



2023 Forsyth County Community Survey Crosstabulations

Presented to Forsyth County,
North Carolina
February 2024



ETC
INSTITUTE

Crosstabulations

Forsyth County, North Carolina

Summary

ETC Institute conducted a community survey during the winter of 2023 to help gather resident opinions and feedback to evaluate and improve programs and determine the needs of residents. As part of this study, a series of crosstabulations were developed to delve deeper into the data. These crosstabulations are designed to explore various changes between residents living in Commissioner District A and residents living in Commissioner District B.

Methodology

The tables on the following pages contain cross tabulations of survey questions by Commissioner District A and Commissioner District B. Chi-square tests of significance were applied to these survey questions as a way to understand significant differences between the two groups. If a frequency is displayed with a capitalized letter underneath it, there is a 99% probability there is an actual difference between respondents in each of the groups. These letters indicate that the differences observed in the selected geographic categories (columns) of the sample represent real differences between the two groups.

For each group that has a statistically significant difference, an upper case letter denoting significance is shown in the category. The letter denotes the category from which it is statistically different.

Items that have no letter denotation in their column were not statistically different.

Major Findings

Below and on the following pages you will find some of the most notable differences at the 99% level of probability which indicates there is an actual difference between the two groups.

Q1. Reasons to Live in Forsyth County	District A	District B
Housing options	36.10%	44.80%
Higher education opportunities	24.90%	17.60%
Public transportation systems	11.40%	2.60%
Close to family/friends	69.70%	59.30%

Q3. Rating the Importance of Quality of Life Features	District A	District B
Q3.2 Behavioral Health Access		
Very important	56.90%	43.30%
Somewhat important	28.40%	32.50%
Not sure	10.50%	16.10%
Not important	4.20%	8.10%
Q3.17 Social Justice/Equity/Inclusivity		
Very important	62.50%	47.70%
Somewhat important	18.40%	24.50%
Not sure	11.20%	13.60%
Not important	7.90%	14.20%
Q6. Overall Ratings of the County	District A	District B
Q6.12 As a Place Where You Would Buy Your Next Home		
Excellent	14.20%	22.30%
Good	29.40%	31.80%
Neutral	26.50%	25.00%
Below average	19.20%	11.70%
Poor	10.80%	9.20%
Q7. Major Categories of County Services	District A	District B
Q7.11 Quality of Services Provided by Sheriff's Office		
Very satisfied	24.10%	32.30%
Satisfied	35.40%	36.00%
Neutral	30.60%	20.00%
Dissatisfied	7.60%	8.60%
Very dissatisfied	2.30%	3.10%
Q21. Sheriff's Office	District A	District B
Q21.7 Level of Transparency by Sheriff's Office		
Very satisfied	18.30%	29.50%
Satisfied	29.50%	31.10%
Neutral	36.70%	26.30%
Dissatisfied	11.60%	9.50%
Very dissatisfied	4.00%	3.60%
Q21.10 Visibility of Sheriff's Deputies in Your Community		
Very satisfied	14.20%	21.70%
Satisfied	25.50%	31.50%
Neutral	28.80%	26.50%
Dissatisfied	21.20%	14.00%
Very dissatisfied	10.30%	6.30%

While there are other differences between the two groups, the table above shows the most significant differences based on the chi-square tests of significance.

Q1. Please CHECK ALL of the reasons why you choose to live in Forsyth County.

N=1230

District	
District A	District B
A	B

Q1. All the reasons why you choose to live in Forsyth County

Arts, cultural, & entertainment amenities	36.1%	33.3%
Housing options	36.1%	44.8%
	B	A
Parks & open space options	37.5%	39.6%
Shopping options	28.7%	30.3%
Higher education opportunities	24.9%	17.6%
	B	A
Public transportation systems	11.4%	2.6%
	B	A
Diversity of people who live here	28.4%	22.7%
Employment opportunities	29.8%	34.2%
Local tax rate & cost of living	37.5%	30.3%
Low crime rates	13.5%	16.5%
Low traffic congestion	25.4%	25.1%
Close to family/friends	69.7%	59.3%
	B	A
Close to your work/school	35.2%	38.1%
Access to health care services	51.7%	53.2%
Access to farm fresh meats & produce	23.1%	18.6%
Quality of public education opportunities	15.4%	13.2%
Blend of farm & City environments	26.3%	28.8%

Q2. Which THREE of the items listed in Question 1 will have the BIGGEST IMPACT on your decision to stay in Forsyth County over the next five years? (top 3)

N=1230

District	
District A	District B
A	B

Q2. Top choice

Arts, cultural, & entertainment amenities	17.0%	15.4%
Housing options	17.7%	24.0%
Parks & open space options	11.9%	15.1%
Shopping options	8.2%	7.9%
Higher education opportunities	4.9%	4.4%
Public transportation systems	2.8%	1.0%
Diversity of people who live here	13.1%	6.7%
	B	A
Employment opportunities	12.8%	12.9%
Local tax rate & cost of living	24.5%	24.8%
Low crime rates	13.1%	12.5%
Low traffic congestion	6.5%	9.2%
Close to family/friends	48.3%	51.1%
Close to your work/school	14.9%	18.7%
Access to health care services	32.4%	32.6%
Access to farm fresh meats & produce	2.6%	4.1%
Quality of public education opportunities	2.6%	4.4%
Blend of farm & City environments	12.6%	16.5%

Q3. Visioning. Please indicate how important you believe each of the following will be to the overall quality of life in Forsyth County over the next 20 years using a scale of 4 to 1, where 4 means "Very Important," and 1 means "Not Important."

N=1230

District	
District A	District B
A	B

Q3-1. Health care access

Very important	78.3%	71.3%
	B	A
Somewhat important	19.3%	25.2%
Not sure	2.1%	2.5%
Not important	0.2%	1.0%

Q3-2. Behavioral health access

Very important	56.9%	43.3%
	B	A
Somewhat important	28.4%	32.5%
Not sure	10.5%	16.1%
	B	A
Not important	4.2%	8.1%
	B	A

Q3-3. Support systems for those in need

Very important	61.5%	52.8%
	B	A
Somewhat important	24.5%	30.0%
Not sure	10.3%	12.6%
Not important	3.7%	4.6%

Q3. Visioning. Please indicate how important you believe each of the following will be to the overall quality of life in Forsyth County over the next 20 years using a scale of 4 to 1, where 4 means "Very Important," and 1 means "Not Important."

N=1230

District	
District A	District B
A	B

Q3-4. Natural open space

Very important	48.5%	52.8%
Somewhat important	33.3%	34.3%
Not sure	12.8%	9.6%
Not important	5.4%	3.2%

Q3-5. Parks & trails

Very important	41.5%	48.4%
Somewhat important	39.4%	35.0%
Not sure	14.9%	12.1%
Not important	4.2%	4.5%

Q3-6. Library services

Very important	49.4%	37.7%
	B	A
Somewhat important	30.1%	33.8%
Not sure	12.6%	17.6%
Not important	7.9%	10.9%

Q3. Visioning. Please indicate how important you believe each of the following will be to the overall quality of life in Forsyth County over the next 20 years using a scale of 4 to 1, where 4 means "Very Important," and 1 means "Not Important."

