F (-ood Establishment Inspection Report Score: <u>87</u>																			
Establishment Name: MANDARIN EXPRESS Establishment ID: 3034020745																				
Location Address: 3320 SILAS CREEK PARKWAY Inspection Re-Inspection																				
Cit	City: WINSTON SALEM State: NC										Date: 05 / 18 / 2017 Status Code: A									
	Zip: 27103 County: 34 Forsyth										Time In: $01:30\%$ pm Time Out: $04:50\%$ pm									
											Total Time: 3 hrs 20 minutes									
	emittee.										Category #: IV									
	Telephone: (800) 804-1088										FDA Establishment Type: Fast Food Restaurant									
Wastewater System: ⊠Municipal/Community ☐ On-Site									•	ste	No. of Risk Factor/Intervention Violations: 8									_
Wa	ate	r S	up	ply	r: ⊠Municipal/Community □ On-	Site	Sι	Jpp	oly						Repeat Risk Factor/Intervention		s:	1		
_	Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices																			
Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of path-											f pathogens, o	cher	nical	s,						
Р	ubli	с Не	alth	Inter	ventions: Control measures to prevent foodborne illness or	injury.									and physical objects into foods.					
		OUT		N/O	Compliance Status	OUT		CDI	R VR			OUT	_	_		OUT		CDI	R V	۷R
-	upe	rvisi	on		.2652 PIC Present; Demonstration-Certification by	~		ΠТ		28	Т	Food	$\overline{}$	id W	/ater .2653, .2655, .2658				II.	
		oye	- Не	alth	accredited program and perform duties .2652		Ш	<u> </u>		╌	=				Pasteurized eggs used where required	1 0.5	=		#	_
$\overline{}$	X		3 110		Management, employees knowledge; responsibilities & reporting	3 1.5	0	П		1	×				Water and ice from approved source Variance obtained for specialized processing	2 1				_
_	$\overline{\mathbf{X}}$				Proper use of reporting, restriction & exclusion	3 1.5	0		7 -	30			×	L	methods	1 0.5	0	ᆜ	ᅶ	_
			aien	ic Pr	ractices .2652, .2653						$\overline{}$		per	ratu	re Control .2653, .2654 Proper cooling methods used; adequate				II.	
$\overline{}$	X		J		Proper eating, tasting, drinking, or tobacco use	2 1	0			31	\vdash	×			equipment for temperature control	1 0.5	\vdash	\rightarrow	4	_
-	X	П			No discharge from eyes, nose or mouth	1 0.5	0	П	$\exists \vdash$	1			Ш	₩	Plant food properly cooked for hot holding	1 0.5	0	4	4	\exists
_		entin	g Co	ontai	mination by Hands .2652, .2653, .2655, .2656					33				X	Approved thawing methods used	1 0.5	0		ᆜ	\exists
6		X			Hands clean & properly washed	4 2	X	X		34	X				Thermometers provided & accurate	1 0.5	0		<u> </u>	\Box
7	X				No bare hand contact with RTE foods or pre- approved alternate procedure properly followed	3 1.5	0				ood		ntific	catio						
_	X				Handwashing sinks supplied & accessible	2 1	0		7	1	×			(-	Food properly labeled: original container	2 1	녜	Ш	<u> </u>	
			l So	urce	- 11						reve		n oi	t Fo	od Contamination .2652, .2653, .2654, .2656 Insects & rodents not present; no unauthorize	· d	0		7	
