



**Forsyth County  
 Sheriff's Office  
 Animal Services Division  
 Annual Report  
 2020**

The purpose of this report is to provide statistical information to the Forsyth County Animal Services Advisory Board. It may assist the Advisory Board with advising the Forsyth County Board of Commissioners on issues and needs related to animal protection and services in Forsyth County.

The Forsyth County Animal Control Advisory Board is an eleven (11) member board identified in Forsyth County Code (FCC) Chapter 6, Sec. 6-5, Animal Control Advisory Board. The Advisory Board makes recommendations on animal control codes, policies and programs related to animals. Members are appointed by the Board of County Commissioners pursuant to identified interest categories. The Advisory Board conducts regular public meetings and prepares an annual report for the Board of County Commissioners. Pursuant to FCC Chapter 6, Sec. 6-5, the Advisory Board has adopted by-laws governing the purpose, duties, operations and membership subject to the approval of the County Manager.

**2020 Advisory Board Membership & Representation**

Mitch Cromer	<i>Member at Large</i>	Priscilla Ivester	<i>Purebred Animals</i>
Michelle Connelly	<i>Member at Large</i>	Rick Borucki	<i>Non-Pet Owner</i>
Dr. Amy Pugh	<i>Veterinarian</i>	Chad Griffin	<i>Animals other than dog or cat</i>
Erin Turner	<i>Animal Welfare</i>	Joseph Chrobak	<i>Public Health Department</i>
Christina Griffin	<i>Animal Welfare</i>	Pamela Lofland	<i>Municipality</i>
Terry Jessup	<i>Hunting Dogs</i>	Capt. Van Loveland	<i>Forsyth County Sheriff's Office Animal Services Division Commander (non-voting member)</i>

## Work Plan

Calendar year (CY) 2020 was a different kind of year with the onset of COVID-19 initially closing down and then drastically altering how all businesses work. Animal Services worked in unison with our partner agency, the Forsyth Humane Society, to make sure we were still able to provide a high level of service to our citizens with little to no interruption. We claim 2020 as a success when having to work through all the new challenges we faced.

The Advisory Board adopted a multi-tracked work plan to provide organization and focus to its meetings, in addition to its mandate to act as a Hearing Tribunal. During the 2020 calendar year, the Advisory Board discussed issues pertaining to the low compliance rate of pet licensing and the possible elimination of this requirement, as well as changes to FCC 6-57 regarding the stay of enforcement of violations, specifically related to Potentially Dangerous and Dangerous Dog Declarations while the violation is in the appeal process. They also discussed North Carolina state regulations related to who is allowed to give a three year Rabies vaccination and possibly working with state legislators on getting this requirement altered.

Forsyth County continued to contract with the Forsyth Humane Society for care, custody and adoption of all cats and dogs, as well as performing euthanasia of animals that were not appropriate for adoption due to various reasons.

The Advisory Board continued working with the Animal Services Division on Hearing Tribunals making sure backlogs experienced in previous years did not occur. Currently, appeals are being heard on average within 4-6 weeks of receipt. In CY2020, the Advisory Board heard 85 appeals that encompassed 271 violations. Of these appeals, 159 violations were upheld with 112 violations being dismissed. Potentially Dangerous and Dangerous Dog declaration appeals in CY2020 were heard at the next available hearing date which averaged to be 4-6 weeks from the date of the declaration being issued.

