



# 2023 Forsyth County Community Survey GIS Maps

Presented to Forsyth County,  
North Carolina  
February 2024



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INSTITUTE

# Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Zip Code. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

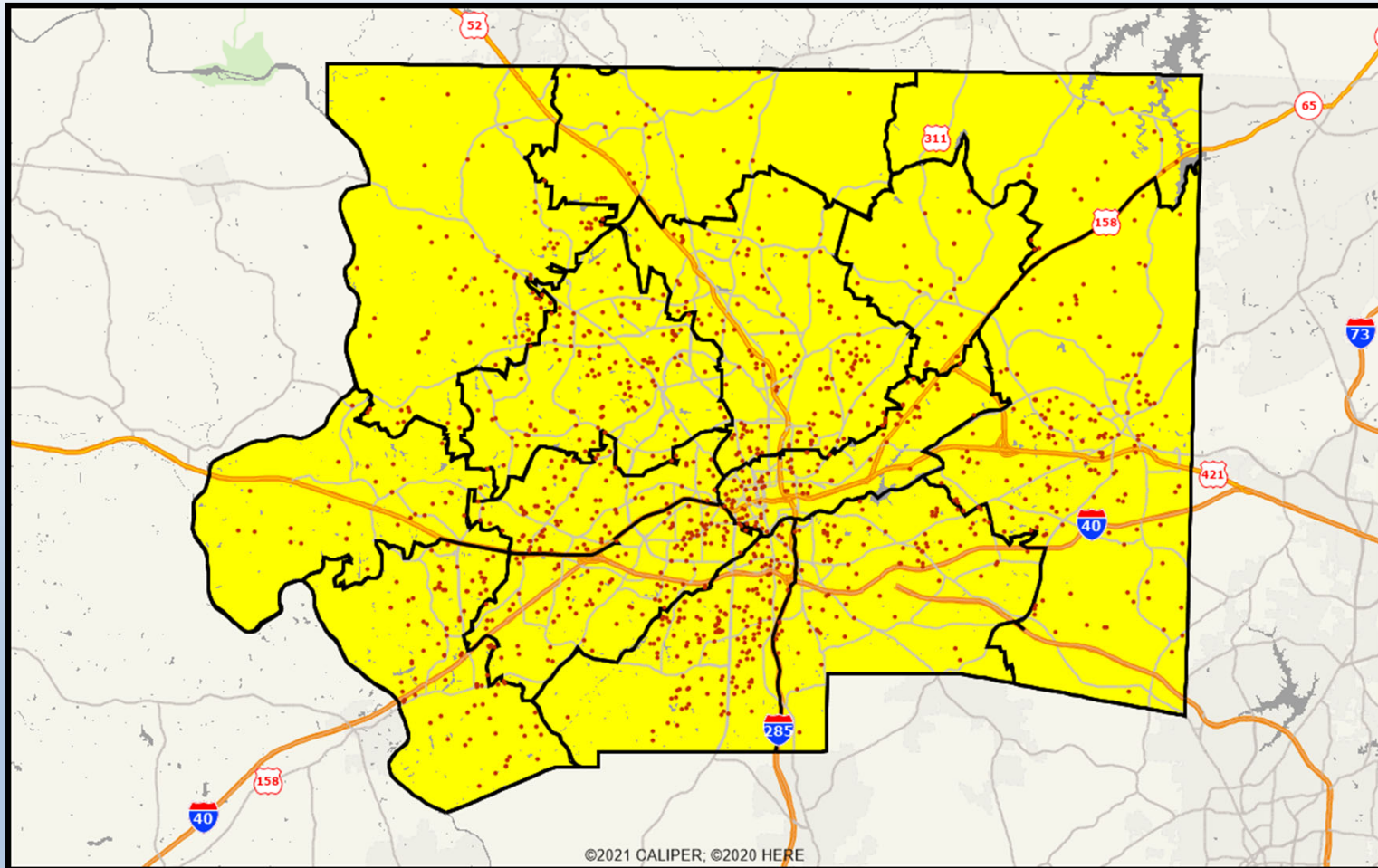
When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

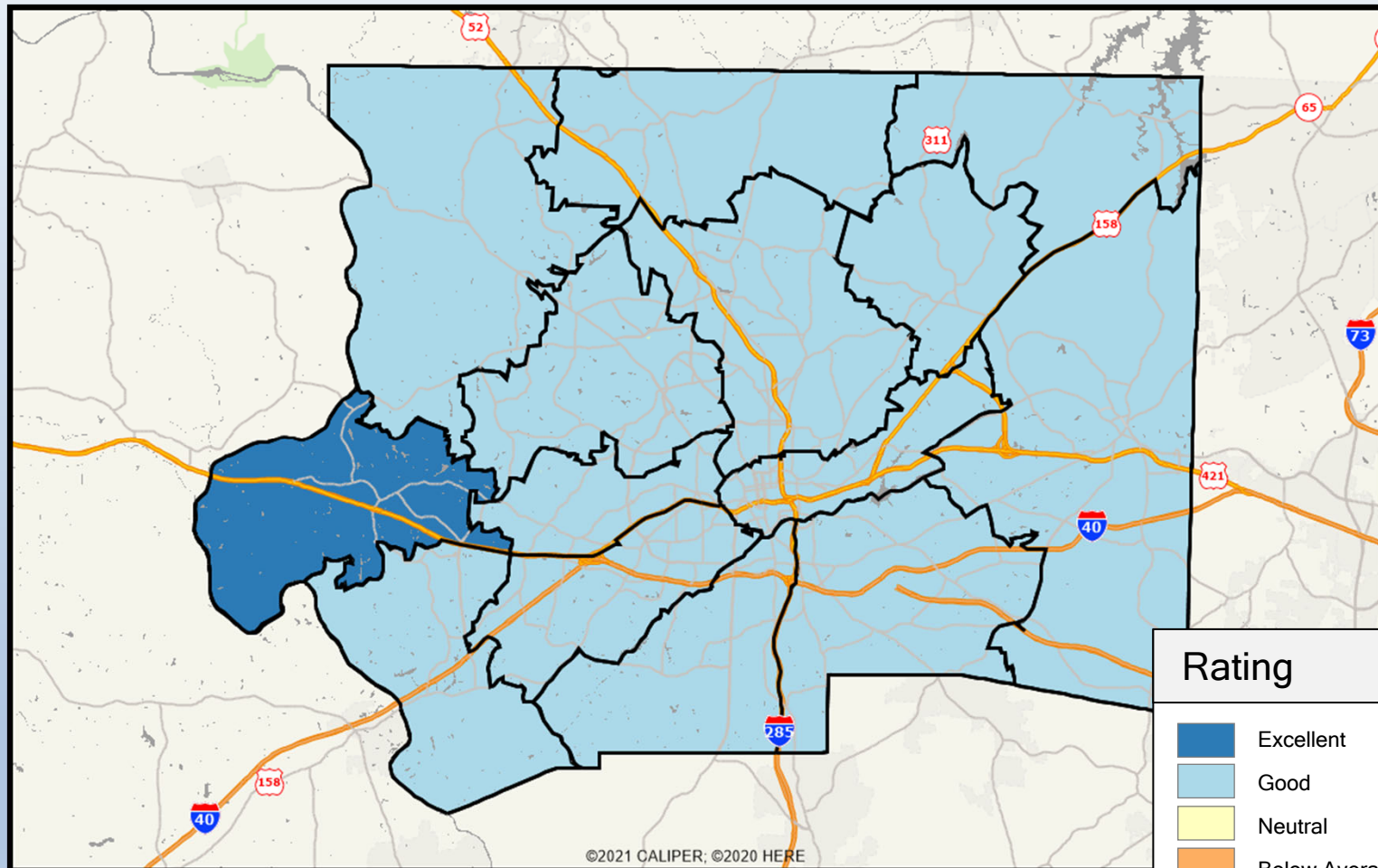


# Location of Respondents







(Boundaries by CBG)





# Q6-01. As a place to live



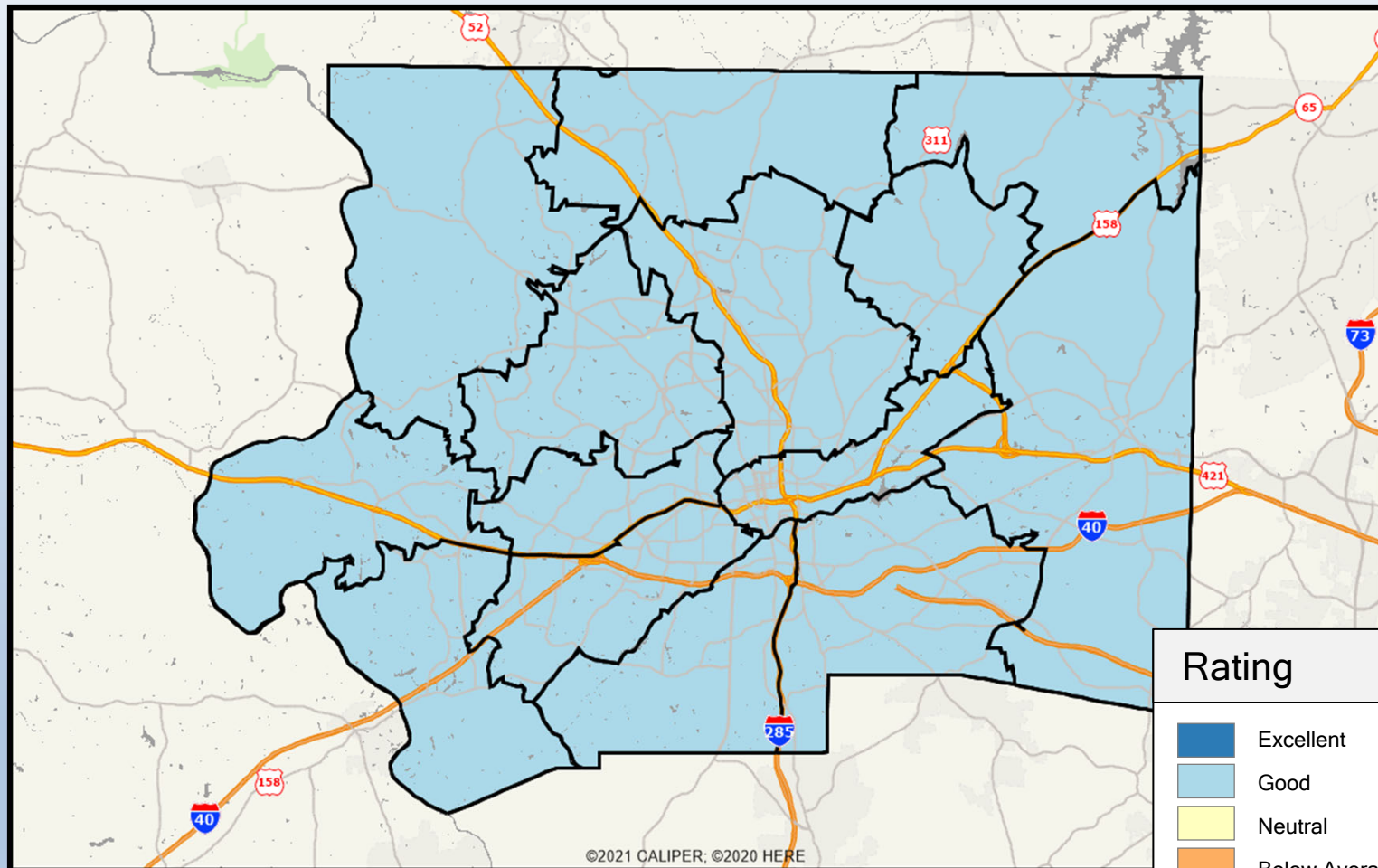
**Rating**

	Excellent
	Good
	Neutral
	Below Average
	Poor
	No Response




# Q6-02. As a place to work



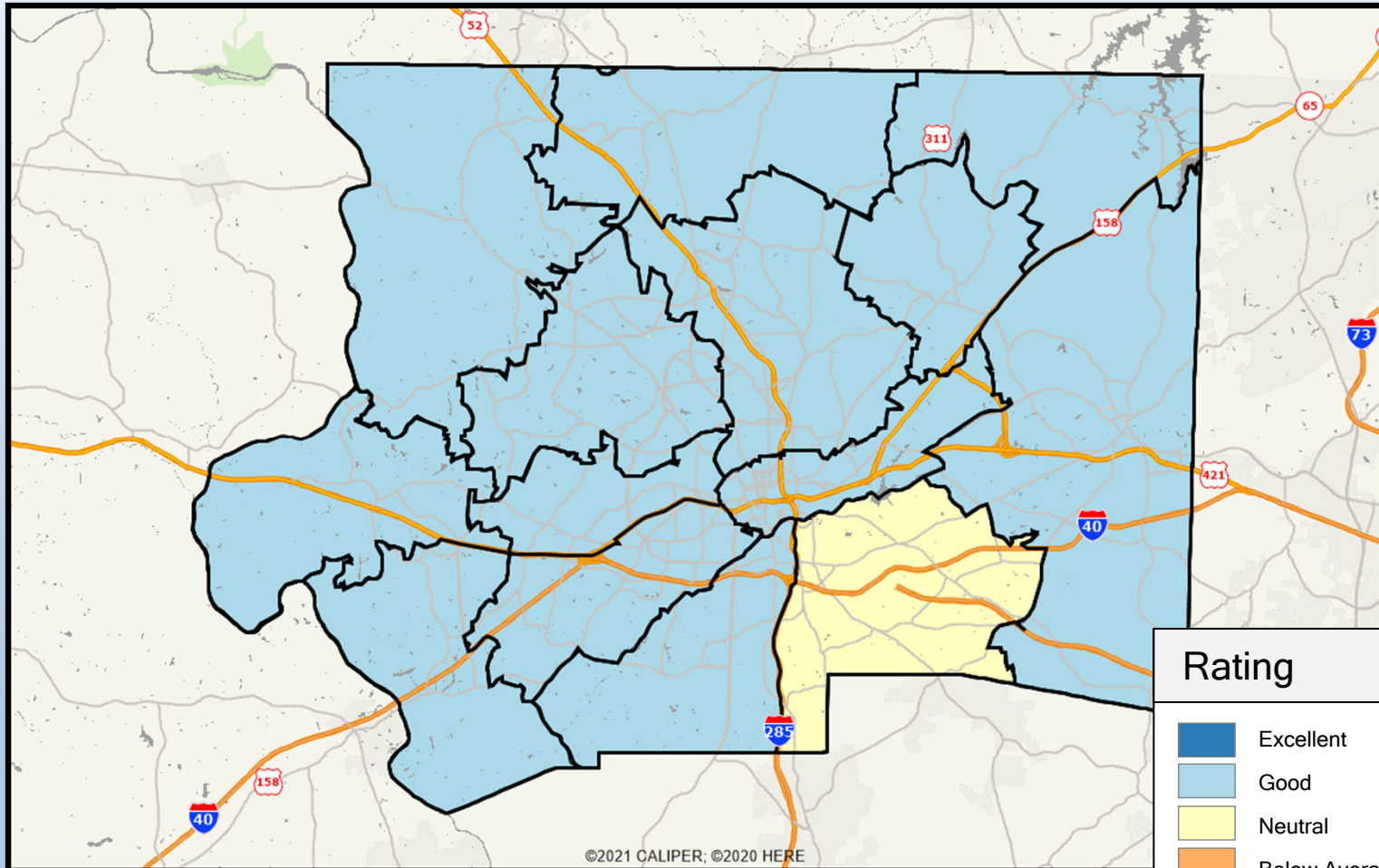
**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response




The legend is located in the bottom right corner of the map area. It features a title 'Rating' and six color-coded categories: 'Excellent' (dark blue), 'Good' (light blue), 'Neutral' (yellow), 'Below Average' (orange), 'Poor' (red), and 'No Response' (hatched pattern). Below the legend is the logo for 'ETC INSTITUTE' and a compass rose showing cardinal directions (N, S, E, W).

# Q6-03. As a place to play



**Rating**

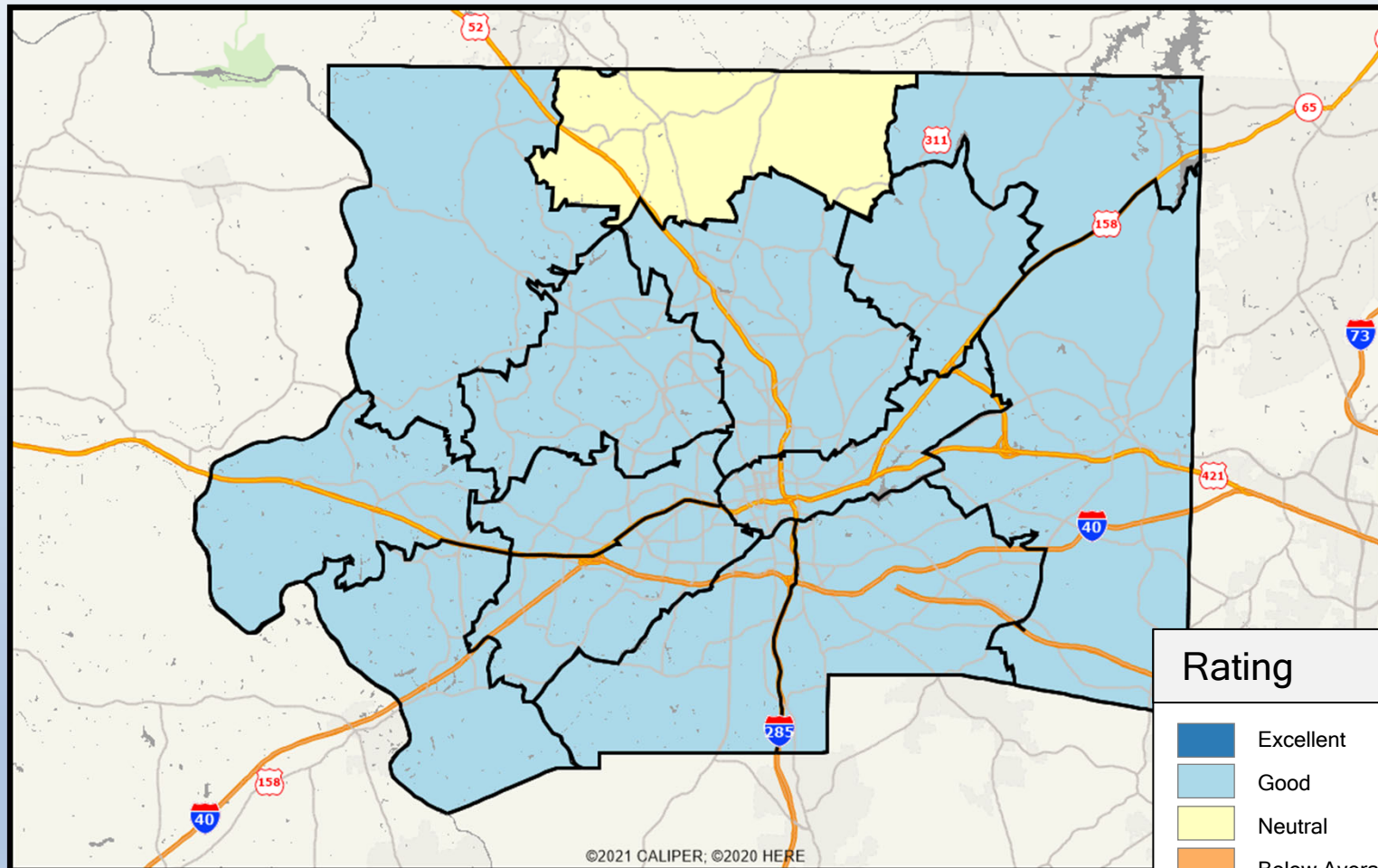
- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



The legend box contains a title 'Rating' and six color-coded categories: 'Excellent' (dark blue), 'Good' (light blue), 'Neutral' (yellow), 'Below Average' (orange), 'Poor' (red), and 'No Response' (hatched pattern). At the bottom of the legend box is the ETC INSTITUTE logo, which consists of a stylized globe icon followed by the text 'ETC INSTITUTE', and a compass rose to the right.




# Q6-04. As a place to raise children

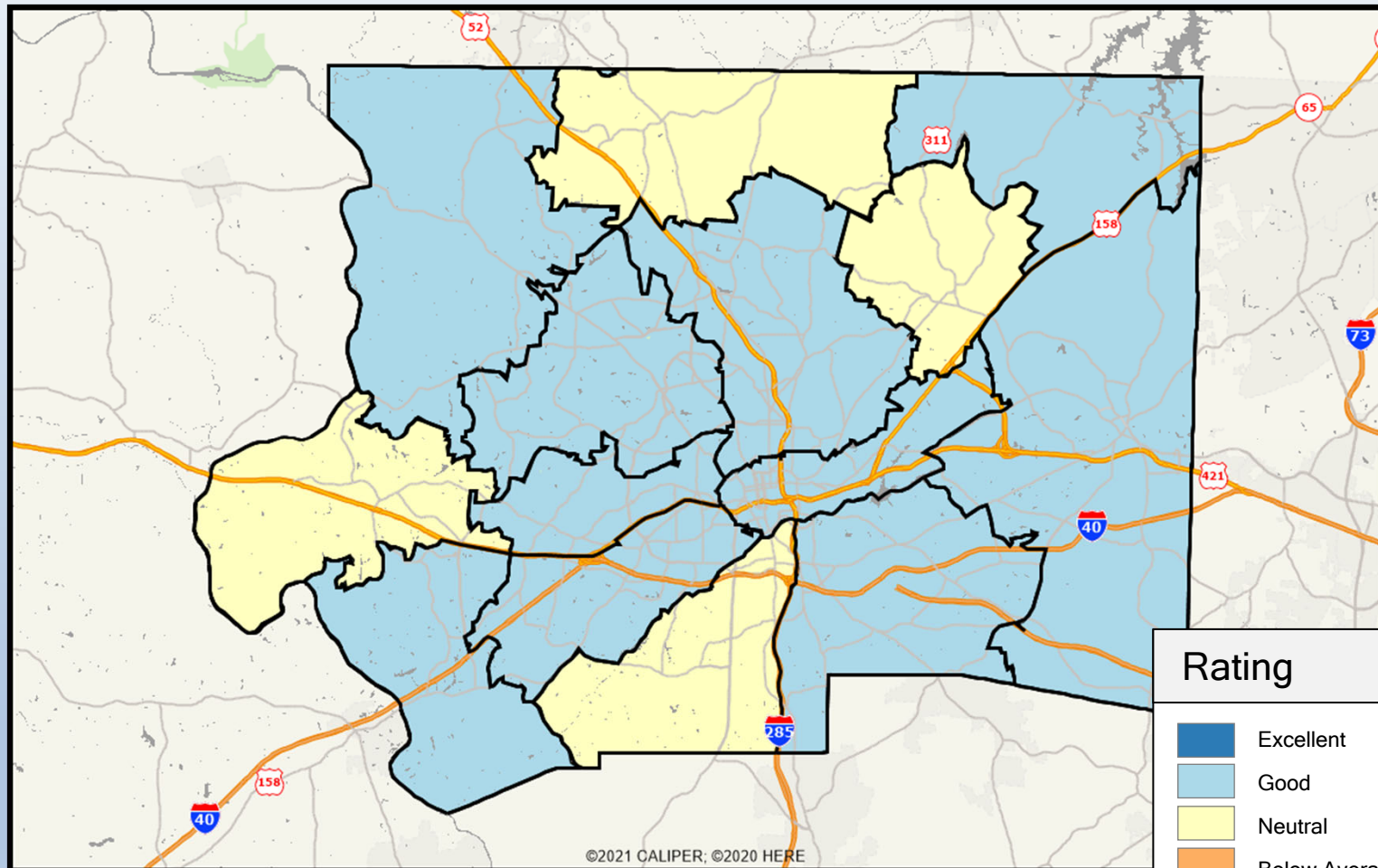


**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



# Q6-05. As a place to educate children



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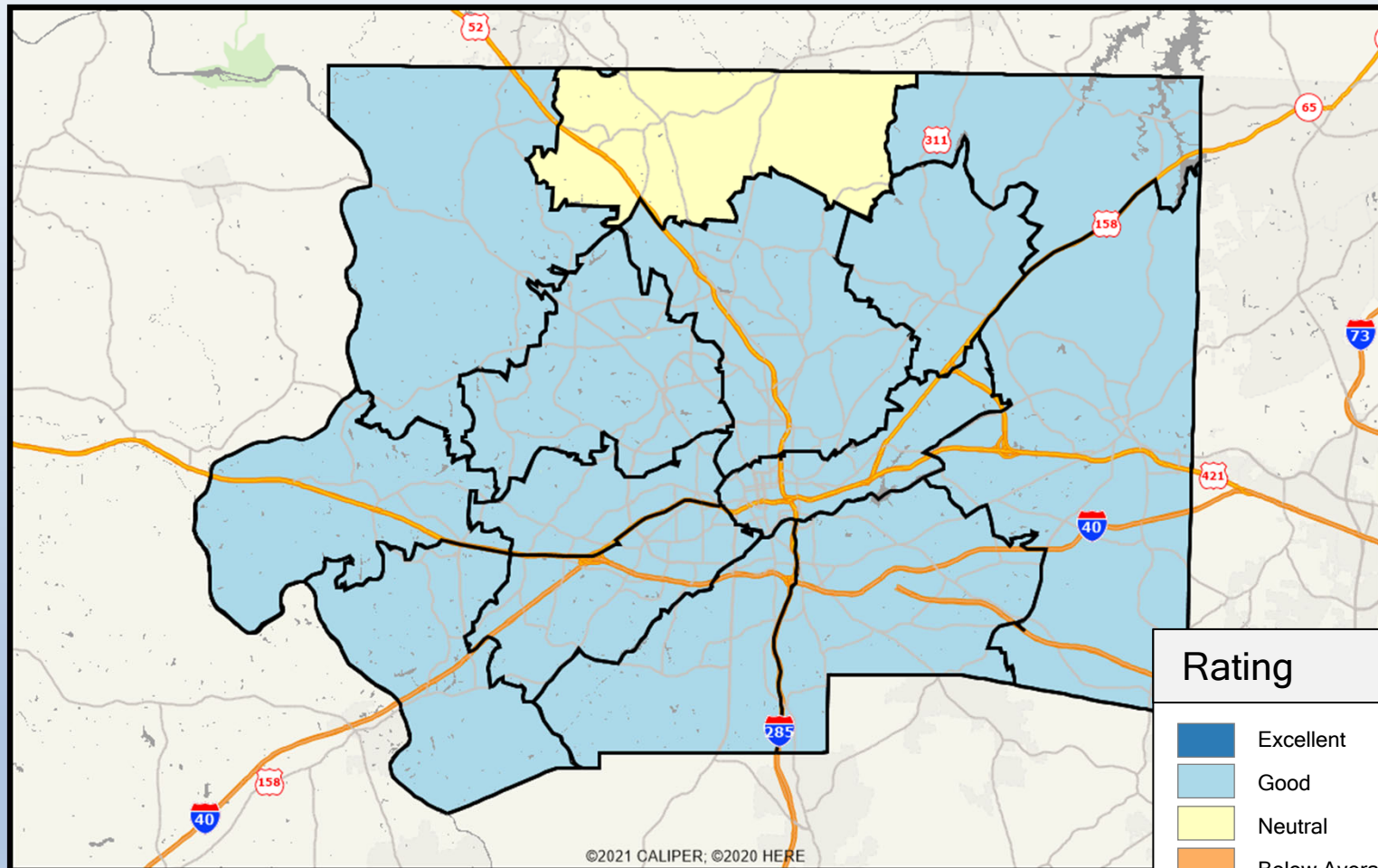
**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

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# Q6-06. As a place to retire

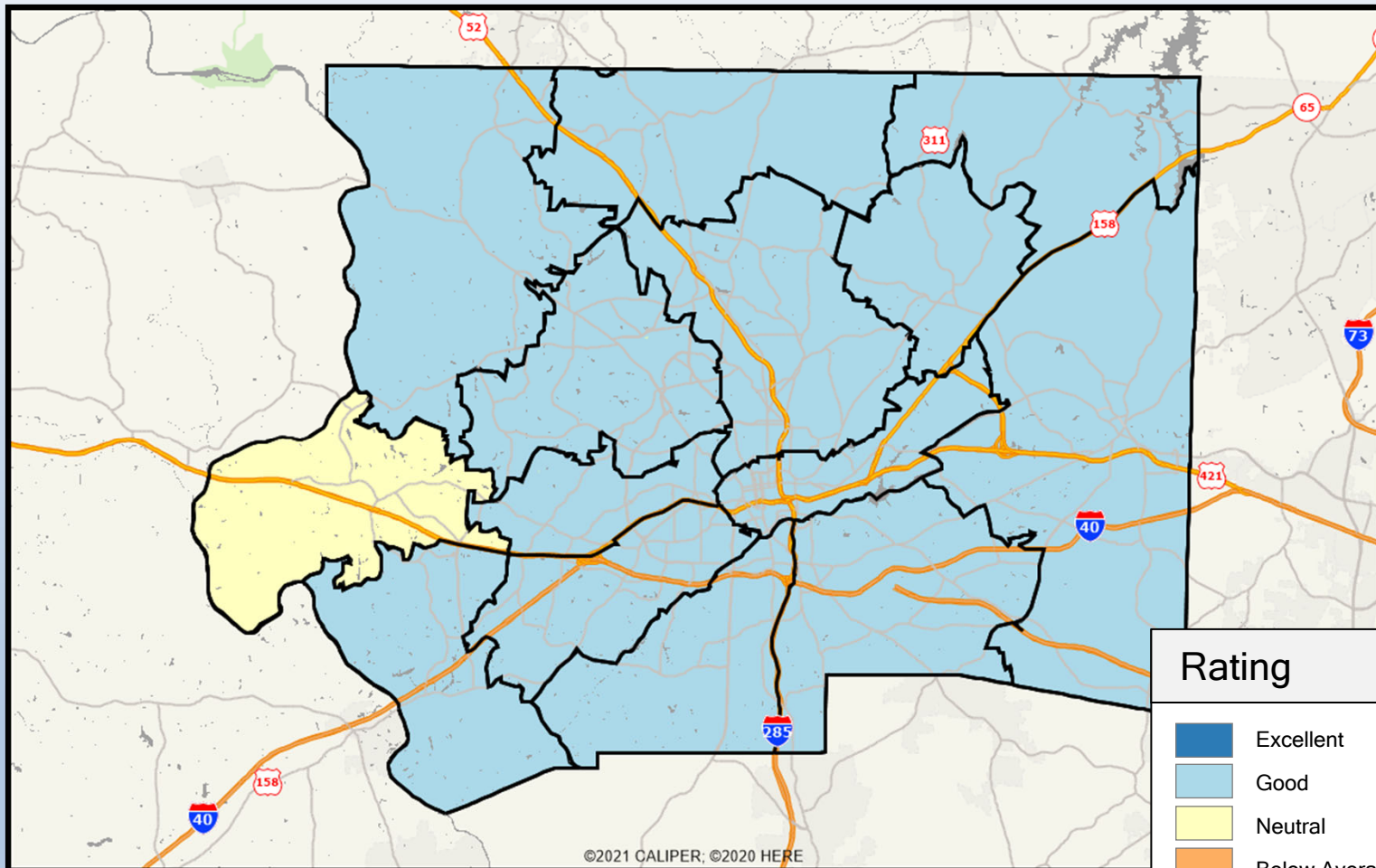


**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response


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# Q6-07. As a place to visit