\neg	X				Food obtained from approved source	2 1	0			1	+				animals Contamination prevented during food					_
10				X	Food received at proper temperature	2 1	0			1		×			preparation, storage & display	X 1	\vdash	_	씌	_
11	X				Food in good condition, safe & unadulterated	2 1	0			38		X			Personal cleanliness		X	-		_
12	П	П	×	П	Required records available: shellstock tags,	2 1	0		7	39		X			Wiping cloths: properly used & stored	1 0.5	×	X [ᆜ	
	rote	ctio		om C	parasite destruction .2653, .2654					40	×				Washing fruits & vegetables	1 0.5	0		<u>기</u> [
13		X			Food separated & protected	3 🗙	0	X	X	Р	rope		se o	f Ut	ensils .2653, .2654					
14		X			Food-contact surfaces: cleaned & sanitized	3 🗙	0			41	-	X			In-use utensils: properly stored	1 0.5	×	Щ	4	_
15	X	П			Proper disposition of returned, previously served,	2 1	0	П	╗	42	×				Utensils, equipment & linens: properly stored, dried & handled	1 0.5	0		<u> </u>	
		ntial	ly Ha	azaro	reconditioned, & unsafe food dous Food Tlme/Temperature .2653					43		X			Single-use & single-service articles: properly stored & used	X 0.5	0		×	
16	X				Proper cooking time & temperatures	3 1.5	0			44	X				Gloves used properly	1 0.5	0		3	
17				×	Proper reheating procedures for hot holding	3 1.5	0			U	Itens	ils a	nd	Εqι	ipment .2653, .2654, .2663					
18	П	X	П	П	Proper cooling time & temperatures	3 X	0	X	╗	45		X			Equipment, food & non-food contact surfaces approved, cleanable, properly designed,		0		×	
19	$\overline{\Box}$	\mathbf{x}	$\overline{\Box}$		Proper hot holding temperatures		X	-+	7	1	×				constructed, & used Warewashing facilities: installed, maintained,	& 1 0.5	0		7	_
20		X			Proper cold holding temperatures	\vdash	X	-		11—	+				used; test strips		\exists		_	_
\dashv] [_			47	_	×	Fooi	:1:+:-	Non-food contact surfaces clean	0.5	0	<u> </u>	X	
21			Ш	×	Proper date marking & disposition Time as a public health control: procedures &		0				hys		Faci	IIItie	Hot & cold water available; adequate pressure	e 2 1			T	
22	Ш	Ш	X		records	2 1	0	Цl	<u> </u>	49		×			Plumbing installed; proper backflow devices		×		╬	_
23	OHS	ume	X	dvisc	Consumer advisory provided for raw or	1 05	0			Ч⊢	1				1				#	_
_	iahl	v Sı		ptihl	undercooked foods de Populations .2653	التقالب	۳	الب		ĭ⊢	×		_		Sewage & waste water properly disposed Toilet facilities: properly constructed, supplied	2 1	H	뿌	#	ᆜ
24			×		Pasteurized foods used; prohibited foods not offered	3 1.5	0			1	×		Ш		& cleaned	1 0.3	0	븨	4	_
_	hen	nical			.2653, .2657		_			52	X				Garbage & refuse properly disposed; facilities maintained	1 0.5	0		<u> </u>	\Box
25			X		Food additives: approved & properly used	1 0.5	0			53		X			Physical facilities installed, maintained & clea	n 1 🔀	0		<u> </u>	j
26		X			Toxic substances properly identified stored, & used	2 1	×	×		54		×			Meets ventilation & lighting requirements; designated areas used	1 0.5	×		JĪ	j

