Food Establishment Inspection Report Score: 86 Establishment Name: HONG KONG KING BUFFET Establishment ID: 3034011816 Location Address: 1237 SILAS CREEK PARKWAY Date: <u>Ø 6</u> / <u>1 1</u> / <u>2 Ø 1</u> 9 Status Code: A City: WINSTON SALEM State: NC Time In: $12 : 40 \overset{\bigcirc{}\otimes}{\otimes} pm$ Time Out: Ø 5 : 3 Ø ⊗ pm County: 34 Forsyth Zip: 27127 Total Time: 4 hrs 50 minutes LUCKY HONG KONG KING, INC. Permittee: Category #: IV Telephone: (336) 725-9880 FDA Establishment Type: Full-Service Restaurant Wastewater System:

✓ Municipal/Community

✓ On-Site System No. of Risk Factor/Intervention Violations: 9 No. of Repeat Risk Factor/Intervention Violations: 1 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 | 🗆 | 🖾 | 🗆 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🗵 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ 🗵 1 0.5 0 \times Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 31 🗆 🗖 4 🗆 🛮 Proper eating, tasting, drinking, or tobacco use 32 1 0.5 0 □□□□XPlant food properly cooked for hot holding 5 Ш 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 Thermometers provided & accurate 42880 6 🗆 X Hands clean & properly washed Food Identification .2653 No bare hand contact with RTE foods or pre-3 1.5 0 approved alternate procedure properly followed 35 🖾 🗀 Food properly labeled: original container 210 - -8 X Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 Approved Source .2653, .2655 Insects & rodents not present; no unauthorized 36 □ 🗷 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 210 -37 🗵 🗆 preparation, storage & display 10 Food received at proper temperature 38 🗷 🗆 Personal cleanliness 1 0.5 0 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🗆 🗷 Wiping cloths: properly used & stored Required records available: shellstock tags, 12 🗆 210 - parasite destruction 1 0.5 0 40 🛛 🗀 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils 13 \times Food separated & protected 41 □ | 🔀 In-use utensils: properly stored 14 🗆 X Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 42 🗆 🗷 Proper disposition of returned, previously served 15 🖂 🗀 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🛛 🗆 1 0.5 0 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 |17| 🔲 3 1.5 0 Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 \square 3 1.5 🗶 🗶 🗆 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🛛 🗀 🗀 3 1.5 0 Proper hot holding temperatures 46 🗆 🗷 X 3**×**0×□ Proper cold holding temperatures 47 🛛 🗆 1 0.5 0 Non-food contact surfaces clean 21 🗆 \square ☐ Proper date marking & disposition 3 1.5 🗶 🔀 **Physical Facilities** .2654. .2655. .2656 48 🔀 🗀 🗀 Time as a public health control: procedures & Hot & cold water available; adequate pressure |22|||| | | | | | | | 2 1 0 49 🔀 21000 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🗷 1 0.5 0 ... 50 🗷 🗆 21000 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities maintained 52 🛛 🗆 1 0.5 0 Chemical .2653, .2657 25 🔀 🖂 🗀 53 🗆 🗷 **X** 0.5 0 | | Food additives: approved & properly used 1 0.5 0 Physical facilities installed, maintained & clean



Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

26 🛛 🗀

|27| 🗆 | 🗆 | 🔀



54

Meets ventilation & lighting requirements; designated areas used

Total Deductions:

210 - -

Location Address: 1237 SILAS CREEK PARKWAY City: WINSTON SALEM State: NC County: 34 Forsyth Water Supply: Municipal/Community On-Site System Water Supply: Email 1: Email 2: Email 3: Temperature Observations Cold Holding Temperature is now 41 Degrees or less Item Location Temp Wein Ming Cai On popcom chic Walk in 2 Site Water 3 comp Temp 1611 sesame chic final cook 180 cabbage make unit 1 Site tomato Make unit 2 Site tomato Make unit 3 Site tomato Make unit 4 Site tomato Make unit 3 Site tomato Make unit 3 Site tomato Make unit 3 Site tomato Make unit 4 Site tomato Make unit 1 Site tomato Make unit 3 Site tomato Make unit 3 Site tomato Make unit 3 Site Site tomato Make unit 3 Site Site Site Site Site Site Site Site					Food Es	<u>stablish</u>	ment	<u>Inspection</u>	n Report	
City. WINSTON SALEM County: 34 Forsyn Zip: 27127 Zip: 27127 Water sample taken? Yes No Category #: V Water Supply: Part Municipal/Community On-Site System Email 1: Fermitte: LUCKY HONG KONG KING, INC. Telephone: (336) 725-9880 Temperature Observations Cold Holding Temperature Is now 41 Degrees or less Item Location Temp Item Location T	Establishment Name: HONG KONG KING BUFFET				Establishment ID: 3034011816					
County: 34 Forsyth						☑Inspection ☐Re-Inspection Date: 06/11/2019				
Water System: № Municipal/Community □ On-Site System Water Supply: № Municipal/Community □ On-Site System Femilities: Telephone:	,				ite:_NC	Comment A	Addendum	Attached?		
Water Supply: Remail 2: Permittee: LUCKY HONG KONG KING, INC. Email 2: Telephone: (336) 725-9880 Email 3:	County: 34	Forsyth		_ Zip: <u>_27127</u>		Water samp	ole taken?	Yes X N	o Category #:	IV
Permitter: UCKY HONG KOMG KING, INC. Telephone: (336) 725-6880 Temperature Observations Cold Holding Temperature is now 41 Degrees or less Item Location Temp Ite						Email 1:				
Telephone: (336) 725-9880			. —	•		Email 2				
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Observations and Corrective Actions Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code. 2-103.11 (A)-(L)Person-In-Charge-Duties - PF- Uncle of food employee walked in through kitchen from buffet area, around most areas of food prep, and out the grill area. Handwashing training needed. Cooling was not met, and needs to be addressed with employees. Sanitizer not dispensing properly, and dishes were being placed in this ineffective solution. The person in charge shall ensure that persons unnecessary to food establishment are not in food prep areas; employees are effectively cleaning hands; employees are properly cooling foods; employees are properly sanitizing equipment and utensils. Verification that all items are being addressed by management due to Nora Sykes by 6-13-19 4 2-401.11 Eating, Drinking, or Using Tobacco - C- One drink on shelf above prep table, one on top of make unit. An employee shall drink, eat, and smoke in designated areas only so that contamination of clean linens, utensils, single service articles, and food may not occur. CDI-Moved drinks. 6 2-301.14 When to Wash - P// 2-301.12 Cleaning Procedure - P- Food employee touched face, wiped head with towel and began to handle cleaned plates. Employee scooped ice without washing hands after coming from another area. Employee did not lather for a sufficient amount of time. Food employees shall clean their hands and exposed portions of arms, using proper hand washing procedure, immediately before engaging in food preparation including working with exposed food, clean equipment, and utensils, and unwrapped single service/use articles, and after engaging in activities that contaminate hands. Food employees shall clean Lock their hands and exposed portions of their arms, for at least 20 seconds, using a cleaning compound in an equipt handwashing sinf Text using the proper handwashing procedure. CDI-Education and demonstration; employees washed hands correctly; dishes were	egg rolls	walk in 1	47	ambient	make unit 1		62	custard	walk in 3	47
2-301.14 When to Wash - P// 2-301.12 Cleaning Procedure - P- Food employee touched face, wiped head with towel and began to roccur. CDI-Moved drinks. 2-301.14 When to Wash - P// 2-301.12 Cleaning Procedure - P- Food employee touched face, wiped head with towel and began to a sufficient amount of time. Food employees shall clean their hands and exposed portions of their arms, for at least 20 seconds, using a cleaning compound in an equipt handwashing sinf Text using the proper landwashing procedure. CDI-Education and demonstration; employees washed, ice scoop washed. First Last Person in Charge (Print & Sign): Dan Dan Charge (Print & Sign): Dan Dan Dan Charge (Print & Sign): Dan Dan Dan Charge (Print & Sign): Dan Dan Charge (Print & Sign): Dan Dan Charge (Print & Sign): Dan Dan Dan Dan Dan Dan Dan Da	popcorn chic	walk in 2	47	chicken	walk in 3		48	nacho cheese	make unit 1	57
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Person in Charge (Print & Sign): Dan Chen	handle a suffic proced and un Lock their ha Text using the	cleaned plates. En ient amount of time ure, immediately be wrapped single ser inds and exposed p ne proper handwas	nployee scool E. Food emplefore engaging Vice/use article portions of the hing procedule hed.	ped ice withou loyees shall clang in food prepoles, and after eir arms, for after	ut washing hean their ha paration incluengaging in t least 20 se ation and de	ands after onds and exuding working activities the conds, using monstration	coming frosed pong with ending with ending with ending and contants and contants are contants.	om another are pritions of arms, exposed food, o minate hands. ning compound	ea. Employee did using proper han lean equipment, a Food employees I in an equipt hand	not lather for d washing and utensils, shall clean dwashing sink
Person in Charge (Print & Sign).	Dorson in Cha	rgo (Drint 0. Cian)	_	rst		ast		m	L	
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REHS ID: 2664 - Sykes, Nora