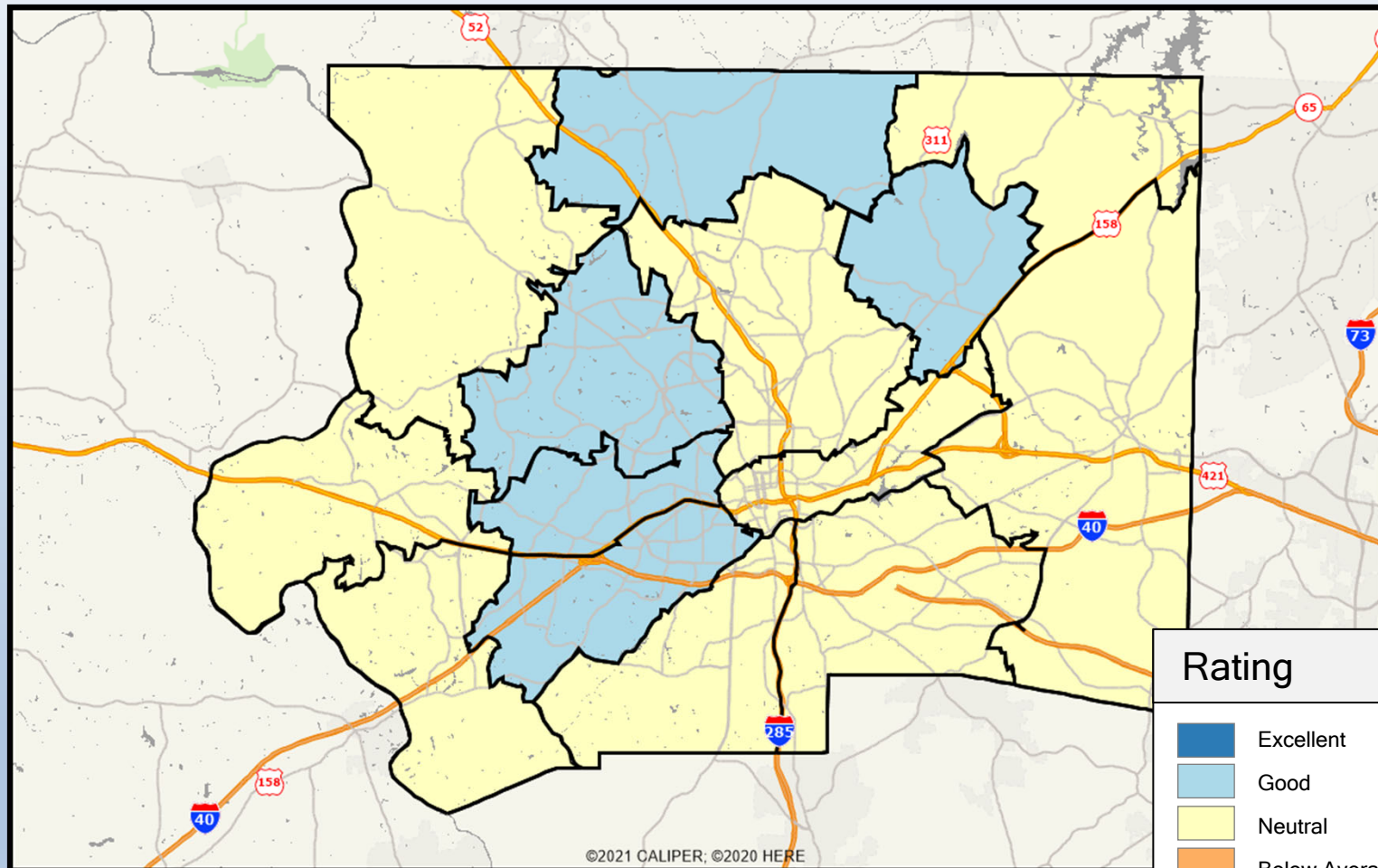
**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response





# Q6-08. As a place to start a business



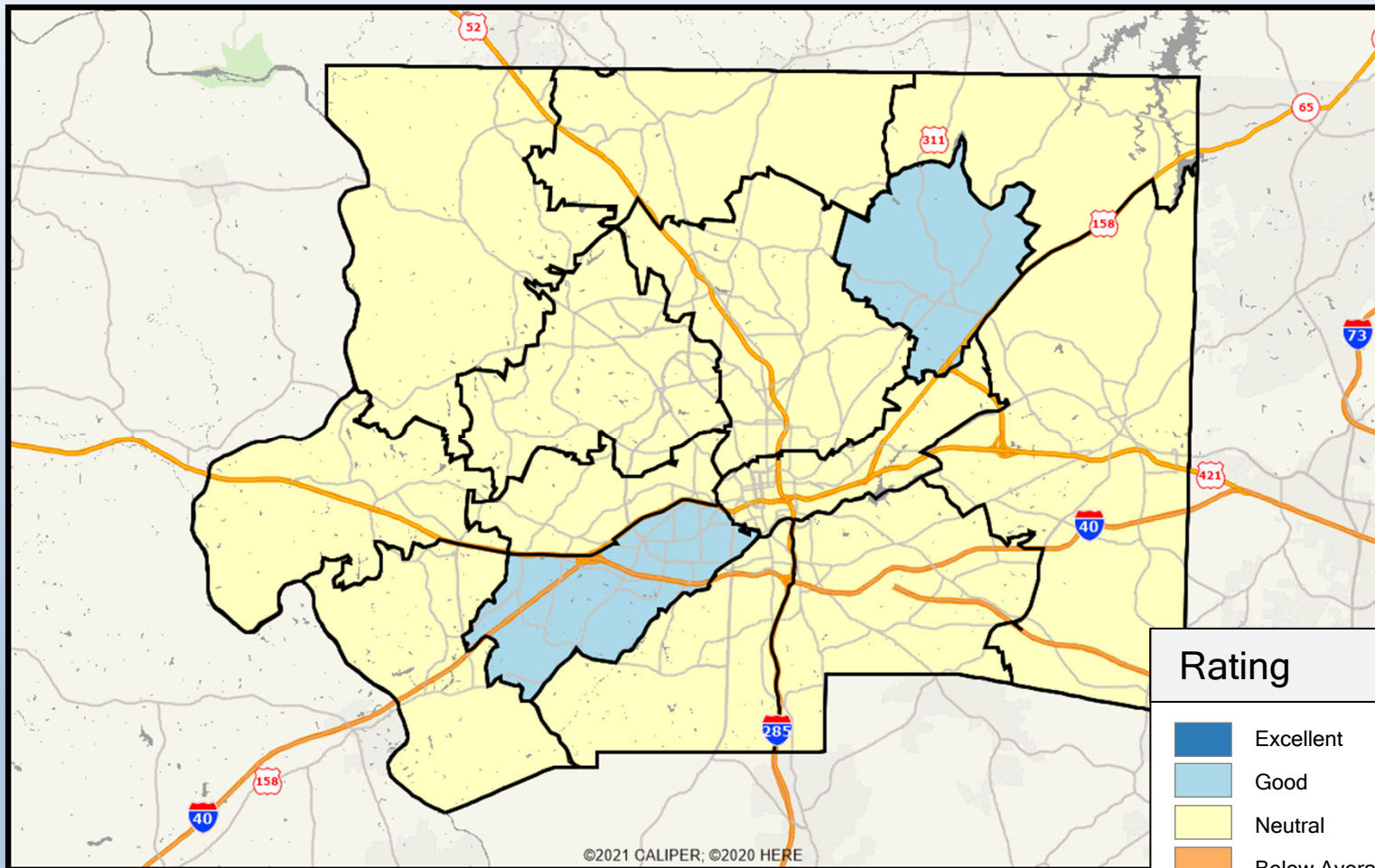
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**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

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# Q6-09. As a community that is moving in the right direction

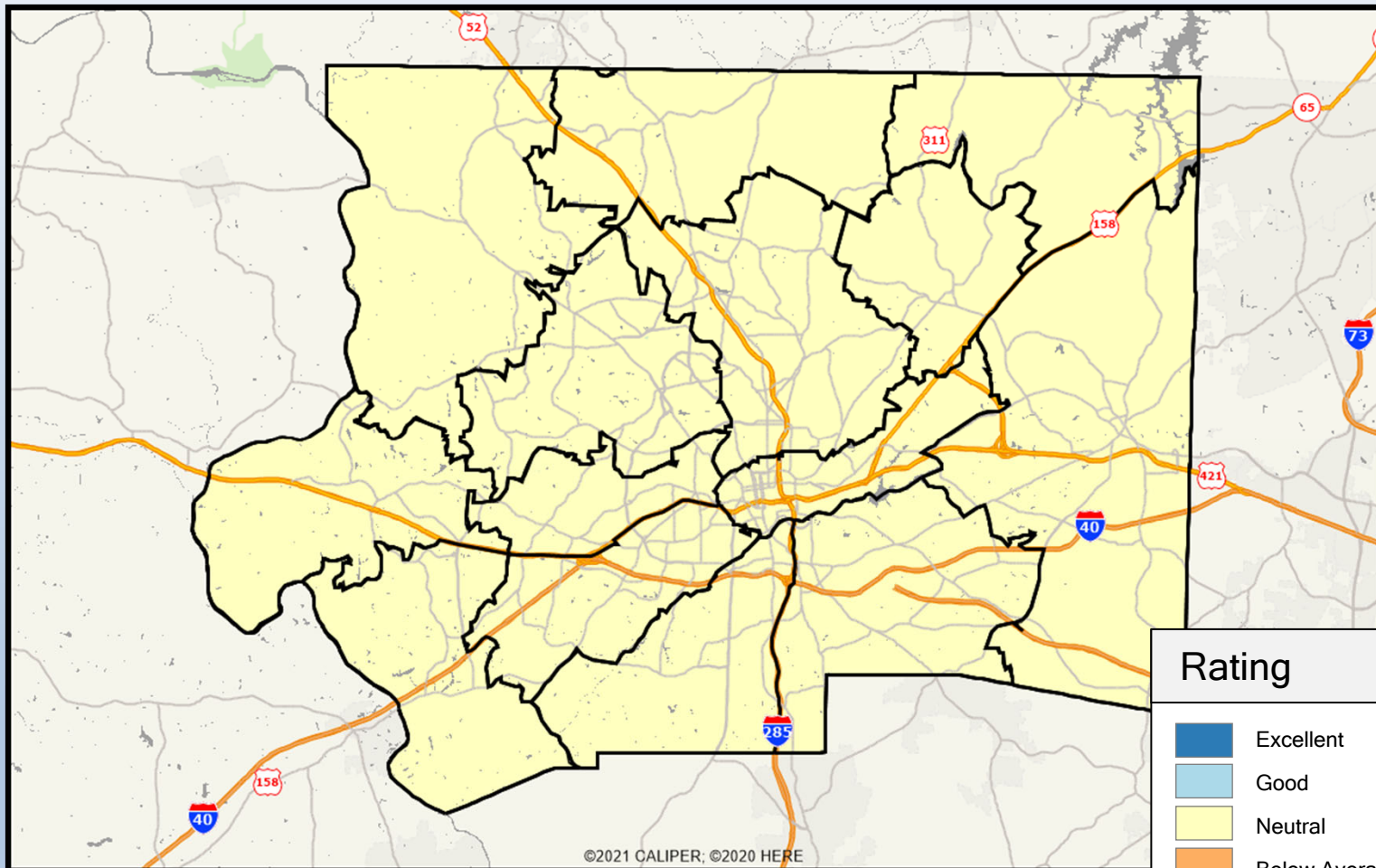


**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

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# Q6-10. As a place where you can earn a living wage



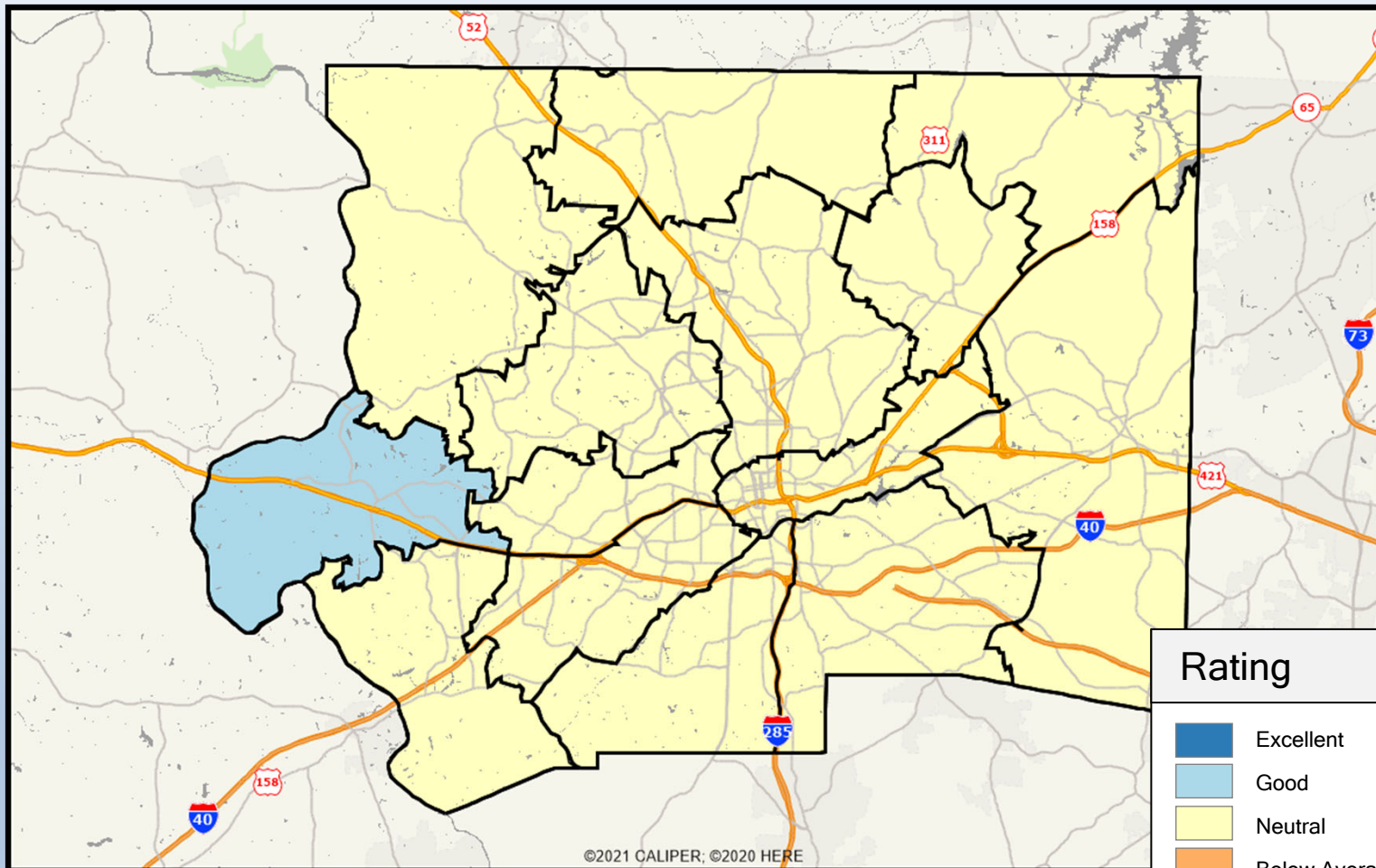
**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features a stylized globe icon to the left of the text 'ETC INSTITUTE'. Below the logo is a compass rose with cardinal directions labeled N, S, E, and W.



# Q6-11. As a place where you can find affordable housing

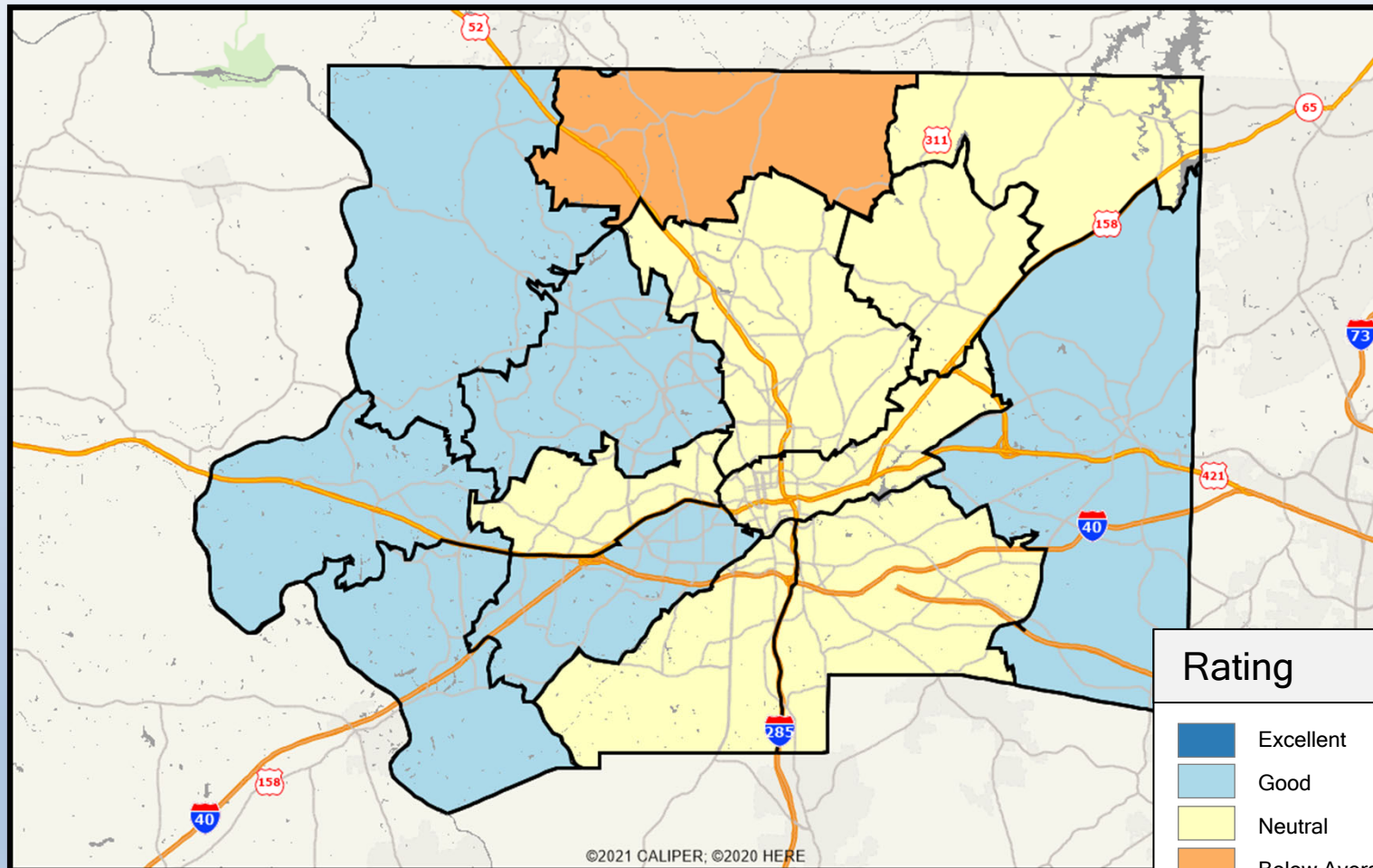


**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

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# Q6-12. As a place where you would buy your next home



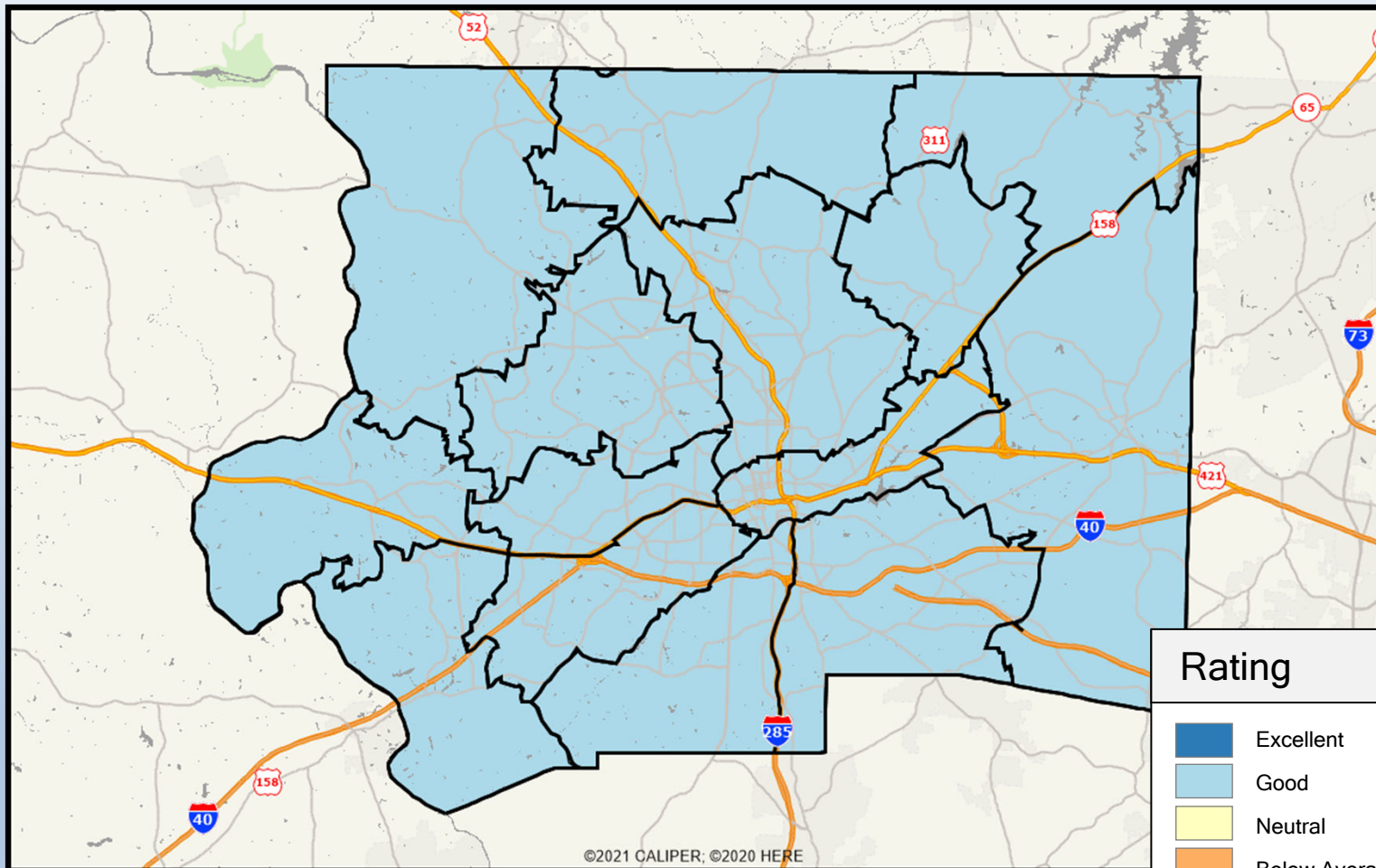
**Rating**

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

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# Q6-13. As a place to attend college or a university



**Rating**

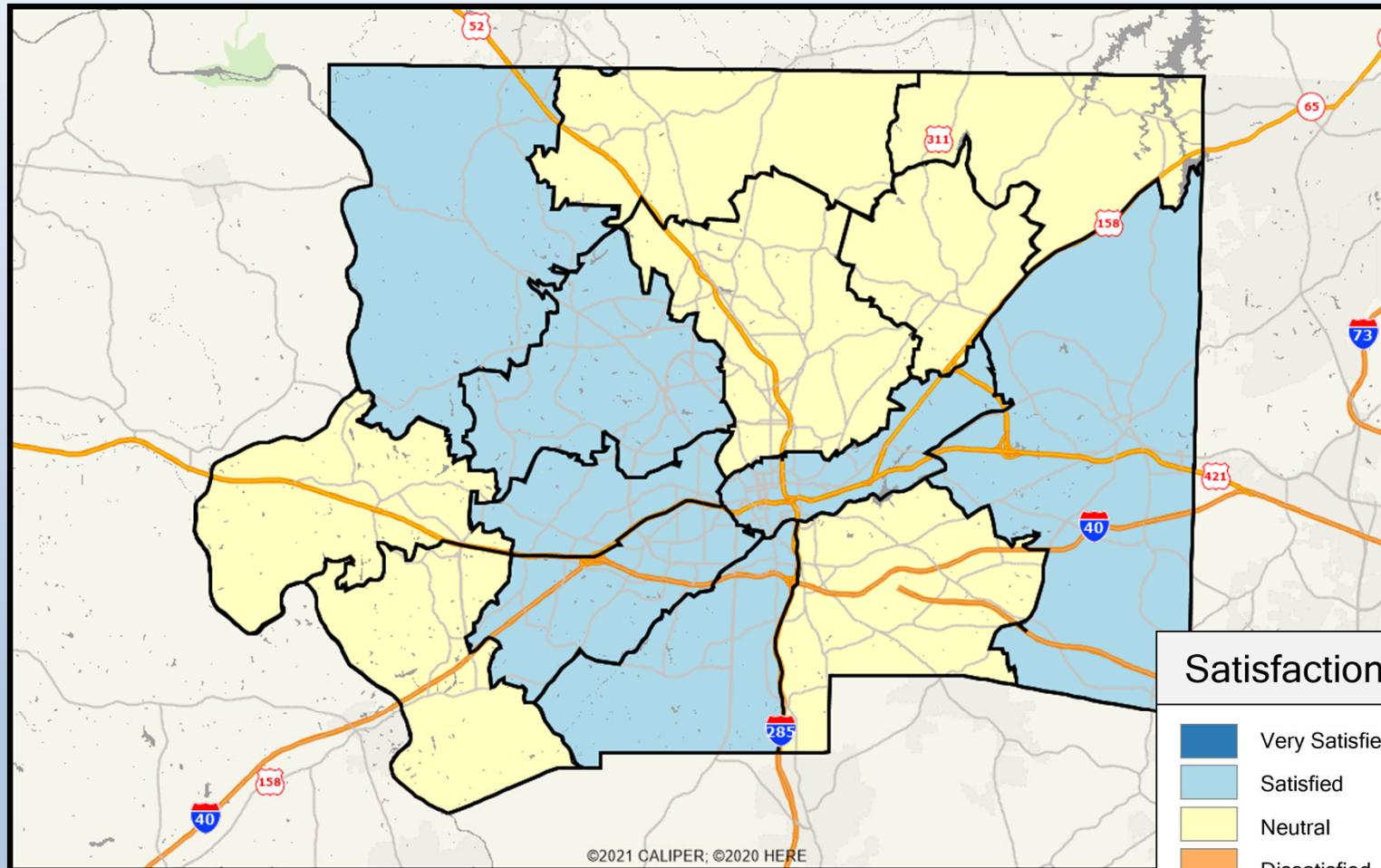
- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

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# Q7-01. County efforts to ensure the community is prepared for a natural disaster or crisis

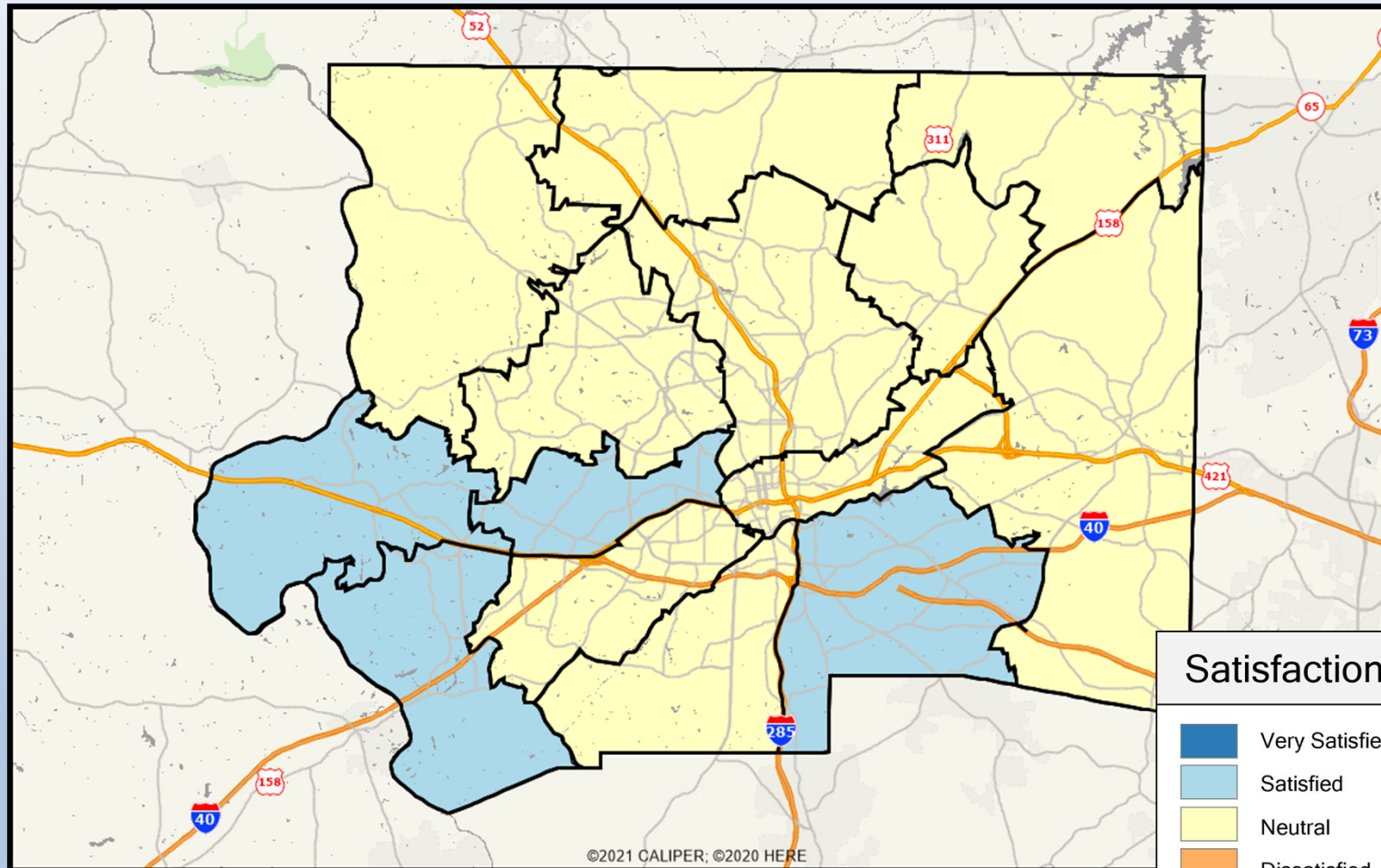


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-02. Communication with the public

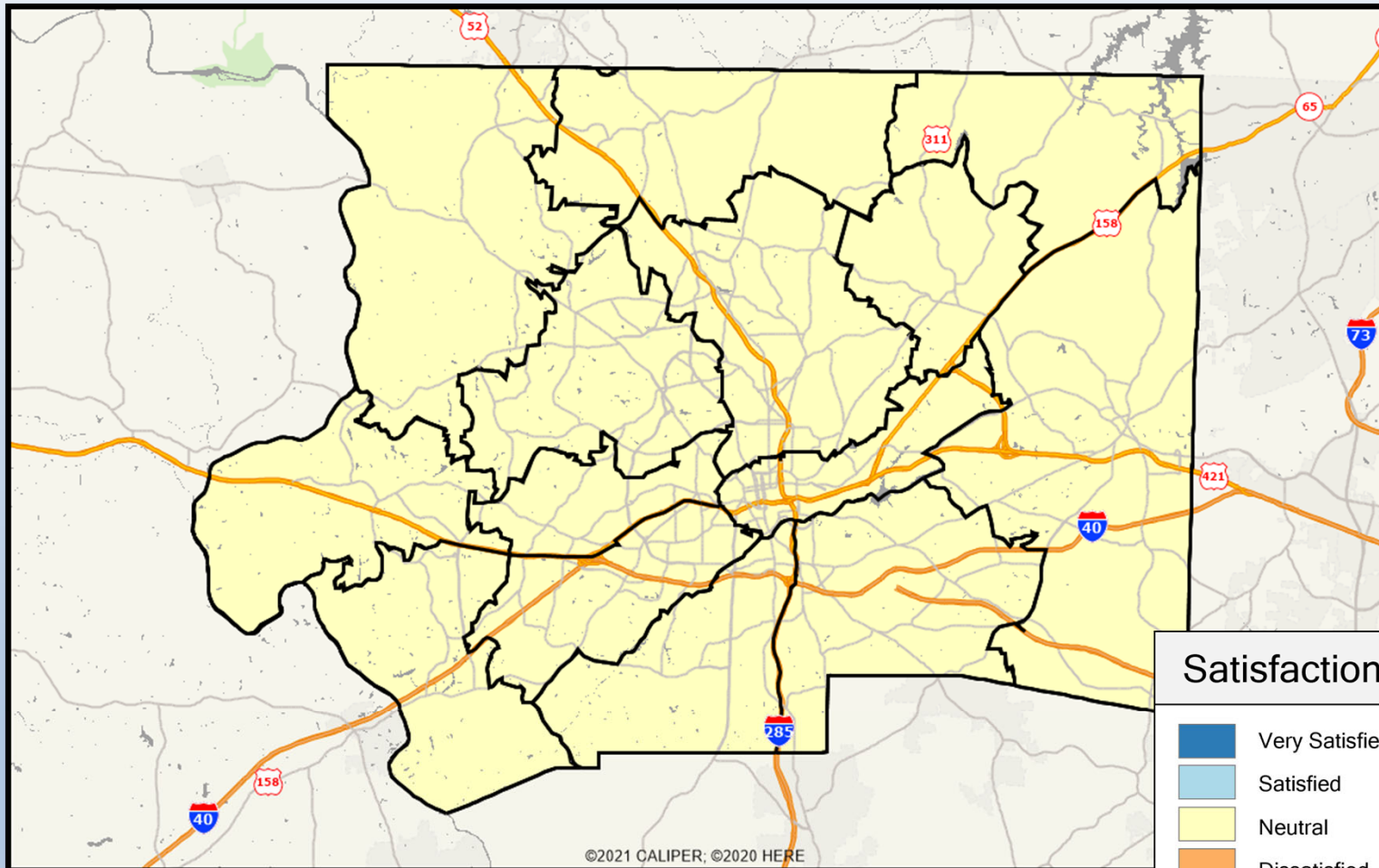


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-03. Enforcement of codes and ordinances



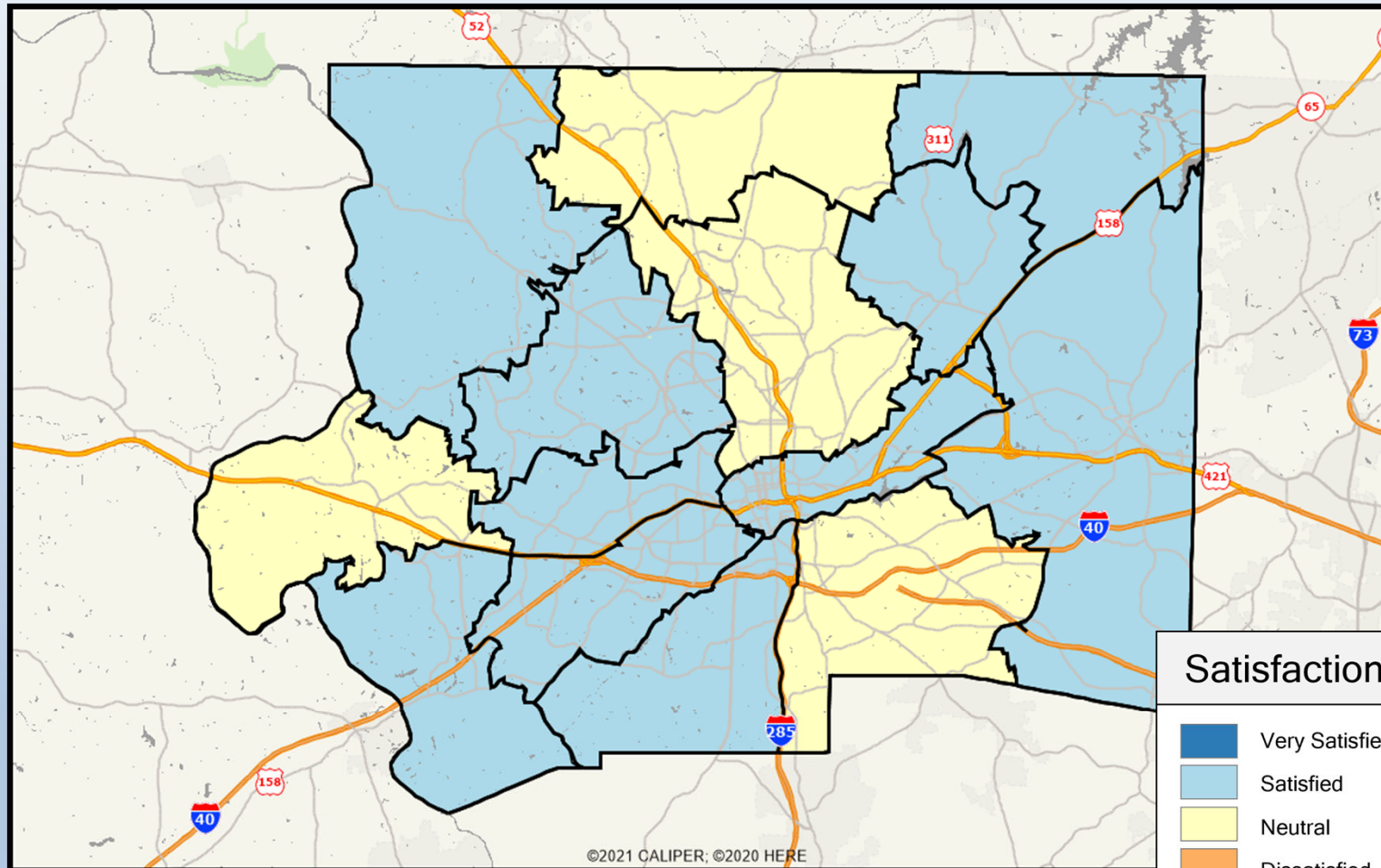
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features a stylized globe icon to the left of the text 'ETC INSTITUTE'. Below the logo is a compass rose with the cardinal directions N, S, E, and W labeled.