Conformance with Approved Procedures .2653, .2654, .2658

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan



Total Deductions:

13

Establishm	nent Name: MANDARIN	I EXPRESS			Establishment ID: 3034020745							
	Address: 3320 SILAS C	REEK PARI		tate: NC	☑Inspection ☐Re-Inspection Date: 05/18/2017							
County:			S [.] _ Zip:_ ²⁷¹⁰³	Comment Adder	ıaum	Allached?	Status Code: A Category #: IV					
Wastewate Water Supp	r System: ⊠ Municipal/Com	munity 🗌 (On-Site System		Email 1: alechudson@aol.com Email 2:							
Telephon	ne: (800) 804-1088				Email 3:							
			Temp	erature O	bservations							
ltem chicken	Location cooling 30 minutes	Temp 92	Item rice	Location hot hold	Temp 138		Item	Location	Temp			
chicken	final cook	190	rice	hot hold	14	1						
cabbage	walk in cooler	41	chicken	hot hold	15	7						
chicken	walk in cooler	44	cabbage	hot hold	140	0						
chlorine	wiping cloth bucket	200	egg roll	hot hold	140	0						
chlorine	three comp sink	100										
hot water	three comp sink	161										
rice	cooker	191										
during ir person i	Violations cited in this report 1 Assignment - PF, 2-10 1 Assignment - PF, 2-10 1 Assignment - PF, 2-10 2 In spection until about 30 2 In charge and shall ensured in charge shall complete	ort must be 02.12 Cert minutes in ure that a p	corrected withing ified Food Propertion inspection person in characters.	n the time frame rotection Mar n. The permi arge is prese	nager - C: Manag t holder shall be nt at the food est	ited ir ger w the p tablis	n sections 8-405.11 vith food safety co person in charge shment during all	ertification not on-si or shall designate a hours of operation	a . The			

2-301.14 When to Wash - P, 2-301.15 Where to Wash - PF: 0 pts. New employee washed hands in three comp sink and was then directed to wash hands in handwash sink, but turned off the faucets with bare hands (without using a barrier, like a paper towel). Hands shall be washed only in handwashing sinks and paper towel or other effective means shall be used after handwashing to prevent recontaminating hands, once clean. CDI: Employee re-washed hands correctly at handsink.

3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation - P: REPEAT: Container of raw chicken in walk in cooler stored over tubs of cabbage and prepared vegetables. Foods shall be protected from cross-contamination by storing food items to prevent contamination of one another (ex. prepared foods on top, then raw seafood, then raw pork, and chicken at bottom). CDI: Manager placed raw chicken on bottom shelf.

Person in Charge (Print & Sign):

First

Last

Lu

First

Last

Lu

Regulatory Authority (Print & Sign):

First

Bell REHS

REHS ID: 2464 - Bell, Michelle Verification Required Date: Ø 5 / 1 9 / 2 Ø 1 7

REHS Contact Phone Number: (336) 7'03 - 3141





Establishment Name: MANDARIN EXPRESS Establishment ID: 3034020745

Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils P: Most utensils/containers soiled with grease, sticky, and/or food residue. Can opener blade soiled. Grill with carbon residue. Food contact surfaces of equipment and utensils shall be maintained clean to sight and touch. Verification required by 5-19-2017 to Michelle Bell at 336-703-3141 or bellmi@forsyth.cc.//4-702.11 Before Use After Cleaning P: Employee washed and rinsed knife, then placed back on storage strip. Utensils shall be sanitized before use. CDI: Employee re-washed properly.
- 3-501.14 Cooling P: One pan of chicken cooling for greater than 2 hours at 79F and one pan of beef cooling for same length of time at 81F. Potentially hazardous foods shall be cooled from 135F to 70F within 2 hours and from 70F to 41F within an additional 4 hours (not to exceed a total of 6 hours). CDI: Chicken and beef reheated to greater than 165F.
- 3-501.16 (A)(1) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P: 0 pts. Two eggrolls on serving line 116-124F (stacked above heated surface on second layer). Potentially hazardous foods shall be maintained at 135F and above. CDI: Eggrolls discarded.
- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P: 0 pts. Employee placed chicken next to fryers from cooler. Chicken 41-60F. Potentially hazardous foods shall be maintained at 45F and below. CDI: Chicken moved to walk in cooler to cool.
- 7-202.12 Conditions of Use P,PF: 0 pts. Ant and roach spray present in restaurant states "for indoor residential use only."
 Poisonous or toxic materials shall be used according to manufacturer's use directions included in labeling, and, for a pesticide, manufacturer's label instructions that state that use is allowed in a food establishment. CDI: Manager discarded.
- 3-501.15 Cooling Methods PF: 0 pts. Container of cooked chicken and container of cooked beef in cooling process with lids tightly fitted to container. During cooling, methods shall be taken to cool foods quickly, including venting or loosely covering foods to allow heat to escape away from food. CDI: Food reheated to begin cooling process over.
- 3-305.11 Food Storage-Preventing Contamination from the Premises C: REPEAT: Containers uncovered in walk in cooler: pork, chicken, onions, cabbage, zucchini, and noodles. Sauce buckets on floor. Food shall be protected from the premises by storing foods covered and at least 6 inches above the floor.//3-307.11 Miscellaneous Sources of Contamination C: Chicken being stored in direct contact with to-go bags. Food shall be protected from miscellaneous sources of contamination. Replace with food-safe storage bags.