N=1230

District	
District A	District B
A	B

Q3-7. Public education (K-12)

Very important	64.1%	57.3%
Somewhat important	18.4%	26.5%
	B	A
Not sure	11.2%	9.6%
Not important	6.3%	6.6%

Q3-8. College & post-secondary education

Very important	48.5%	42.3%
Somewhat important	33.8%	34.0%
Not sure	12.8%	15.4%
Not important	4.9%	8.4%

Q3-9. Environmental stewardship & sustainability

Very important	46.9%	44.9%
Somewhat important	32.6%	31.5%
Not sure	15.2%	14.4%
Not important	5.4%	9.2%

Q3. Visioning. Please indicate how important you believe each of the following will be to the overall quality of life in Forsyth County over the next 20 years using a scale of 4 to 1, where 4 means "Very Important," and 1 means "Not Important."

N=1230

District	
District A	District B
A	B

Q3-10. Land use planning

Very important	53.8%	56.8%
Somewhat important	28.2%	28.2%
Not sure	13.5%	10.6%
Not important	4.4%	4.4%

Q3-11. Bike lanes, walkability

Very important	38.9%	38.5%
Somewhat important	30.8%	32.8%
Not sure	19.1%	16.2%
Not important	11.2%	12.5%

Q3-12. Adequacy of residential growth to meet needs of County

Very important	44.5%	37.1%
Somewhat important	31.9%	34.1%
Not sure	16.6%	18.7%
Not important	7.0%	10.1%

Q3. Visioning. Please indicate how important you believe each of the following will be to the overall quality of life in Forsyth County over the next 20 years using a scale of 4 to 1, where 4 means "Very Important," and 1 means "Not Important."

N=1230

District	
District A	District B
A	B

Q3-13. Adequacy of commercial/industrial growth to meet job opportunity needs of County

Very important	47.6%	36.3%
	B	A
Somewhat important	32.6%	37.3%
Not sure	14.7%	18.9%
Not important	5.1%	7.5%

Q3-14. Job training & workforce development (post-secondary education & training)

Very important	54.5%	45.8%
	B	A
Somewhat important	29.6%	35.3%
Not sure	11.9%	12.6%
Not important	4.0%	6.2%

Q3-15. Housing

Very important	62.5%	50.2%
	B	A
Somewhat important	23.8%	34.6%
	B	A
Not sure	9.3%	11.6%
Not important	4.4%	3.6%

Q3. Visioning. Please indicate how important you believe each of the following will be to the overall quality of life in Forsyth County over the next 20 years using a scale of 4 to 1, where 4 means "Very Important," and 1 means "Not Important."

N=1230

District	
District A	District B
A	B

Q3-16. Safety, low crime

Very important	75.1%	72.7%
Somewhat important	19.1%	21.7%
Not sure	4.4%	5.0%
Not important	1.4%	0.6%

Q3-17. Social justice/equity/inclusivity

Very important	62.5%	47.7%
	B	A
Somewhat important	18.4%	24.5%
Not sure	11.2%	13.6%
Not important	7.9%	14.2%
	B	A

Q4. Which THREE of the issues listed in Question 3 do you think will be the most important for the County to address over the next 20 years? (top 3)

N=1230

District	
District A	District B
A	B

Q4. Top choice

Health care access	38.9%	38.8%
Behavioral health access	17.5%	9.9%
	B	A
Support systems for those in need	21.0%	20.5%
Natural open space	9.6%	15.1%
	B	A
Parks & trails	5.1%	9.7%
	B	A
Library services	4.0%	3.1%
Public education (K-12)	25.2%	28.2%
College & post-secondary education	4.7%	3.2%
Environmental stewardship & sustainability	6.5%	13.7%
	B	A
Land use planning	12.1%	21.2%
	B	A
Bike lanes, walkability	5.8%	5.1%
Adequacy of residential growth to meet needs of County	8.2%	10.4%
Adequacy of commercial/industrial growth to meet job opportunity needs of County	12.4%	13.1%
Job training & workforce development (post-secondary education & training)	14.7%	10.6%
Housing	25.9%	17.6%
	B	A
Safety, low crime	48.3%	47.8%
Social justice/equity/inclusivity	18.9%	14.9%

Q5. Do you think the overall quality of life in Forsyth County is getting better, staying the same, or getting worse? (without "not provided")

N=1230

District	
District A	District B
A	B

Q5. What do you think of overall quality of life in Forsyth County

Getting better	17.4%	17.8%
Staying the same	41.2%	41.0%
Getting worse	41.4%	41.2%

Q6. Overall Ratings of Forsyth County. Using a scale of 5 to 1, where 5 means "Excellent," and 1 means "Poor," please rate Forsyth County with regard to the following. (without "don't know")

N=1230

District	
District A	District B
A	B

Q6-1. As a place to live

Excellent	34.1%	33.1%
Good	39.1%	44.1%
Neutral	18.4%	17.0%
Below average	7.3%	4.4%
Poor	1.2%	1.5%

Q6-2. As a place to work

Excellent	23.8%	26.0%
Good	40.6%	41.6%
Neutral	26.6%	24.9%
Below average	7.5%	6.0%
Poor	1.5%	1.5%

Q6-3. As a place to play

Excellent	16.2%	21.7%
Good	37.5%	41.3%
Neutral	33.1%	24.4%
	B	A
Below average	10.0%	9.3%
Poor	3.2%	3.2%

Q6. Overall Ratings of Forsyth County. Using a scale of 5 to 1, where 5 means "Excellent," and 1 means "Poor," please rate Forsyth County with regard to the following. (without "don't know")

N=1230

District	
District A	District B
A	B

Q6-4. As a place to raise children

Excellent	22.0%	27.1%
Good	39.1%	40.8%
Neutral	24.2%	22.0%
Below average	11.4%	7.6%
Poor	3.3%	2.6%

Q6-5. As a place to educate children

Excellent	19.2%	21.2%
Good	30.8%	31.9%
Neutral	28.6%	25.7%
Below average	14.0%	15.1%
Poor	7.4%	6.1%

Q6-6. As a place to retire

Excellent	32.4%	29.4%
Good	35.0%	36.0%
Neutral	17.9%	19.3%
Below average	9.3%	9.0%
Poor	5.4%	6.3%

Q6. Overall Ratings of Forsyth County. Using a scale of 5 to 1, where 5 means "Excellent," and 1 means "Poor," please rate Forsyth County with regard to the following. (without "don't know")

N=1230

District	
District A	District B
A	B

Q6-7. As a place to visit

Excellent	24.9%	20.4%
Good	37.8%	37.7%
Neutral	24.9%	27.0%
Below average	9.3%	10.8%
Poor	3.1%	4.1%

Q6-8. As a place to start a business

Excellent	16.6%	13.0%
Good	28.4%	33.7%
Neutral	31.5%	35.7%
Below average	17.2%	13.9%
Poor	6.3%	3.7%