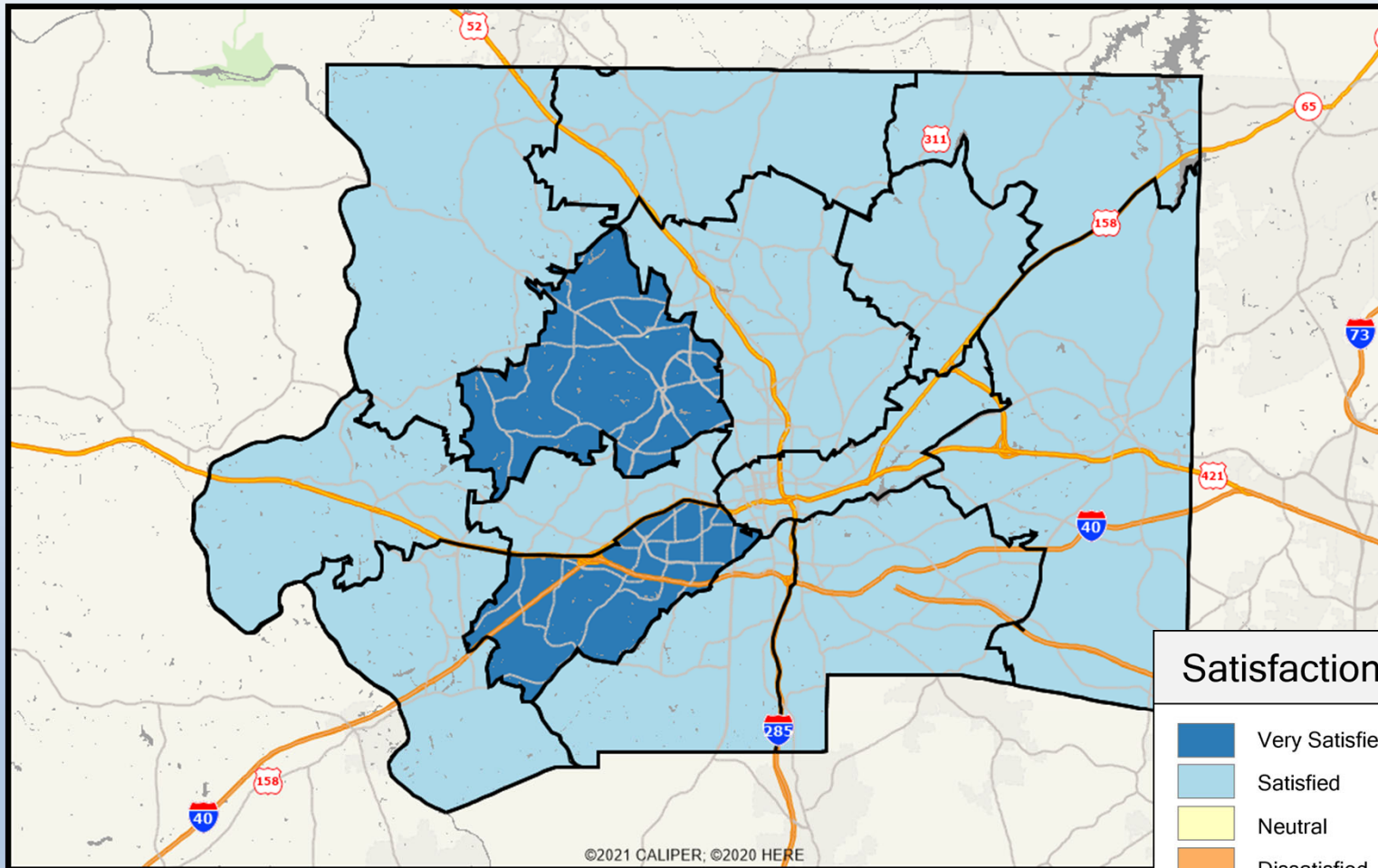
# Q7-04. Customer service you receive from County employees



**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

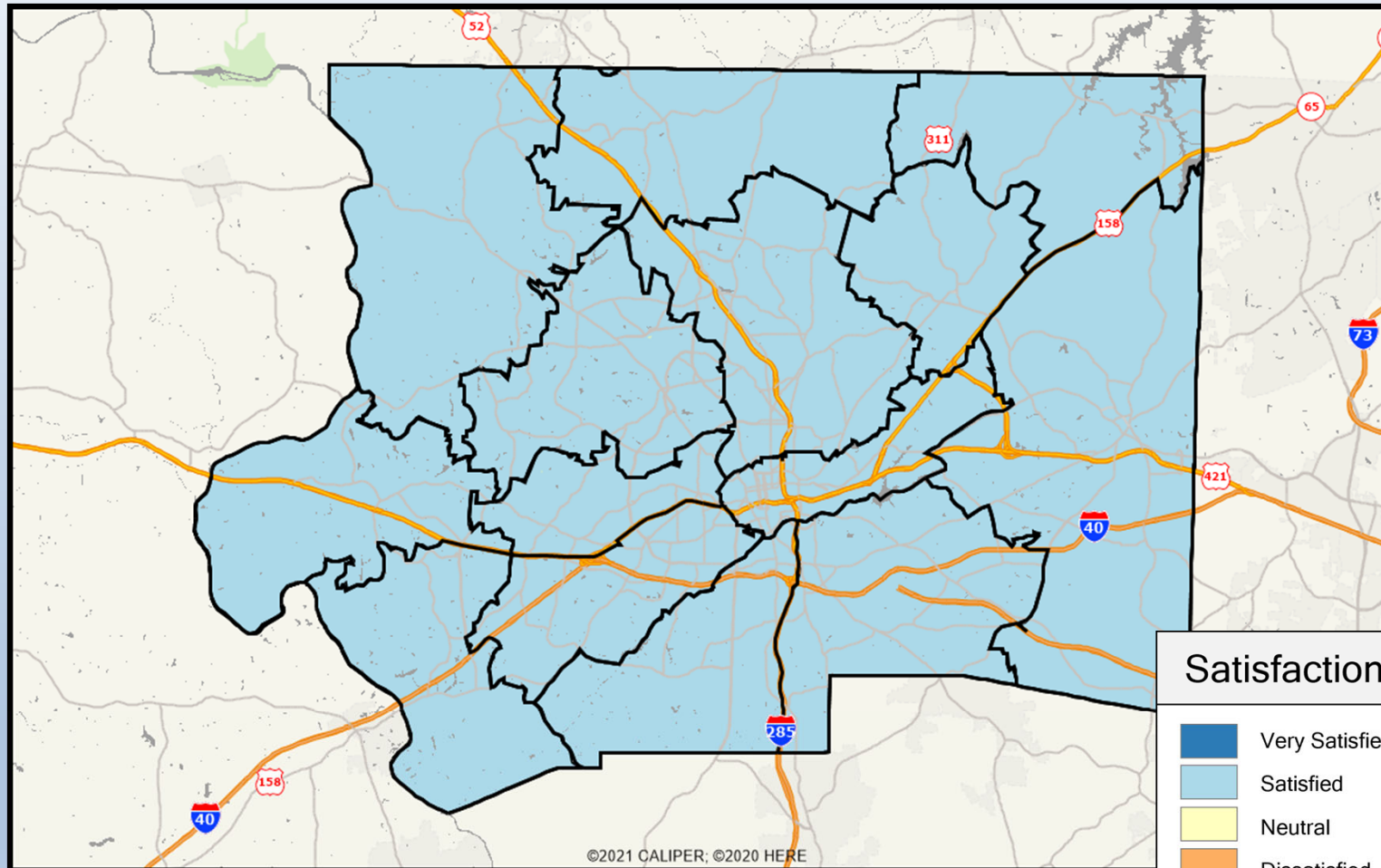
# Q7-05. County Libraries



## Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

# Q7-06. County parks and recreation opportunities



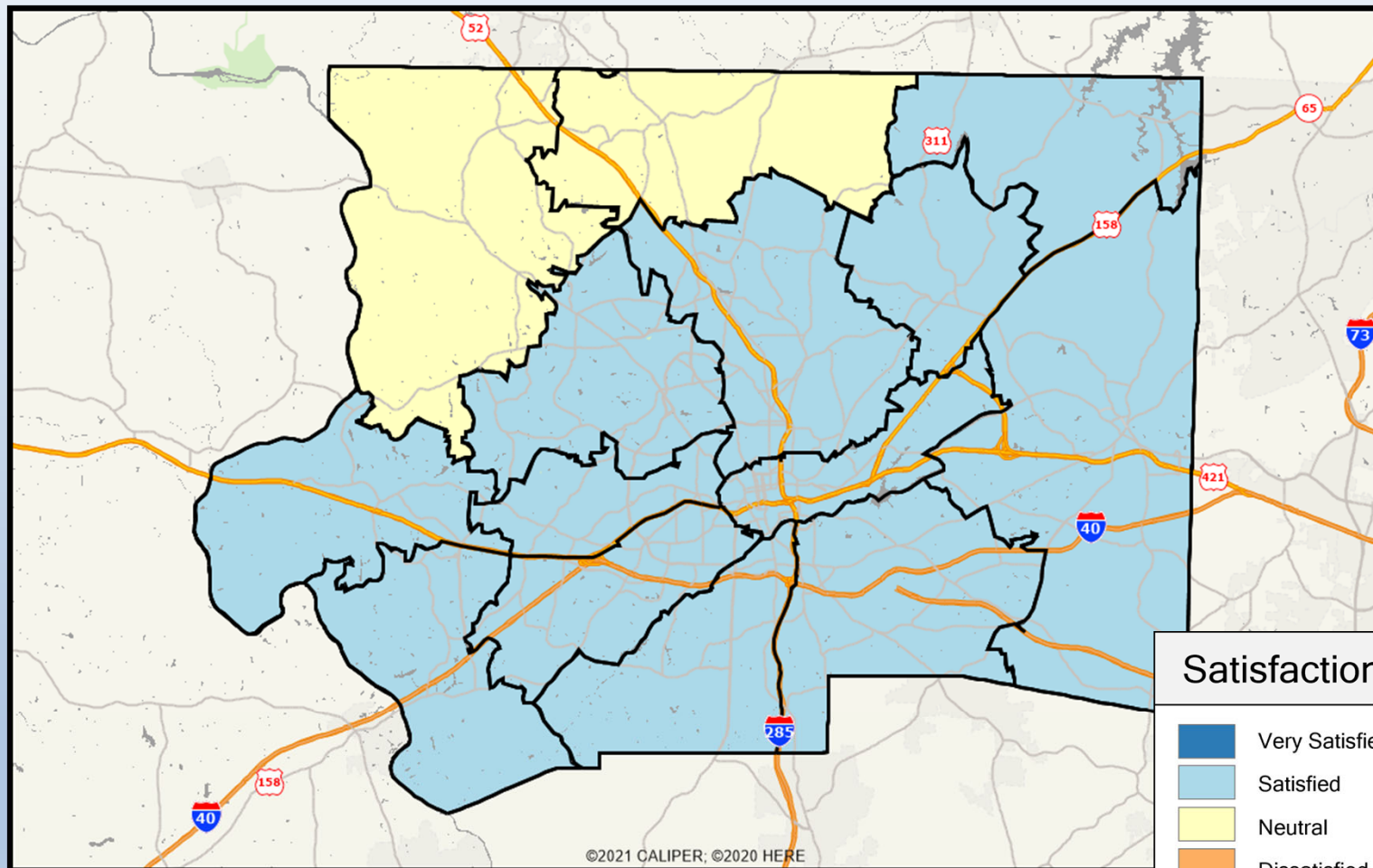
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-07. Quality of public health services



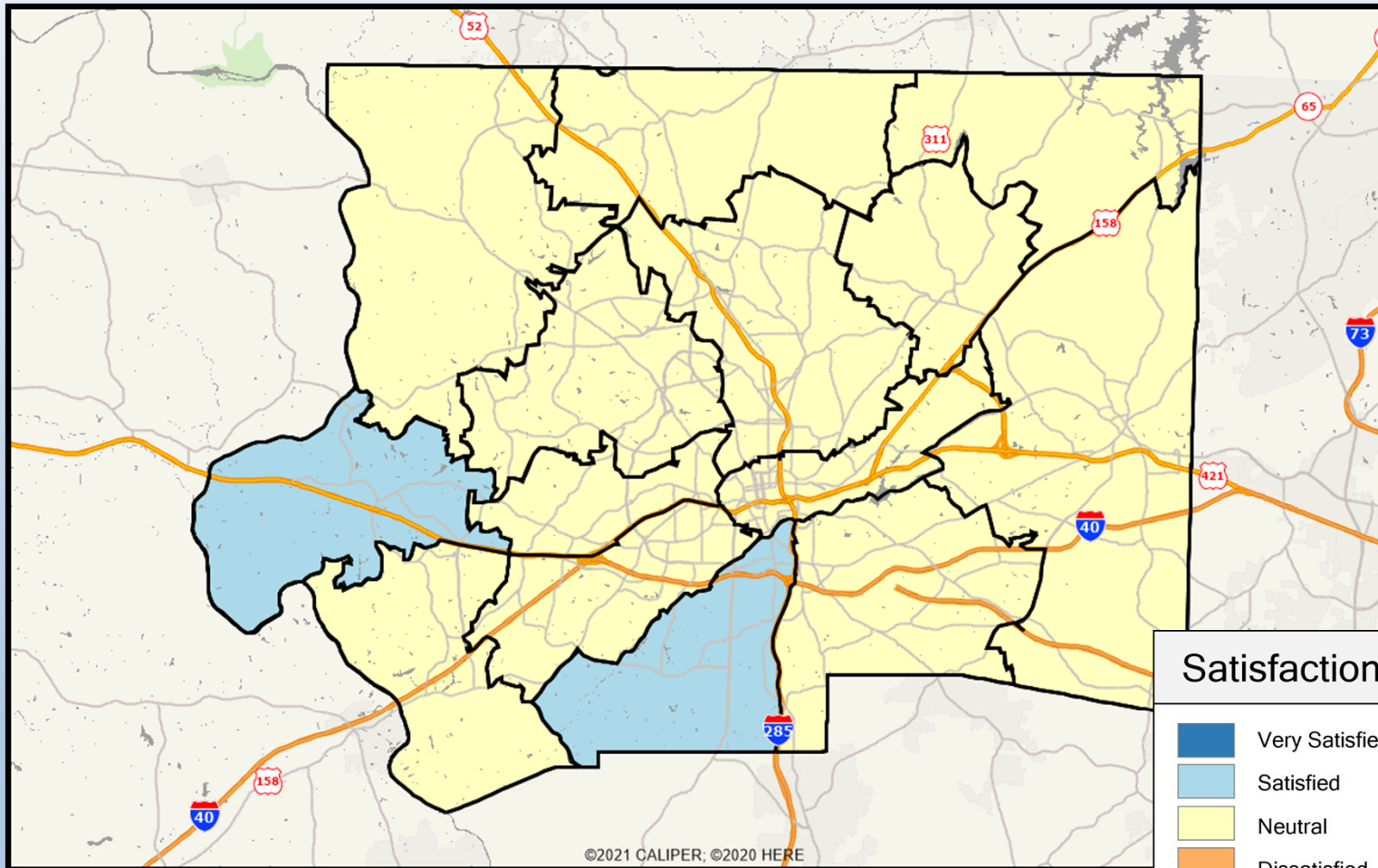
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**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-08. Quality of services from the Department of Social Services

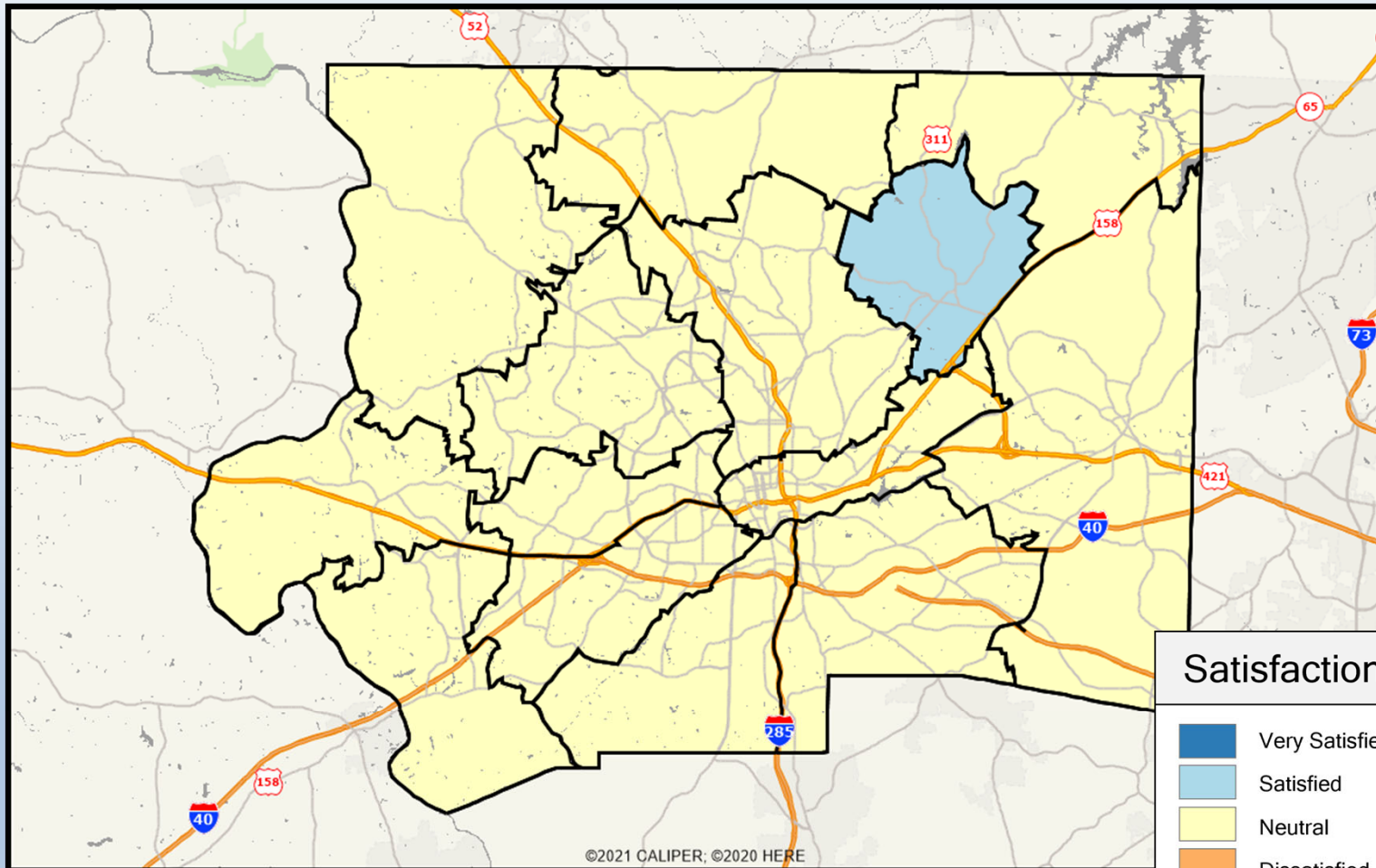


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-09. Quality of tax administration services



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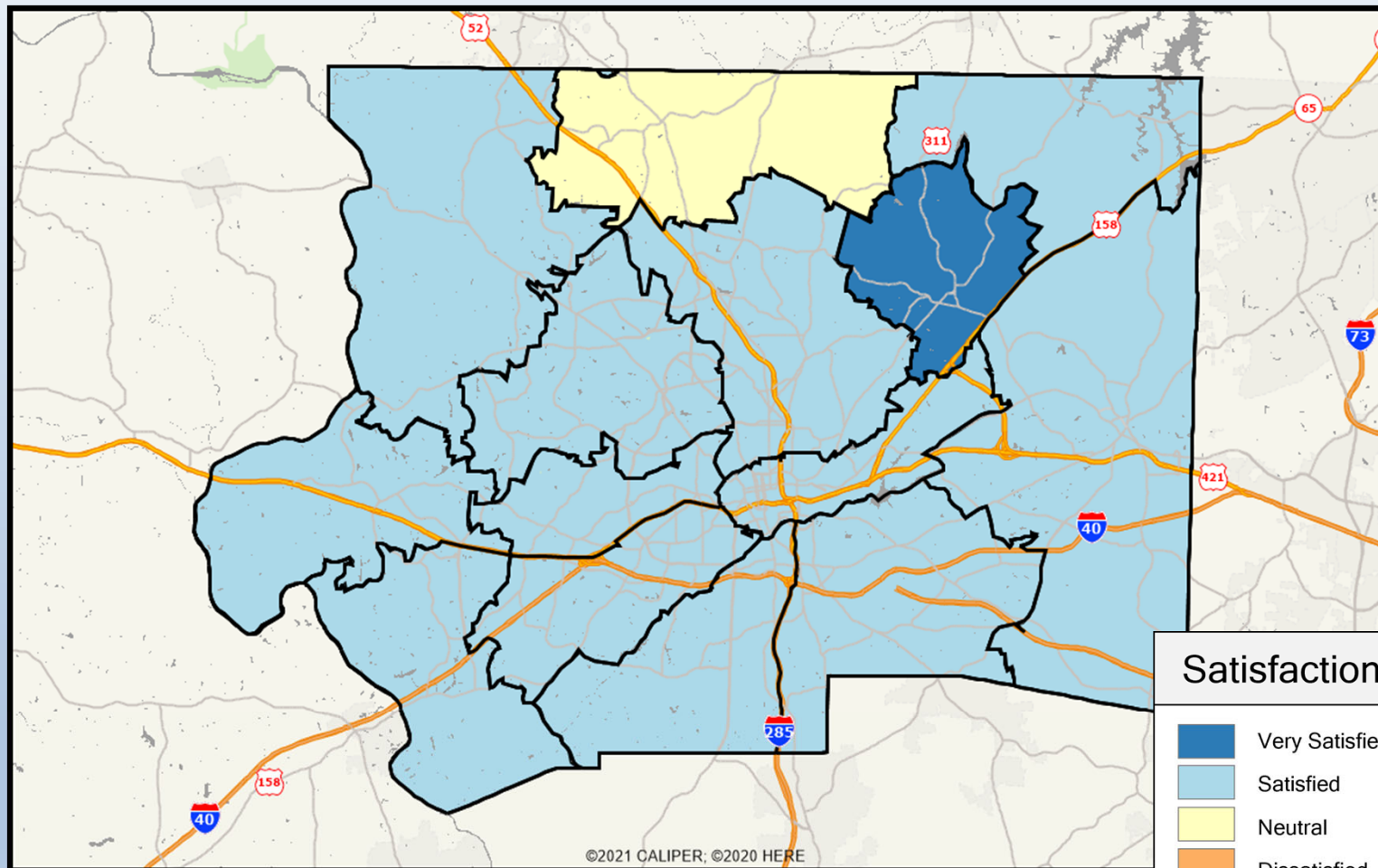
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-10. Quality of emergency medical services

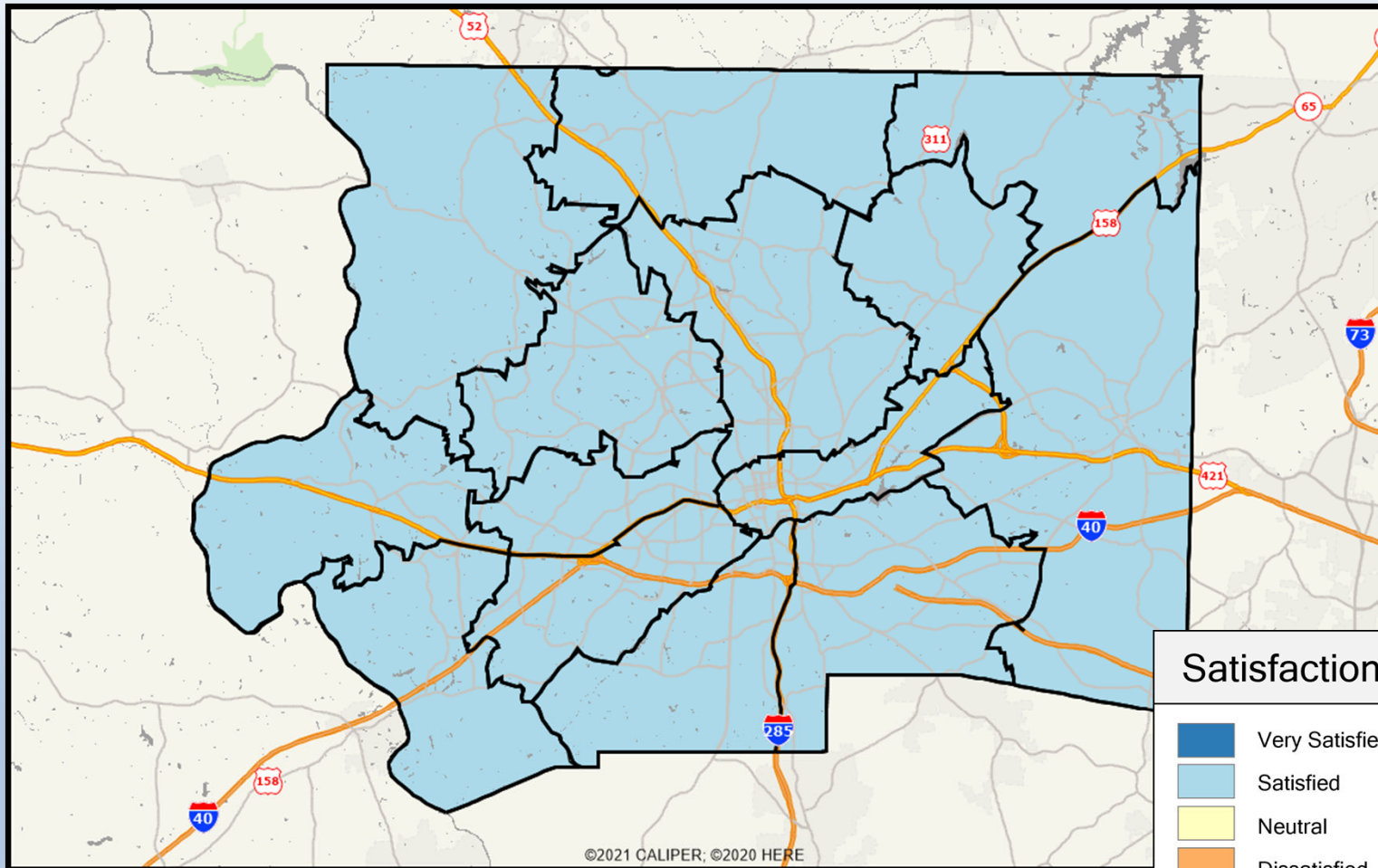


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-11. Quality of services provided by the Sheriff's Office

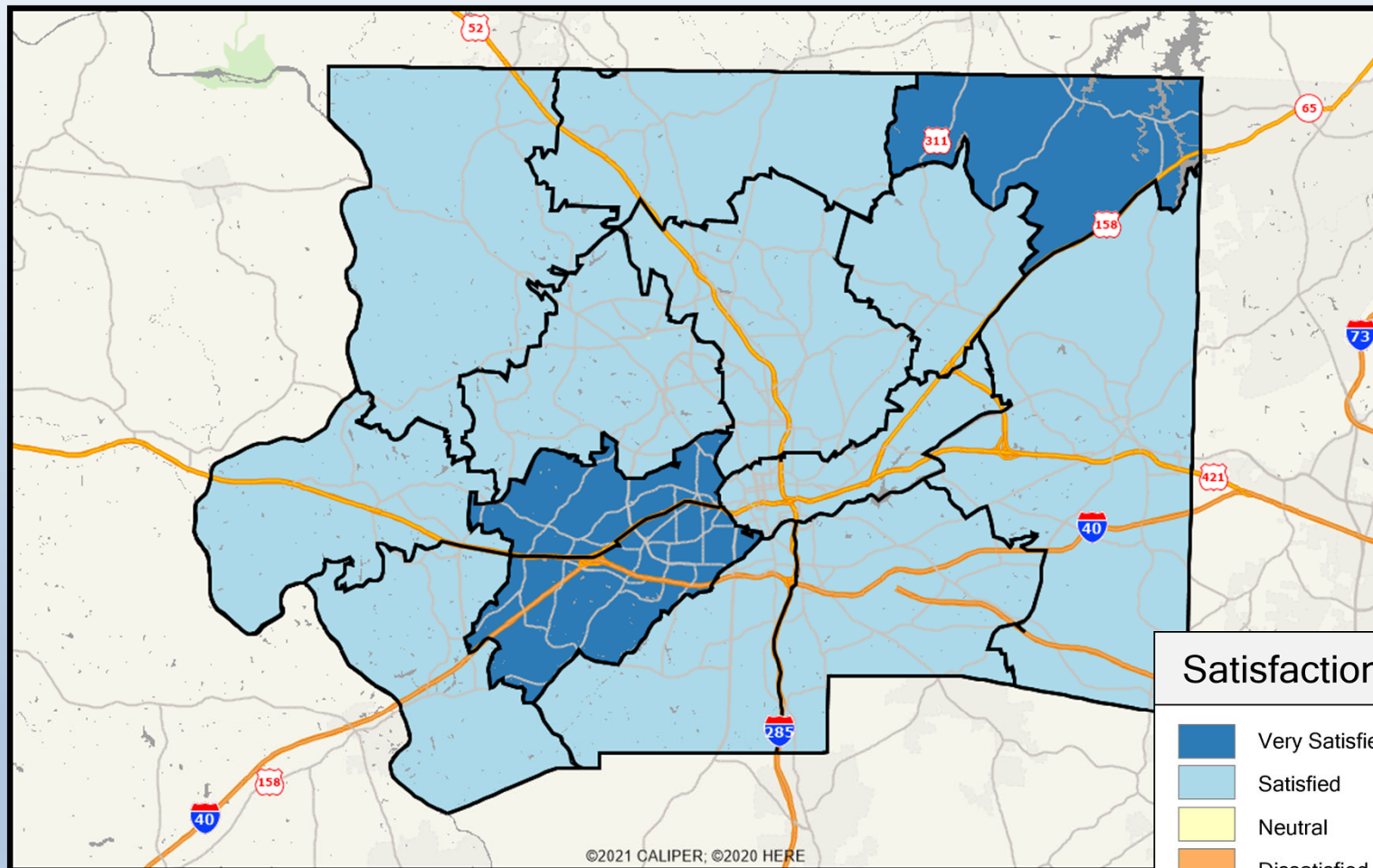


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-12. Quality of emergency 911 services