Verification Required Date: <u>Ø 6</u> / <u>1 3</u> / <u>2 Ø 1 9</u>

REHS Contact Phone Number: (336)703-3161

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program

DHHS is an equal opportunity employer.

Page 2 of 5 Food Establishment Inspection Report, 3/2013

Regulatory Authority (Print & Sign): Nora



Sykes

Establishment Name: HONG KONG KING BUFFET	Establishment ID: 3034011816
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Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



8 5-205.11 Using a Handwashing Sink-Operation and Maintenance - PF- One of the two hand sinks in grill area blocked with cart. Hand sinks shall be accessible for use at all times. CDI-Moved cart.

- 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation P- REPEAT- Raw chicken above bacon wrapped hot dogs in walk in #1. Food shall be protected from cross contamination by: separating raw animal food during storage, preparation, holding, and display from: raw and cooked ready to eat foods. Except when combined as ingredients, separating types of raw animal foods from each other by: using separate equipment for each type; arranging each type so cross contamination is prevented; preparing each type of food at different times or in separate areas. CDI-Chicken moved below hot dogs.
- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils P- At least 13 metal pans stacked as clean were soiled with food residue. Can opener soiled. Food contact surfaces shall be clean to sight and touch. CDI- Sent to be washed.// 4-501.114 Manual and Mechanical Warewashing Equipment, Chemical Sanitization-Temperature, pH, Concentration and Hardness P- Sanitizer solution not dispensing at effective concentration and being used as a sanitizer during inspection. Sanitizer shall have the concentration recommended by the manufacturer. CDI- Using dishwasher
- 3-501.14 Cooling P- Octopus did not meet cooling parameters; dropped 2 degrees in 75 minutes. Cooling shall be accomplished in accordance with the time/temperature criteria specified in 3-501.4 by using the following methods: placing food in shallow pans, seperating food into smaller or thinner portions, using rapid cooling equipment, stirring the food in a container placed in an ice water bath, using containers that facilitate heat transfer, using ice as an ingredient, other effective methods. CDI-Discarded.
- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P- Foods in make unit 1 were between 45-57F. Most foods in walk in coolers measured above 41F. Potentially hazardous foods held cold shall be maintained at 41F or less at all parts of the food. CDI-Education. Foods above 47F were discarded.
- 3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking PF// 3-501.18 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Disposition P- Cream cheese mixture dated 5/30; crab salad, nacho cheese, duck had no datemarking. Ready to eat, potentially hazardous foods shall be datemarked to indicate discard date not to exceed 7 days at 41F, with day one being day prepared or day opened. If food exceeds datemark, it shall be discarded. CDI- Discarded foods.
- 3-501.15 Cooling Methods PF- Octopus did not meet cooling parameters. Cooling shall be accomplished in accordance with the time/temperature criteria specified in 3-501.4 by using the following methods: placing food in shallow pans, separating food into smaller or thinner portions, using rapid cooling equipment, stirring the food in a container placed in an ice water bath, using containers that facilitate heat transfer, using ice as an ingredient, other effective methods. CDI-Discarded food.