Q6-9. As a community that is moving in the right direction

Excellent	16.2%	12.7%
Good	27.6%	27.7%
Neutral	29.4%	33.0%
Below average	18.7%	17.9%
Poor	8.2%	8.6%

Q6. Overall Ratings of Forsyth County. Using a scale of 5 to 1, where 5 means "Excellent," and 1 means "Poor," please rate Forsyth County with regard to the following. (without "don't know")

N=1230

District	
District A	District B
A	B

Q6-10. As a place where you can earn a living wage

Excellent	13.6%	13.0%
Good	25.7%	32.4%
Neutral	26.7%	28.3%
Below average	21.7%	19.8%
Poor	12.3%	6.6%
	B	A

Q6-11. As a place where you can find affordable housing

Excellent	10.0%	12.3%
Good	23.4%	28.8%
Neutral	28.5%	28.6%
Below average	24.1%	20.4%
Poor	13.9%	10.0%

Q6-12. As a place where you would buy your next home

Excellent	14.2%	22.3%
	B	A
Good	29.4%	31.8%
Neutral	26.5%	25.0%
Below average	19.2%	11.7%
	B	A
Poor	10.8%	9.2%

Q6. Overall Ratings of Forsyth County. Using a scale of 5 to 1, where 5 means "Excellent," and 1 means "Poor," please rate Forsyth County with regard to the following. (without "don't know")

N=1230

District	
District A	District B
A	B

Q6-13. As a place to attend college or a university

Excellent	30.2%	28.6%
Good	36.9%	38.4%
Neutral	23.8%	22.8%
Below average	6.9%	8.3%
Poor	2.2%	1.9%

Q7. Major Categories of County Services. Please rate your satisfaction with each of the major categories of services provided by Forsyth County listed below. (without "don't know")

N=1230

District	
District A	District B
A	B

Q7-1. County efforts to ensure the community is prepared for a natural disaster or crisis

Very satisfied	13.0%	13.9%
Satisfied	31.3%	36.6%
Neutral	38.3%	31.2%
Dissatisfied	15.1%	12.1%
Very dissatisfied	2.4%	6.2%
	B	A

Q7-2. Communication with the public

Very satisfied	9.9%	10.7%
Satisfied	30.3%	35.0%
Neutral	37.7%	32.5%
Dissatisfied	16.3%	15.8%
Very dissatisfied	5.9%	6.0%

Q7-3. Enforcement of codes & ordinances

Very satisfied	5.9%	10.3%
Satisfied	27.4%	31.4%
Neutral	37.6%	31.4%
Dissatisfied	19.4%	17.0%
Very dissatisfied	9.7%	9.9%

Q7. Major Categories of County Services. Please rate your satisfaction with each of the major categories of services provided by Forsyth County listed below. (without "don't know")

N=1230

District	
District A	District B
A	B

Q7-4. Customer service you receive from County employees

Very satisfied	17.6%	18.4%
Satisfied	35.2%	35.9%
Neutral	28.8%	28.9%
Dissatisfied	14.4%	12.7%
Very dissatisfied	4.0%	4.1%

Q7-5. County libraries

Very satisfied	29.9%	35.5%
Satisfied	39.6%	38.5%
Neutral	23.4%	20.7%
Dissatisfied	6.8%	3.9%
Very dissatisfied	0.3%	1.4%

Q7-6. County parks & recreation opportunities

Very satisfied	24.1%	28.0%
Satisfied	42.0%	41.8%
Neutral	24.3%	20.6%
Dissatisfied	8.6%	7.9%
Very dissatisfied	1.0%	1.7%

Q7. Major Categories of County Services. Please rate your satisfaction with each of the major categories of services provided by Forsyth County listed below. (without "don't know")

N=1230

District	
District A	District B
A	B

Q7-7. Quality of public health services

Very satisfied	20.7%	21.8%
Satisfied	34.4%	38.9%
Neutral	29.3%	25.7%
Dissatisfied	13.1%	10.2%
Very dissatisfied	2.5%	3.4%

Q7-8. Quality of services from Department of Social Services

Very satisfied	12.0%	10.1%
Satisfied	28.2%	29.2%
Neutral	31.3%	33.8%
Dissatisfied	21.8%	19.1%
Very dissatisfied	6.7%	7.9%

Q7-9. Quality of tax administration services

Very satisfied	12.3%	7.7%
Satisfied	31.8%	30.8%
Neutral	34.5%	39.8%
Dissatisfied	14.7%	15.6%
Very dissatisfied	6.6%	6.1%

Q7. Major Categories of County Services. Please rate your satisfaction with each of the major categories of services provided by Forsyth County listed below. (without "don't know")

N=1230

District	
District A	District B
A	B

Q7-10. Quality of emergency medical services (EMS)

Very satisfied	28.0%	32.2%
Satisfied	38.4%	38.3%
Neutral	24.7%	21.0%
Dissatisfied	7.5%	5.8%
Very dissatisfied	1.3%	2.7%

Q7-11. Quality of services provided by Sheriff's Office

Very satisfied	24.1%	32.3%
	B	A
Satisfied	35.4%	36.0%
Neutral	30.6%	20.0%
	B	A
Dissatisfied	7.6%	8.6%
Very dissatisfied	2.3%	3.1%

Q7-12. Quality of emergency 911 services

Very satisfied	28.5%	34.6%
Satisfied	40.9%	37.3%
Neutral	22.7%	20.7%
Dissatisfied	4.7%	5.9%
Very dissatisfied	3.3%	1.6%

Q7. Major Categories of County Services. Please rate your satisfaction with each of the major categories of services provided by Forsyth County listed below. (without "don't know")

N=1230

District	
District A	District B
A	B

Q7-13. Quality of Smith Reynolds Airport

Very satisfied	8.6%	11.1%
Satisfied	25.8%	25.2%
Neutral	36.0%	38.6%
Dissatisfied	18.7%	18.5%
Very dissatisfied	10.9%	6.7%

Q7-14. Quality of North Carolina Cooperative Extension services

Very satisfied	19.4%	17.9%
Satisfied	34.4%	36.9%
Neutral	33.6%	36.2%
Dissatisfied	9.5%	7.5%
Very dissatisfied	3.2%	1.4%

Q7-15. Quality of K-12 education buildings

Very satisfied	10.3%	8.0%
Satisfied	25.0%	26.3%
Neutral	32.5%	35.6%
Dissatisfied	21.9%	21.4%
Very dissatisfied	10.3%	8.7%

Q7. Major Categories of County Services. Please rate your satisfaction with each of the major categories of services provided by Forsyth County listed below. (without "don't know")

N=1230

District	
District A	District B
A	B

Q7-16. Quality of Environmental Assistance & Protection services

Very satisfied	7.8%	9.7%
Satisfied	26.6%	30.4%
Neutral	37.9%	37.2%
Dissatisfied	21.2%	17.2%
Very dissatisfied	6.5%	5.5%

Q7-17. Quality of Online Tax Services

Very satisfied	15.7%	12.1%
Satisfied	31.0%	34.5%
Neutral	37.0%	37.2%
Dissatisfied	12.1%	12.1%
Very dissatisfied	4.3%	4.0%

