501.14 Warewashing Equipment, Cleaning Frequency C:Scrap sink, soiled and sanitize drainboard at dishmachine, three compartment sink, bar dump and three comp sink soiled. A WAREWASHING machine; the compartments of sinks, basins, or other receptacles used for washing and rinsing EQUIPMENT, UTENSILS, or raw FOODS, or laundering wiping cloths; and drainboards or other EQUIPMENT used to substitute for drainboards as specified under § 4-301.13 shall be cleaned: (A) Before use;(B) Throughout the day at a frequency necessary to prevent recontamination of EQUIPMENT and UTENSILS and to ensure that the EQUIPMENT performs its intended function; and (C) If used, at least every 24 hours.
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C: The following nonfood contact items soiled: shelving in beer cooler, vegetable walk in cooler door and handle, condensate fans in vegetable walk in cooler, speedracks in vegetable cooler, backs of shelving and in cubbies on cookline, backs of pans with carbon build-up, insides of containers used to store salt/pepper shakers, outsides of ingredient shakers, stove with excess carbon on left and middle burners, detailed areas of crevices of equipment, paper towel dispenser at cookline, ramekin container, casters to fryers with heavy accumulation of soil, cutting boards soiled. Nonfood contact surfaces of equipment and utensils shall be clean to sight and touch.
- 5-205.15 System Maintained in Good Repair P: In women's restroom, leak at hot water faucet of left sink. In men's restroom, leak at hot water faucet at left and right sink. Both faucets at canwash leaking. Plumbing system shall be maintained in good repair. Verification of repair is required by 9-22-2016 at bellmi@forsyth.cc or 336-703-3141.
- 6-501.18 Cleaning of Plumbing Fixtures C: Handsinks throughout the facility soiled. One toilet in women's restroom and employee toilet soiled. PLUMBING FIXTURES such as HANDWASHING SINKS, toilets, and urinals shall be cleaned as often as necessary to keep them clean. Clean.
- 6-201.11 Floors, Walls and Ceilings-Cleanability C: Baseboard coming loose from walls of walk in coolers and allowing condensation to build on inside of meat walk in cooler from walk in freezer. Grout is missing between some tiles at canwash and under ice machine. Paint bubbling on vent fixture and framing at ceiling by dishmachine. Some ceiling tiles chipping. Threshold to vegetable walk in cooler needs sealing. Baseboard throughout facility is in poor condition and coming loose from walls. Cracked tile present in areas throughout. Floor in beer walk in cooler losing finish and needs repainting. Floors, walls, and ceilings shall be maintained in good repair.//6-501.12 Cleaning, Frequency and Restrictions C: Heavy soil present on ceiling by cookline. Ceiling tiles stained in some areas. Mold/mildew present by dishmachine on walls and ceiling. Floor cleaning needed in bar. Ceiling has accumulation of dust near air conditioning vents. Floors, walls, and ceilings shall be maintained clean.





Establishment Name: TGI FRIDAY #1543 Establishment ID: 3034011264

### **Observations and Corrective Actions**





6-303.11 Intensity-Lighting - C: Lighting low in the following areas (in ftcd): make unit/steam table line 43-50, cookline 19-66, saute/stove 34-50, women's toilets 0.4-3.5, men's toilets/urinals 3-5. Lighting shall meet 20 ftcd at fixtures in restrooms and 50 ftcd at food prep areas.



54



Establishment Name: TGI FRIDAY #1543 Establishment ID: 3034011264

### **Observations and Corrective Actions**

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



