Food Establishment Inspection Report Score: 90 Establishment Name: BURGER KING 11117 CARROLS 793 Establishment ID: 3034012169 Location Address: 1551 UNION CROSS RD Date: 09/23/2020 City: KERNERSVILLE Status Code: A State: NC County: 34 Forsyth Time In: 1:25 PM Time Out: 7:10 PM Zip: 27284 Total Time: 5 hrs 45 min Permittee: CARROLS LLC BK Category #: II Telephone: (336) 992-3777 FDA Establishment Type: Fast Food Restaurant Wastewater System: Municipal/Community On-Site System No. of Risk Factor/Intervention Violations: 6 Water Supply: Municipal/Community On-Site Supply No. of Repeat Risk Factor/Intervention Violations: 1 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals Public Health Interventions: Control measures to prevent foodborne illness or injury and physical objects into foods. IN OUT N/A N/O Compliance Status IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653. .2655. .2658 PIC Present; Demonstration-Certification by accredited program and perform duties عاد اعاق 28 | | | | | | Pasteurized eggs used where required Employee Health .2652 200 -29 🛛 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🗆 🗆 Variance obtained for specialized processing 30 | | | | | | | 3 | 🛛 Proper use of reporting, restriction & exclusion 3150 - -Food Temperature Control .2653, .2654 Good Hygienic Practices .2652, .2653 Proper cooling methods used; adequate 31 🗆 🖾 equipment for temperature control 4 🛛 🗀 Proper eating, tasting, drinking, or tobacco use 32 🖾 🗆 🗆 🗆 Plant food properly cooked for hot holding 5 🛛 Ιп No discharge from eyes, nose or mouth Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 □ 🖾 Thermometers provided & accurate 6 | 🖂 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre- $\boxtimes$ 3 13 0 0 0 approved alternate procedure properly followed 35 🛛 🗆 Food properly labeled: original container 2100-0 8 🛛 Handwashing sinks supplied & accessible 200 o o o Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 .2653, .2655 Approved Source Insects & rodents not present; no unauthorized 36 🗆 🛭 9 🛛 م ام امالاتات Food obtained from approved source Contamination prevented during food 37 🔲 🛛 preparation, storage & display 10 Food received at proper temperature (2)M(0) (2) (2) (2) 38 🖾 🗆 Personal cleanliness Food in good condition, safe & unadulterated 2000 o o o 39 🖾 🗀 Wiping cloths: properly used & stored Required records available: shellstock tags, 12 🗆 | | | | | | | | | | 40 🖾 🗀 🗀 Washing fruits & vegetables Protection from Contamination Proper Use of Utensils 41 🛛 🗀 In-use utensils: properly stored 14 🗆  $\boxtimes$ Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, 42 🛛 🗆 Proper disposition of returned, previously served, dried & handled 15 🛛  $\Box$ reconditioned, & unsafe food Single-use & single-service articles: properly 43 🔲 🛛 Potentially Hazardous Food Time/Temperature stored & used □ □ □ Proper cooking time & temperatures 3190 - -44 🛛 🗀 Gloves used properly Utensils and Equipment .2653, .2654, .2663 17 
☐ ☐ ☐ Proper reheating procedures for hot holding 3130 - -Equipment, food & non-food contact surfaces 45 🔲 🛛 approved, cleanable, properly designed, constructed, & used □ □ □ Proper cooling time & temperatures Warewashing facilities: installed, maintained, & □ □ Proper hot holding temperatures 46 🔲 🛭 ☐ ☐ Proper cold holding temperatures 3130 - -|47| □ | 🖾 Non-food contact surfaces clean Proper date marking & disposition 3150 - -Physical Facilities .2654, .2655, .2656 Time as a public health control: procedures & 48 🛛 🔲 🔲 Hot & cold water available: adequate pressure 200 o o o 22 🛛 🗆 🗆 🗆 Inne as 49 🔲 🛛 Consumer Advisory .2653 Plumbing installed; proper backflow devices Consumer advisory provided for raw or 23| | | | | | | | 50 🗆 🖾 Sewage & waste water properly disposed undercooked foods Highly Susceptible Populations .2653 Toilet facilities: properly constructed, supplied 51 🔲 🔯 🗀 & cleaned Pasteurized foods used; prohibited foods not Garbage & refuse properly disposed; facilities maintained 52 🔲 🕅 Chemical .2653 ..2657 25 Food additives: approved & properly used 53 🗆 🛭 1 03 0 Physical facilities installed, maintained & clean Meets ventilation & lighting requirements: 26 Toxic substances properly identified stored, & used 54 🔲 designated areas used



27 🗆 🗆 🖾

Conformance with Approved Procedures

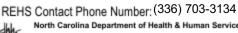
2653 2654 2658

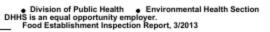
Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan Comment Addendum to Food Establishment Inspection Report