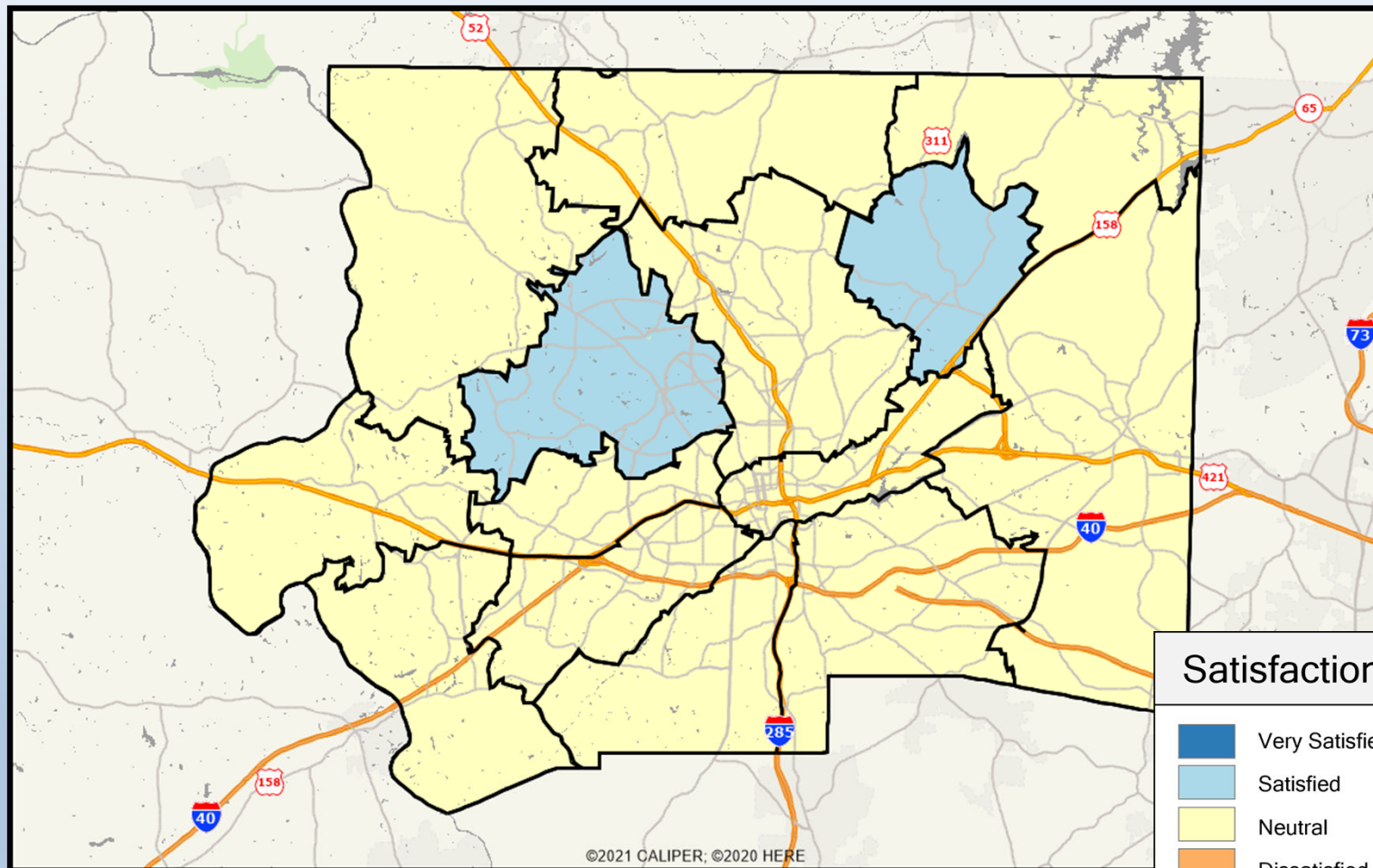
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Satisfaction	
	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response



# Q7-13. Quality of the Smith Reynolds Airport

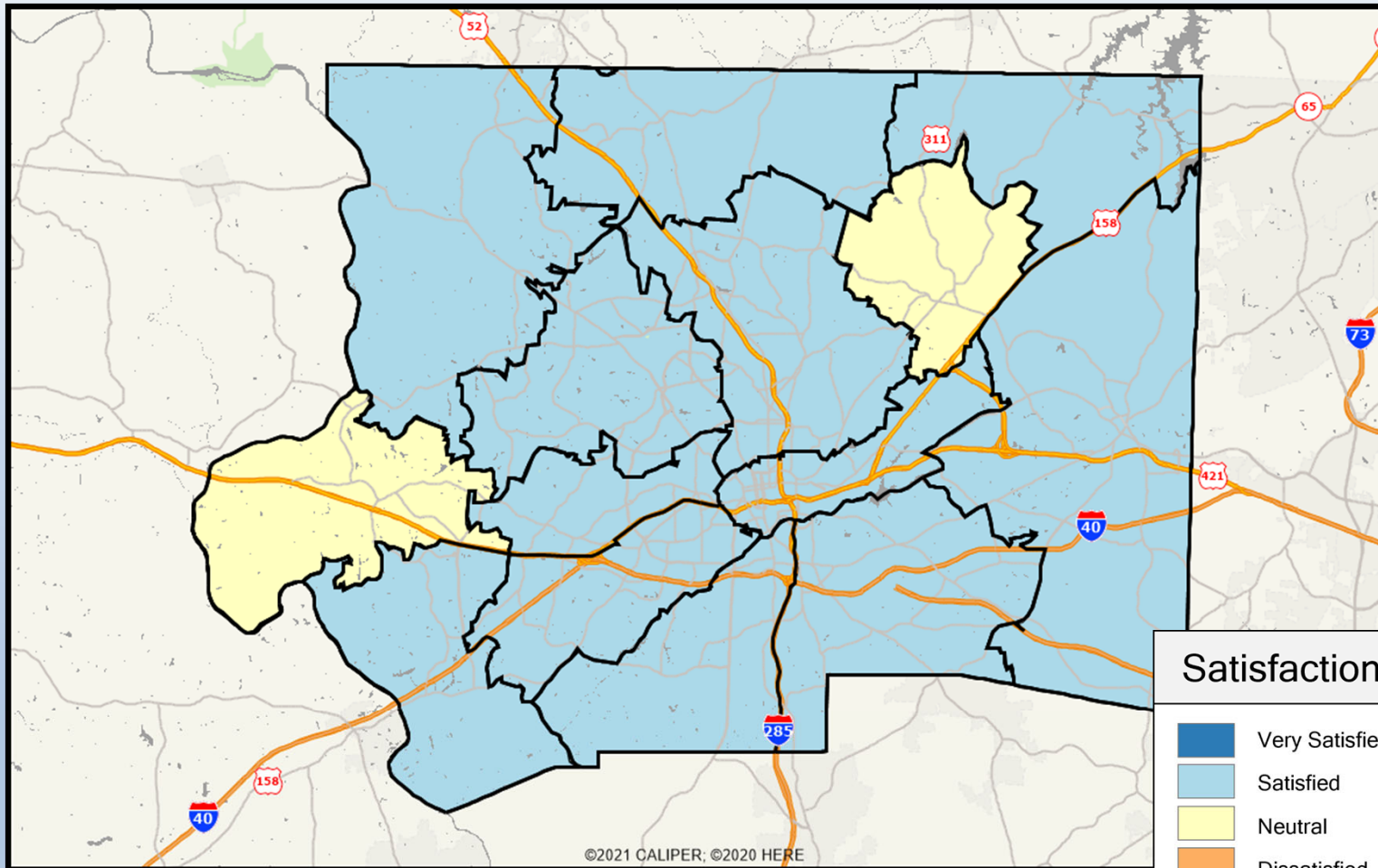


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-14. Quality of North Carolina Cooperative Extension services

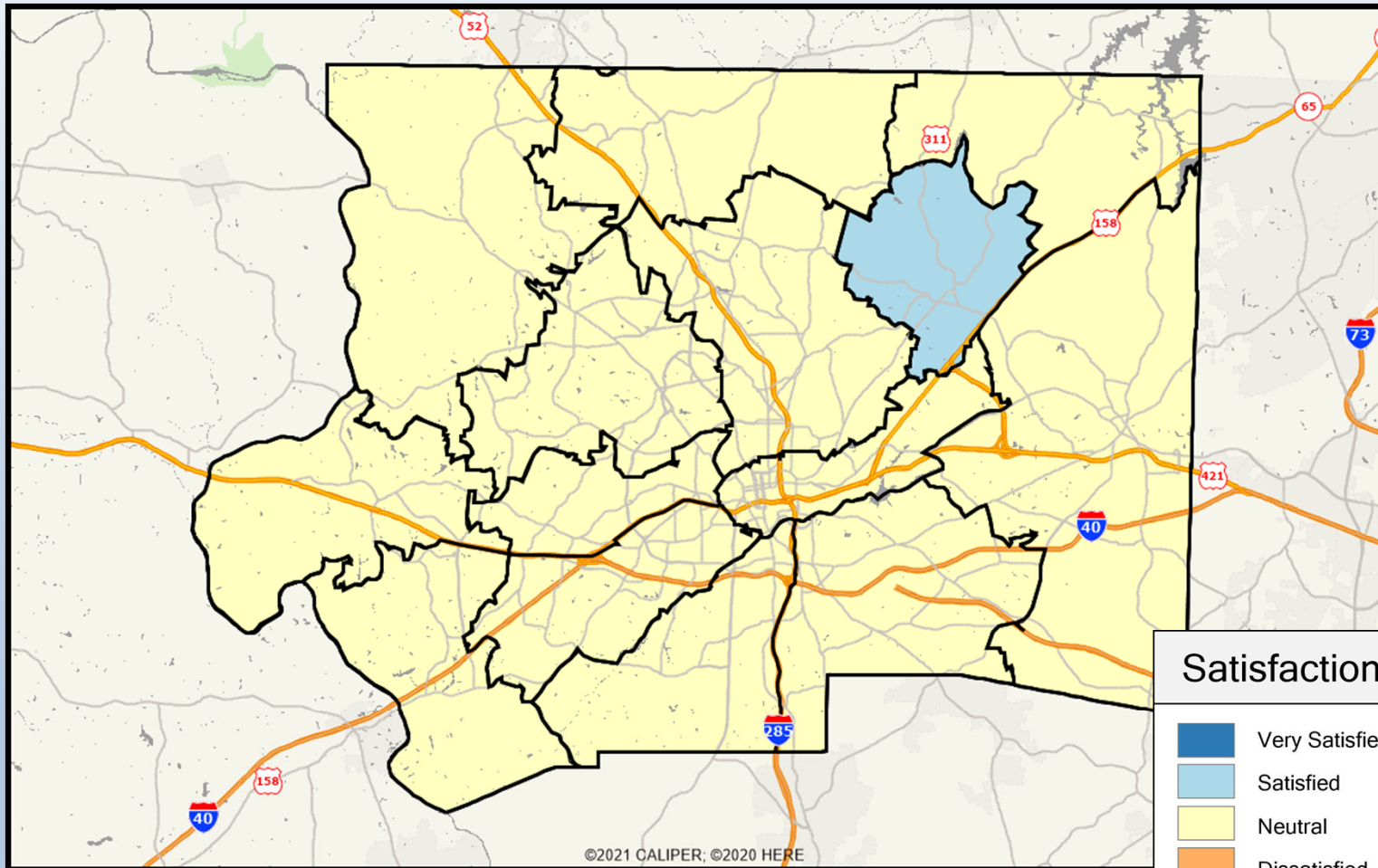


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-15. Quality of K-12 education buildings



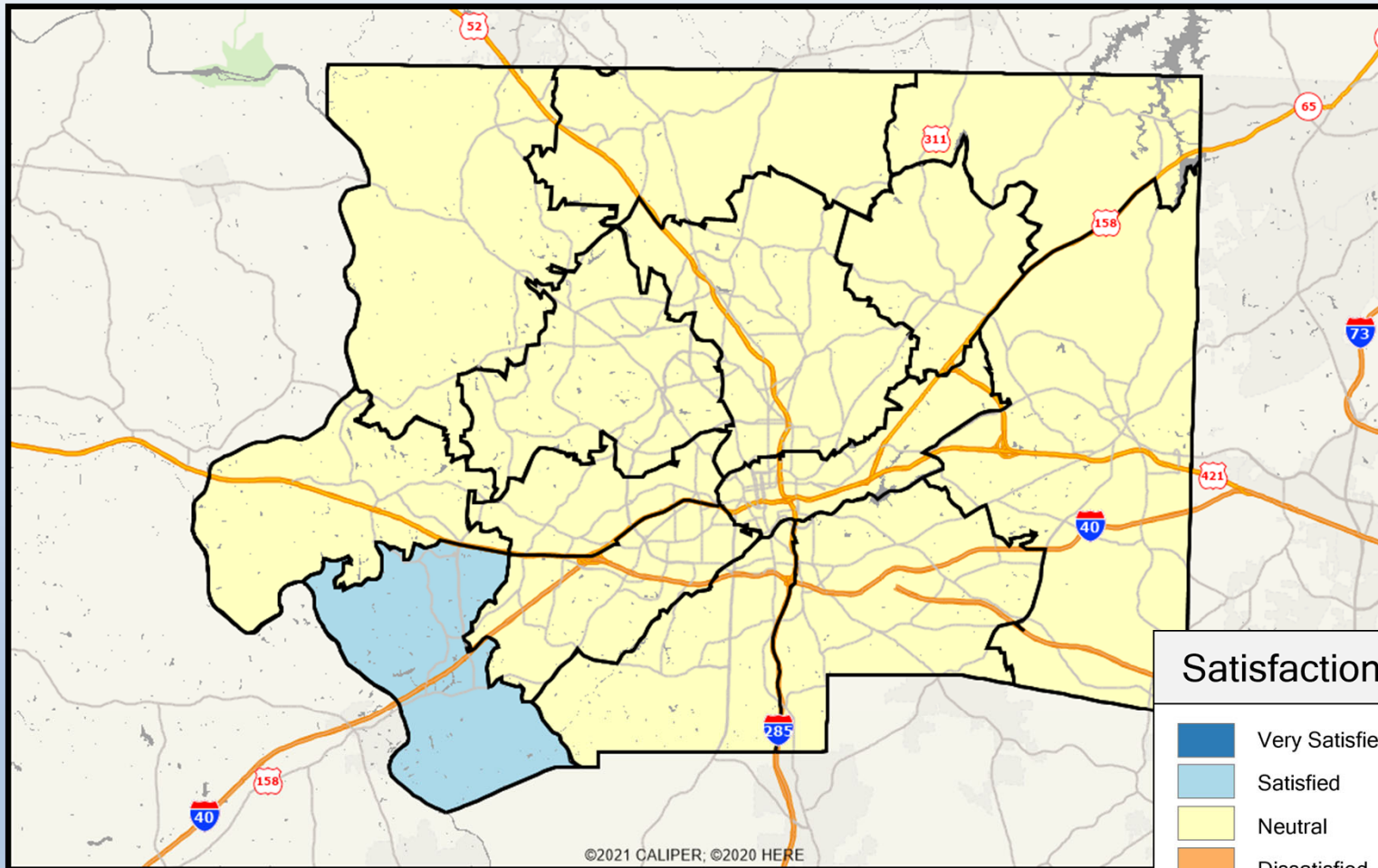
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-16. Quality of Environmental Assistance and Protection services

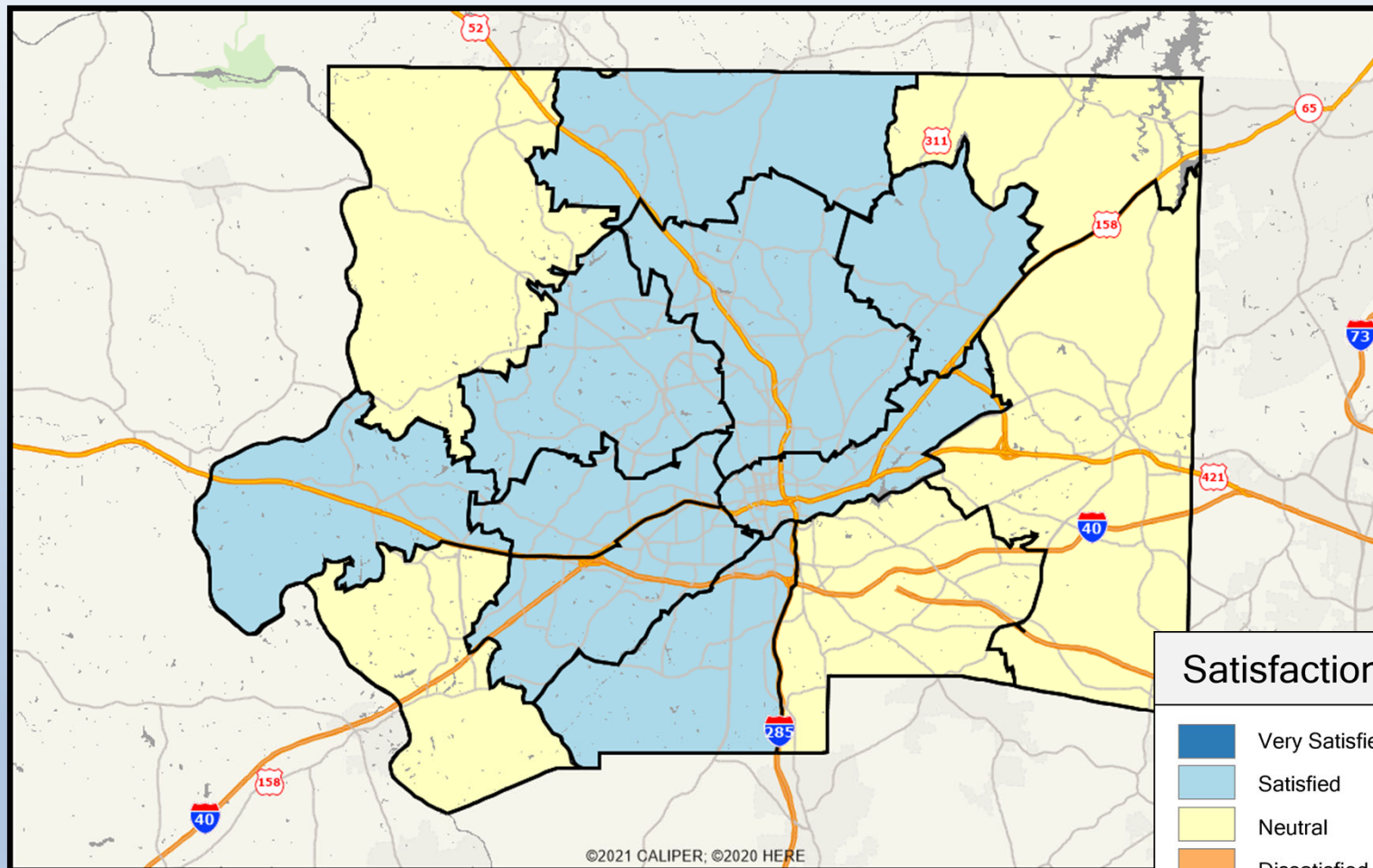


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q7-17. Quality of Online Tax Services

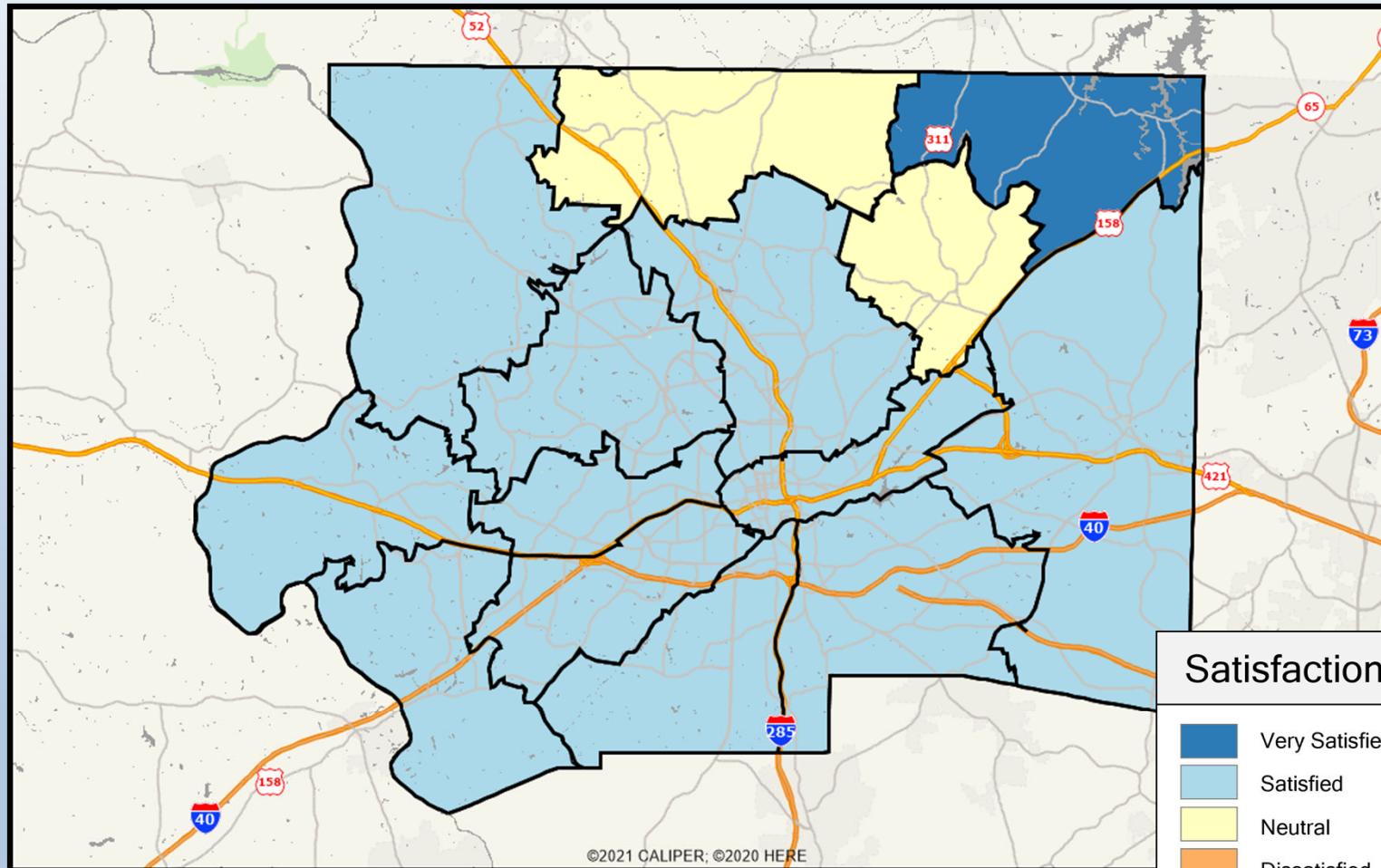


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-1. Condition of The Forsyth County Government Building at 201 N. Chestnut St. in Winston-Salem



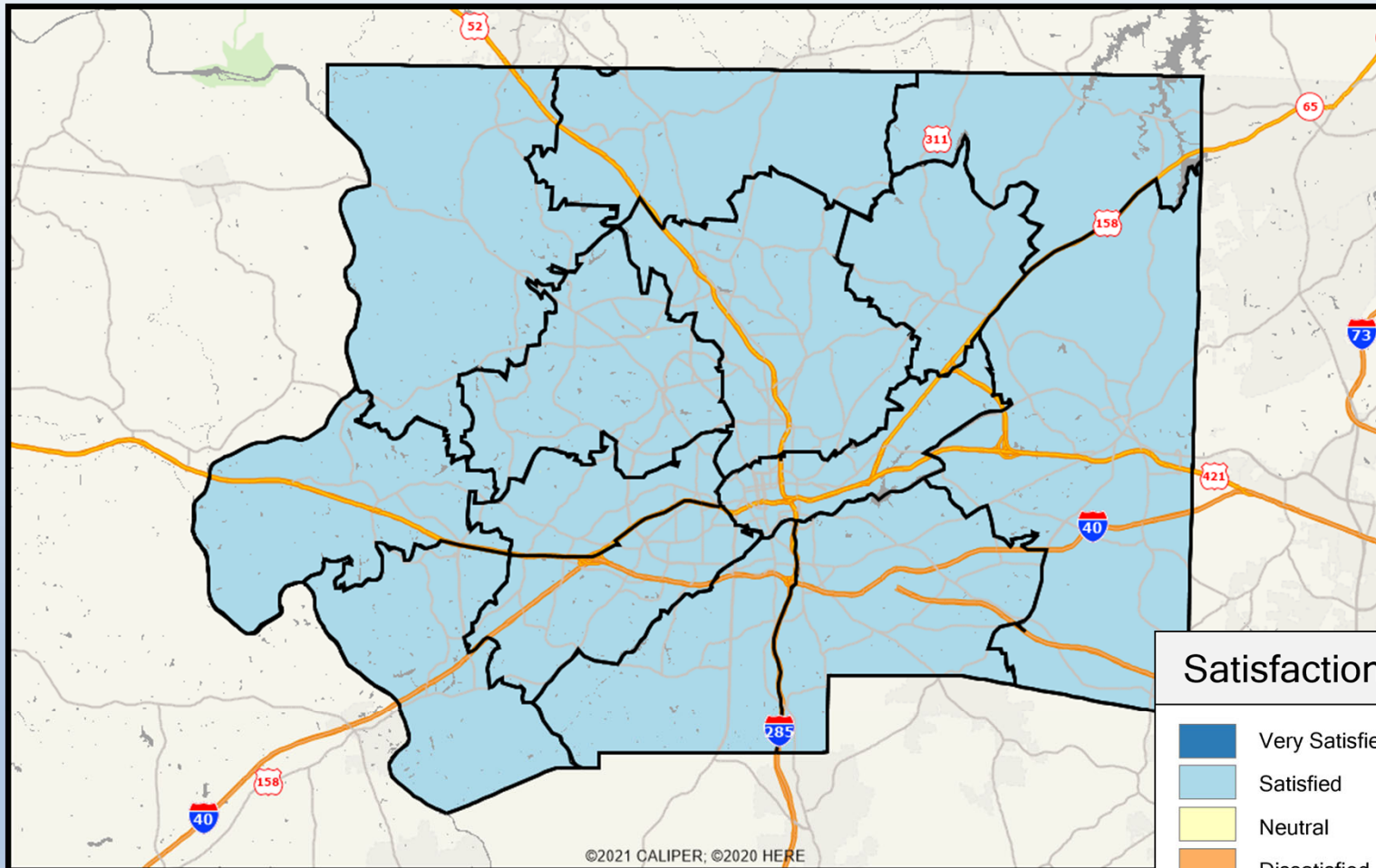
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-2. Condition of the Forsyth County Courthouse and Hall of Justice

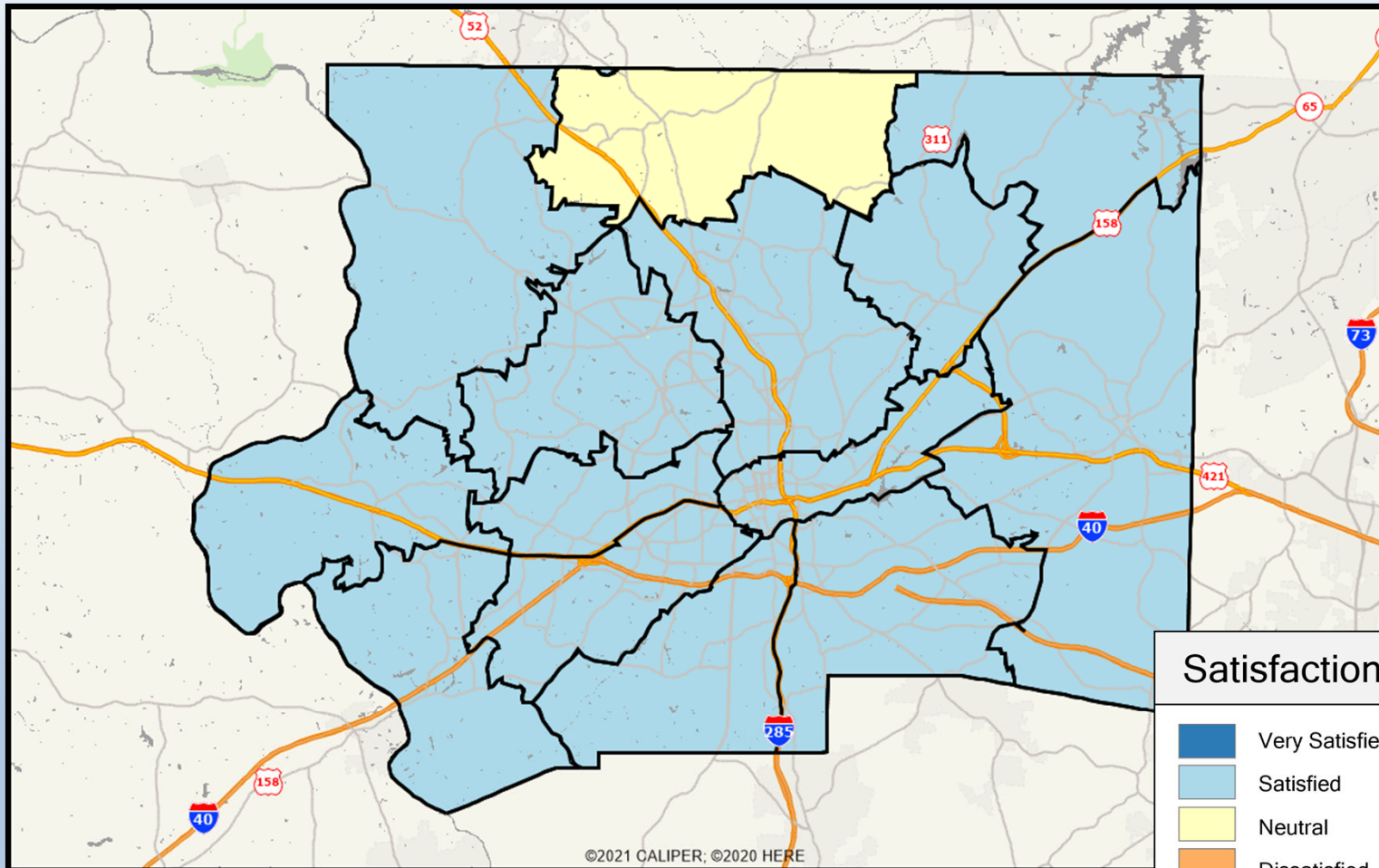


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-3. Condition of Forsyth Technical Community College facilities