Tethering Code Service Impacts: January 1, 2020 – December 31, 2020

Tether specific complaints: 292

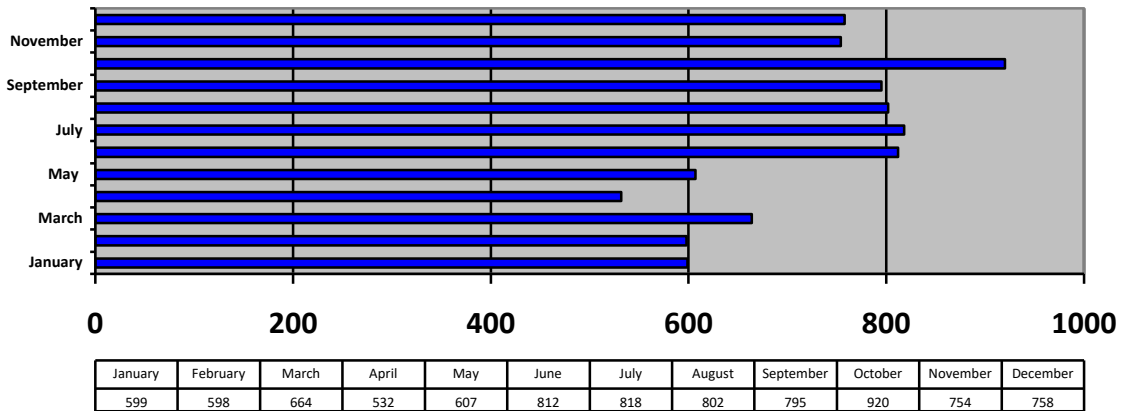
Citations issued for tethering: 20

Even with COVID-19 altering business plans, the Animal Services Division continued hosting low-cost rabies clinics CY2020. Rabies clinics took a new format in CY2020 with our staff considering ways to vaccinate pets while reducing the number of people gathering so that the spread of COVID-19 to our staff members was reduced or eliminated. We chose to implement a drive-thru model where owners and pets remained in their vehicles for the vaccine. This model proved to be a positive change as it eliminated all of the confusion, anxiety, and apprehensiveness felt not only by the animal, but the owner as well. Four clinics were held during the year with one in June, July, August, and November respectively. The Animal Services Division plans to continue with the popular and successful drive-thru model for all rabies clinics planned in CY2021.

The initiative to get more pets spayed/neutered continued with \$10 spay/neuter vouchers being offered in March through an appointment only process. This eliminated the time pet owners spent at the shelter filling out paperwork and a mass gathering to assist in reducing the spread of COVID-19.

## Animal Services Performance Measures January 1, 2020 – December 31, 2020

### 2020 Calls For Service



\* Total of 7,939 calls for an average of 661.58 calls per month

<b>Animals Transported to Shelter</b>	
<b>Month</b>	<b>Number of Animals</b>
January	232
February	199
March	213
April	170
May	194
June	167
July	202
August	134
September	136
October	149
November	102
December	101
<b>Total</b>	<b>1,999</b>

\*Average of 166.58 animals taken to shelter per month

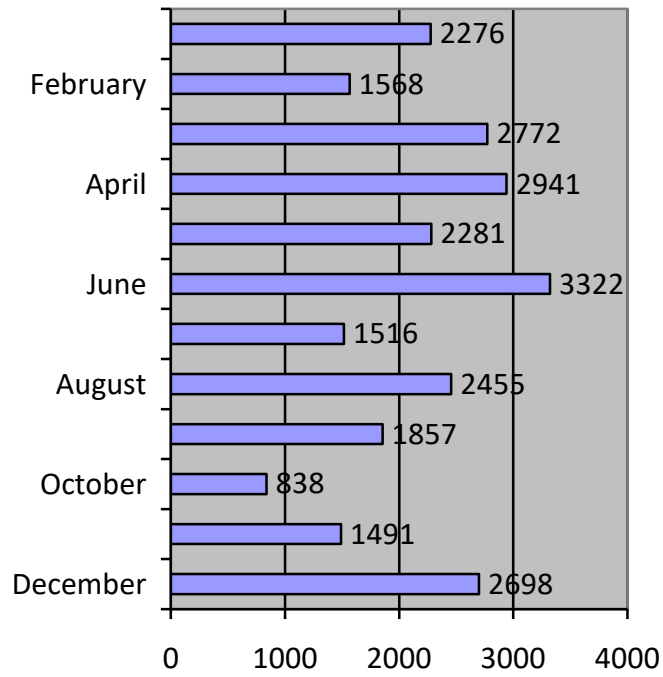
<b>Dogs/Cats Transferred to FC Humane Society</b>	
<b>Month</b>	<b>Number of Animals</b>
January	162
February	145
March	163
April	121
May	134
June	112
July	147
August	106
September	119
October	136
November	89
December	90
<b>Total</b>	<b>1,524</b>