Q8. Which THREE of the major categories of services listed in Question 7 do you think should receive the MOST EMPHASIS from the County over the next TWO years? (top 3)

N=1230

District	
District A	District B
A	B

Q8. Top choice

County efforts to ensure the community is prepared for a natural disaster or crisis	33.1%	37.2%
Communication with the public	40.8%	29.3%
	B	A
Enforcement of codes & ordinances	21.0%	18.7%
Customer service you receive from County employees	13.1%	10.7%
County libraries	5.6%	8.5%
County parks & recreation opportunities	13.1%	16.5%
Quality of public health services	28.7%	24.8%
Quality of services from Department of Social Services	19.8%	13.6%
	B	A
Quality of tax administration services	5.4%	5.4%
Quality of emergency medical services (EMS)	14.2%	19.9%
Quality of services provided by Sheriff's Office	17.9%	26.8%
	B	A
Quality of emergency 911 services	11.9%	13.1%
Quality of Smith Reynolds Airport	10.7%	4.7%
	B	A

Q8. Which THREE of the major categories of services listed in Question 7 do you think should receive the MOST EMPHASIS from the County over the next TWO years? (top 3)

N=1230

District	
District A	District B
A	B

Q8. Top choice (Cont.)

Quality of North Carolina Cooperative Extension services	2.3%	1.2%
Quality of K-12 education buildings	31.9%	33.6%
Quality of Environmental Assistance & Protection services	12.1%	12.0%
Quality of Online Tax Services	3.5%	2.9%

Q9. How supportive would you be of a tax increase if it were used to fund the major category of service that you indicated should receive the most emphasis in Question 8?

N=1230

District	
District A	District B
A	B

Q9. How supportive would you be of a tax increase

Very supportive	15.6%	15.1%
Supportive	26.8%	32.1%
Not sure	29.1%	24.5%
Not supportive	11.2%	13.6%
Not at all supportive	17.2%	14.7%

Q10. Maintenance. For each of the following, please rate your satisfaction with each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=1230

District	
District A	District B
A	B

Q10-1. Condition of Forsyth County Government Building at 201 N. Chestnut St. in Winston-Salem

Very satisfied	30.0%	22.8%
Satisfied	37.3%	40.3%
Neutral	25.1%	29.1%
Dissatisfied	7.0%	7.4%
Very dissatisfied	0.7%	0.4%

Q10-2. Condition of Forsyth County Courthouse/Hall of Justice

Very satisfied	21.2%	23.5%
Satisfied	38.9%	38.5%
Neutral	29.2%	29.5%
Dissatisfied	8.0%	7.8%
Very dissatisfied	2.8%	0.7%

Q10-3. Condition of Forsyth Technical Community College facilities

Very satisfied	31.7%	21.7%
	B	A
Satisfied	38.4%	42.1%
Neutral	25.3%	26.9%
Dissatisfied	3.9%	6.9%
Very dissatisfied	0.7%	2.3%

Q10. Maintenance. For each of the following, please rate your satisfaction with each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=1230

District	
District A	District B
A	B

Q10-4. Condition of County's Smith Reynolds Airport

Very satisfied	12.9%	8.9%
Satisfied	20.7%	28.7%
Neutral	39.4%	34.5%
Dissatisfied	19.5%	18.9%
Very dissatisfied	7.5%	8.9%

Q10-5. Condition of Winston-Salem Forsyth County K-12 public school buildings

Very satisfied	7.2%	7.8%
Satisfied	24.2%	23.1%
Neutral	31.0%	32.9%
Dissatisfied	25.8%	26.7%
Very dissatisfied	11.8%	9.5%

Q10-6. Amount of security staff on County properties

Very satisfied	12.1%	6.6%
	B	A
Satisfied	28.0%	27.1%
Neutral	39.1%	37.3%
Dissatisfied	17.3%	23.5%
Very dissatisfied	3.5%	5.5%

Q10. Maintenance. For each of the following, please rate your satisfaction with each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=1230

District	
District A	District B
A	B

Q10-7. Cleanliness of County buildings

Very satisfied	16.3%	13.3%
Satisfied	38.7%	39.4%
Neutral	35.3%	35.7%
Dissatisfied	8.7%	10.4%
Very dissatisfied	1.0%	1.2%

Q10-8. Accessibility of public buildings/ease of entry access

Very satisfied	13.1%	12.3%
Satisfied	34.5%	39.3%
Neutral	36.1%	32.1%
Dissatisfied	13.4%	12.8%
Very dissatisfied	2.9%	3.5%

Q10-9. Landscaping around County buildings

Very satisfied	15.8%	14.5%
Satisfied	42.7%	40.8%
Neutral	33.0%	35.3%
Dissatisfied	7.4%	7.9%
Very dissatisfied	1.1%	1.5%

Q11. Which THREE items from the list in Question 10 do you think should receive the MOST EMPHASIS from County leaders over the next TWO years? (top 3)

N=1230

District	
District A	District B
A	B

Q11. Top choice

Condition of Forsyth County Government Building at 201 N. Chestnut St. in Winston-Salem	14.0% B	8.0% A
Condition of Forsyth County Courthouse/Hall of Justice	17.2%	16.2%
Condition of Forsyth Technical Community College facilities	24.2%	28.0%
Condition of County's Smith Reynolds Airport	19.6% B	13.2% A
Condition of Winston-Salem Forsyth County K-12 public school buildings	59.4% B	69.3% A
Amount of security staff on County properties	36.8% B	46.9% A
Cleanliness of County buildings	20.7%	19.4%
Accessibility of public buildings/ease of entry access	41.3%	39.6%
Landscaping around County buildings	8.4%	8.5%
None chosen	13.3%	11.6%

Q12. Communication. Please CHECK ALL of the sources listed below that you and members of your household use to learn about Forsyth County news, events, and to get other County information.

N=1230

District	
District A	District B
A	B

Q12. All the sources you use to learn about Forsyth County news, events, & to get other County information

Forsyth County website (Forsyth.cc)	52.0%	53.8%
Nextdoor	26.3%	31.6%
Twitter/X	9.3%	8.0%
Facebook	50.3%	54.9%
Direct emails/newsletters/mailers from specific County departments	36.4%	31.2%
WSTV 13	9.6%	6.6%
Winston Salem Journal	39.6%	37.5%
Other local news publications	14.0%	14.0%
Local radio	23.3%	26.2%
Local TV news	67.8%	60.5%
Friends/family-word of mouth	55.0%	53.7%
Other online sources	25.2%	19.0%
Other	2.8%	1.0%

Q13. Which THREE of the information sources from Question 12 do you MOST PREFER to use to get information on County news, events, and other County information? (top 3)

N=1230

District	
District A	District B
A	B

Q13. Top choice

Forsyth County website (Forsyth.cc)	42.7%	40.8%
Nextdoor	7.5%	13.5%
	B	A
Twitter/X	4.0%	2.9%
Facebook	28.2%	35.1%
Direct emails/newsletters/mailers from specific County departments	31.0%	33.3%
WSTV 13	5.8%	2.9%
Winston Salem Journal	26.1%	25.0%
Other local news publications	6.3%	6.6%
Local radio	15.2%	17.9%
Local TV news	59.0%	57.6%
Friends/family-word of mouth	23.5%	17.1%
	B	A
Other online sources	12.6%	13.2%
Other	3.0%	2.0%
None chosen	5.6%	5.1%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=1230