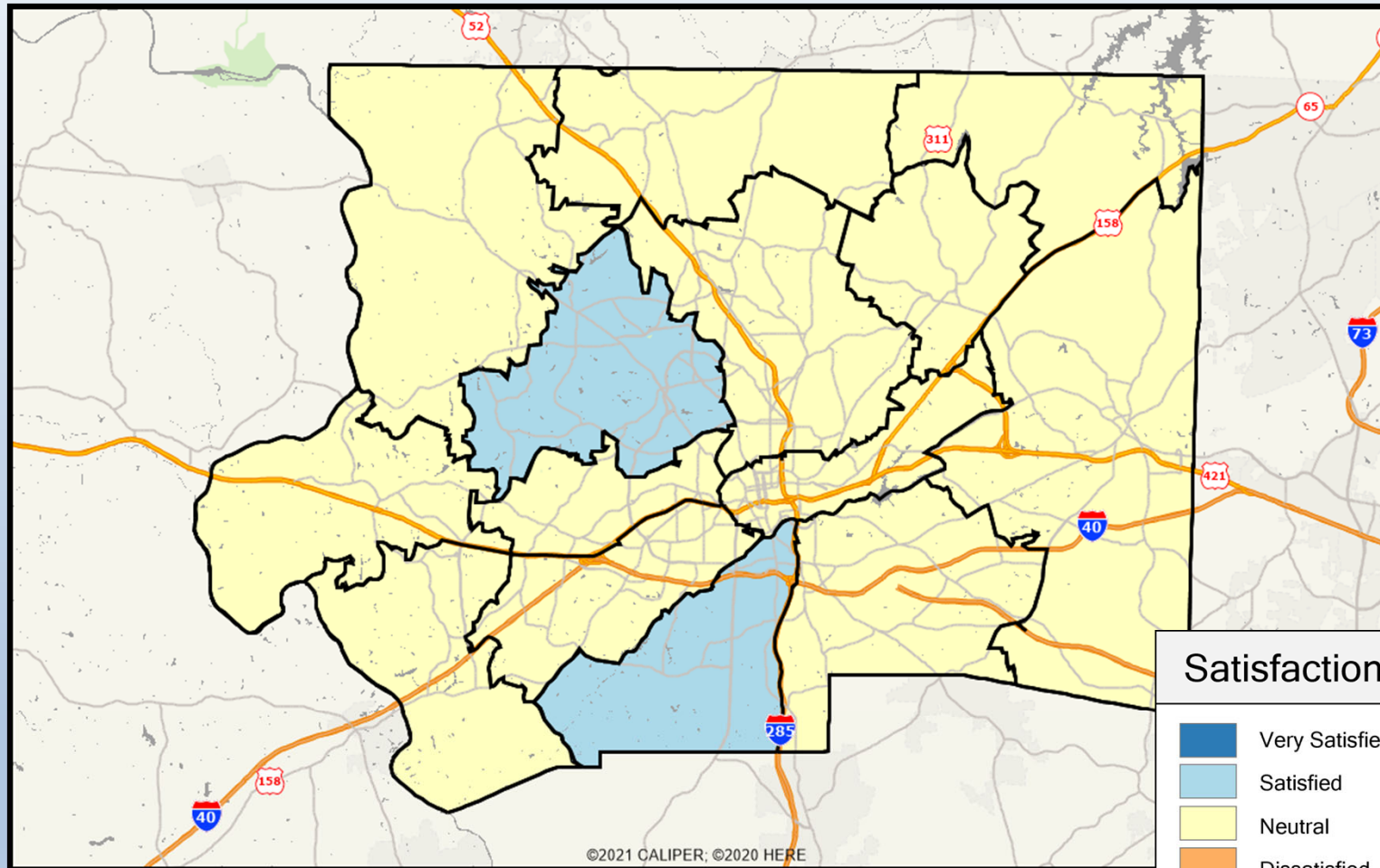


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-4. Condition of the County's Smith Reynolds Airport



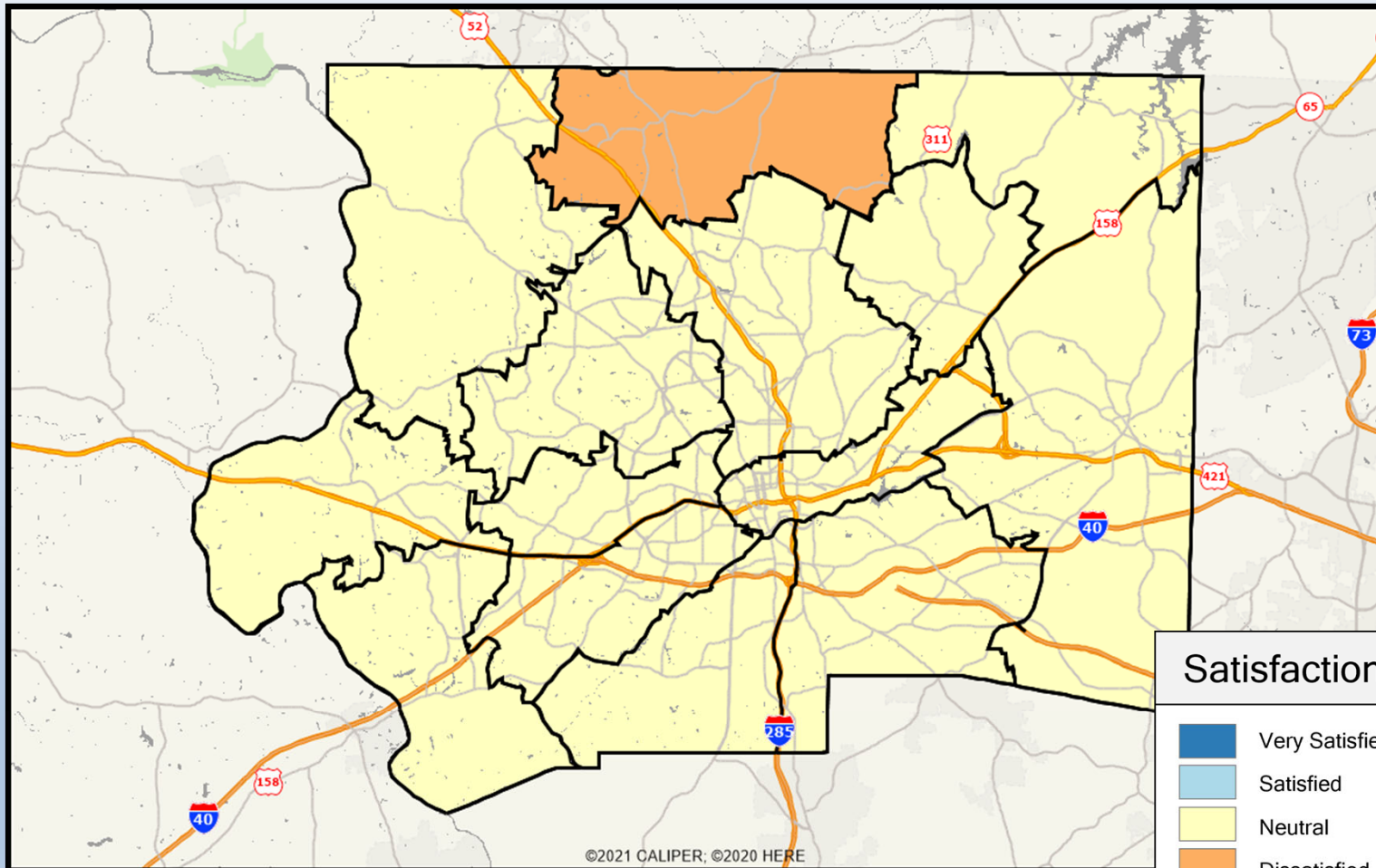
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-5. Condition of Winston-Salem Forsyth County K-12 public school buildings

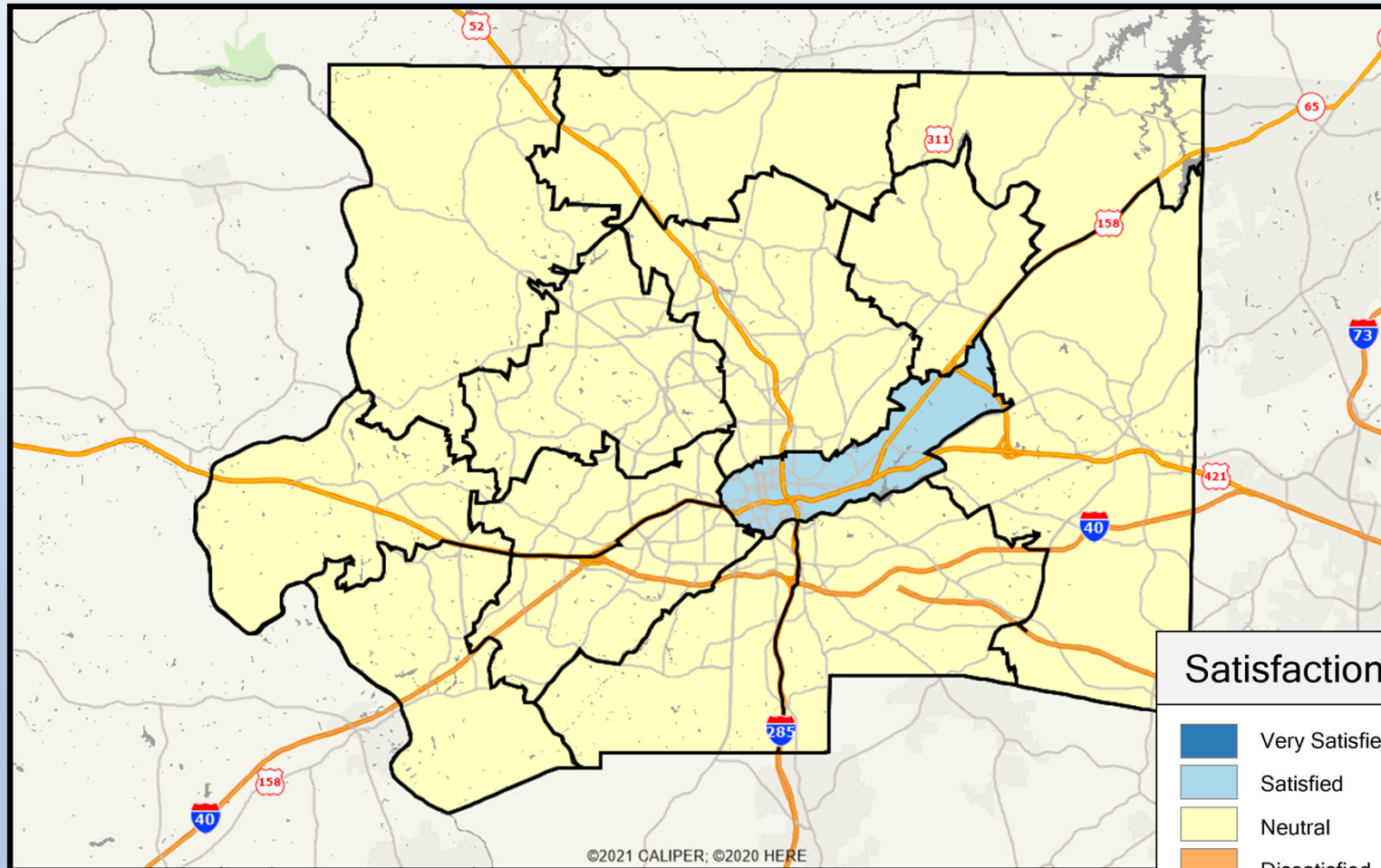


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-6. The amount of security staff on County properties

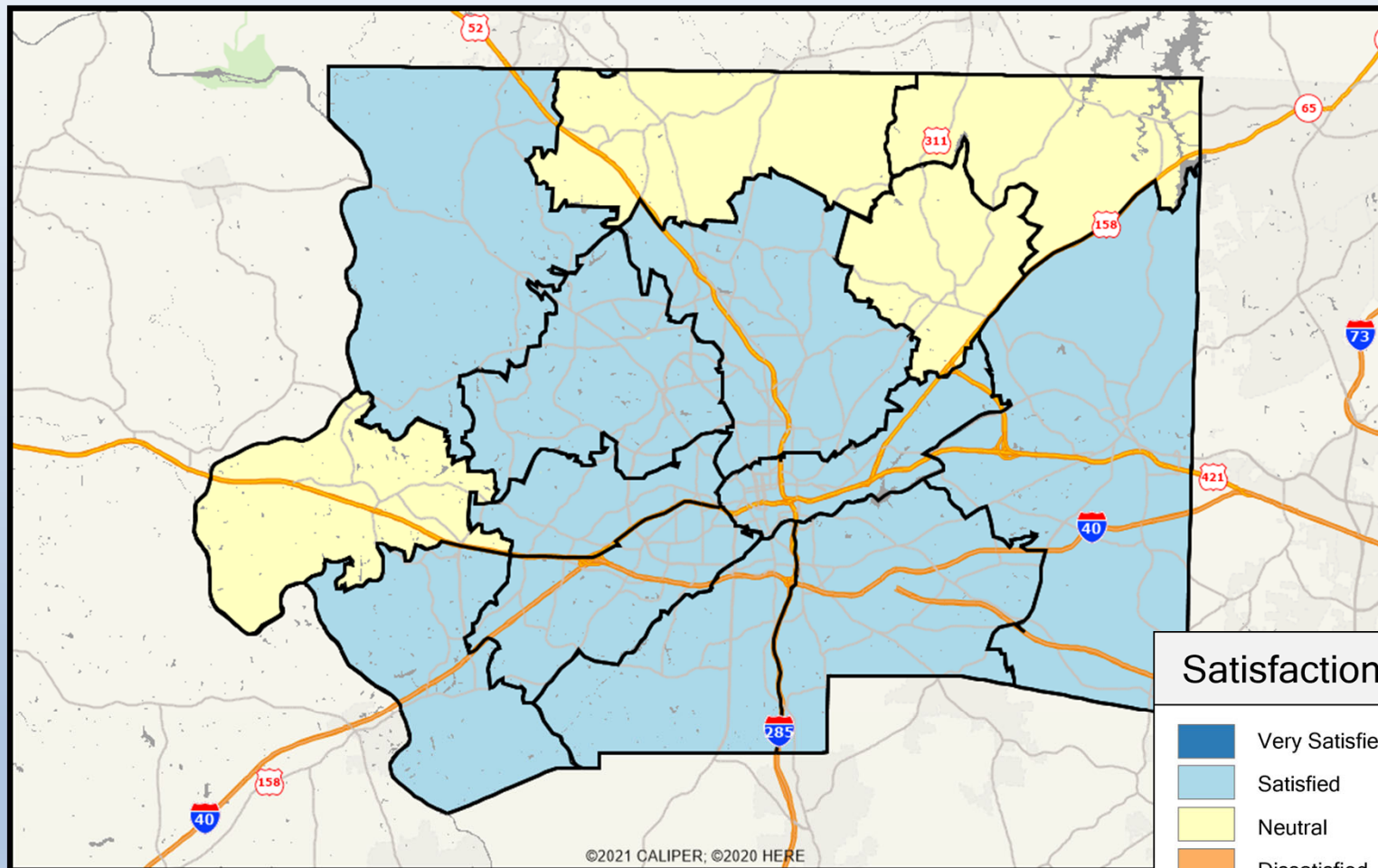


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-7. Cleanliness of County buildings



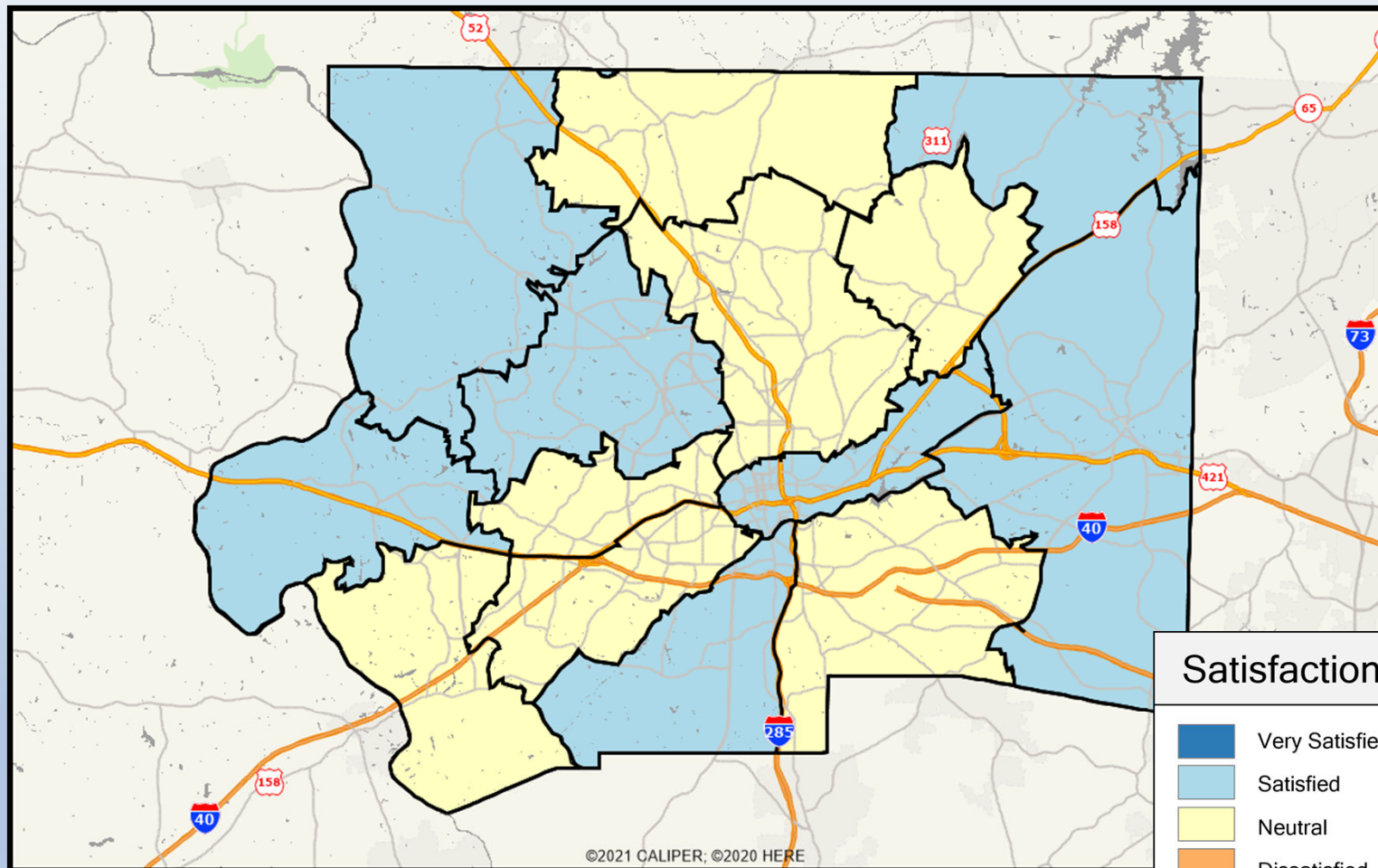
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-8. Accessibility of public buildings and ease of entry access



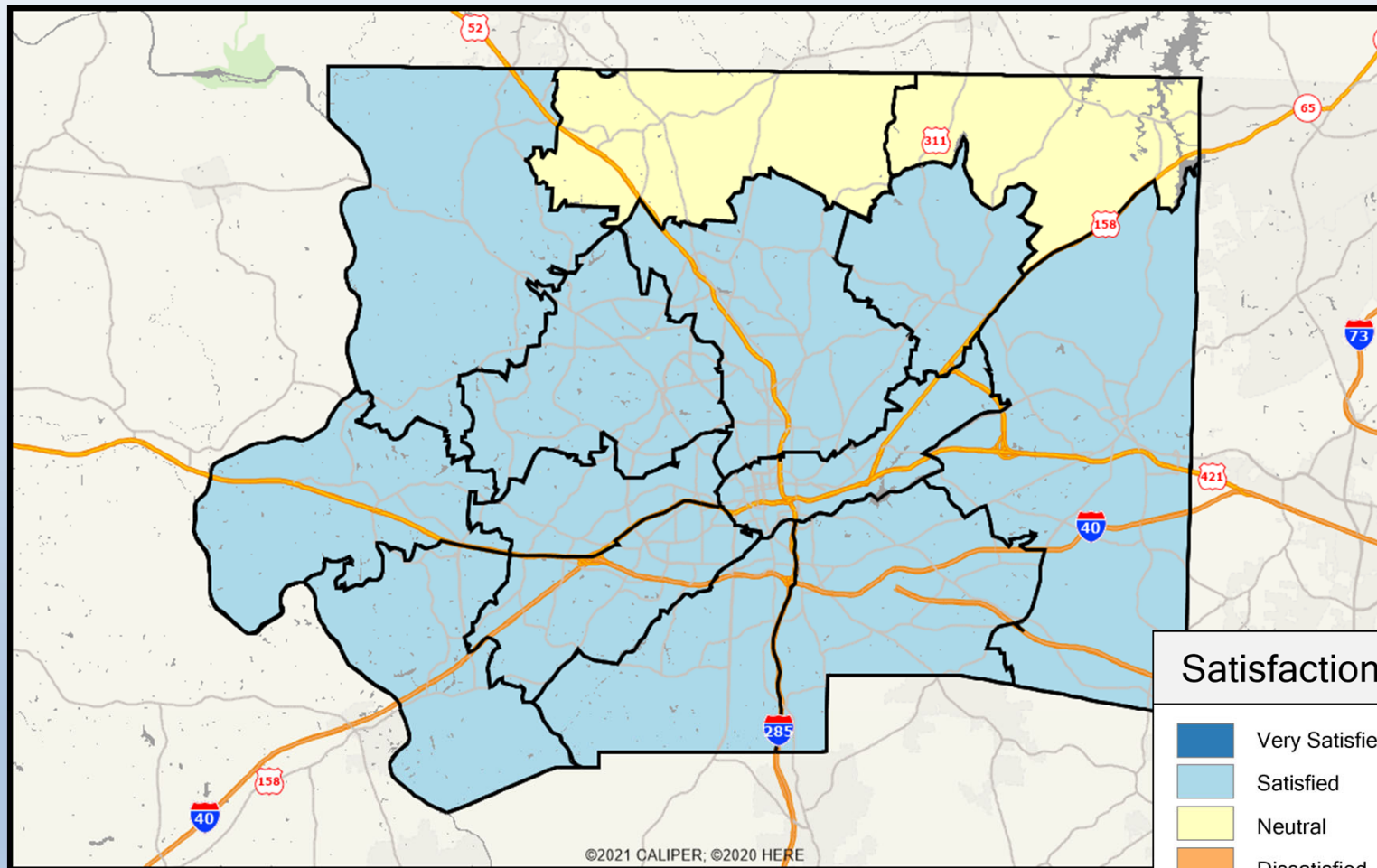
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**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q10-9. Landscaping around County buildings

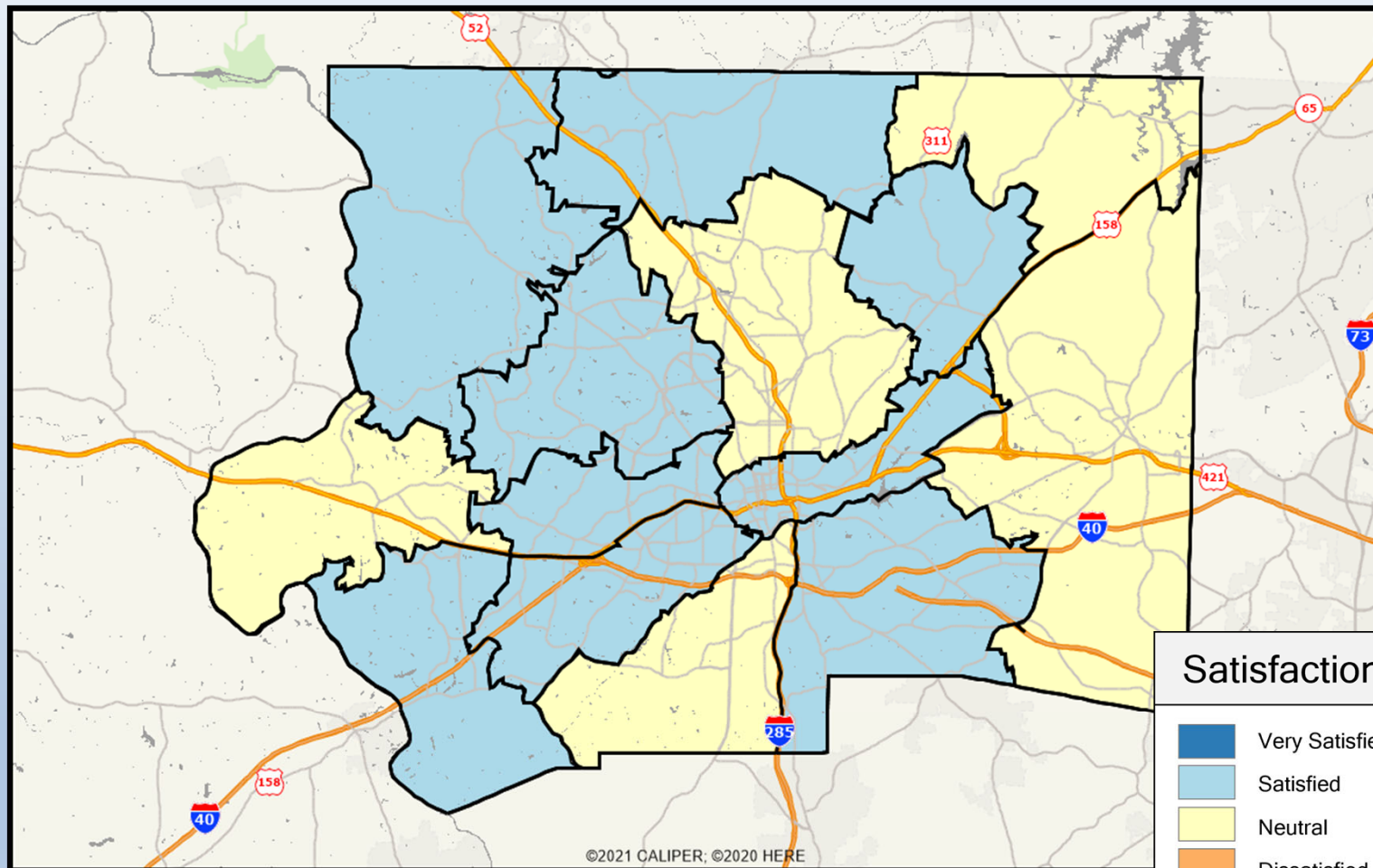


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q14-1. Ease of locating information on the County's website



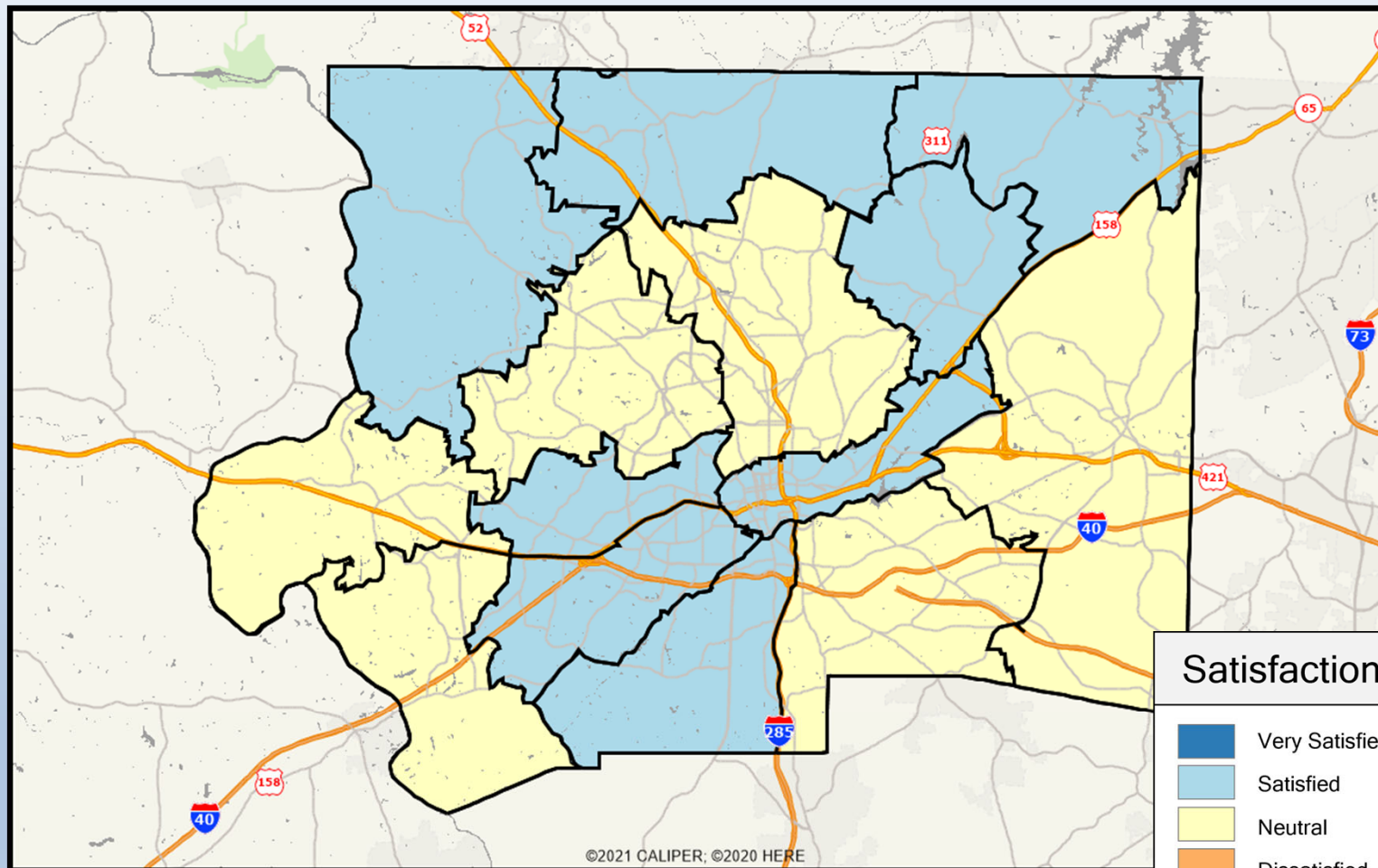
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q14-2. Your experience engaging with the County government process

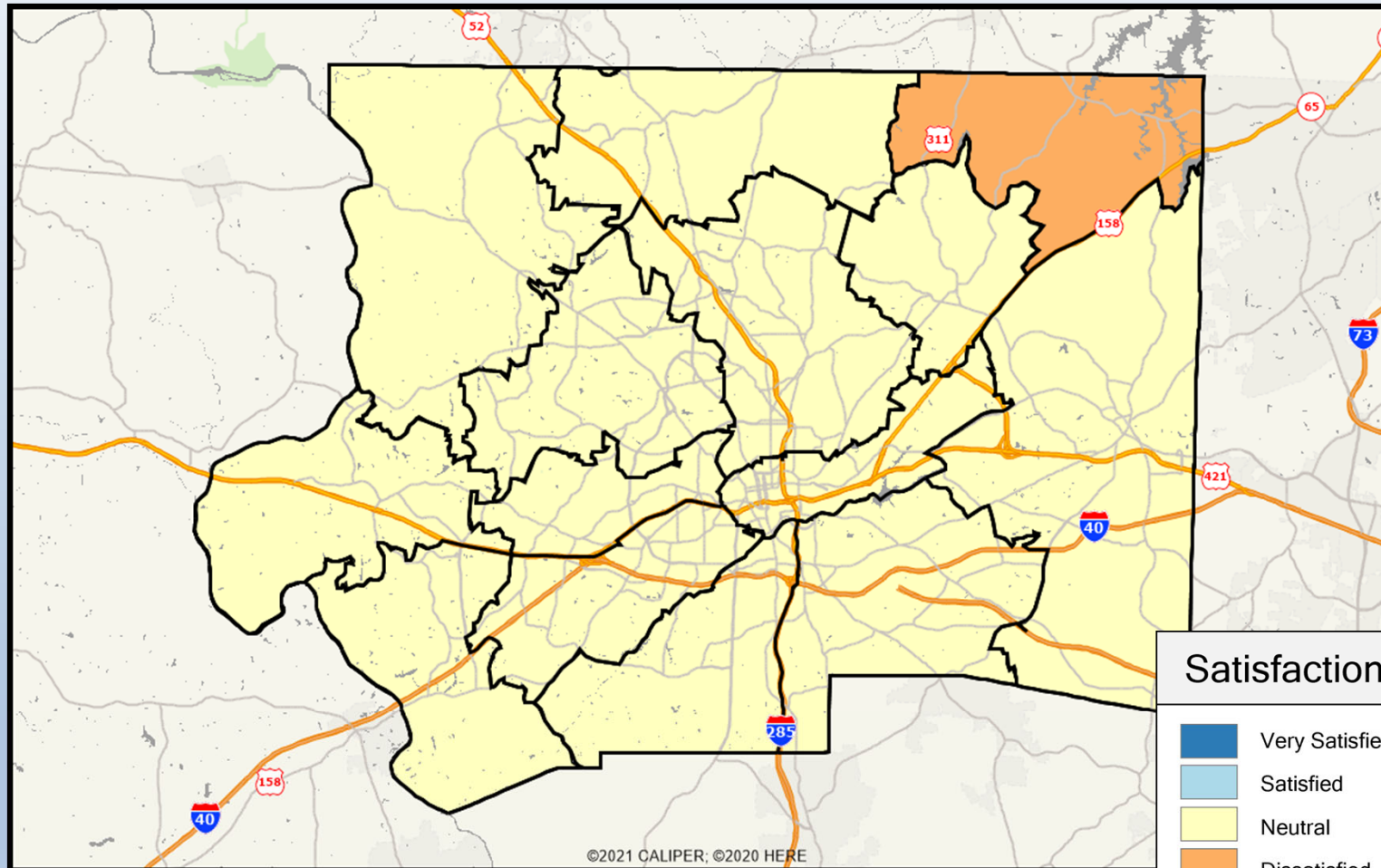


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q14-3. Level of public involvement in local decisions with the County