\*Average of 127 dogs/cats transferred to FHS per month

<b>Animal Quarantines</b>	
<b>Month</b>	<b>Number of Animals</b>
January	43
February	46
March	27
April	40
May	141
June	45
July	33
August	61
September	51
October	96
November	79
December	61
<b>Total</b>	<b>723</b>

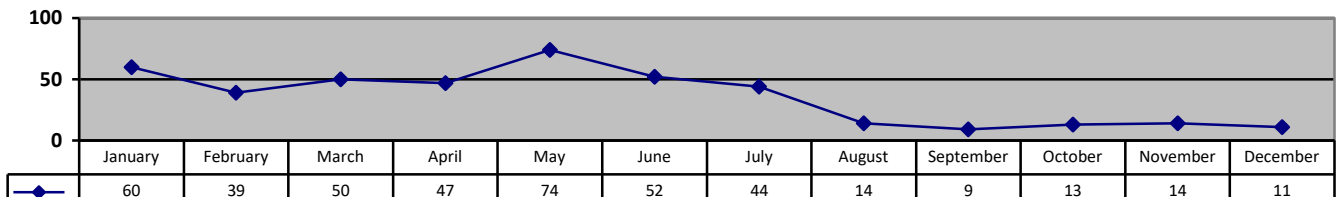
\*Average of 60.25 animal quarantines per month. A quarantine can be due to an animal bite or an animal that has had exposure to wildlife that may have rabies.

## License Transactions



\*Total of 26,015 transactions for an average of 2,167.91 per month

## Citations Issued

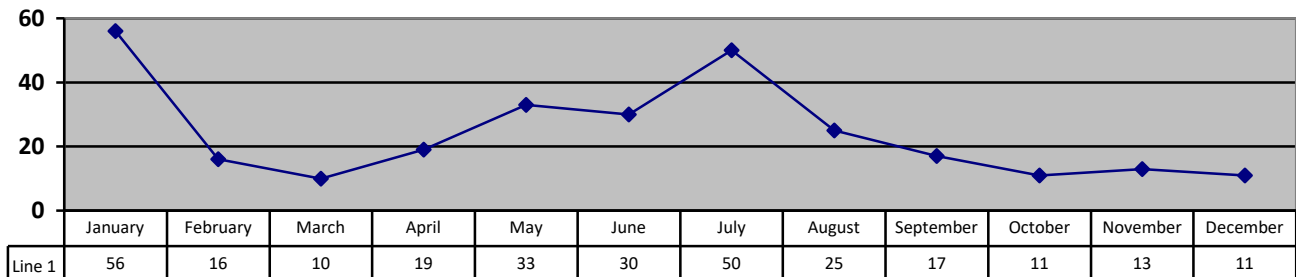


\*Total of 427 citations issued for an average of 35.58 per month

Number of Violations Cited	
Month	Number of Violations
January	158
February	88
March	111
April	116
May	171
June	164
July	91
August	38
September	20
October	39
November	39
December	35
<b>Total</b>	<b>1,070</b>