District	
District A	District B
A	B

Q14-1. Ease of locating information on County's website

Very satisfied	14.1%	13.2%
Satisfied	33.2%	38.6%
Neutral	34.7%	33.2%
Dissatisfied	13.8%	10.9%
Very dissatisfied	4.2%	4.1%

Q14-2. Your experience engaging with County government process

Very satisfied	12.7%	10.9%
Satisfied	32.0%	33.0%
Neutral	36.6%	39.0%
Dissatisfied	15.4%	13.9%
Very dissatisfied	3.3%	3.3%

Q14-3. Level of public involvement in local decisions with County

Very satisfied	8.1%	5.5%
Satisfied	24.0%	19.4%
Neutral	40.2%	38.8%
Dissatisfied	19.2%	25.7%
Very dissatisfied	8.4%	10.7%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=1230

District	
District A	District B
A	B

Q14-4. County efforts to keep you informed about local issues

Very satisfied	8.1%	8.4%
Satisfied	25.1%	24.9%
Neutral	36.8%	35.7%
Dissatisfied	24.0%	21.4%
Very dissatisfied	6.0%	9.7%

Q14-5. County efforts to be open & transparent with information about County issues, services, & performance

Very satisfied	7.3%	5.7%
Satisfied	20.9%	23.4%
Neutral	40.2%	37.1%
Dissatisfied	23.4%	23.8%
Very dissatisfied	8.2%	10.0%

Q15. Parks And Recreation. Please indicate if you or other members of your household have visited each of the parks during the past year.

N=1230

District	
District A	District B
A	B

Q15-1. CG Hill Memorial Park

Yes	8.6%	16.4%
	B	A
No	91.4%	83.6%
	B	A

Q15-2. Horizons Park

Yes	23.1%	17.9%
No	76.9%	82.1%

Q15-3. Joanie Moser Memorial Park

Yes	6.5%	15.2%
	B	A
No	93.5%	84.8%
	B	A

Q15-4. Kernersville Lake Park

Yes	22.4%	18.5%
No	77.6%	81.5%

Q15. Parks And Recreation. Please indicate if you or other members of your household have visited each of the parks during the past year.

N=1230

District	
District A	District B
A	B

Q15-5. Old US 421 River Park

Yes	7.5%	9.0%
No	92.5%	91.0%

Q15-6. Tanglewood Park

Yes	50.3%	61.9%
	B	A
No	49.7%	38.1%
	B	A

Q15-7. Triad Park

Yes	24.0%	27.6%
No	76.0%	72.4%

Q15-8. Union Cross Park

Yes	12.4%	8.6%
No	87.6%	91.4%

Q15-9. Walkertown Community Park

Yes	19.3%	11.6%
	B	A
No	80.7%	88.4%
	B	A

Q15. If "Yes," please rate the condition of the facility based on your most recent experience. (without "not provided")

N=1008

District	
District A	District B
A	B

Q15-1. CG Hill Memorial Park

Excellent	57.1%	54.3%
Good	42.9%	44.2%
Fair	0.0%	1.6%

Q15-2. Horizons Park

Excellent	37.1%	30.2%
Good	56.7%	62.6%
Fair	6.2%	7.2%

Q15-3. Joanie Moser Memorial Park

Excellent	30.8%	37.7%
Good	69.2%	57.4%
Fair	0.0%	4.9%

Q15-4. Kernersville Lake Park

Excellent	21.7%	33.8%
Good	69.6%	60.8%
Fair	8.7%	5.4%

Q15. If "Yes," please rate the condition of the facility based on your most recent experience. (without "not provided")

N=1008

District	
District A	District B
A	B

Q15-5. Old US 421 River Park

Excellent	17.6%	15.0%
Good	52.9%	47.5%
Fair	29.4%	37.5%

Q15-6. Tanglewood Park

Excellent	58.5%	57.4%
Good	37.8%	40.4%
Fair	3.7%	1.7%
Poor	0.0%	0.5%

Q15-7. Triad Park

Excellent	51.0%	63.1%
Good	45.8%	34.6%
Fair	3.1%	2.3%

Q15. If "Yes," please rate the condition of the facility based on your most recent experience. (without "not provided")

N=1008

District	
District A	District B
A	B

Q15-8. Union Cross Park

Excellent	19.2%	12.5%
Good	59.6%	73.4%
Fair	17.3%	14.1%
Poor	3.8%	0.0%

Q15-9. Walkertown Community Park

Excellent	29.1%	28.7%
Good	54.4%	58.6%
Fair	16.5%	10.3%
Poor	0.0%	2.3%

Q16. Please rate your satisfaction with each of the parks and recreation services provided by Forsyth County. (without "don't know")

N=1230

District	
District A	District B
A	B

Q16-1. Availability of active recreation equipment (e.g., playgrounds, all-age fitness equipment)

Very satisfied	21.6%	20.5%
Satisfied	36.6%	43.1%
Neutral	28.8%	25.1%
Dissatisfied	12.1%	8.8%
Very dissatisfied	1.0%	2.5%

Q16-2. Availability of pickleball courts (Joanie Moser, Walkertown, Union Cross)

Very satisfied	11.6%	7.9%
Satisfied	33.5%	32.1%
Neutral	42.1%	43.4%
Dissatisfied	12.2%	12.9%
Very dissatisfied	0.6%	3.8%

Q16-3. Quality of public disc golf courses (Horizons Park, Triad Park)

Very satisfied	10.5%	18.5%
Satisfied	32.6%	28.5%
Neutral	43.0%	38.5%
Dissatisfied	12.2%	13.0%
Very dissatisfied	1.7%	1.5%

Q16. Please rate your satisfaction with each of the parks and recreation services provided by Forsyth County. (without "don't know")

N=1230

District	
District A	District B
A	B

Q16-4. Quality & availability of event facilities (e.g., picnic shelters, indoor facilities)

Very satisfied	20.7%	18.2%
Satisfied	39.3%	38.4%
Neutral	29.5%	32.0%
Dissatisfied	8.8%	9.4%
Very dissatisfied	1.7%	1.9%

Q16-5. Maintenance of County parks

Very satisfied	19.3%	20.3%
Satisfied	41.4%	43.9%
Neutral	29.0%	27.4%
Dissatisfied	9.3%	6.5%
Very dissatisfied	0.9%	1.9%

Q16-6. Overall feeling of safety in County parks

Very satisfied	16.4%	18.4%
Satisfied	33.1%	39.2%
Neutral	34.0%	26.1%
	B	A
Dissatisfied	14.3%	11.9%
Very dissatisfied	2.1%	4.5%

Q16. Please rate your satisfaction with each of the parks and recreation services provided by Forsyth County. (without "don't know")

N=1230

District	
District A	District B
A	B

Q16-7. Quality of athletic fields (soccer, baseball/softball)