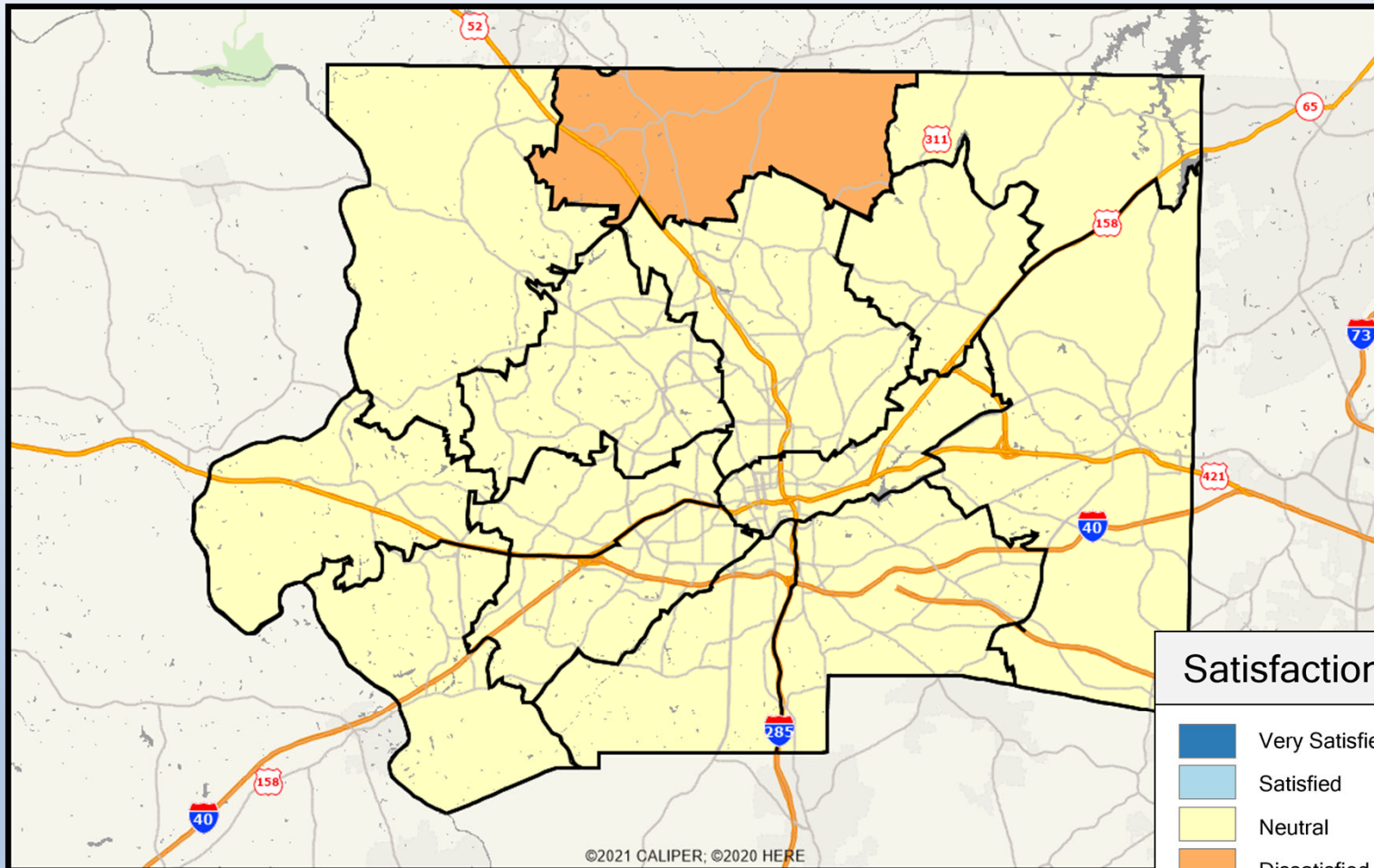


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q14-4. County efforts to keep you informed about local issues



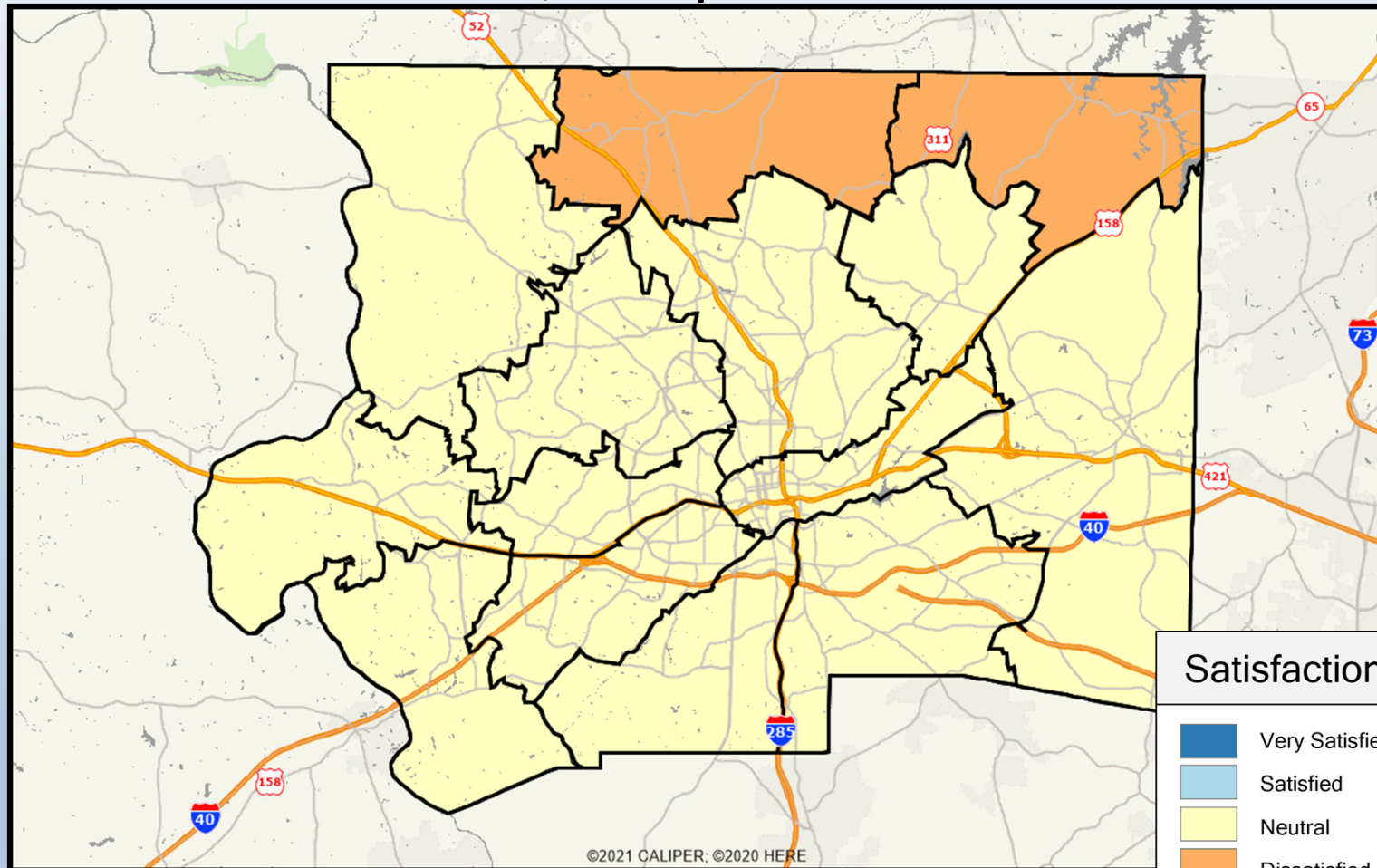
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**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



# Q14-5. County efforts to be open and transparent with information about County issues, services, and performance

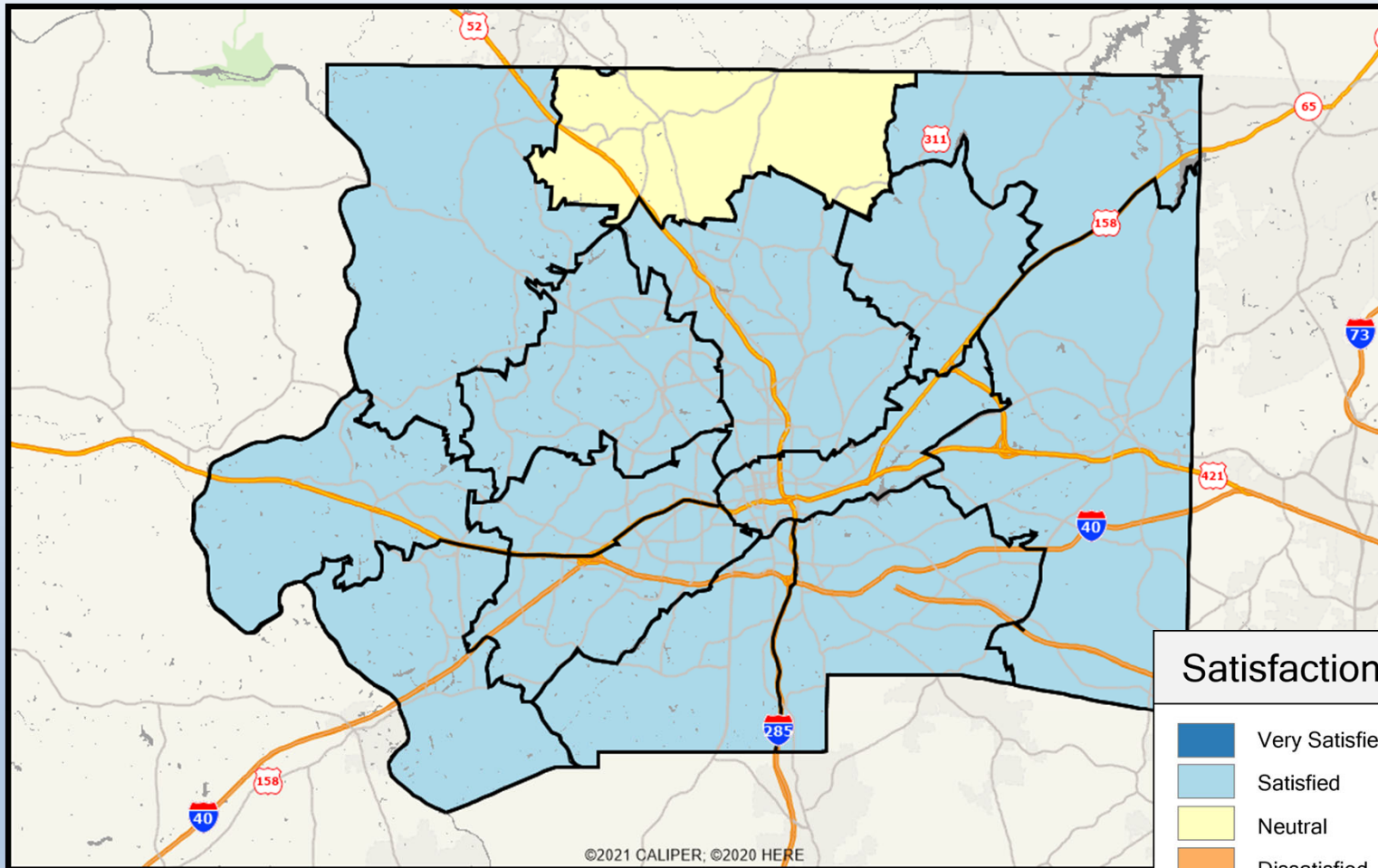


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-01. Availability of active recreation equipment

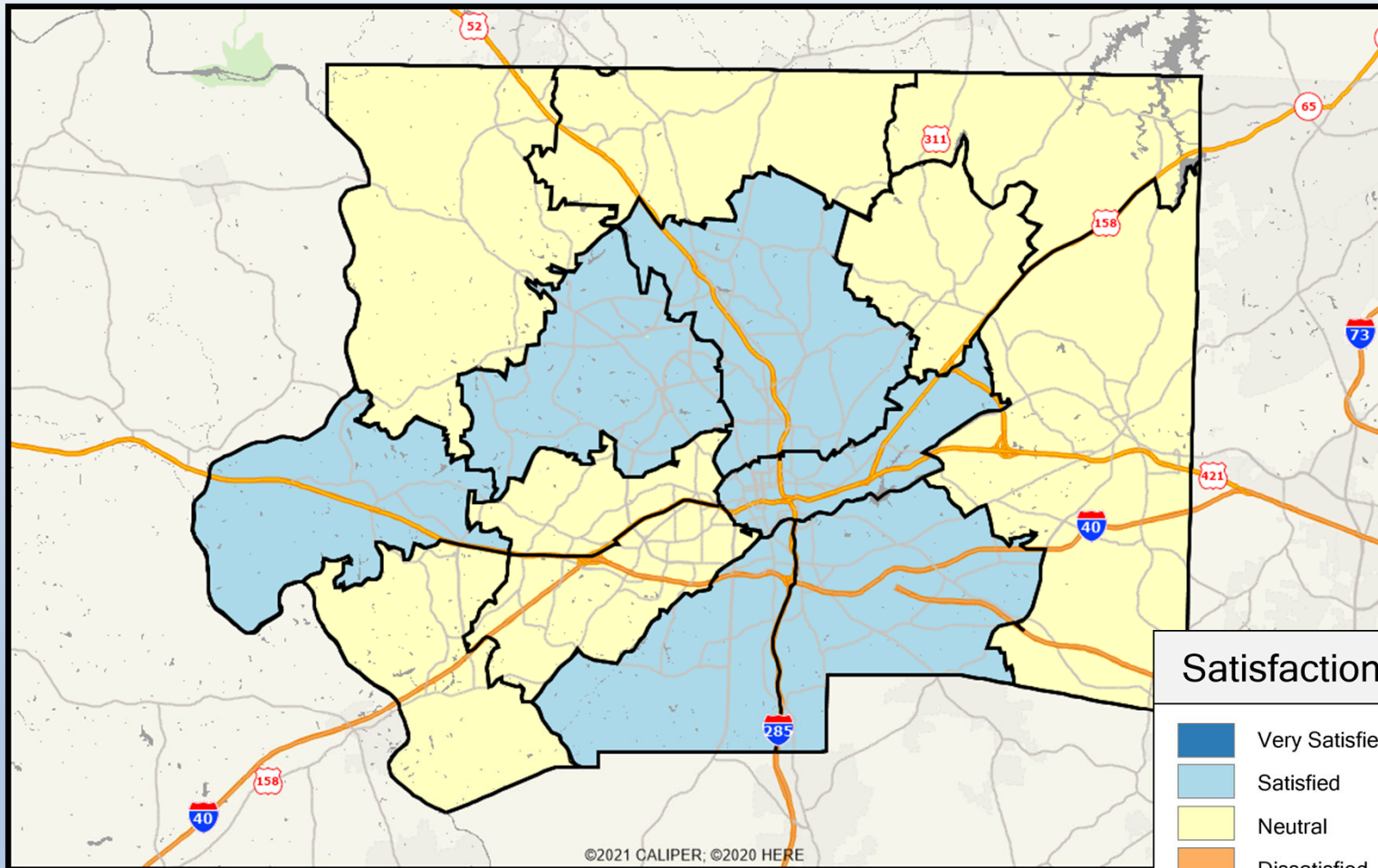


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-02. Availability of pickleball courts



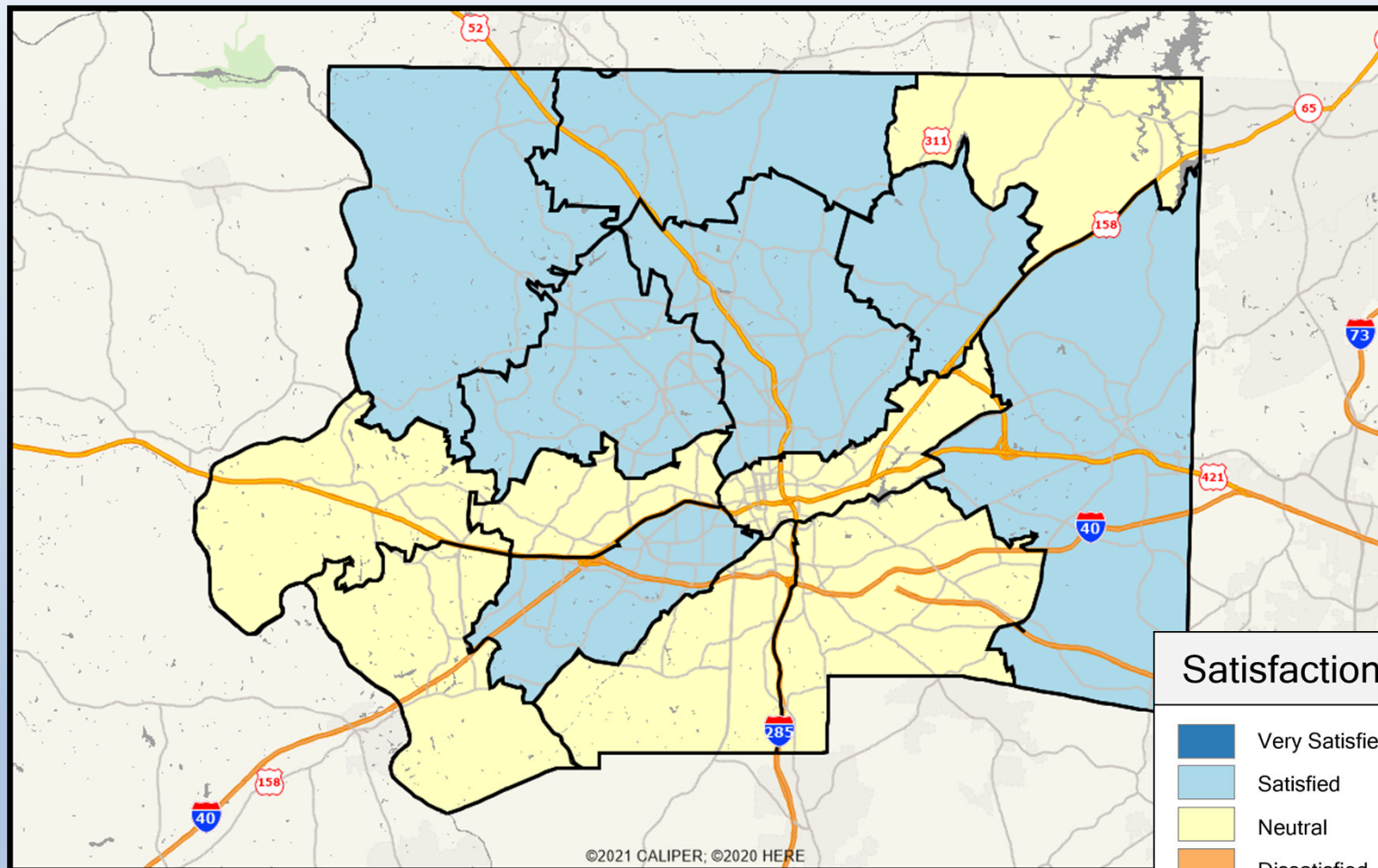
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-03. Quality of public disc golf courses

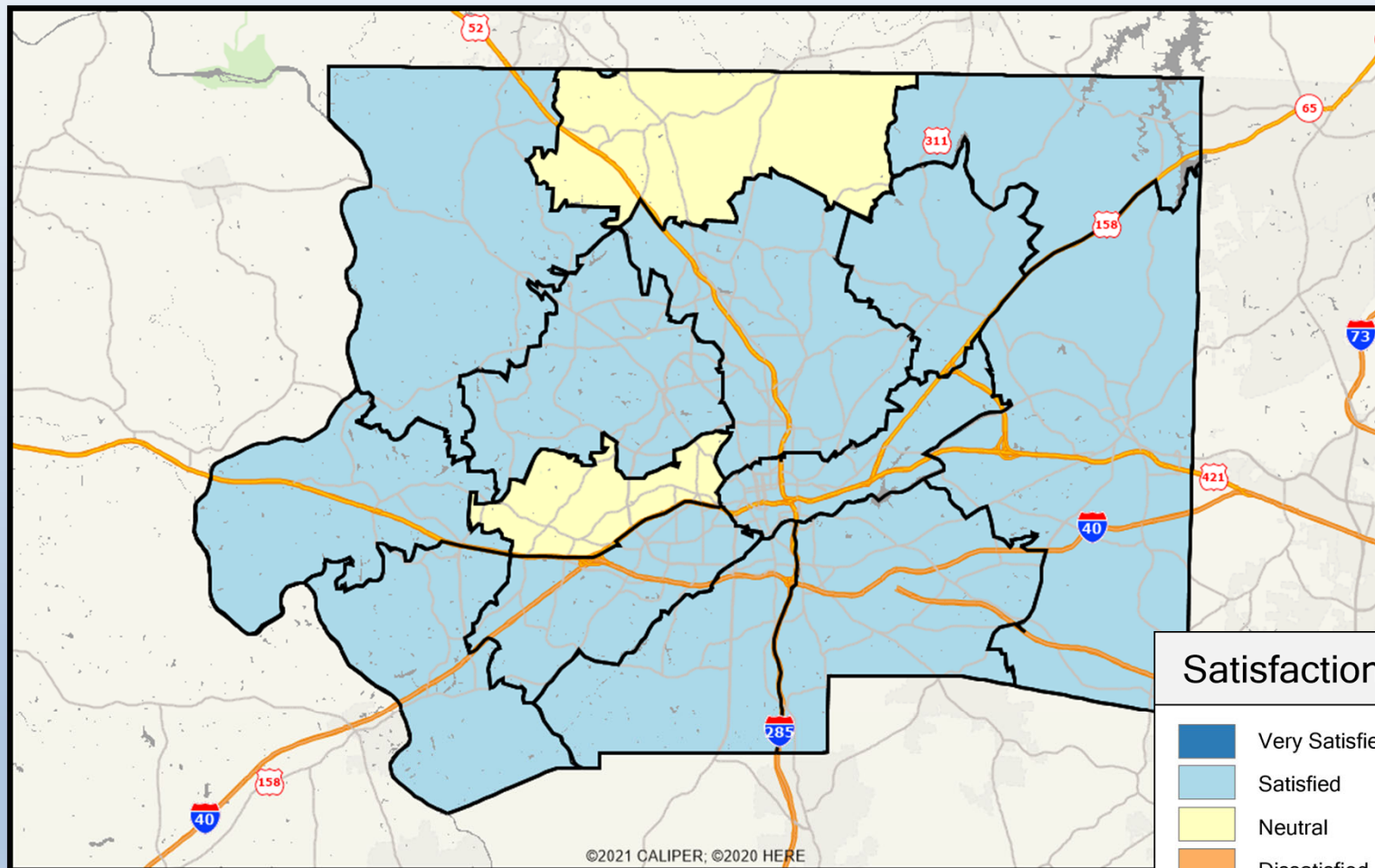


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-04. Quality and availability of event facilities

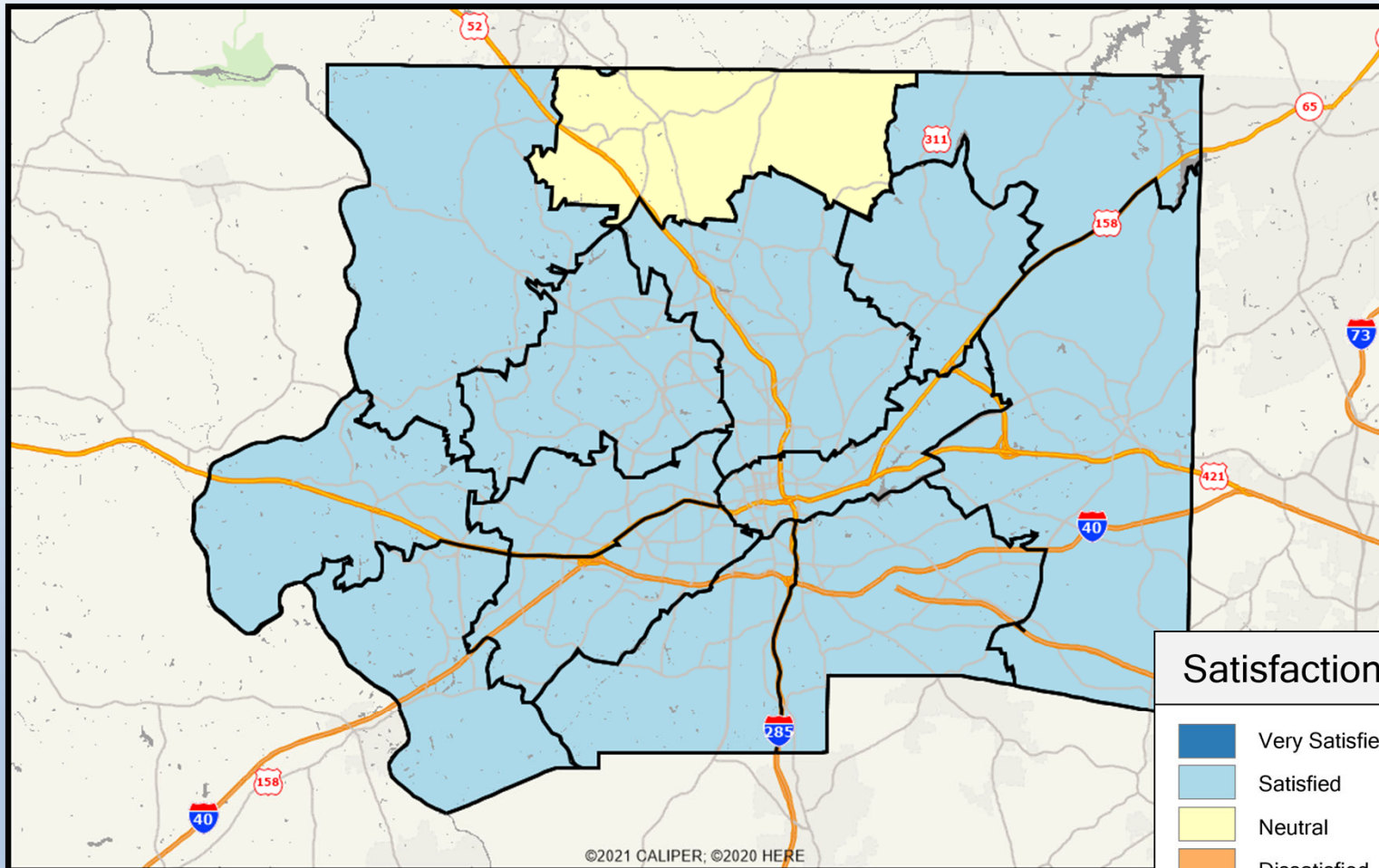


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-05. Maintenance of County parks



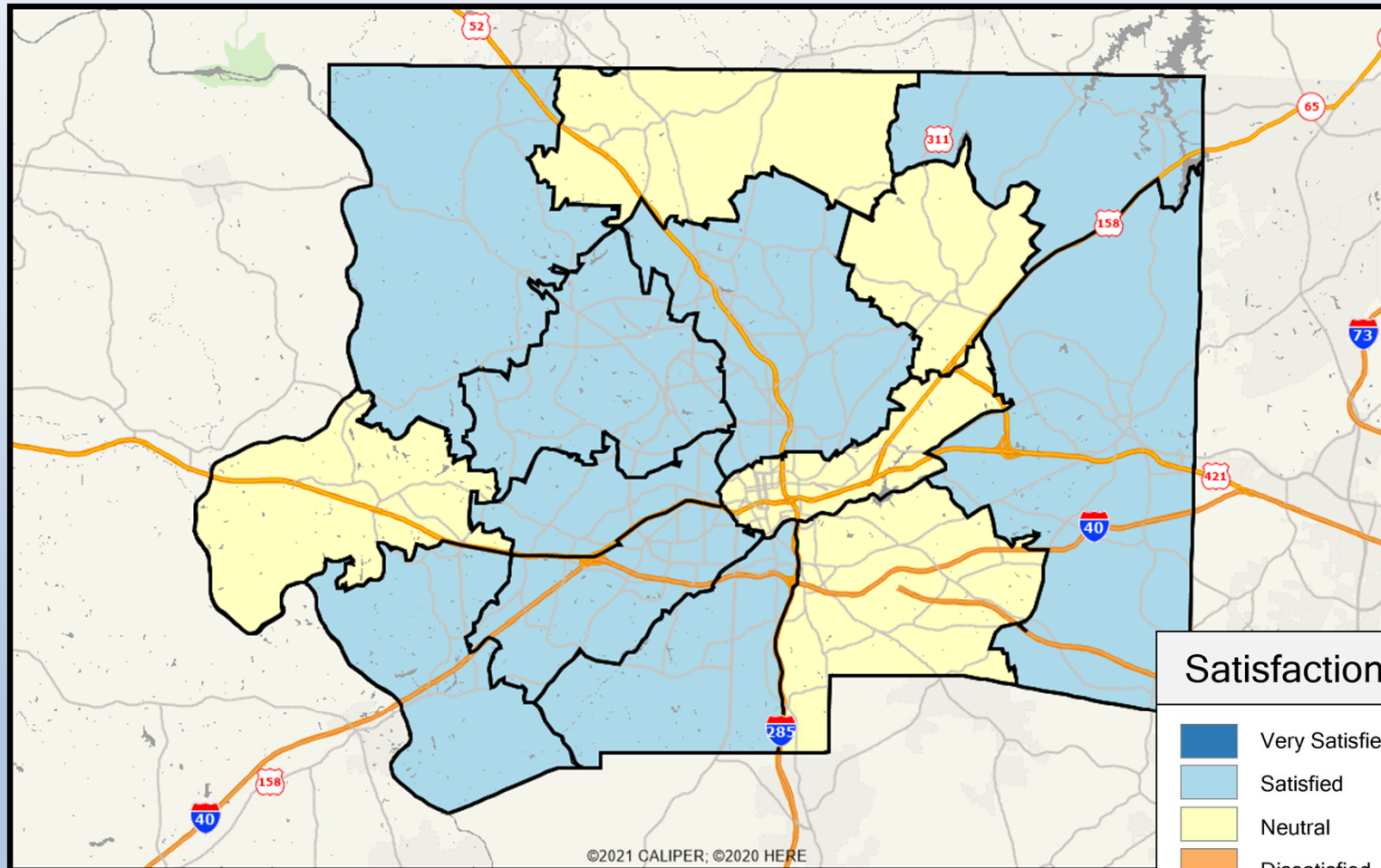
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-06. Overall feeling of safety in County parks

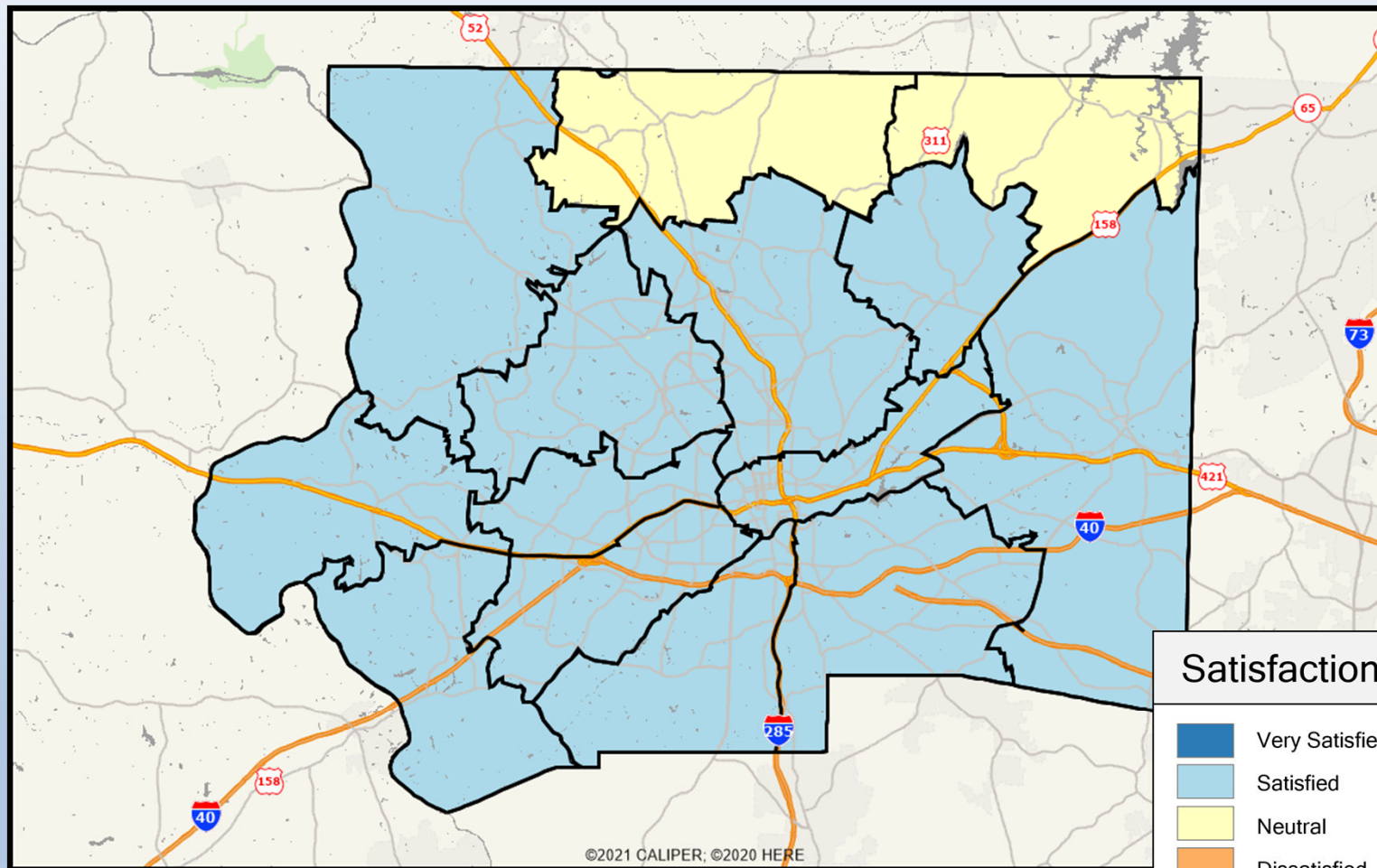


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-07. Quality of athletic fields