Establishment Name: HONG KONG KING BUFFET Establishment ID: 3034011816

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Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



36	6-202.15 Outer Openings, Protected - C- Threshold to one of the back doors is missing, and there is a gap. Repair door. Outer
	openings of a FOOD ESTABLISHMENT shall be protected against the entry of insects and rodents by: Filling or closing holes and
	other gaps along floors, walls, and ceilings; Closed, tight-fitting windows; and Solid, self-closing, tight-fitting doors. // 6-501.111
	Controlling Pests - PF- Live roach by dish machine area, multiple live ants at dining room table and walls. The PREMISES shall be
	maintained free of insects, rodents, and other pests. The presence of insects, rodents, and other pests shall be controlled to
	eliminate their presence on the PREMISES by: (A) Routinely inspecting incoming shipments of FOOD and supplies; (B) Routinely
	inspecting the PREMISES for evidence of pests; (C) Using methods, if pests are found, such as trapping devices or other means of
	pest control as specified under §§ 7-202.12, 7-206.12, and 7-206.13; Pf and (D) Eliminating harborage conditions. CDI-Pest

39	3-304.14 Wiping Cloths, Use Limitation - C- Soiled wiping cloth solution that measured less than 150ppm quat. Wet wiping cloth	ths
	shall be stored in a clean and effective sanitizing solution.	

- 3-304.12 In-Use Utensils, Between-Use Storage C REPEAT-One mongolian cooking utensil stored on ice machine ledge and another in prep sink. Dipping spoon stored by hanging on electrical boxes up against wall. Between uses, utensils shall be stored in a clean and sanitized location with handles protruding from food.
- 42 4-901.11 Equipment and Utensils, Air-Drying Required C- REPEAT- Most pans stacked wet. Employee began towel drying pans. Utensils shall be air dried before using, after washing and sanitizing, and may not be towel dried.
- .//4-401.11 Equipment, Clothes Washers, Dryers and Storage Cabinets, Contamination Prevention- Location C-Woks, and other equipment/utensils stored in boiler room. Equipment may not be stored in mechanical rooms. Remove these items.//4-501.11 Good Repair and Proper Adjustment-Equipment C-Repair the following equipment: convection oven in the prep area, two door cooler at prep area, refrigerated unit by fryers, and make unit on cook line. Most shelving throughout is rusting. Undersides of dish machine drainboards rusting. Leg support braces broken on dish machine soiled side drainboard, and table with sink near fryers. Torn gaskets in left door of 3 door walk in cooler, walk in 1, and freezer. Air curtains torn in walk in freezer. Equipment shall be in good repair. Repair make unit by June 13, 2019 and contact Nora Sykes for verification.
- 46 4-501.18 Warewashing Equipment, Clean Solutions C- All solutions at 3 comp sink soiled. Maintain clean solutions for dishwashing.
- 6-201.11 Floors, Walls and Ceilings-Cleanability C Some broken floor tiles; grout is low. Floors, walls & ceilings shall be maintained smooth & easily cleanable.//6-501.11 Repairing Premises, Structures, Attachments & Fixtures Methods C Re-caulk warewashing sink, cook line hand sink. Seal all stainless panels to walls. Physical facilities shall be maintained in good repair. // 6-501.114 Maintaining Premises, Unnecessary Items and Litter C- REPEAT-Remove unused/broken equipment. The premesis shall be free of items that are unnecessary to the operation or maintenance of the establishment such as equipment that is nonfunctional or no longer used, and litter.





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Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



6-202.11 Light Bulbs, Protective Shielding - C- Light shield missing on fixture in walk in 2, with food directly underneath. Lights shall be shielded or shatter resistant in areas where there is exposed food, clean linen, clean equipment, etc. Attach light shield.

6-501.14 Cleaning Ventilation Systems, Nuisance and Discharge Prohibition - C- Vents heavily soiled. Filters and air ducts shall be cleaned so they are not a source of contamination.





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