\*Average of 89.17 violations cited each month

## Animals Euthanized \*\*



\*Total of 291 animals euthanized for an average of 24.25 per month

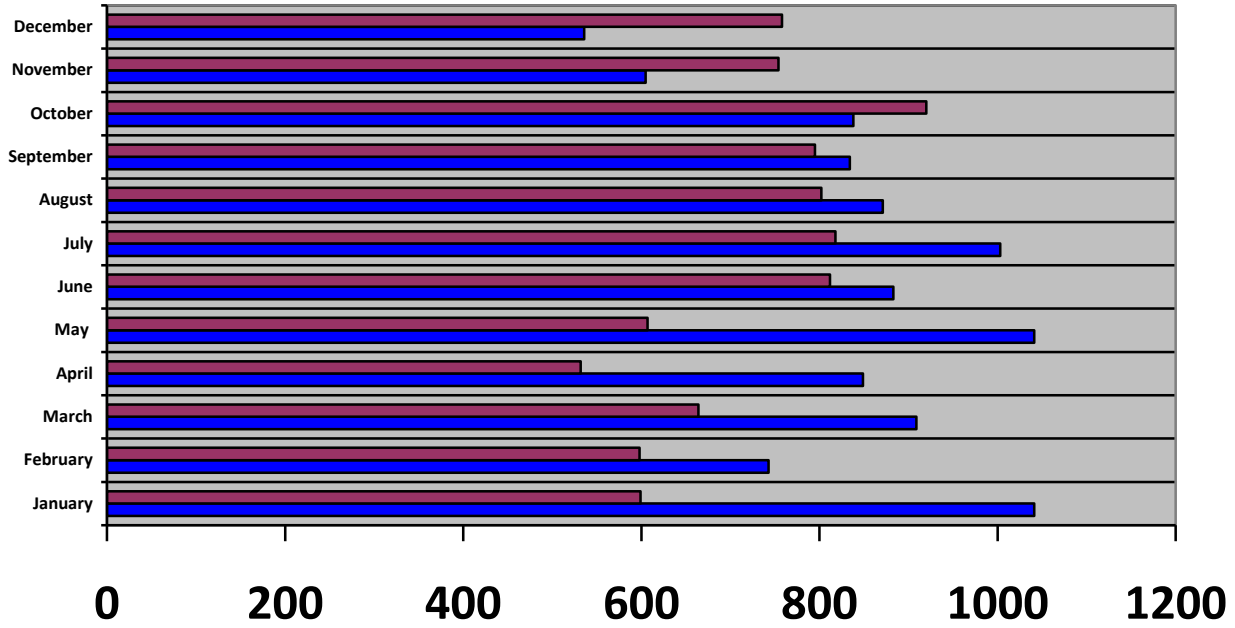
\*\* *This chart includes ALL species of animals acquired by ASD, not just dogs/cats\*\**

<b>Animals Redeemed By Owner</b>	
<b>Month</b>	<b>Number of Animals</b>
January	7
February	2
March	3
April	1
May	0
June	0
July	5
August	1
September	0
October	1
November	0
December	0
<b>Total</b>	<b>20</b>

<b>Animals Adopted Other Than Dogs/Cats</b>	
<b>Month</b>	<b>Number of Animals</b>
January	5
February	3
March	0
April	0
May	0
June	0
July	0
August	2
September	0
October	1
November	0
December	0
<b>Total</b>	<b>11</b>