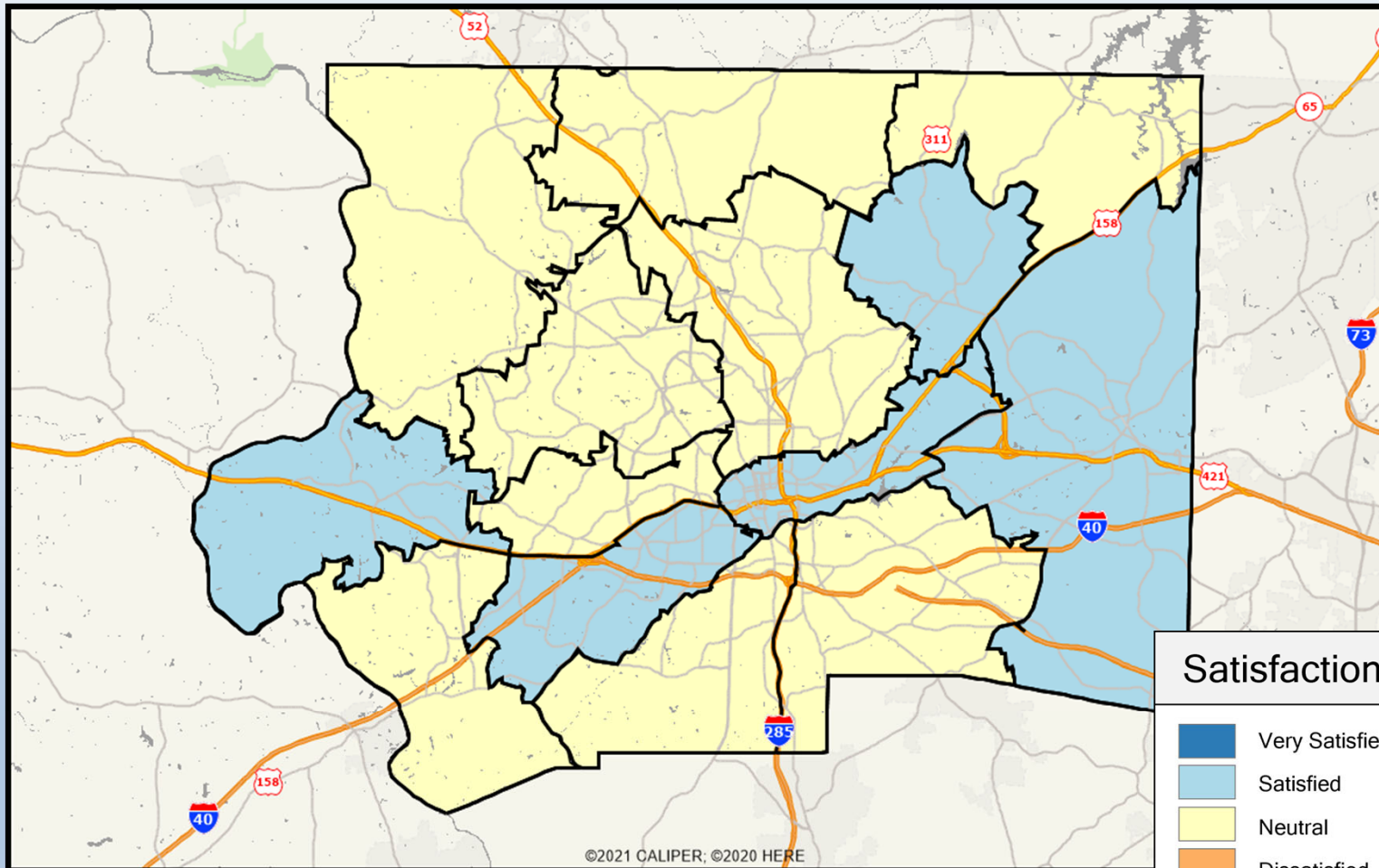


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-08. Quality and availability of tennis courts



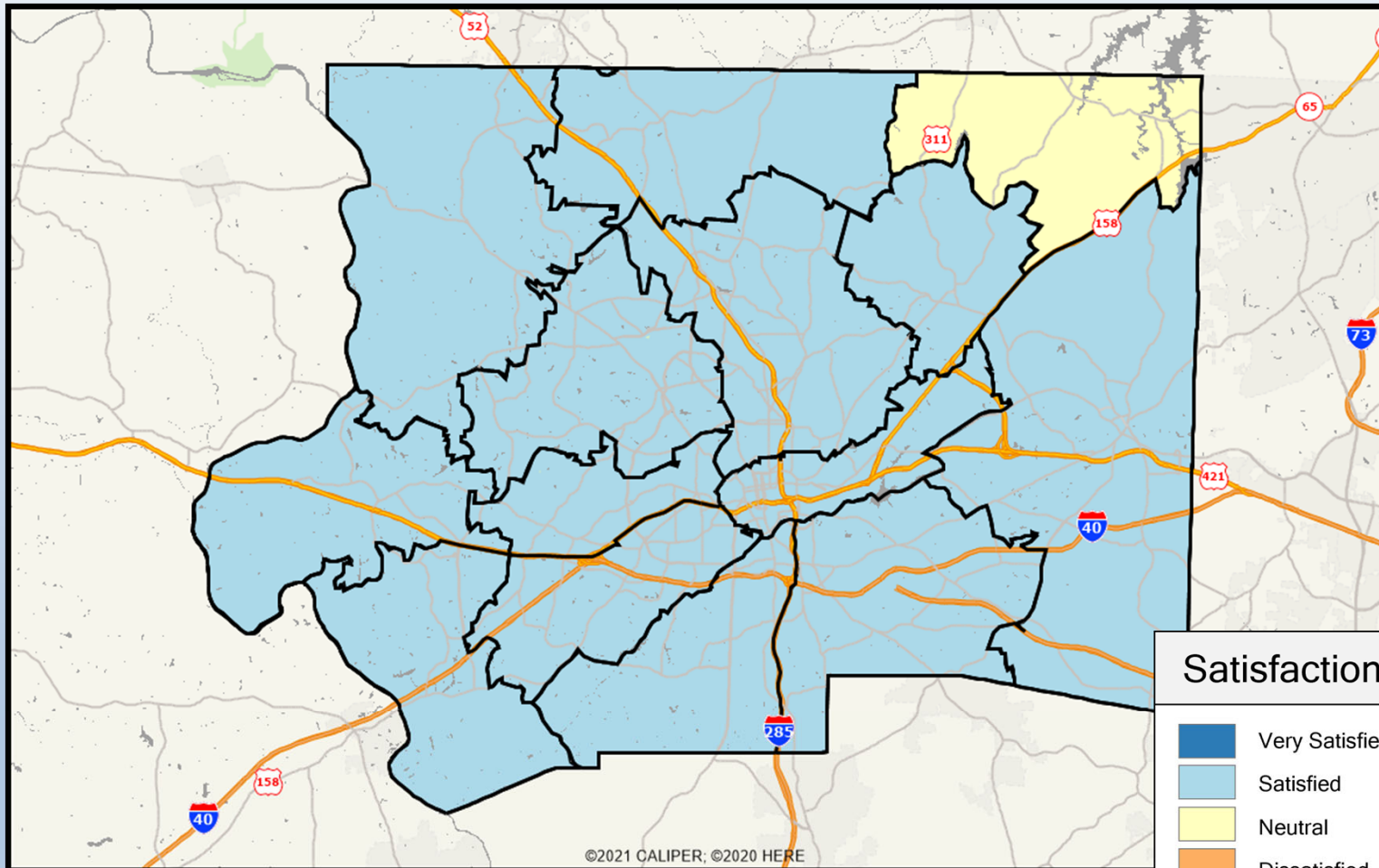
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-09. Availability of open space and natural areas in County parks

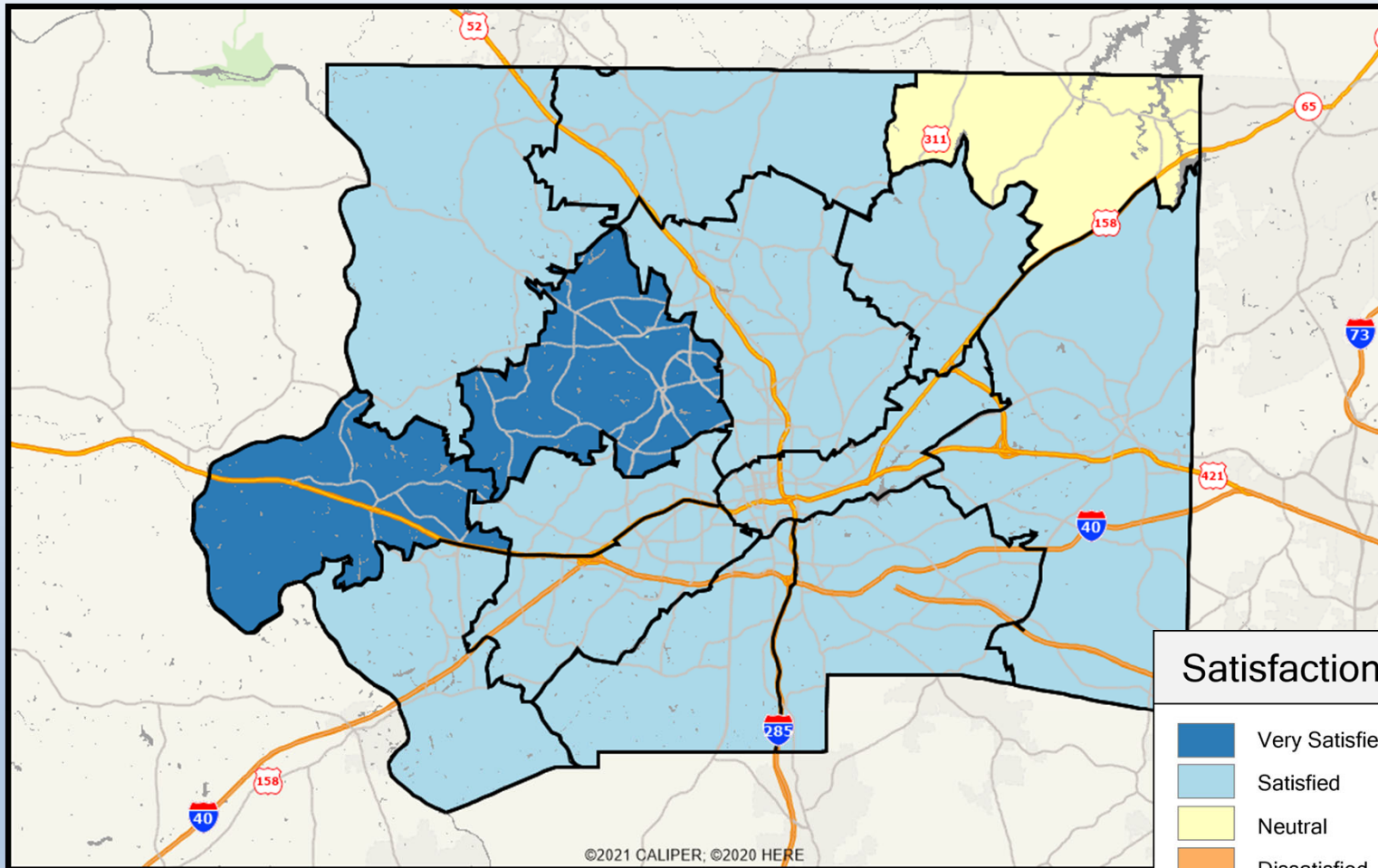


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response


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# Q16-10. Quality of Tanglewood Park's Festival of Lights

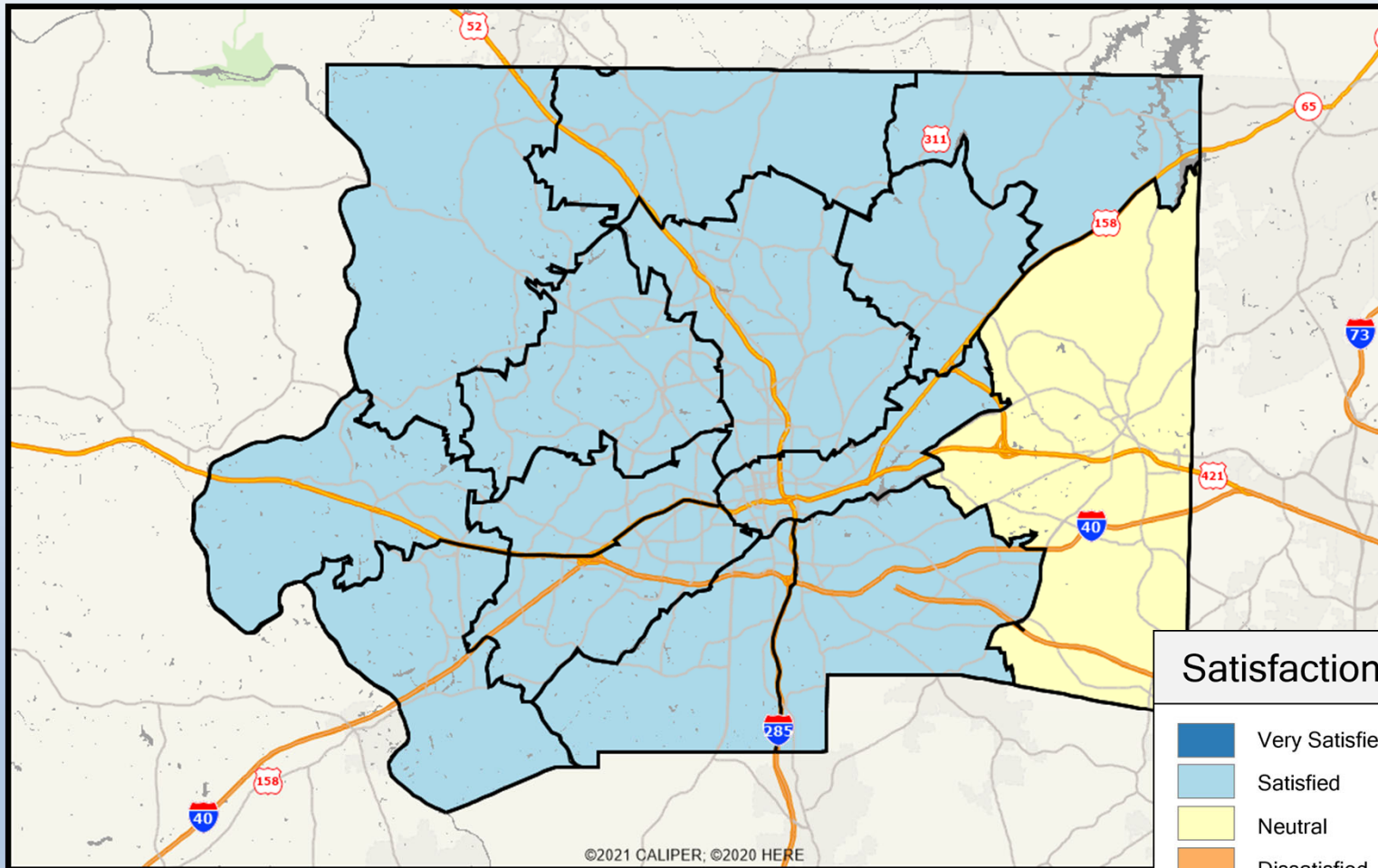


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



# Q16-11. Quality of Peter S. Brunstetter Aquatic Center at Tanglewood Park

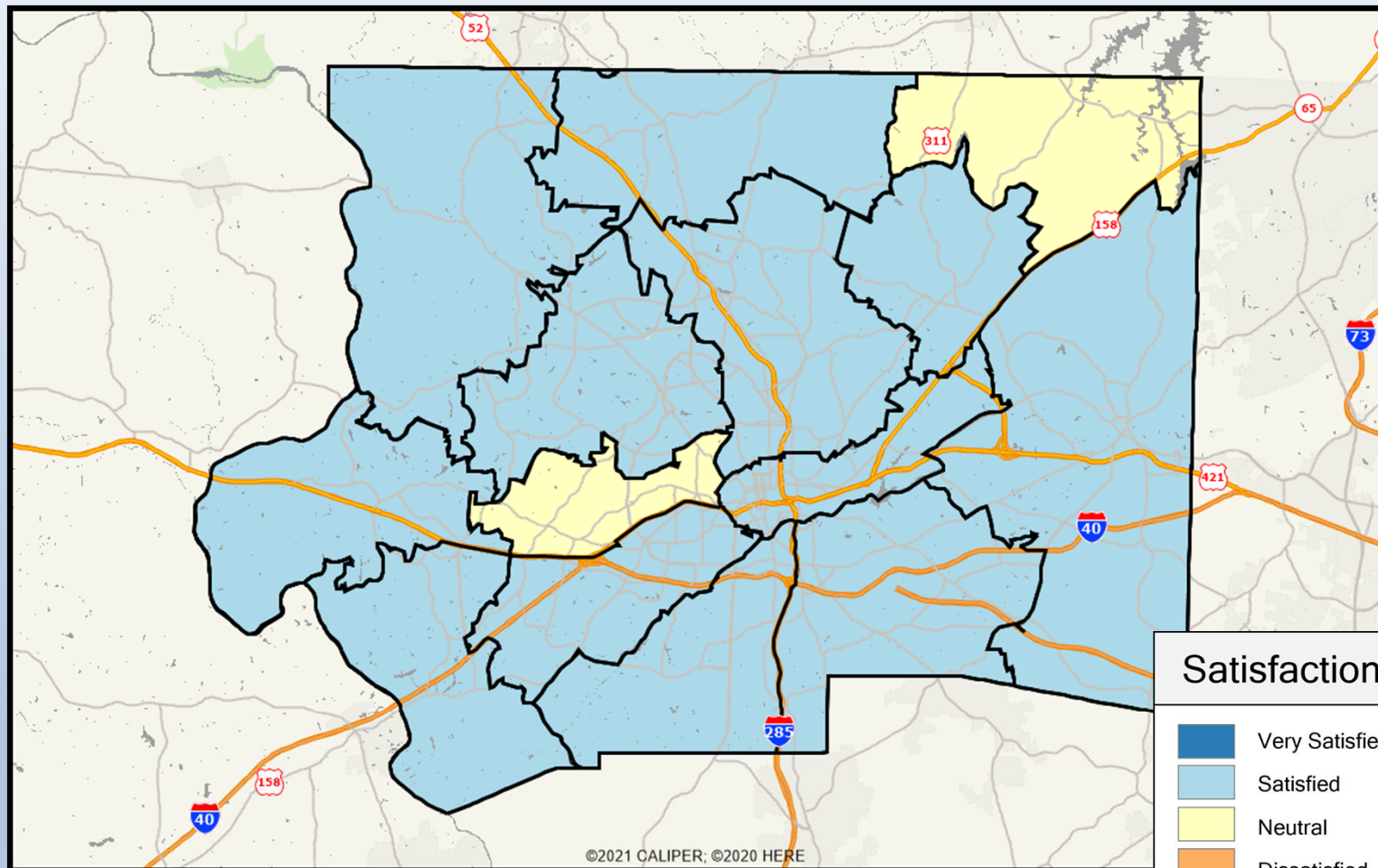


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-12. Quality of Tanglewood golf courses



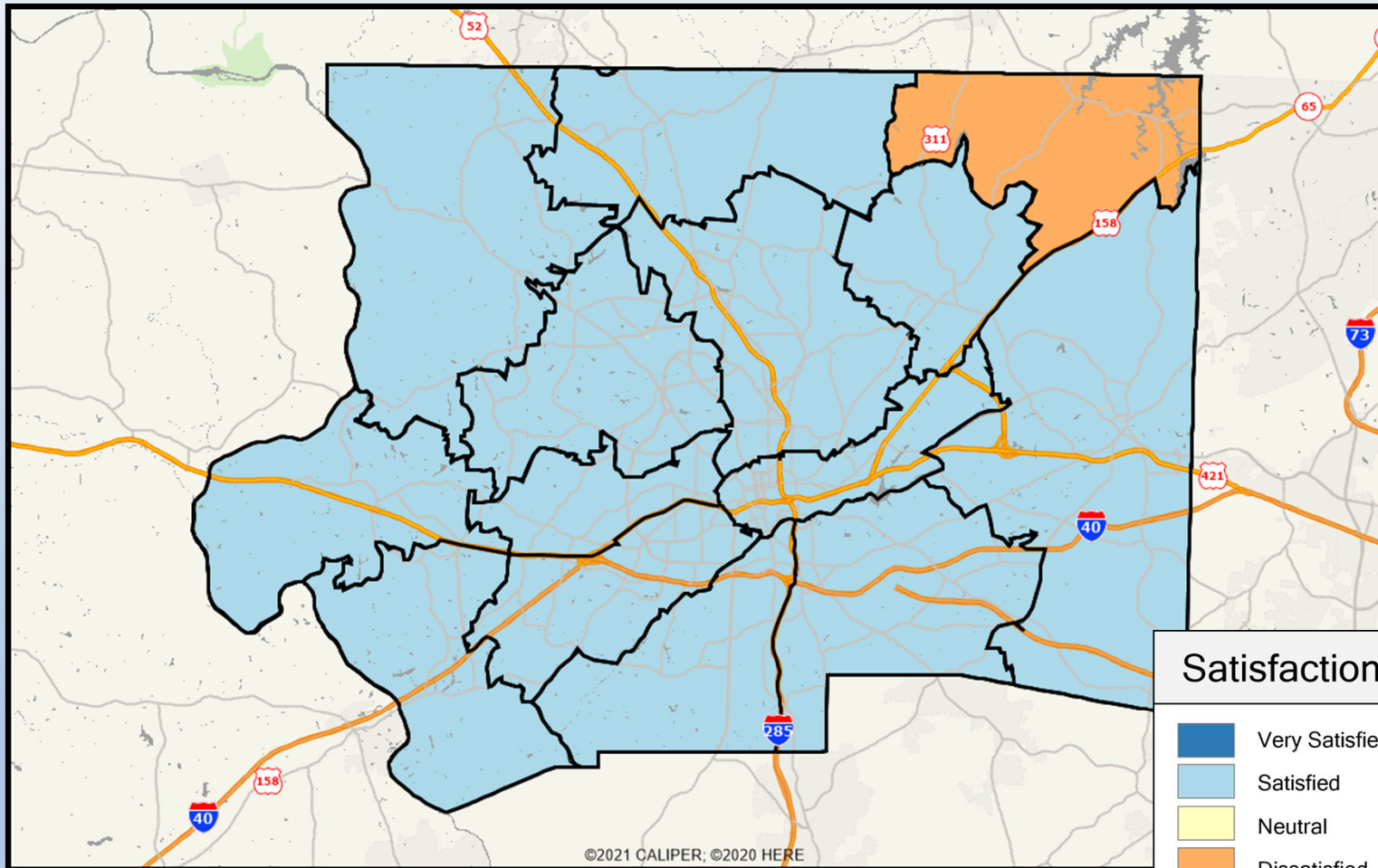
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-13. Quality of the County's dog parks

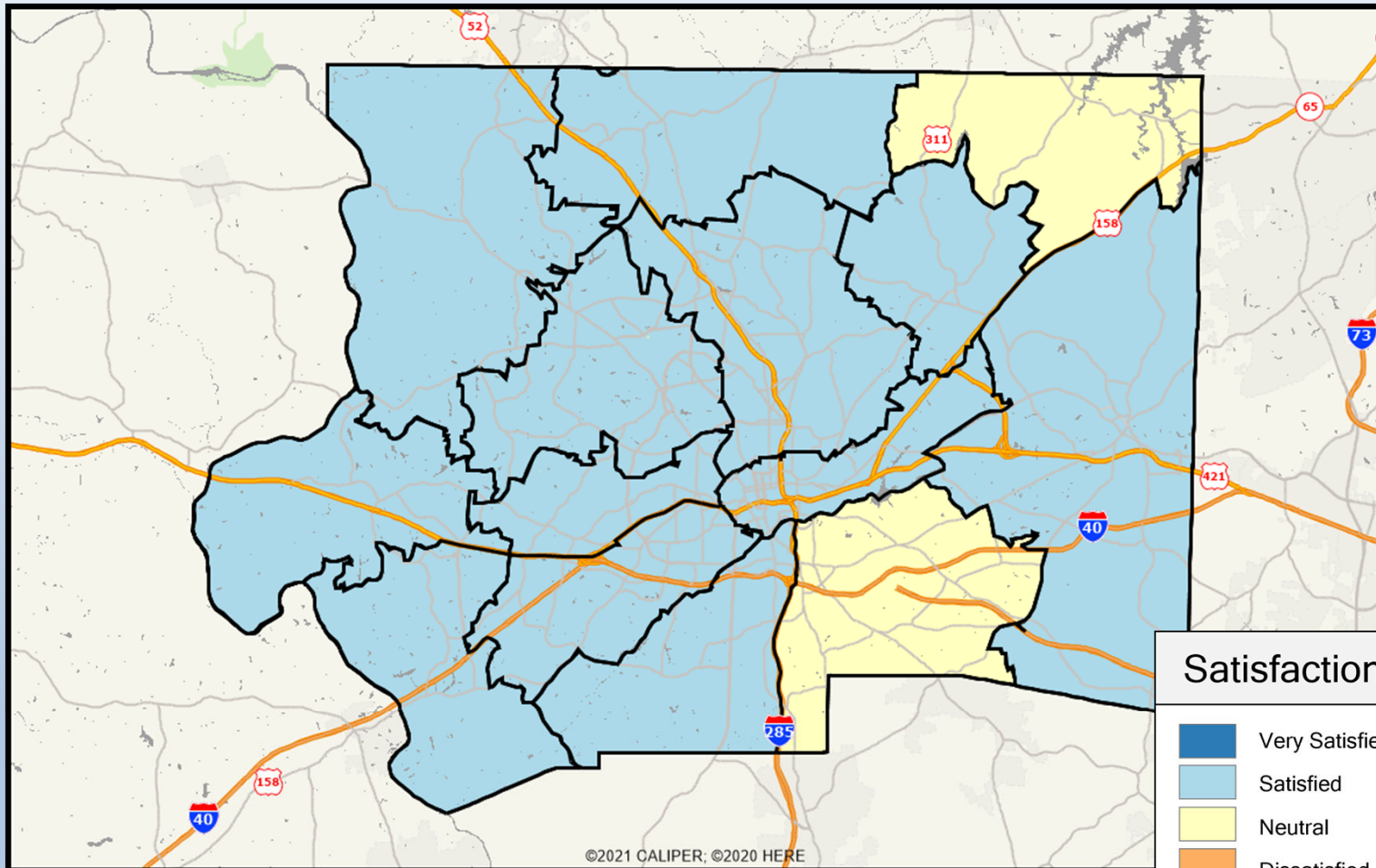


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q16-14. Availability and access of walking and biking trails

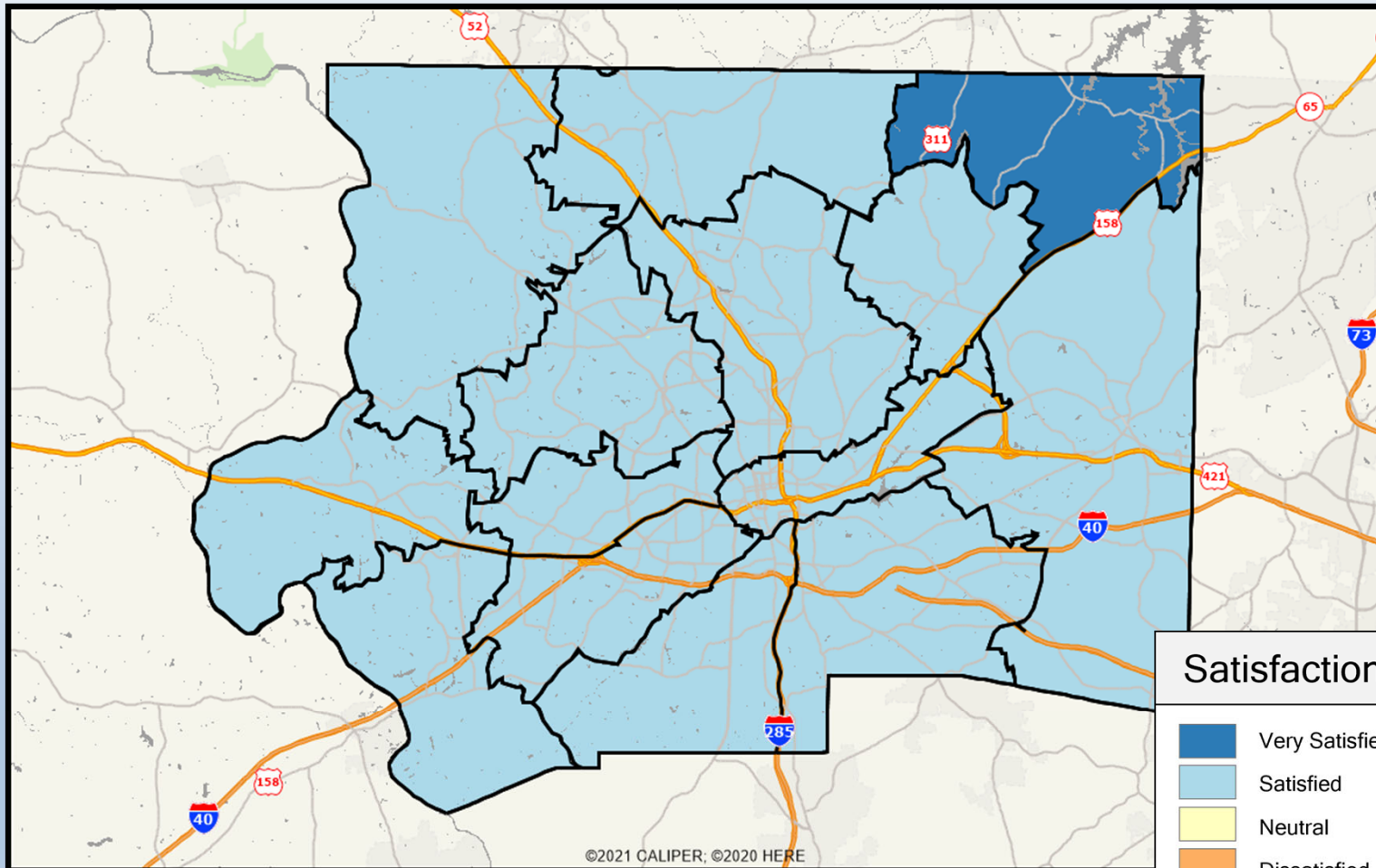


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q21-01. Overall quality of Sheriff protection

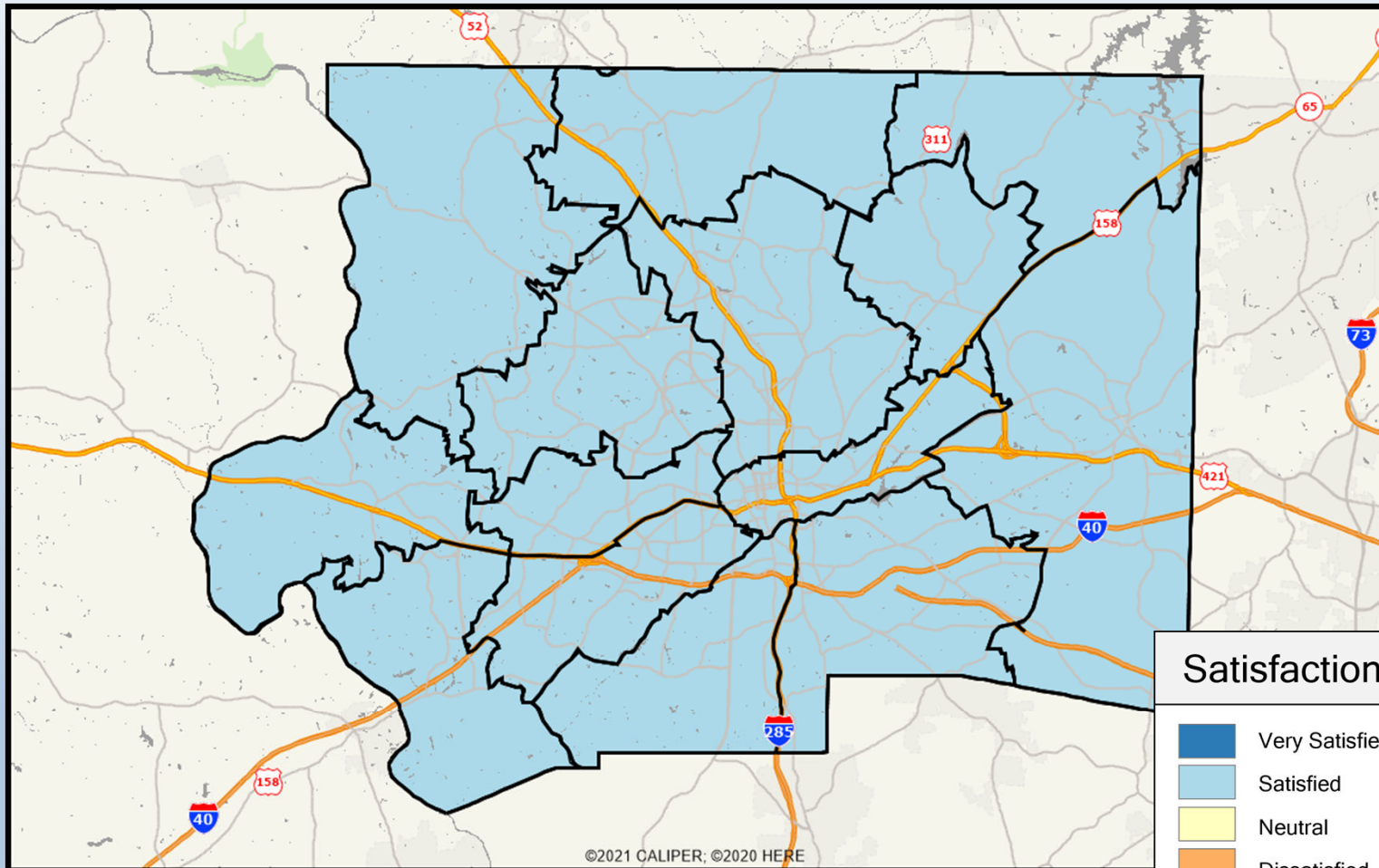


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features the letters 'ETC' in a stylized font with a blue and yellow circular graphic element, followed by the word 'INSTITUTE' in a smaller, sans-serif font. To the right of the logo is a compass rose with the cardinal directions N, S, E, and W labeled.