Establishment Name: BURGER KING	3 11117 CARROLS 793	Establishment ID: 3034012169			
Location Address: 1551 UNION CROSS RD		Inspection	Date: 09/23/2020		
City: KERNERSVILLE	State: NC	Comment Addendum Attached?	Status Code: A		
County: 34 Forsyth	Zip: 27284	Water sample taken? Yes X No	Category #: II		
Wastewater System:   Municipal/Community  Water Supply:   Municipal/Community		Email 1: eshelton@carrols.com			
Permittee: CARROLS LLC BK		Email 2:			
Telephone: (336) 992-3777		Email 3:			

Temperature Observations  Effective January 1, 2019 Cold Holding is now 41 degrees or less										
french fries	final cook	202.0	ice cream	shake machine	39.0	chicken nuggets	final cook	202.0		
whopper JR	final cook	170.0	spicy chicken	hot hold	137.0	french fries	reheat	200.0		
food safety certification	Ashley Jones 8-3-22	0.000	crispy chicken	hot hold	139.0	ambient	juice cooler	41.0		
lettuce	walk in cooler	39.0	fish	hot hold	145.0	ambient	shake reach in cooler	40.0		
tomatoes	cooling at 1342	47.6	chicken nuggets	hot hold	135.0					
tomatoes	cooling at 1400	46.0	spicy chicken	hot hold	146.0					
ambient	reach in freezer	5.0	jalopeno poppers	hot hold	139.0					
french fries	hot holding	115.0	chicken fries	hot hold	135.0					

First Last Person in Charge (Print & Sign): Ashley **Jones** andre comes First Last Michalle Belles Regulatory Authority (Print & Sign): Michelle Bell REHS ID: 2464 - Bell, Michelle Verification Required Date: 10/03/2020









## Comment Addendum to Food Establishment Inspection Report

Establishment Name: BURGER KING 11117 CARROLS 793 Establishment ID: 3034012169

## Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.