## Two Year Comparisons 2019 – 2020

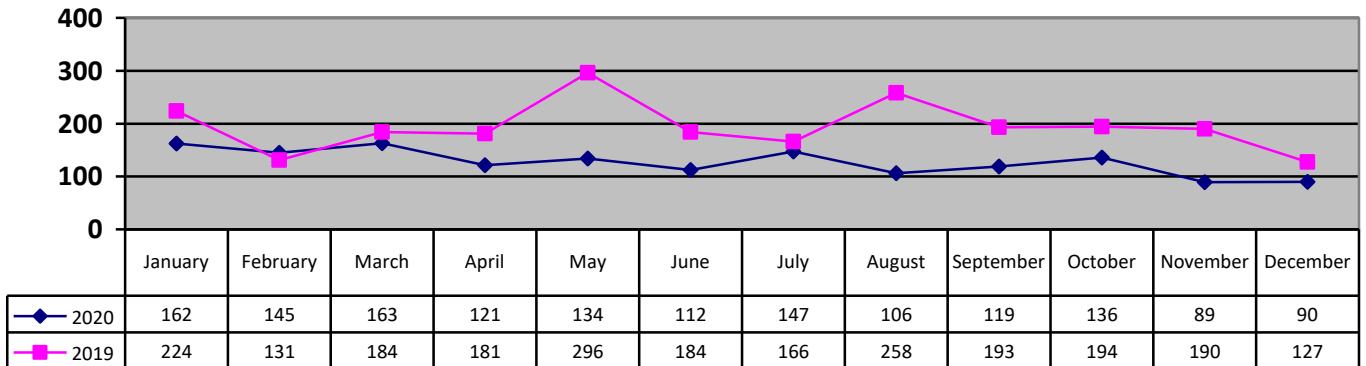
### Calls For Service



	January	February	March	April	May	June	July	August	September	October	November	December
2020	599	598	664	532	607	812	818	802	795	920	754	758
2019	1041	743	909	849	1041	883	1003	871	834	838	605	536

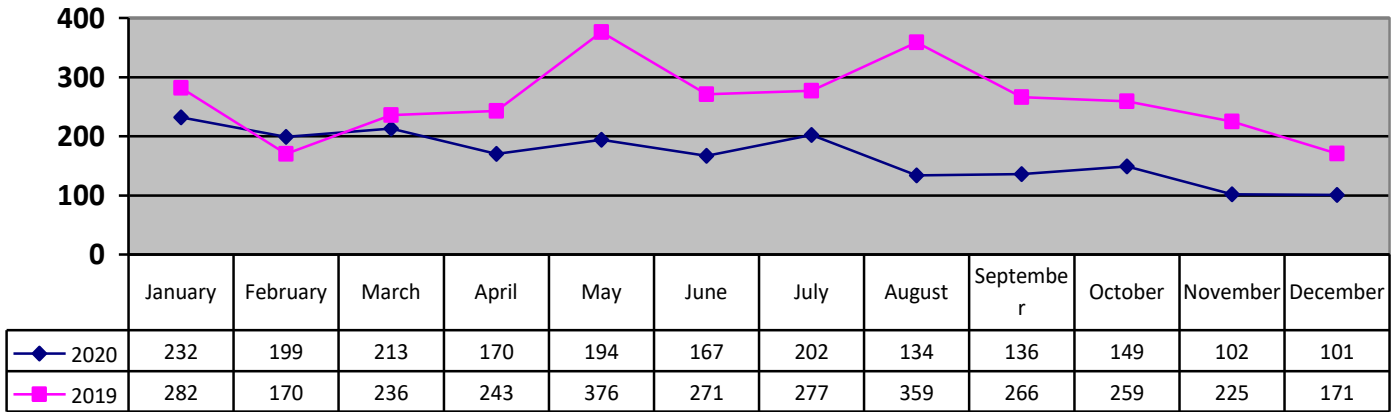
**Note:** There were 8,659 Calls for Service logged in 2020, compared to 10,153 in 2019.