Very satisfied	16.1%	18.9%
Satisfied	44.0%	37.6%
Neutral	32.1%	33.1%
Dissatisfied	7.3%	10.1%
Very dissatisfied	0.5%	0.2%

Q16-8. Quality & availability of tennis courts

Very satisfied	15.7%	14.1%
Satisfied	28.4%	30.1%
Neutral	41.7%	37.8%
Dissatisfied	12.3%	14.9%
Very dissatisfied	2.0%	3.0%

Q16-9. Availability of open space & natural areas in County parks

Very satisfied	21.5%	22.1%
Satisfied	44.3%	41.6%
Neutral	29.7%	24.1%
Dissatisfied	3.8%	9.3%
	B	A
Very dissatisfied	0.6%	3.0%

Q16. Please rate your satisfaction with each of the parks and recreation services provided by Forsyth County. (without "don't know")

N=1230

District	
District A	District B
A	B

Q16-10. Quality of Tanglewood Park's Festival of Lights

Very satisfied	35.8%	41.1%
Satisfied	33.8%	34.7%
Neutral	20.7%	15.5%
Dissatisfied	8.0%	6.2%
Very dissatisfied	1.7%	2.4%

Q16-11. Quality of Peter S. Brunstetter Aquatic Center at Tanglewood Park

Very satisfied	18.5%	20.0%
Satisfied	35.1%	37.2%
Neutral	39.1%	33.7%
Dissatisfied	7.3%	8.4%
Very dissatisfied	0.0%	0.7%

Q16-12. Quality of Tanglewood golf courses

Very satisfied	15.6%	23.4%
Satisfied	30.5%	34.2%
Neutral	41.6%	35.4%
Dissatisfied	12.3%	6.6%
Very dissatisfied	0.0%	0.3%

Q16. Please rate your satisfaction with each of the parks and recreation services provided by Forsyth County. (without "don't know")

N=1230

District	
District A	District B
A	B

Q16-13. Quality of County's dog parks (Tanglewood, Horizons Park)

Very satisfied	13.6%	20.2%
Satisfied	38.9%	36.8%
Neutral	32.8%	31.5%
Dissatisfied	13.1%	9.8%
Very dissatisfied	1.5%	1.7%

Q16-14. Availability & access of walking & biking trails

Very satisfied	19.0%	21.3%
Satisfied	37.7%	40.0%
Neutral	28.7%	25.0%
Dissatisfied	12.8%	9.3%
Very dissatisfied	1.9%	4.5%

Q17. Which THREE of the parks and recreation services listed in Question 16 do you think should receive the MOST EMPHASIS from the County over the next TWO years? (top 3)

N=1230

District	
District A	District B
A	B

Q17. Top choice

Availability of active recreation equipment (e.g., playgrounds, all-age fitness equipment)	28.9%	27.0%
Availability of pickleball courts (Joanie Moser, Walkertown, Union Cross)	6.3%	4.6%
Quality of public disc golf course (Horizons Park, Triad Park)	3.5%	3.6%
Quality & availability of event facilities (e.g., picnic shelters, indoor facilities)	20.3%	19.9%
Maintenance of County parks	40.6%	40.9%
Overall feeling of safety in County parks	42.9%	48.9%
Quality of athletic fields (soccer, baseball/softball)	4.0%	5.4%
Quality & availability of tennis courts	2.1%	2.1%
Availability of open space & natural areas in County parks	23.5%	24.6%
Quality of Tanglewood Park's Festival of Lights	6.3%	5.9%
Quality of Peter S. Brunstetter Aquatic Center at Tanglewood Park	1.4%	1.0%
Quality of Tanglewood golf courses	2.6%	3.6%
Quality of County's dog parks (Tanglewood, Horizons Park)	5.6%	9.2%
Availability & access of walking & biking trails	40.1%	41.9%

Q18. During the past year, have you or other members of your household contacted employees of Forsyth County or visited the County's website to seek services, ask a question, or file a complaint?

N=1230

District	
District A	District B
A	B

Q18. Have you contacted employees of Forsyth County or visited County's website during past year

Yes	43.1%	36.6%
No	56.9%	63.4%

Q18a. How did you most recently contact the County? (without "not provided")

N=478

District	
District A	District B
A	B

Q18a. How did you most recently contact County

Phone	68.4%	62.1%
Email	17.8%	25.2%
In-person	13.8%	12.8%

Q18b. Customer Service. Using a scale of 5 to 1, where 5 means "Very Satisfied," and 1 means "Very Dissatisfied," please rate your satisfaction with your experience interacting with the county government department(s) you contacted. (without "don't know")

N=478

District	
District A	District B
A	B

Q18b-1. How easy County government was to contact

Very satisfied	33.1%	27.2%
Satisfied	35.9%	35.3%
Neutral	15.5%	18.0%
Dissatisfied	9.9%	12.0%
Very dissatisfied	5.5%	7.4%

Q18b-2. Courtesy of County employee(s) you interacted with

Very satisfied	42.8%	35.9%
Satisfied	36.4%	37.4%
Neutral	12.7%	17.8%
Dissatisfied	6.9%	5.0%
Very dissatisfied	1.2%	3.9%

Q18b-3. Accuracy of information you were given

Very satisfied	33.3%	31.8%
Satisfied	38.4%	35.0%
Neutral	16.4%	20.9%
Dissatisfied	8.5%	8.7%
Very dissatisfied	3.4%	3.6%

Q18b. Customer Service. Using a scale of 5 to 1, where 5 means "Very Satisfied," and 1 means "Very Dissatisfied," please rate your satisfaction with your experience interacting with the county government department(s) you contacted. (without "don't know")

N=478

District	
District A	District B
A	B

Q18b-4. Appropriateness of County employees' response

Very satisfied	37.1%	33.8%
Satisfied	36.6%	34.9%
Neutral	15.4%	18.1%
Dissatisfied	5.7%	9.3%
Very dissatisfied	5.1%	3.9%

Q18b-5. Timeliness of County employees' response

Very satisfied	26.4%	29.8%
Satisfied	35.4%	37.2%
Neutral	23.0%	15.6%
Dissatisfied	10.1%	10.3%
Very dissatisfied	5.1%	7.1%

Q18b-6. Resolution of your issue/concern

Very satisfied	26.1%	27.9%
Satisfied	39.8%	37.5%
Neutral	16.5%	16.1%
Dissatisfied	10.8%	9.3%
Very dissatisfied	6.8%	9.3%

Q19. Library. Please indicate if you or other members of your household have visited each of the libraries during the past year.

N=1230

District	
District A	District B
A	B

Q19-1. Carver School Road

Yes	12.6%	6.0%
	B	A
No	87.4%	94.0%
	B	A

Q19-2. Central Library

Yes	35.4%	25.5%
	B	A
No	64.6%	74.5%
	B	A

Q19-3. Clemmons

Yes	4.9%	19.6%
	B	A
No	95.1%	80.4%
	B	A

Q19-4. Paddison Memorial in Kernersville

Yes	9.1%	13.9%
No	90.9%	86.1%

Q19. Library. Please indicate if you or other members of your household have visited each of the libraries during the past year.