- 2 2-201.11 (A), (B), (C), & (E) Responsibility of Permit Holder, Person in Charge, and Conditional Employees P: Two food employees could not name symptoms or illnesses and did not know where to find the information. One food employee knew three of the symptoms but did not know where to access the rest of the information. One food employee was more versed in symptoms and illnesses and knew where to find the information (hanging outside of the office in the kitchen). Food employees shall have the knowledge and understand when to report foodborne illnesses and symptoms management. CDI: Manager informed of lack of knowledge among employees. Employees educated on location of information.
- 6 2-301.14 When to Wash P: 0 pts. Manager returned into kitchen from using restroom and did not re-wash hands after entering prior to handling money drawer then single service items. Hands shall be washed when contaminated and changing tasks. CDI: Manager educated and re-washed hands
- 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation P: 0 pts. In walk in freezer, opened bag of raw chicken patties on shelf above opened box of impossible burgers. In reach in freezer, opened bag of raw chicken nuggets on top of onion rings. Foods shall be protected from cross contamination (in freezer, when commercial packaging has been opened) by placing in proper storage order. CDI: Foods rearranged in proper cooking order.
- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils P: The following items were soiled: flaps at the to of the bun warmer, egg grill, two fryer salt dispensers, three sauce buckets, 3 heavily coated baking pans (with carbon build-up). Food contact surfaces of equipment and utensils shall be clean to sight and touch. CDI: All sent to be rewashed.//4-602.11 Equipment Food-Contact Surfaces and Utensils-Frequency C: Tea and beverage machine nozzles soiled. Beverage dispensing nozzles shall be cleaned as frequently as necessarily to prevent an accumulation of soil.
- 3-501.14 Cooling P: Tomatoes sliced at 10:00am measured 46F-47.6F at 1:42pm and 46F at 2pm. Potentially hazardous foods shall be cooled from 70F to 41F in 4 hours. CDI: Tomatoes that had reached 41F and below (stored around edges of pans were kept and stored in walk in cooler. Tomatoes out of compliance were discarded.)
- 3-501.16 (A)(1) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P: French fries 115F-121F in hot holding. Potentially hazardous foods shall be maintained at 135F and above. CDI: Fries reheated to 202F.
- 31 3-501.15 Cooling Methods PF: Sliced tomatoes being cooled were stored in three stacked pans. The two bottom pans had lids and the top pan was covered with plastic wrap. When cooling, methods shall be taken to quickly cool potentially hazardous foods such as loosening plastic wrap to allow heat transfer, unstacking foods to allow air flow around pans, and loosely covering foods. CDI: Tomatoes were discarded that were out of temperature and others were placed in pan with vented lid.
- 34 4-204-112 Temperature Measuring Devices-Functionality C: 0 pts. Thermometers missing from reach in freezer with chicken patties and also juice cooler. Temperature measuring devices shall be located to measure the air temperature in the warmest part of a mechanically refrigerated unit. Replace missing thermometers.
- 36 6-501.111 Controlling Pests C: 0 pts. Two flies present. Pests shall be controlled on the premises.
- 37 3-305.11 Food Storage-Preventing Contamination from the Premises C: REPEAT: The ice bin at the drive thru remained open for the majority of the inspection. At the beginning of the inspection, the ice machine in the rear of the kitchen had the door open. A bag of onions was on the floor in the dry storage room. A case of drink syrups was on the floor in dry storage. A bag of Impossible burger patties were on the floor in the walk in freezer. The brushes used to clean the shake machine were being stored in a container above applesauce and ham in the walk in cooler. Food shall be protected from contamination by the premises.
- 43 4-903.11 (A) and (C) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C: A case of paper cups on the floor of the dry storage room. Single service articles shall be stored at least 6 inches above the floor./ Some single service cups stored out of dispensers and without plastic covering. Single service cups shall be stored protecting mouth rims. Maintain in plastic packaging or in protective dispenser.
- 4-202.11 Food-Contact Surfaces-Cleanability PF: Tomato slicer with broken "tooth" blade./ One wire fryer scoop with broken areas of wire coming loose from sides. Multi-use food contact surfaces shall be free of breaks, cracks, chips, and shall be smooth. Verification is required for replacement/removal of these two items by October 3, 2020 to Michelle Bell or bellmi@forsyth.cc or 336-703-3134.//4-501.11 Good Repair and Proper Adjustment-Equipment C: The following equipment is in need of repair: charbroiler missing screws, raw burger cart rusting, chemical shelf cage rusting, rinse vat stopper broken, wash vat stopper broken, spring arm broken at three comp sink, shelving drooping in walk in freezer, handle loose on Chescor unit, replace screw caps on undersides of prep table at chicken nuggets where missing, condensate line in walk in cooler needs PVC pipe wrap jacketing and the jacketing in the walk in freezer needs repaired due to cracking, ice accumulation around door in walk in freezer in areas, floor panel in walk in cooler with light rust and some shelving legs with light rust. Equipment shall be maintained in good repair.
- 46 4-501.14 Warewashing Equipment, Cleaning Frequency C:0 pts. Rinse and wash vat of three comp sink lightly soiled. Warewashing equipment shall be cleaned as frequently as necessary to prevent recontamination of equipment and utensils and if used, at least every 24 hours.
- 47 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C: REPEAT: Nonfood contact surfaces of equipment soiled throughout including heavy grease accumulation on fryers, underneath fryers on casters, shelving throughout, syrup in ICEE machine cabinet, dust accumulation on hanging items such as viewing screens, etc. Microwave soiled. Trays for holding food with grease accumulation on handles. Nonfood contact surfaces of equipment shall be cleaned as frequently as necessary to prevent accumulation of soil.
- 5-203.14 Backflow Prevention Device, When Required P: ICEE machine missing backflow prevention device. An approved backflow prevention device shall be installed according to law to meet ASSE standards on a water supply system. Install a backflow preventer for ICEE machine in accordance with NC Plumbing Code. Verification of installation required by October 3, 2020 to Michelle Bell at 336-703-3134 or bellmi@forsyth.cc.//5-205.15 (B) System maintained in good repair C: Plumbing leak present under three comp sink wash basin, at canwash faucet, and faucets at three comp sink do not fully turn off water when turned off. Urinal clogged in men's room. Plumbing systems shall be maintained in good repair.
- 50 5-402.13 Conveying Sewage P: 0 pts. Canwash drain is clogged and water will not flow through drain. Water puddles in canwash. Sewage shall be conveyed to the point of disposal through an approved sanitary sewage system that is maintained according to law. CDI: Manager was able to unclog drain during inspection.
- 51 6-501.18 Cleaning of Plumbing Fixtures C: 0 pts. Soiled urinal in men's restroom. Urinals and toilets shall be maintained clean.
- 5-501.113 Covering Receptacles C: All four dumpsters doors open. Receptacles shall be maintained covered and closed to prevent attraction of pests.//5-501.115 Maintaining Refuse Areas and Enclosures C: Light debris and accumulation under recyclables receptacle. Maintain refuse areas clean.
- 6-201.11 Floors, Walls and Ceilings-Cleanability C: Seal top of hood into ceiling. Paneling in mopsink needs resealing to floor, cracked tiles need replacement and grout needs to be added where low/missing. Plumbing access cover missing in women's restroom on wall. Floors, walls and ceilings shall be easily cleanable.//6-501.12 Cleaning, Frequency and Restrictions C:REPEAT: Floor cleaning needed throughout. Ceiling framing needs cleaning. Floors, walls, and ceilings shall be cleaned as frequently as necessary to prevent accumulation of soil. //6-201.17 Walls and Ceilings, Attachments C: Menus hanging from ceiling have chains that need to be sleeved and cleanable. Attachments shall be easily cleanable.
- 54 6-303.11 Intensity-Lighting C: REPEAT: Lighting is low in the following areas (in ftcd): biscuit prep and the adjoining biscuit oven 45, chicken