# Q21-02. Cultural Sensitivity of Sheriff Office employees



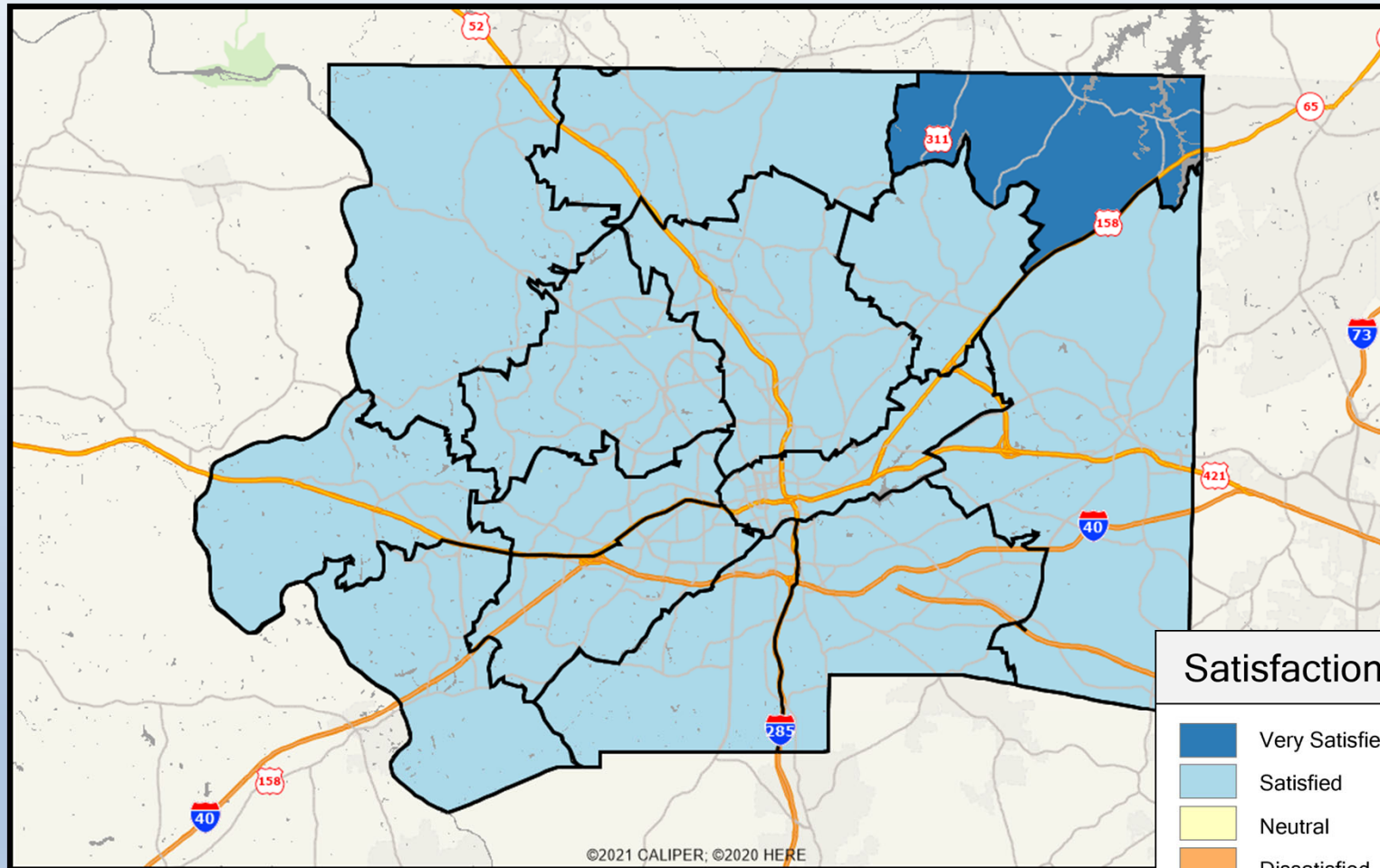
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q21-03. Professionalism of Sheriff's Office employees

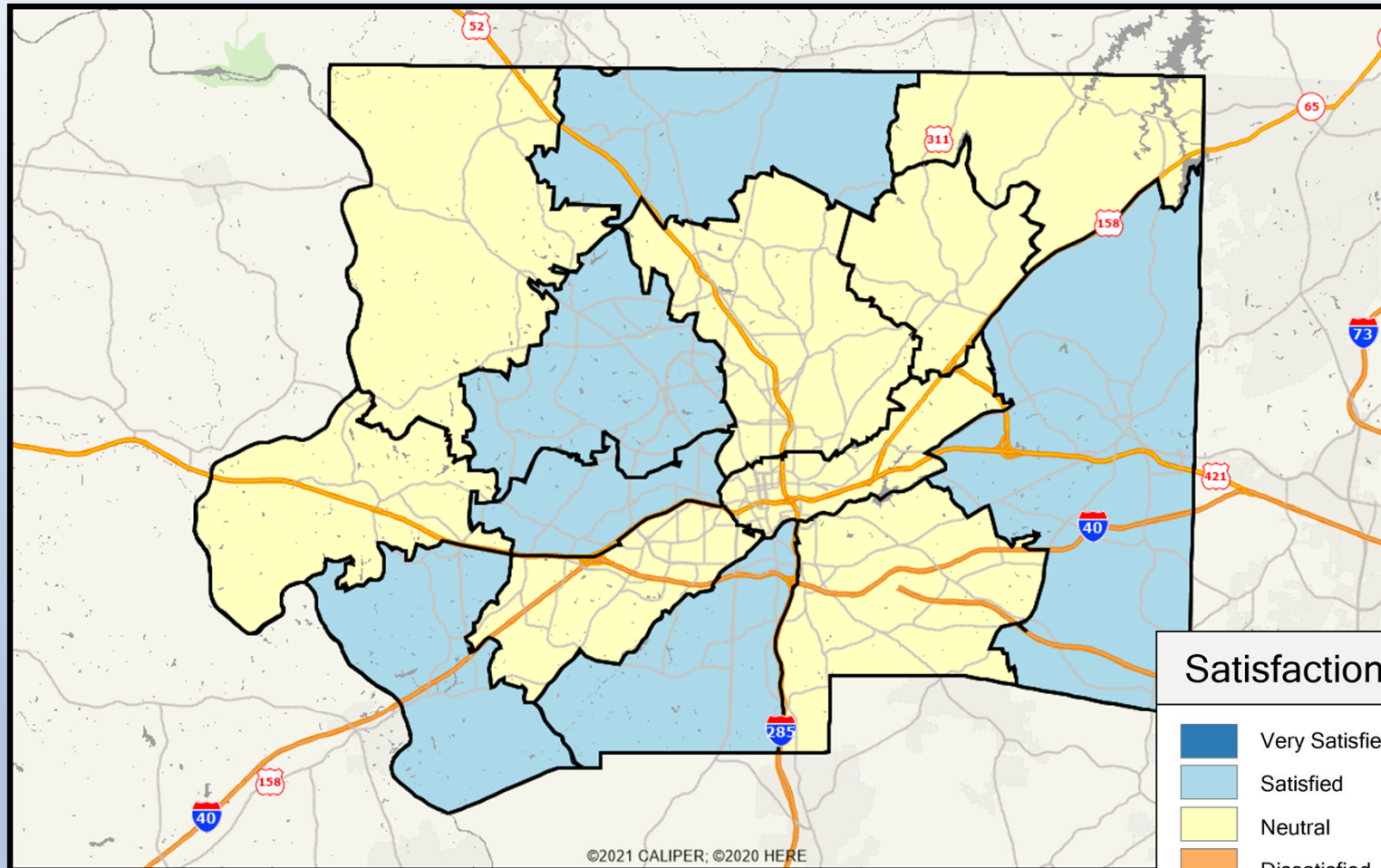


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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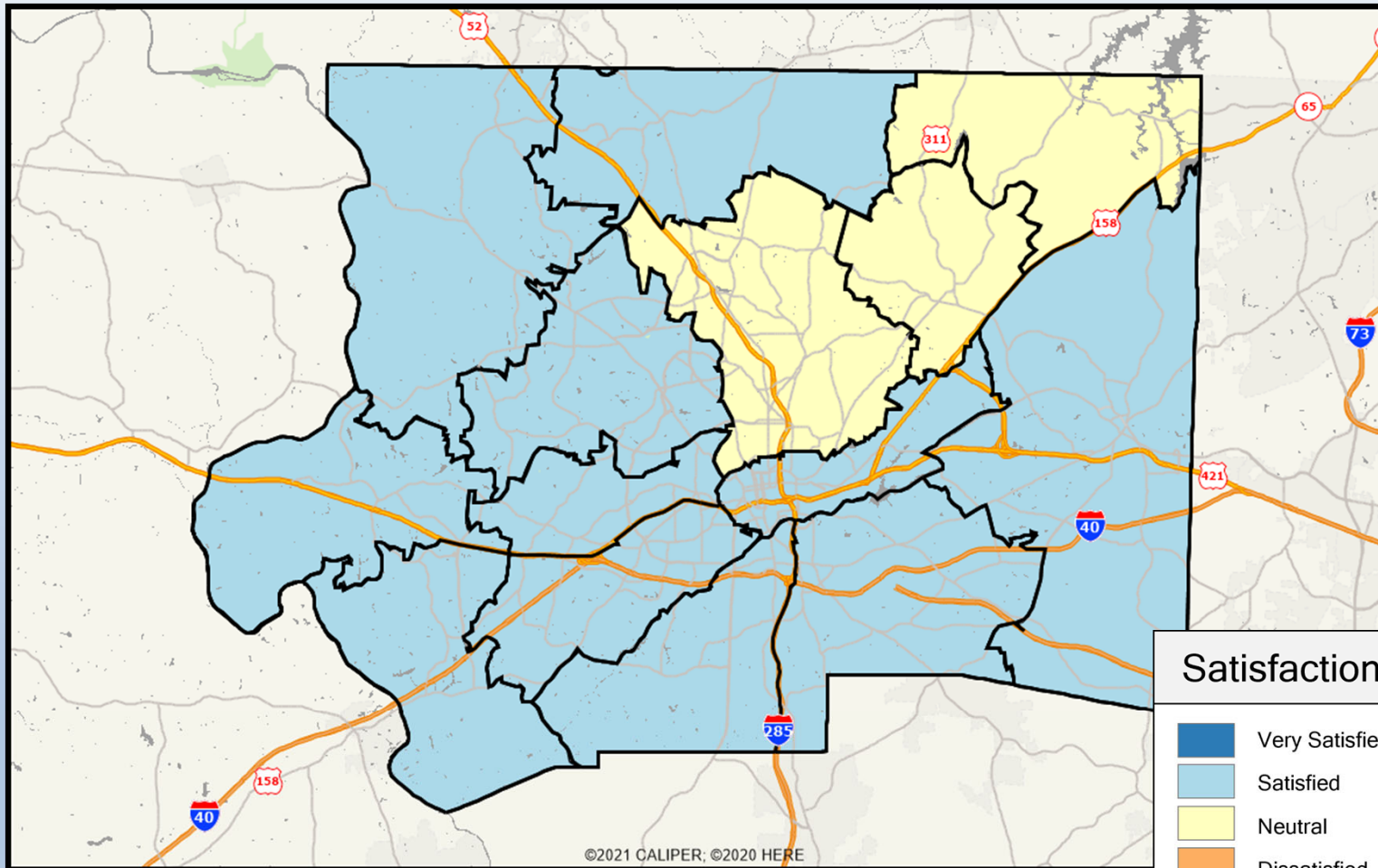
# Q21-04. Quality of animal services



**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

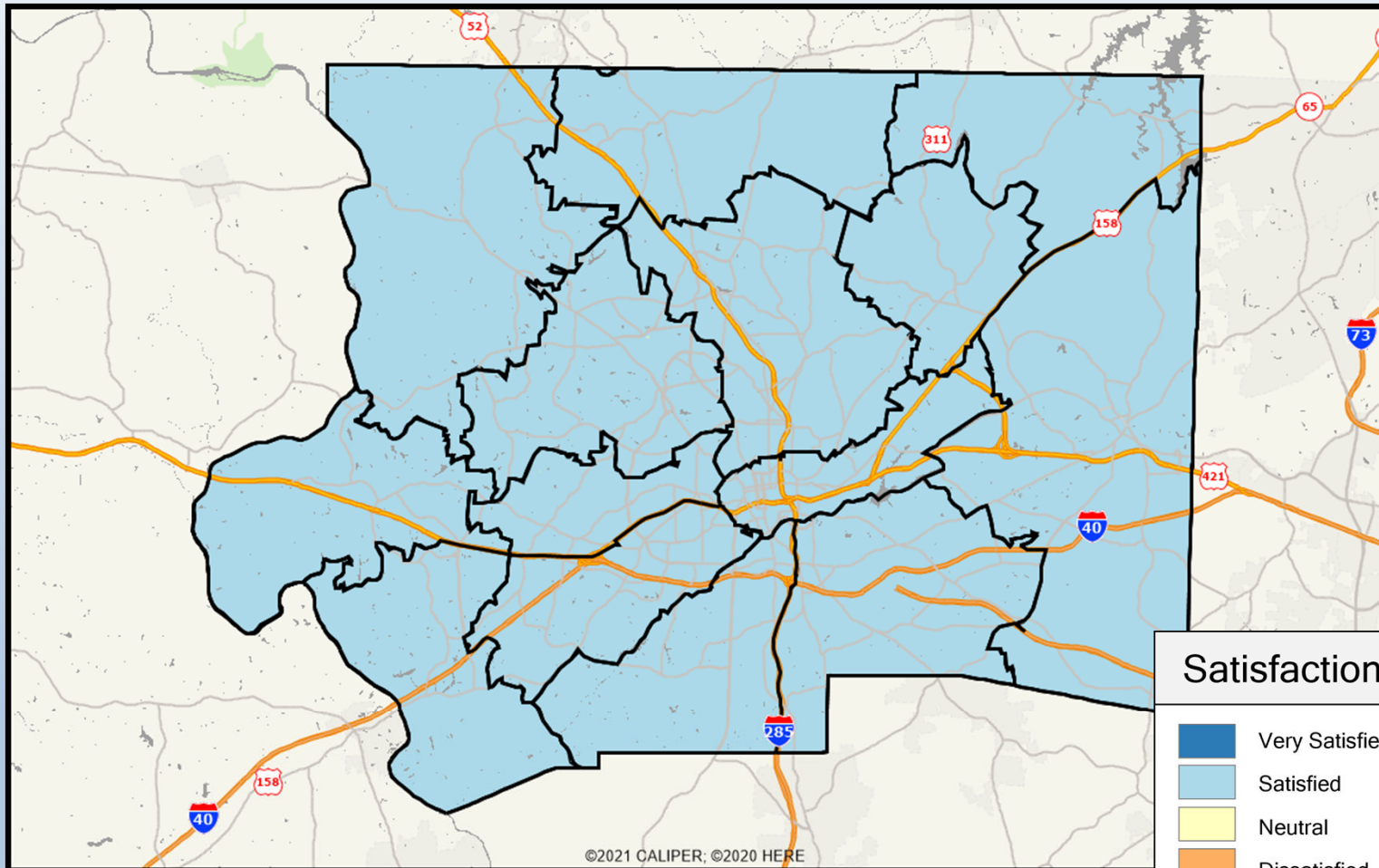
# Q21-05. Quality of social media communication



**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

# Q21-06. Accessibility and Responsiveness of the Sheriff's Office



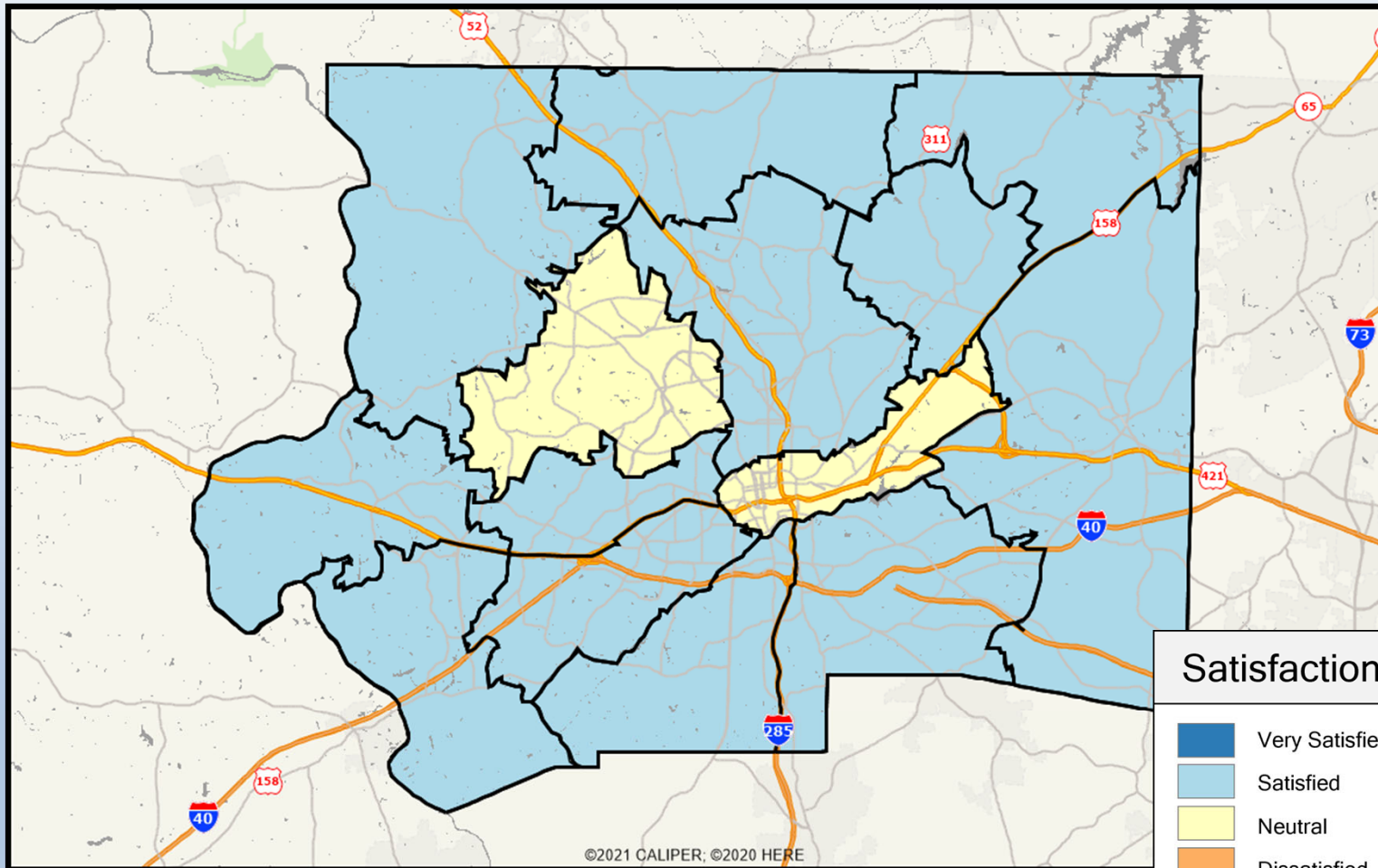
**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q21-07. The level of transparency by the Sheriff's Office

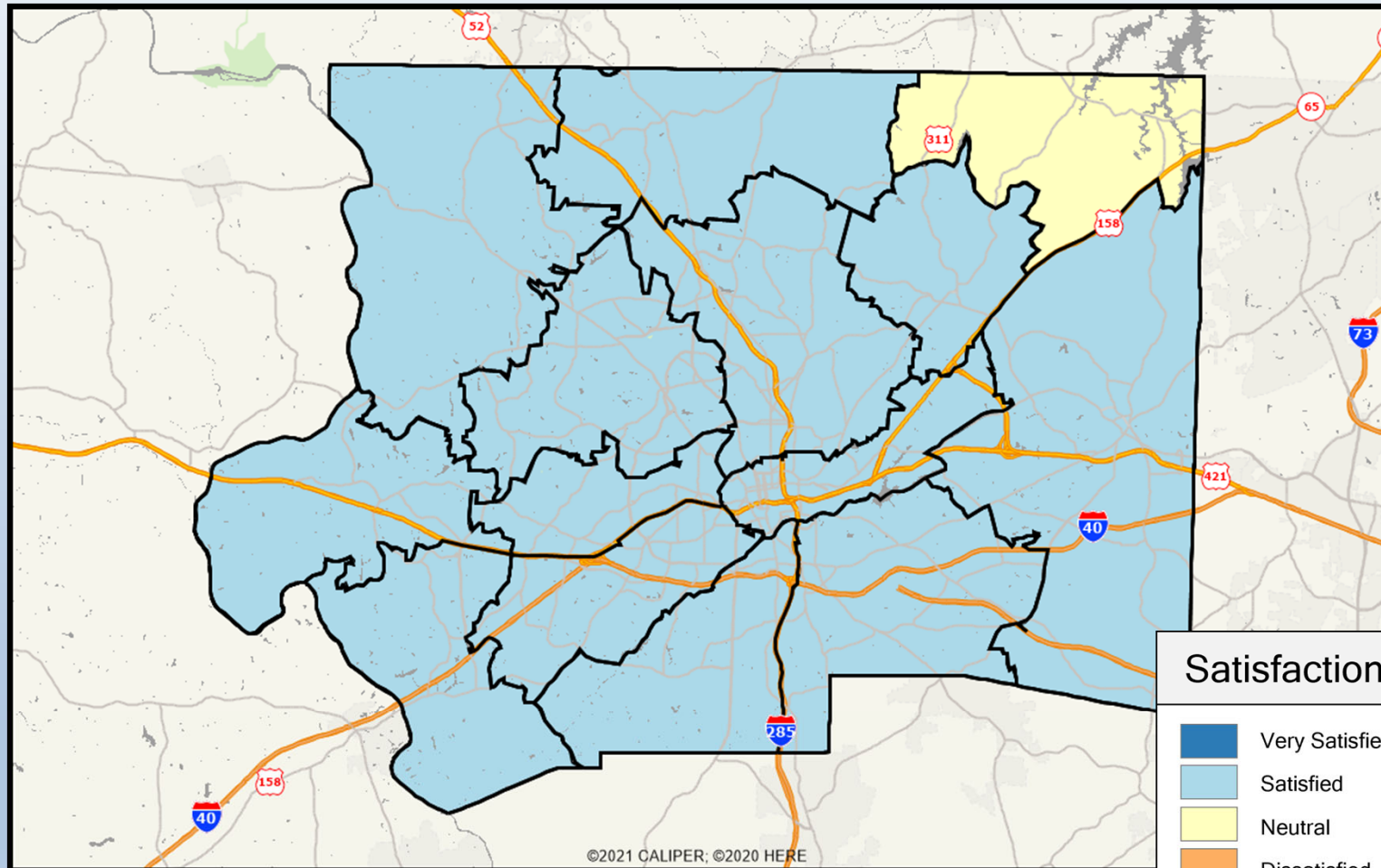


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q21-08. The response time by the Sheriff's Office to emergencies

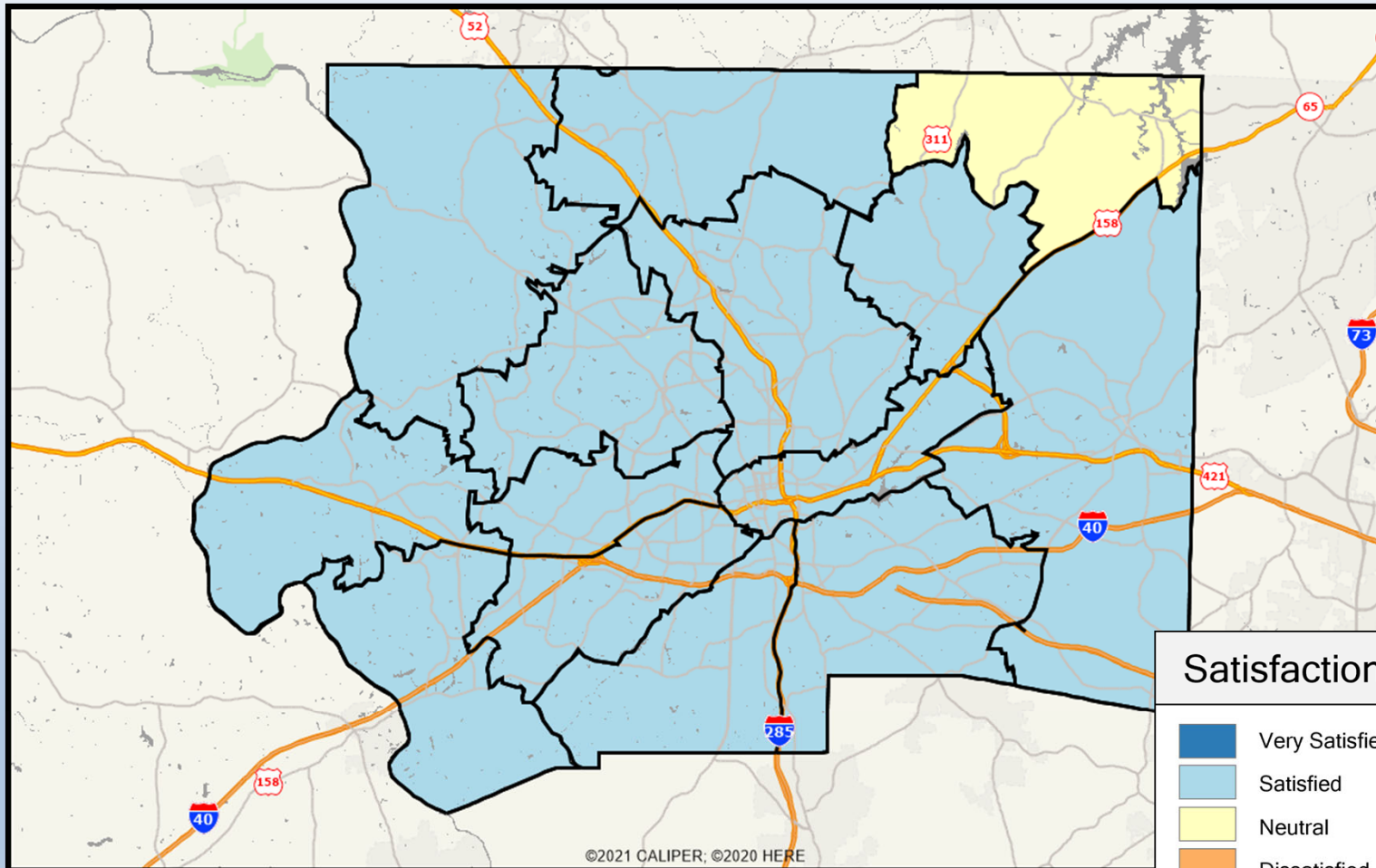


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q21-09. The response time by the Sheriff's Office to non-emergencies

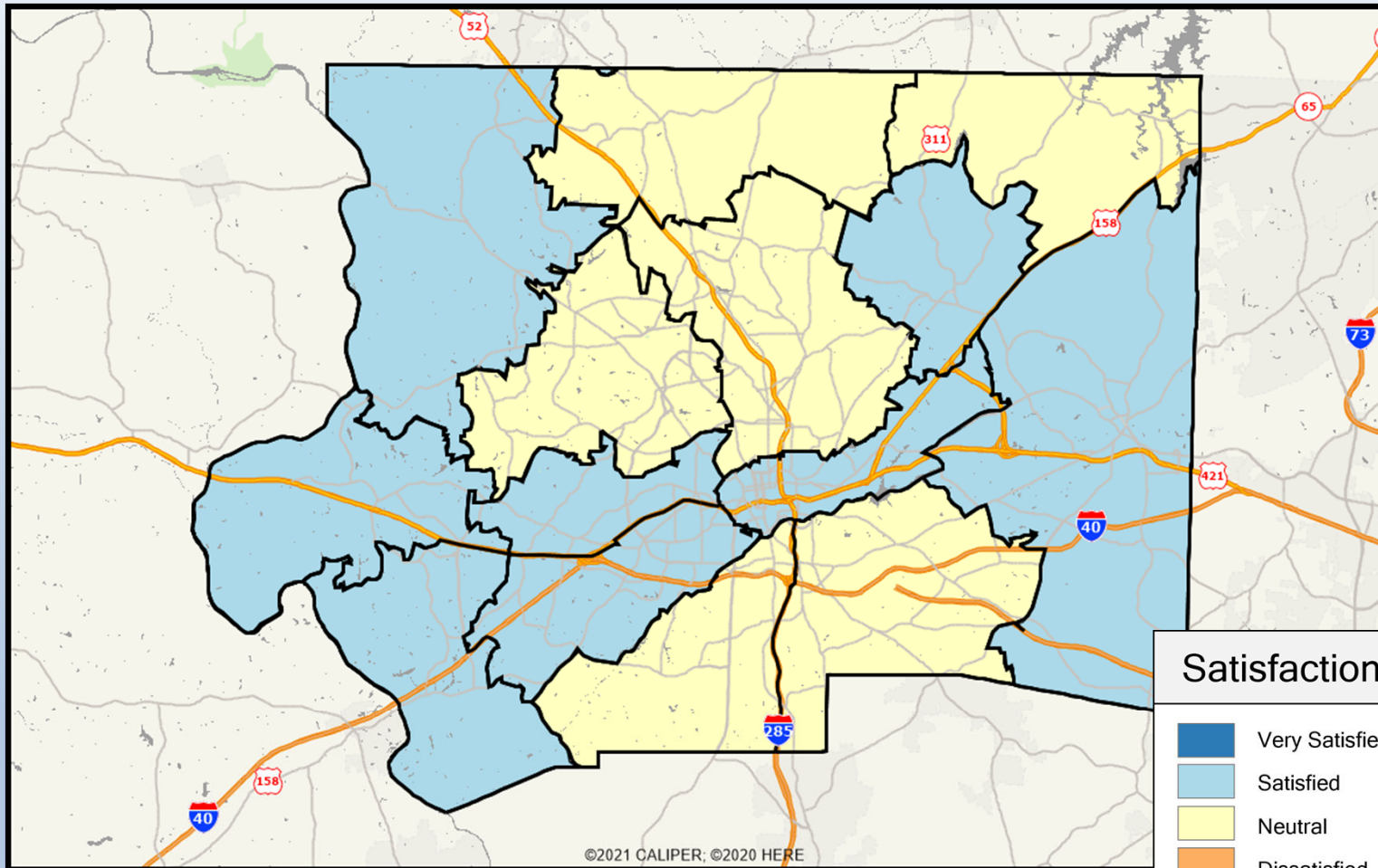


**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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# Q21-10. The visibility of Sheriff's Deputies in your community



**Satisfaction**

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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