N=1230

District	
District A	District B
A	B

Q19-5. Lewisville

Yes	2.8%	17.0%
	B	A
No	97.2%	83.0%
	B	A

Q19-6. Malloy/Jordan East Winston Heritage Center

Yes	5.4%	2.6%
No	94.6%	97.4%

Q19-7. Reynolda Manor

Yes	11.9%	18.1%
	B	A
No	88.1%	81.9%
	B	A

Q19-8. Rural Hall

Yes	5.1%	8.7%
No	94.9%	91.3%

Q19. Library. Please indicate if you or other members of your household have visited each of the libraries during the past year.

N=1230

District	
District A	District B
A	B

Q19-9. Southside

Yes	18.9%	9.1%
	B	A
No	81.1%	90.9%
	B	A

Q19-10. Walkertown

Yes	11.2%	9.2%
No	88.8%	90.8%

Q19-11. Library's website

Yes	18.2%	21.0%
No	81.8%	79.0%

Q19-12. Other

Yes	2.6%	2.1%
No	97.4%	97.9%

Q19. If "Yes," please rate the condition of the facility based on your most recent experience. (without "not provided")

N=889

District	
District A	District B
A	B

Q19-1. Carver School Road

Excellent	44.9%	31.1%
Good	49.0%	42.2%
Fair	6.1%	26.7%
	B	A

Q19-2. Central Library

Excellent	65.5%	65.4%
Good	31.0%	27.7%
Fair	3.4%	5.8%
Poor	0.0%	1.0%

Q19-3. Clemmons

Excellent	63.2%	67.8%
Good	26.3%	26.2%
Fair	10.5%	6.0%

Q19-4. Paddison Memorial in Kernersville

Excellent	57.9%	70.4%
Good	31.6%	21.3%
Fair	7.9%	6.5%
Poor	2.6%	1.9%

Q19. If "Yes," please rate the condition of the facility based on your most recent experience. (without "not provided")

N=889

District	
District A	District B
A	B

Q19-5. Lewisville

Excellent	50.0%	60.0%
Good	33.3%	29.2%
Fair	16.7%	8.5%
Poor	0.0%	2.3%

Q19-6. Malloy/Jordan East Winston Heritage Center

Excellent	19.0%	38.1%
Good	47.6%	19.0%
Fair	23.8%	19.0%
Poor	9.5%	23.8%

Q19-7. Reynolda Manor

Excellent	38.3%	33.6%
Good	51.1%	44.5%
Fair	8.5%	19.0%
Poor	2.1%	2.9%

Q19-8. Rural Hall

Excellent	31.8%	39.1%
Good	54.5%	42.2%
Fair	13.6%	18.8%

Q19. If "Yes," please rate the condition of the facility based on your most recent experience. (without "not provided")

N=889

District	
District A	District B
A	B

Q19-9. Southside

Excellent	40.5%	41.1%
Good	43.0%	35.6%
Fair	15.2%	16.4%
Poor	1.3%	6.8%

Q19-10. Walkertown

Excellent	45.5%	51.4%
Good	47.7%	32.9%
Fair	6.8%	14.3%
Poor	0.0%	1.4%

Q19-11. Library's website

Excellent	36.6%	38.1%
Good	38.0%	45.3%
Fair	23.9%	15.1%
Poor	1.4%	1.4%

Q19-12. Other

Excellent	14.3%	61.5%
Good	57.1%	23.1%
Fair	28.6%	15.4%

Q19a. If "Yes" to any of the items in Question 19, please CHECK ALL of the reasons that you visited or used a Forsyth County Library during the past year.

N=889

District	
District A	District B
A	B

Q19a. All the reasons you visited or used a Forsyth County Library during past year

To vote	41.9%	46.2%
Check out books	55.1%	61.9%
Check out CDs	3.6%	4.6%
Check out DVDs	4.0%	7.5%
Check out other physical materials	6.6%	6.5%
Access wireless internet	9.2%	6.0%
Use a computer	20.1%	10.6%
	B	A
Attend a program	22.8%	20.1%
Attend a community event	23.4%	22.9%
Research a topic	19.1%	19.3%
As a place to relax	10.9%	9.4%

Q19b. When accessing Forsyth County library materials, which format do you MOST prefer? (without "not provided")

N=889

District	
District A	District B
A	B

Q19b. Which format do you most prefer when accessing Forsyth County Library materials

Physical (e.g., print book, magazines, CD, DVD, audiobooks)	46.0%	46.0%
Digital (e.g., eBook, eAudio, eVideo, eMagazines)	7.9%	7.6%
Both physical & digital	30.6%	30.5%
I don't usually visit library to access any materials	15.5%	15.3%
Other	0.0%	0.6%

Q20. During the past year, have you or other members of your household had contact with the Forsyth County Sheriff's Office?

N=1230

District	
District A	District B
A	B

Q20. Have you had contact with Forsyth County Sheriff's Office during past year

Yes	26.8%	25.1%
No	73.2%	74.9%

Q20a. Please CHECK ALL of the types of contact that you or the members of your household have had with the Forsyth County Sheriff's Office during the past year.

N=316

District	
District A	District B
A	B

Q20a. All types of contact you have had with Forsyth County Sheriff's Office during past year

Traffic violation	2.0%	4.4%
Criminal investigation	3.4%	3.8%
Visiting detention center	2.7%	4.1%
Receipt of civil process services	6.0%	3.8%
Firearms permits	20.8%	17.4%
Report a crime	11.4%	11.3%
Request assistance	22.1%	25.6%
Interactions at public events	22.1%	20.8%
Calling or visiting Animal Services	9.4%	8.9%

Q21. Forsyth County Sheriff's Office. Please rate your satisfaction with each of the services provided by the Forsyth County Sheriff's office. (without "don't know")

N=1230

District	
District A	District B
A	B

Q21-1. Overall quality of Sheriff protection

Very satisfied	23.8%	33.4%
	B	A
Satisfied	39.1%	37.8%
Neutral	25.4%	20.5%
Dissatisfied	10.1%	6.1%
Very dissatisfied	1.6%	2.3%

Q21-2. Cultural sensitivity of Sheriff's Office employees

Very satisfied	24.7%	33.1%
Satisfied	29.6%	34.7%
Neutral	33.2%	22.7%
	B	A
Dissatisfied	8.9%	6.8%
Very dissatisfied	3.6%	2.6%

Q21-3. Professionalism of Sheriff's Office employees

Very satisfied	28.7%	36.9%
Satisfied	38.5%	37.8%
Neutral	25.1%	16.7%
	B	A
Dissatisfied	5.8%	6.3%
Very dissatisfied	1.8%	2.3%

Q21. Forsyth County Sheriff's Office. Please rate your satisfaction with each of the services provided by the Forsyth County Sheriff's office. (without "don't know")

N=1230

District	
District A	District B
A	B

Q21-4. Quality of animal services

Very satisfied	14.4%	19.4%
Satisfied	28.4%	31.7%
Neutral	34.9%	32.9%
Dissatisfied	14.9%	12.1%
Very dissatisfied	7.4%	3.9%

Q21-5. Quality of social media communication (e.g., Twitter, Facebook, Instagram)