### Dogs/Cats Transferred to FC Humane Society

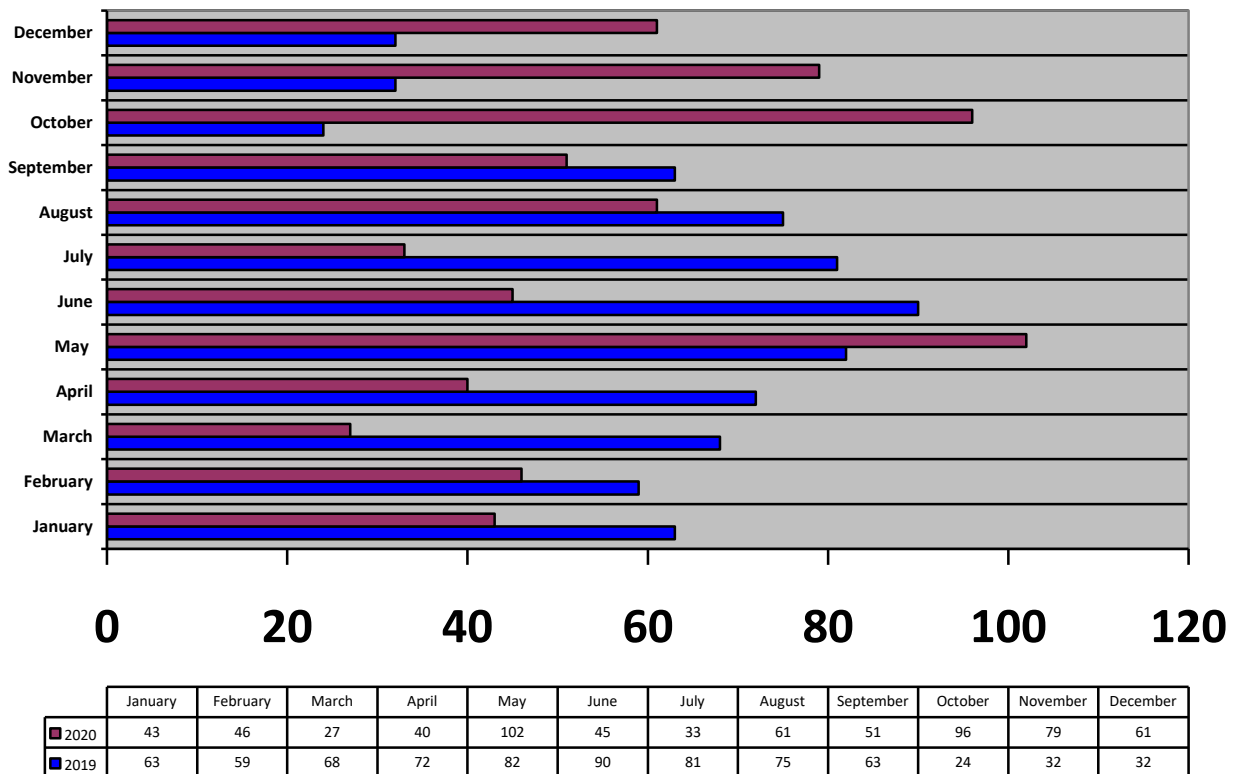




## Animals Transported to Shelter

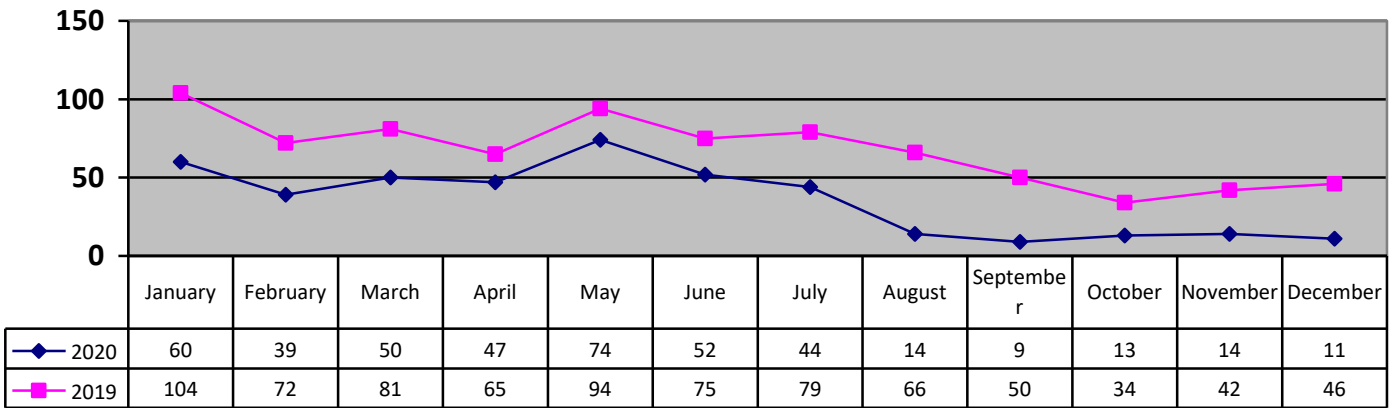


## Animal Quarantines



**Note: In 2019 we logged 741 animals, not just dogs/cats, in quarantine for various reasons, while in 2020 we logged 723 animals in quarantine.**

### Citations Issued



### Violations Cited