Establishment Name: MANDARIN EXPRESS Establishment ID: 3034020745

Observations	and Co	rractiva	Actions
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2-402.11 Effectiveness-Hair Restraints - C: 0 pts. One food employee not wearing hair restraint. Effective hair restraints shall be worn when working with exposed food and clean equipment.

- 3-304.14 Wiping Cloths, Use Limitation C: 0 pts. One wet wiping cloth on grill surface. Wiping cloths, once wet, shall be maintained submerged in an effective sanitizer solution. CDI: Manager placed cloth in bucket.
- 3-304.12 In-Use Utensils, Between-Use Storage C: 0 pts. Two scoops for portioning rice stored in buckets of ice. During pauses in food preparation or dispensing, food preparation or dispensing utensils shall be stored: in the food with their handles out of the ingredient, on a clean portion of the prep table (if cleaned every 4 hours), in running water of sufficient velocity to flush particulates to the drain (if used in a moist food like ice cream), or in a container of water of at least 135F.
- 4-903.11 (A) and (C) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C: REPEAT: Cups at customer ordering station stored with mouth rims exposed. Utensils for customer self-service are exposed to consumer contamination. Single service articles shall be protected from dust, splash, and other contamination. Store cups in plastic protective packaging and cover exposed utensils.
- 4-501.11 Good Repair and Proper Adjustment-Equipment C: REPEAT: Shelving rusting throughout, including inside cooler. Two prep tables rusting on shelves. Laminate damaged by ordering counter and under hot hold unit (duct tape in some sections and laminate stripping missing). Using sauce buckets as prep tables to store food while slicing (replace with ANSI-approved equipment, if needed). Caulk drooping/missing inside hood. Handle missing to make unit lid. Paint chipping from door of walk in cooler (replace with approved equipment paint-contact manufacturer). Gasket of walk in cooler torn. Knife strip rusting. Freezer being used on-site is domestic (replace with ANSI-approved equipment). Equipment shall be maintained in good repair.//4-101.11 Characteristics-Materials for Construction and Repair P: Sauce stored in can in make unit. Materials used in construction of utensils shall be corrosion-resistant. Replace with multi-use container that meets construction standards.
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C: REPEAT: The following equipment soiled: make unit needs detailed cleaning, hood, outsides of large ingredient containers, shelving throughout kitchen and coolers, cabinets behind service line, gaskets of walk in cooler and reach in cooler. Nonfood contact surfaces of equipment and utensils shall be maintained clean.
- 5-202.14 Backflow Prevention Device, Design Standard P: 0 pts. Spray gun attached to hose at canwash, but only atmospheric backflow preventer installed. Maintain hose stored without pistol grip attached or add backflow prevention device under faucet rated for continuous pressure. CDI: Spray gun removed.





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Observations and Corrective Actions

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- 6-501.12 Cleaning, Frequency and Restrictions C: Ceiling soiled in customer serving area due to dust from vents and in kitchen area from grease. Floors soiled behind equipment. Floors and ceilings shall be maintained clean.//6-201.11 Floors, Walls and Ceilings-Cleanability C: Grease trap lid rusting. Handsink coming loose from wall (re-attach and caulk). Door to bathroom is busted at bottom (replace). Chipped paint on wall leading to kitchen from service area. Maintain walls, floors, and ceilings (including attachments) easily cleanable.
- 6-501.14 Cleaning Ventilation Systems, Nuisance and Discharge Prohibition C: 0 pts. Vents dusty above serving line. Maintain vents clean.





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