Very satisfied	13.7%	23.6%
	B	A
Satisfied	33.3%	30.3%
Neutral	38.0%	32.0%
Dissatisfied	13.7%	11.3%
Very dissatisfied	1.3%	2.9%

Q21-6. Accessibility & responsiveness of Sheriff's Office

Very satisfied	21.1%	28.5%
Satisfied	35.6%	40.0%
Neutral	33.2%	21.2%
	B	A
Dissatisfied	8.1%	8.0%
Very dissatisfied	2.0%	2.4%

Q21. Forsyth County Sheriff's Office. Please rate your satisfaction with each of the services provided by the Forsyth County Sheriff's office. (without "don't know")

N=1230

District	
District A	District B
A	B

Q21-7. Level of transparency by Sheriff's Office

Very satisfied	18.3%	29.5%
	B	A
Satisfied	29.5%	31.1%
Neutral	36.7%	26.3%
	B	A
Dissatisfied	11.6%	9.5%
Very dissatisfied	4.0%	3.6%

Q21-8. Response time by Sheriff's Office to emergencies

Very satisfied	25.2%	24.9%
Satisfied	33.2%	37.9%
Neutral	32.2%	24.4%
Dissatisfied	9.4%	10.0%
Very dissatisfied	0.0%	2.8%

Q21-9. Response time by Sheriff's Office to non-emergencies

Very satisfied	18.8%	24.2%
Satisfied	38.6%	33.8%
Neutral	31.7%	27.5%
Dissatisfied	10.4%	11.1%
Very dissatisfied	0.5%	3.3%

Q21. Forsyth County Sheriff's Office. Please rate your satisfaction with each of the services provided by the Forsyth County Sheriff's office. (without "don't know")

N=1230

District	
District A	District B
A	B

Q21-10. Visibility of Sheriff's Deputies in your community

Very satisfied	14.2%	21.7%
	B	A
Satisfied	25.5%	31.5%
Neutral	28.8%	26.5%
Dissatisfied	21.2%	14.0%
	B	A
Very dissatisfied	10.3%	6.3%

Q22. Which THREE of the Sheriff's Office services listed in Question 21 do you think should receive the MOST EMPHASIS from the County over the next TWO years? (top 3)

N=1230

District	
District A	District B
A	B

Q22. Top choice

Overall quality of Sheriff protection	42.0%	45.2%
Cultural sensitivity of Sheriff's Office employees	21.0%	17.7%
Professionalism of Sheriff's Office employees	18.2%	17.5%
Quality of animal services	16.8%	17.7%
Quality of social media communication (e.g., Twitter, Facebook, Instagram)	4.4%	8.6%
	B	A
Accessibility & responsiveness of Sheriff's Office	20.0%	24.7%
Level of transparency by Sheriff's Office	25.9%	20.1%
Response time by Sheriff's Office to emergencies	25.6%	34.5%
	B	A
Response time by Sheriff's Office to non-emergencies	15.2%	12.6%
Visibility of Sheriff's Deputies in your community	40.3%	36.8%
None chosen	18.9%	16.9%

Q23. Forsyth County Emergency Services. Please CHECK ALL of the Emergency Services offered by Forsyth County that you or members of your household have had contact with during the last year.

N=1230

District	
District A	District B
A	B

Q23. All the Emergency Services offered by Forsyth County you have had contact with during last year

Forsyth County's 911 Service	19.8%	20.3%
Forsyth County Fire Division	6.1%	9.7%
Forsyth County EMS	17.2%	16.7%
None. I have not used any other public safety services	72.3%	71.2%

Q23. Forsyth County Emergency Services. Please CHECK ALL of the Emergency Services offered by Forsyth County that you or members of your household have had contact with during the last year. (without "none")

N=350

District	
District A	District B
A	B

Q23. All the Emergency Services offered by Forsyth County you have had contact with during last year

Forsyth County's 911 Service	71.4%	70.6%
Forsyth County Fire Division	21.8%	33.8%
Forsyth County EMS	62.2%	58.0%

Q23a. Please rate your satisfaction with each of the services provided by Forsyth County. (without "don't know")

N=350

District	
District A	District B
A	B

Q23a-1. Overall satisfaction with Fire Division services

Very satisfied	50.0%	45.1%
Satisfied	37.8%	35.9%
Neutral	12.2%	14.7%
Dissatisfied	0.0%	4.3%

Q23a-2. Professionalism of 911 operator

Very satisfied	48.6%	45.9%
Satisfied	34.6%	39.0%
Neutral	13.1%	14.1%
Dissatisfied	3.7%	1.0%

Q23a-3. Efficiency of 911 operator

Very satisfied	51.5%	47.3%
Satisfied	31.1%	37.1%
Neutral	12.6%	14.1%
Dissatisfied	2.9%	1.5%
Very dissatisfied	1.9%	0.0%

Q23a. Please rate your satisfaction with each of the services provided by Forsyth County. (without "don't know")

N=350

District	
District A	District B
A	B

Q23a-4. Accuracy of information you were given during emergencies

Very satisfied	48.5%	45.7%
Satisfied	31.7%	35.0%
Neutral	13.9%	14.2%
Dissatisfied	5.0%	4.6%
Very dissatisfied	1.0%	0.5%

Q23a-5. Overall quality of Emergency Medical Services (EMS)

Very satisfied	52.5%	38.1%
Satisfied	30.7%	41.6%
Neutral	12.9%	13.7%
Dissatisfied	2.0%	3.0%
Very dissatisfied	2.0%	3.6%

Q23a-6. Overall EMS response time

Very satisfied	54.1%	38.8%
Satisfied	26.5%	30.1%
Neutral	10.2%	15.3%
Dissatisfied	4.1%	8.2%
Very dissatisfied	5.1%	7.7%

Q23a. Please rate your satisfaction with each of the services provided by Forsyth County. (without "don't know")

N=350

District	
District A	District B
A	B

Q23a-7. Professionalism of EMS staff

Very satisfied	59.6%	49.7%
Satisfied	34.3%	30.3%
Neutral	5.1%	14.4%
Dissatisfied	1.0%	3.6%
Very dissatisfied	0.0%	2.1%

Q23a-8. Cultural sensitivity of EMS staff

Very satisfied	43.5%	41.4%
Satisfied	30.6%	29.6%
Neutral	21.2%	21.9%
Dissatisfied	4.7%	5.9%
Very dissatisfied	0.0%	1.2%

Q27. Do you think you will be living in Forsyth County five years from now? (without "not provided")

N=1230

District	
District A	District B
A	B

Q27. Will you be living in Forsyth County five years from now?

Yes	65.9%	69.9%
No	5.9%	4.9%
Unsure	28.2%	25.2%

Q28. How would you rate Forsyth County's overall response to the COVID-19 Pandemic over the past 3 years? (without "don't know")

N=1230

District	
District A	District B
A	B

Q28. How would you rate Forsyth County's overall response to COVID-19 Pandemic over past 3 years

Excellent	22.9%	24.5%
Good	45.0%	44.2%
Neutral	21.6%	20.5%
Below average	5.9%	5.7%
Poor	4.6%	5.0%